

FAQ – Online Fixed Deposit Promotion

Promotion period: 01 June 2020 – 30 June 2020

Note:

Internet Banking FD placement only caters for **Conventional & Single Holder Fixed Deposit** accounts only.

FAQ

1) I have no access to OCBC Internet Banking, can I activate my OCBC Internet Banking?

➤ *Yes, you can activate your internet banking access online with your OCBC Credit Card/OCBC Debit Card. [Click Here](#)*

2) I have no existing FD Account, can I place online FD?

➤ *Yes, you can still make a FD placement online. [Click Here](#)*

3) I have an existing FD Account, can I place another online FD?

➤ *Yes, you can make another FD placement online. [Click Here](#)*

4) I have existing FD Account but there is no Tenor display in the dropdown list.

➤ *Online FD placement only applicable for Conventional FD and not applicable for Islamic FD.*

➤ *Only FD Account with description "FIXED/TIME DEPOSIT" can make the FD placement. [Click Here](#) for more information.*

Guide to activate OCBC Internet Banking

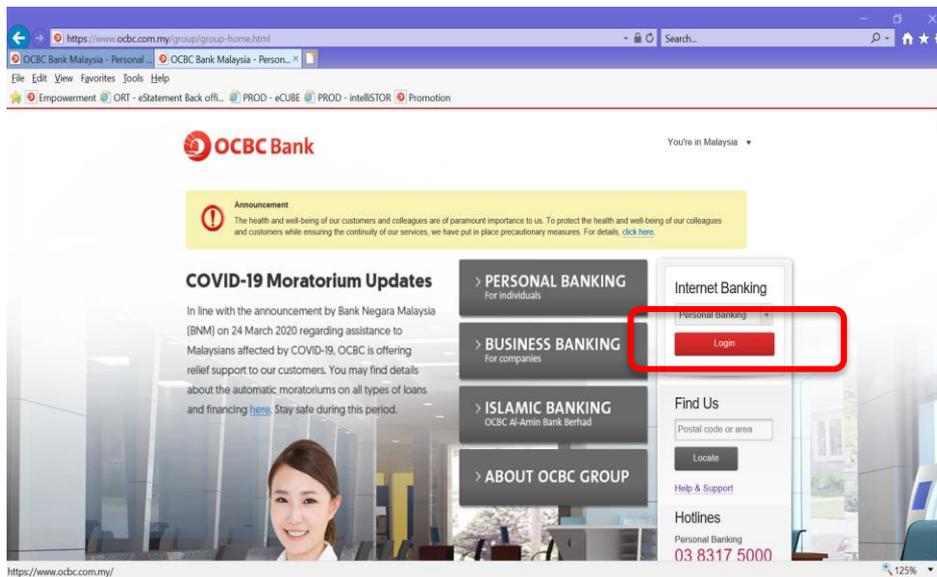
Note:

Internet Banking placement only caters for Conventional & Single Holder Fixed Deposit Account.

OCBC Online Banking Activation

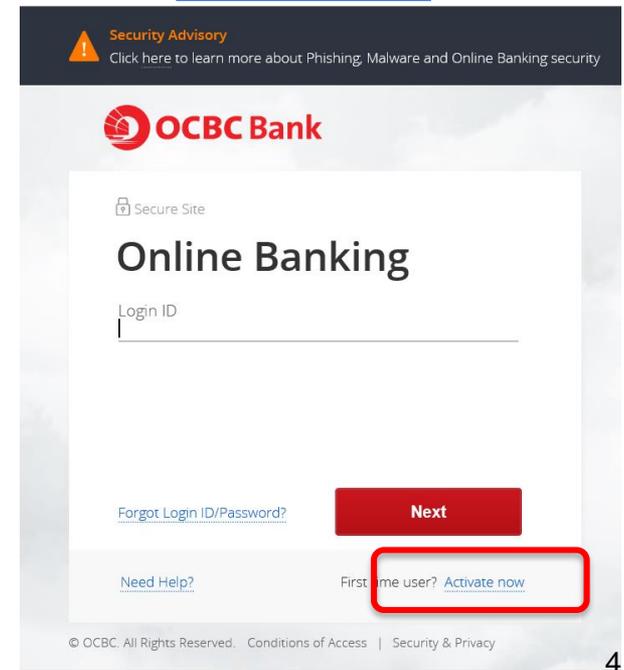
Step 1:

Visit link <https://www.ocbc.com.my/group/group-home.html> to OCBC Online Banking and click on 'Login'



Step 2:

Click [Activate now](#)



OCBC Online Banking Activation

Step 3:

Complete the details and click “Next”



Online Banking Activation / Retrieve Login ID / Reset Password

Online registration is quick, simple and secure!

Did you know? You can also register or reset your password if you do not have PIN

For new activation

1. Enter Debit Card/Credit Card
2. Key in your personal details
3. Key in your desired Login ID & Password (8 - 12 alphanumeric characters)
4. Confirm your mobile number for SMS security token

To retrieve your Login ID

1. Enter Debit Card/Credit Card
2. Key in your personal details

To reset your password

1. Enter Debit Card/Credit Card
2. Key in your personal details
3. Key in your new desired Password (8 - 12 alphanumeric characters)

If you need further assistance on the above, please call our Contact Centre at +603 8317 5000.

1. Your Debit Card / Credit Card

Please select ▼

2. Personal details

Identification type: Identification no.:

Date of birth:

Day Month Year

3. Extra security check

Generated Captcha: Enter the characters as seen in the box (letters are case sensitive).

[Get another code](#)

Next

Guide to make FD placement online without an existing FD Account

Note:

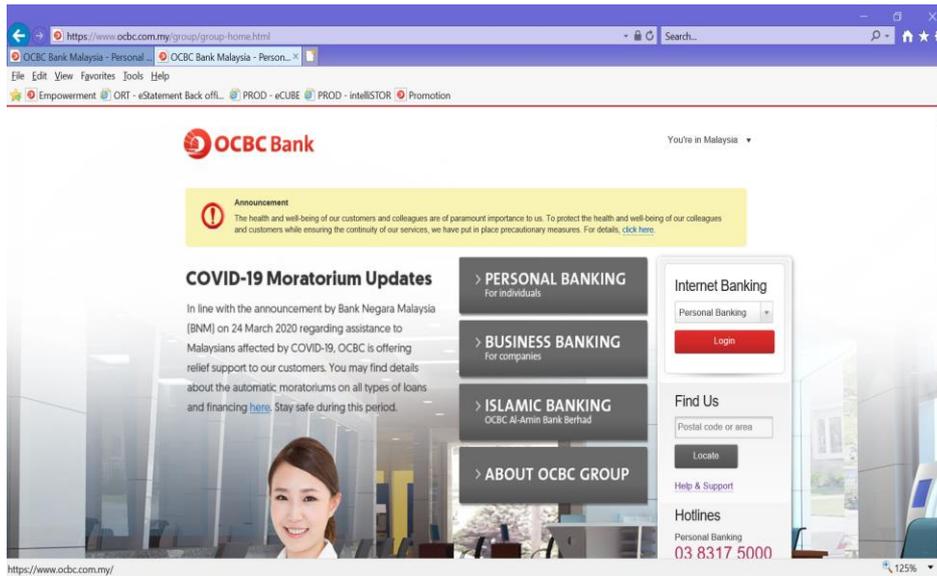
Internet Banking placement only caters for Conventional & Single Holder Fixed Deposit Account.

INB placement | FD account

If you do not have an existing FD account

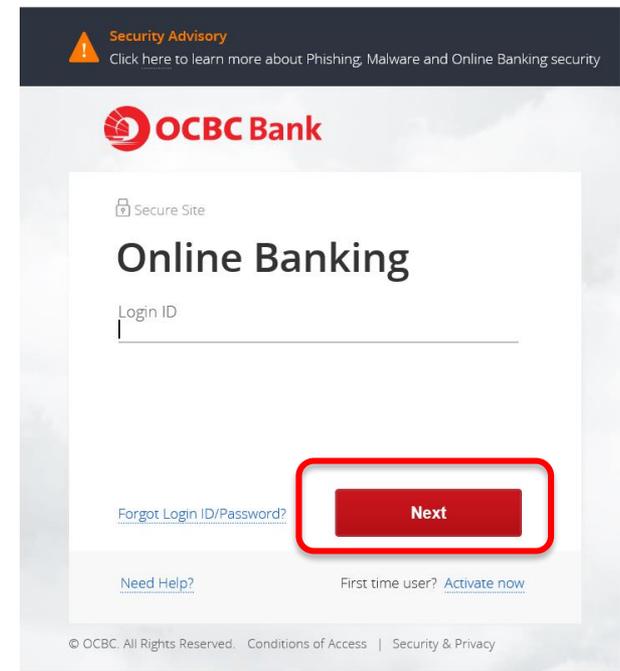
Step 1:

Visit link <https://www.ocbc.com.my/group/group-home.html> to OCBC Online Banking and click on 'Login'



Step 2:

Click [Next](#)

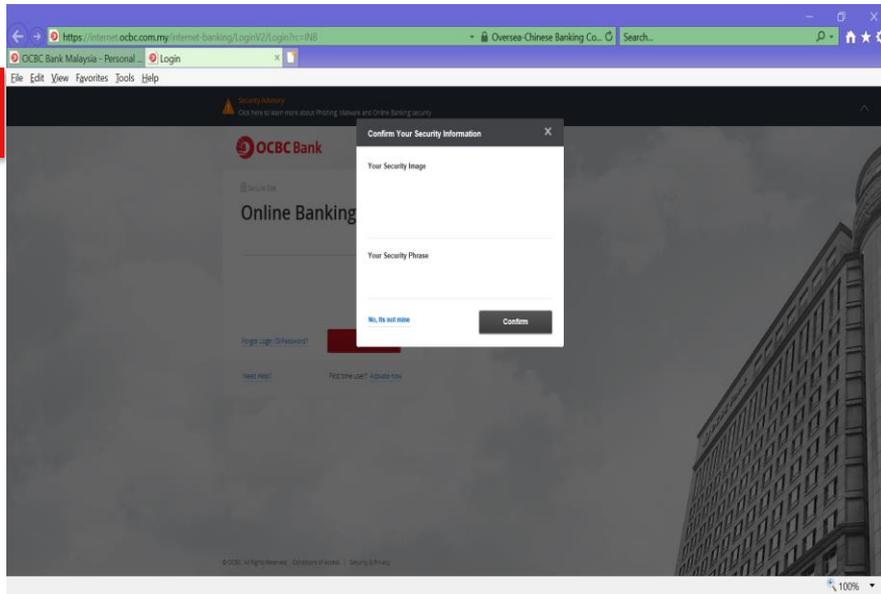


INB placement | FD account

If you do not have an existing FD account

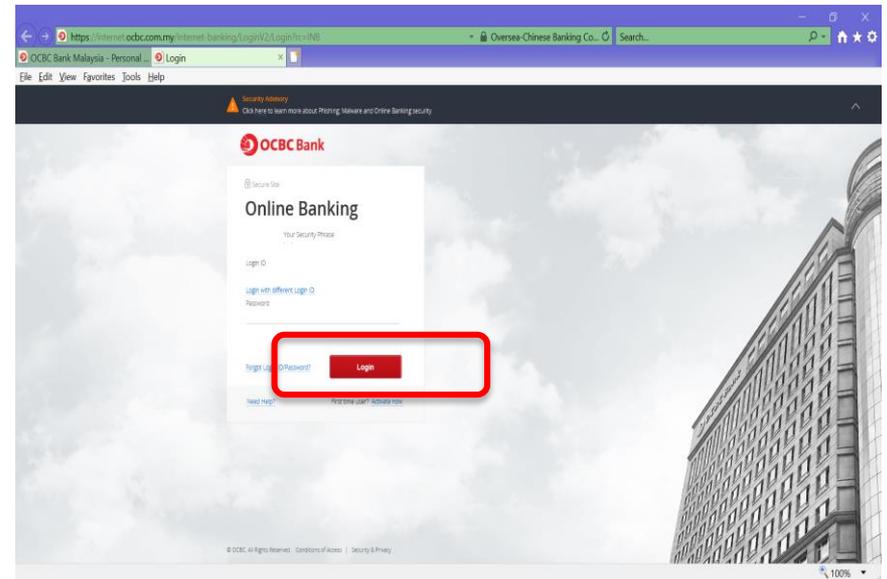
Step 3:

Verify the Security image and Click 'Confirm'



Step 4:

Key in Password and click 'Login'

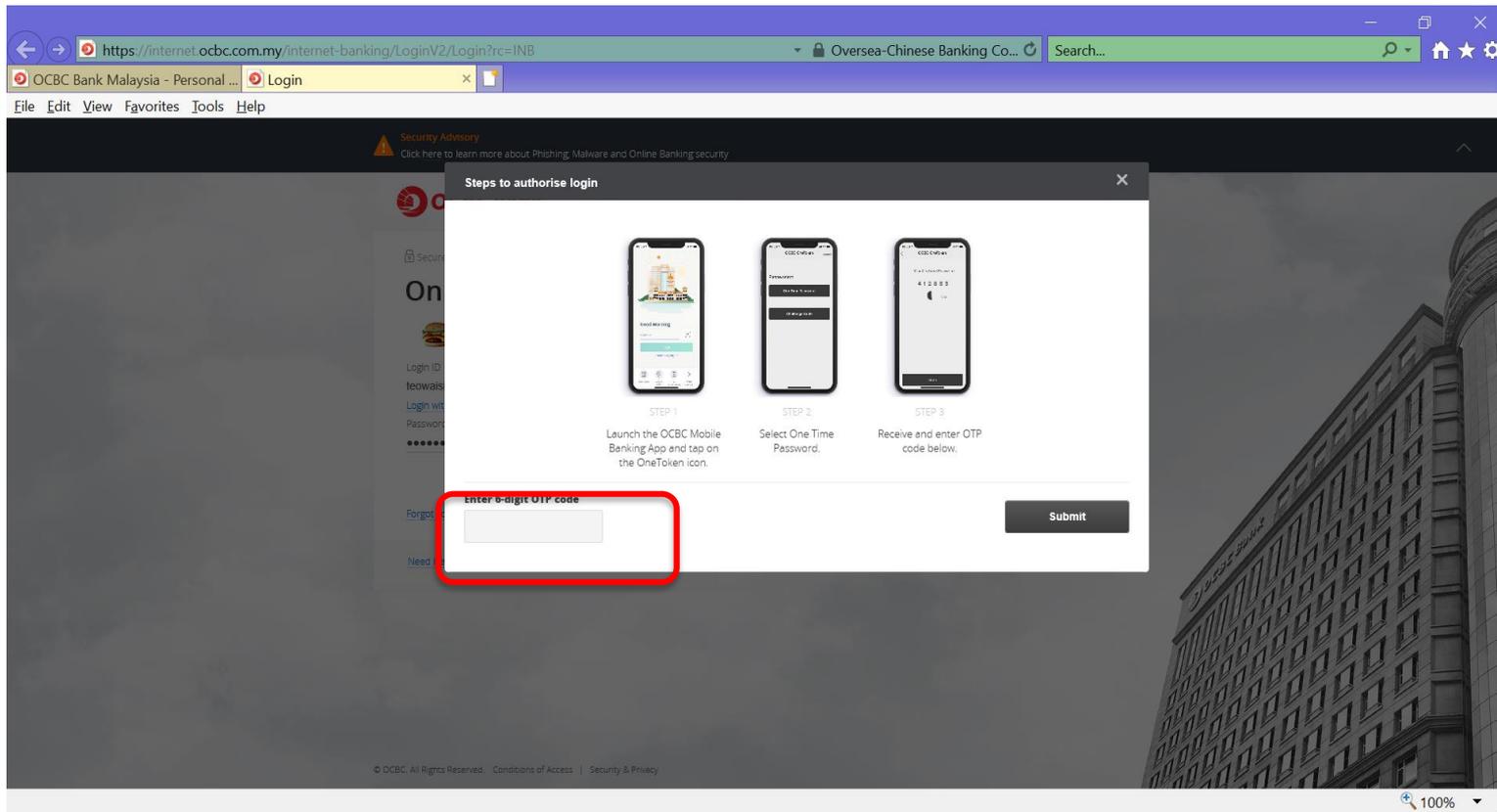


INB placement | **FD account**

If you do not have an existing FD account

Step 5:

Key in OTP and click **'Submit'**

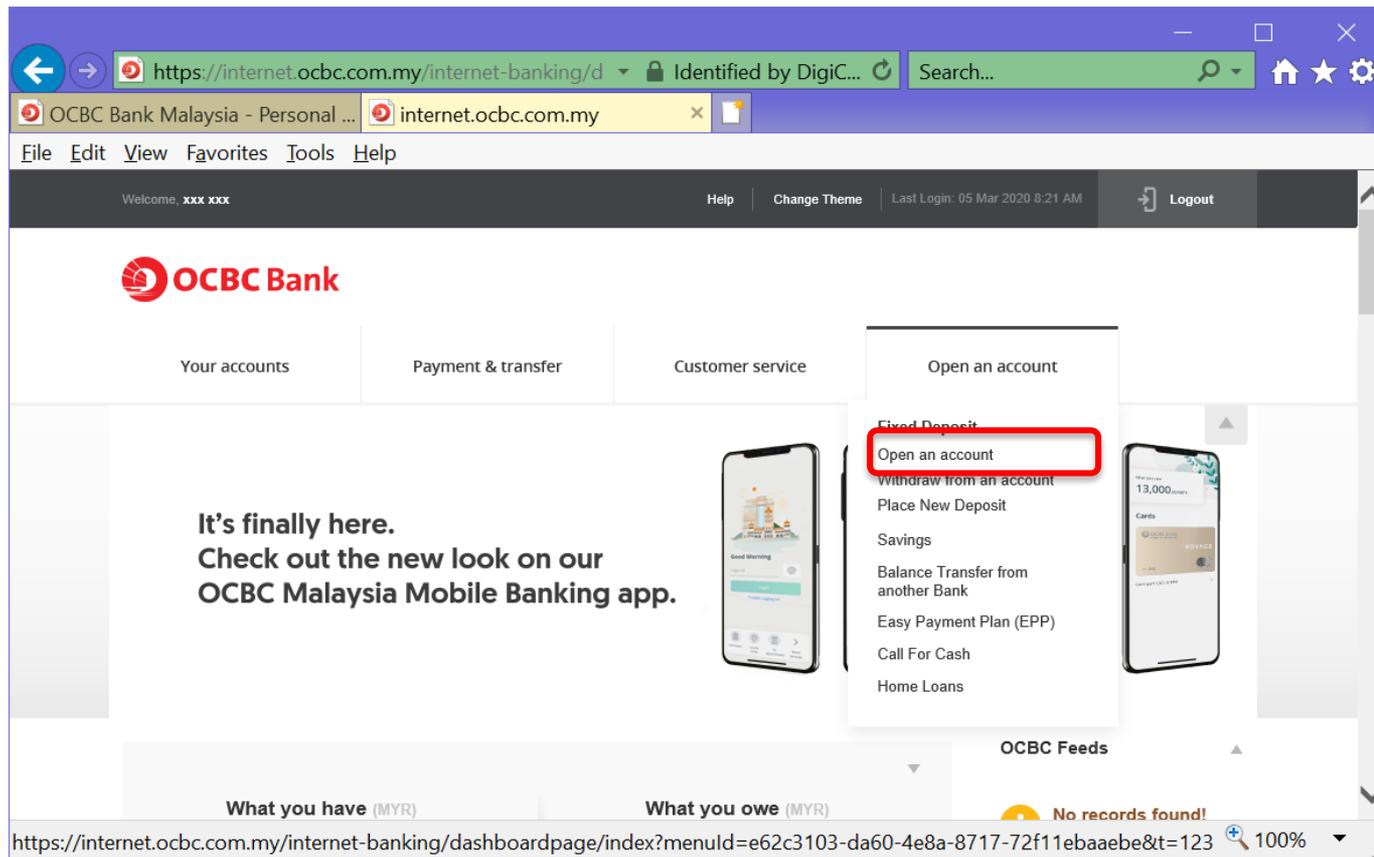


INB placement | FD account

If you do not have an existing FD account

Step 6:

Click **'Open an account'** and select **'Open an account'** under **'Fixed Deposit'**



INB placement | FD account

If you do not have an existing FD account

Step 7:

In **Open an Account** page

a. **Select one account you wish to open**

✓ Choose **Conventional Fixed Deposit**

b. Choose **Your mailing address & signature** for the new FD Account

Please take note this service is unavailable from 9.00 p.m. to 9.00 a.m daily.

Please be advised that the minimum initial deposit for 1 month placement is RM5,000 and minimum initial deposit for 2 to 60 months placement is RM1,000. Please read the [Terms & Conditions](#) before making your Fixed Deposit placement.

1. Select one account you wish to open

Account

Conventional Fixed Deposit

[Learn more](#)

2. Before we begin to open your account, we need to collect some information from you

Information below are required for the purpose of account opening processing

Your mailing address & signature

Mailing Address of Account

We will refer to your existing account's signature record and mailing address for the new account to be opened. If your address is not correct, please [click here](#) to update.

Are your personal particulars below up to date?

Below are additional information essential for account opening processing.

Your mobile no.

Email

INB placement | FD account

If you do not have an existing FD account

Step 7:

In **Open an Account** page

c. Fixed Deposit Placement

- ✓ Choose **Funding from your OCBC Account**
- ✓ Key in FD Placement **Amount** (minimum RM1,000)
- ✓ Select **Tenor = 10 Months**
- ✓ Choose **Maturity instruction**



3. Fixed Deposit Placement

Funding from your OCBC Account

Please select

Funding from your Other Bank's account in Malaysia

Please select

By clicking on the "Next" button below, you agree to [FPX's Terms and Conditions](#)

Currency	Amount
MYR	

Tenor

10 Months

[View all rates](#)

Maturity instruction

Please select maturity instruction

INB placement | FD account

If you do not have an existing FD account

Step 7:

In **Open an Account** page

- d. Click the Subscribe to e-Statement via Online Banking and email

- e. Click the Declaration checkbox and **'Next'**

4. e-Statement subscription (Optional)

We encourage you to subscribe to e-Statement so that you can retrieve them easily at your convenience.

Subscribe to e-Statement via Online Banking and email

Note: You will not receive paper statement. You will receive this e-statement at the email address you have registered with us.

Declaration

IMPORTANT: Please read [TERMS AND CONDITIONS](#) and [PRODUCT INFORMATION SHEET](#) before clicking the Submit button

By submitting this Application,

(1) I/we have read and understand the [product features](#).

(2) I/we agree the [TERMS AND CONDITIONS GOVERNING ACCOUNTS](#)

(3) I have read the [PIDM's DIS Brochure](#) and understand that this product is eligible for insured by PIDM.

(4) All personal data submitted will be processed in accordance with OCBC's privacy policy (please click [here](#) to read).

Important Note:

There will be no interest paid if you withdraw your Ringgit Fixed Deposit before the maturity date. Click [here](#) for more information.

Next

INB placement | FD account

If you do not have an existing FD account

Step 8:

Check your details and click 'Submit'

Place a Fixed Deposit

Fixed deposit placement details	
Time deposit account	FIXED/TIME DEPOSIT
Amount	MYR 1,000.00
Tenor	10 months
Maturity instruction	Auto Renew Principal and Interest
Funding from	360 ACCOUNT

[Back](#)

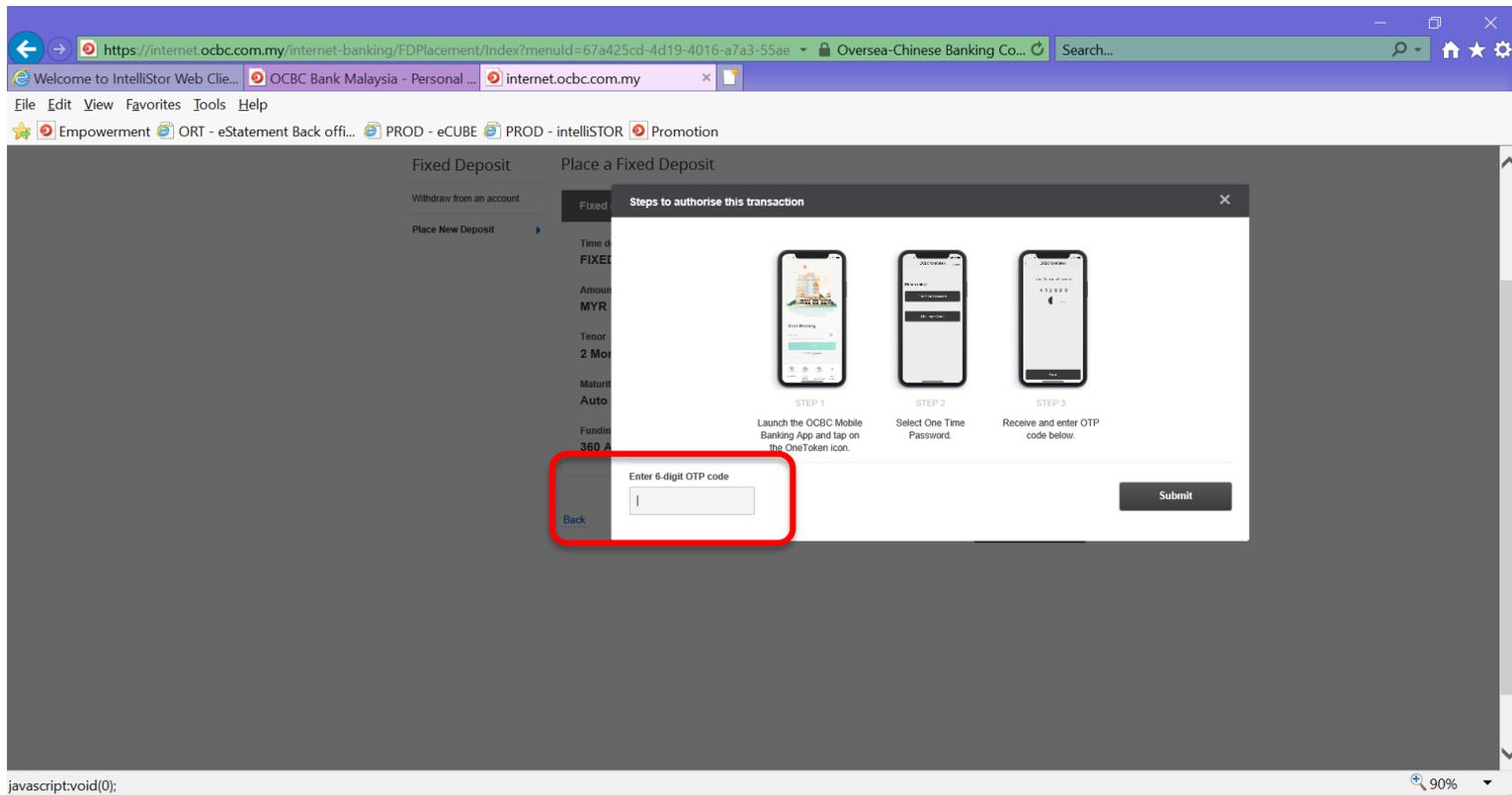
Submit

INB placement | FD account

If you do not have an existing FD account

Step 9:

Key in OTP and click 'Submit'



INB placement | FD account

If you do not have an existing FD account

Step 10:

FD placement completed.

Check your details

- Tenor: **10 Months**
- Interest Rate (%p.a.): **2.65%**

Place a Fixed Deposit



FD has been successfully placed.

Reference no.: 2020030601002070

Date: 06 Mar 2020 4:22 PM

Fixed deposit placement details

Time deposit account

FIXED/TIME DEPOSIT

Receipt no.

205819

Amount

MYR 1,000.00

Tenor

10 months

Maturity instruction

Auto Renew Principal and Interest

Funding from

360 ACCOUNT-

Interest Rate (%p.a.)

2.65%

Guide to make FD placement online with an existing FD Account

Note:

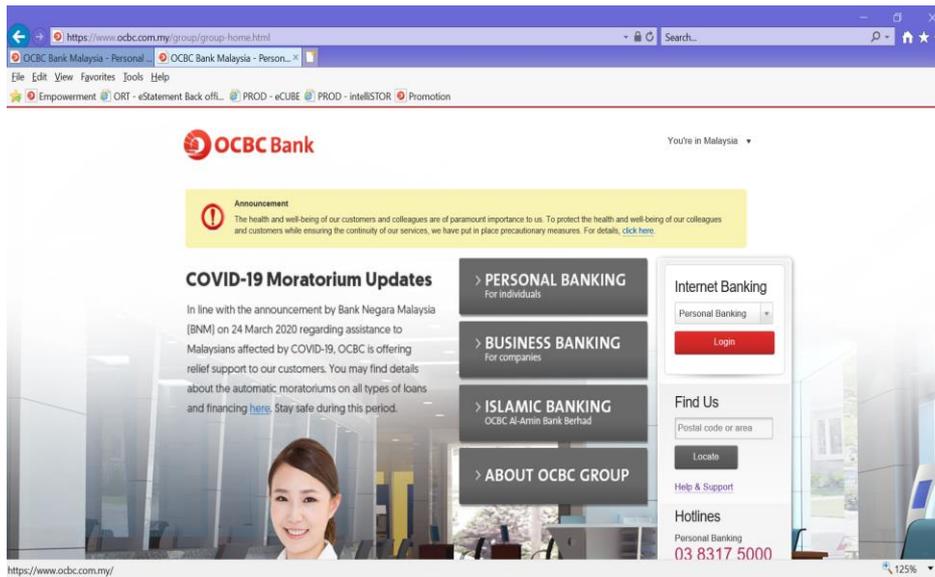
Internet Banking placement only caters for Conventional & Single Holder Fixed Deposit Account.

INB placement | If you have an existing FD account

If you have an existing FD account

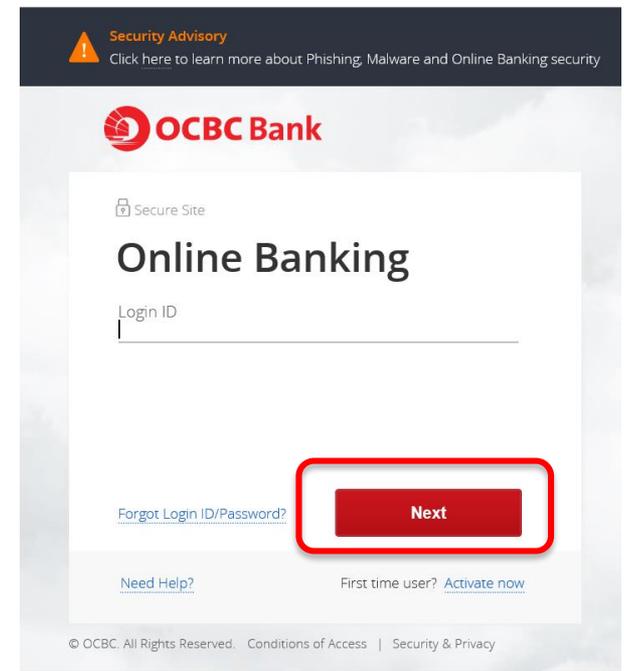
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Step 2:

Click [Next](#)

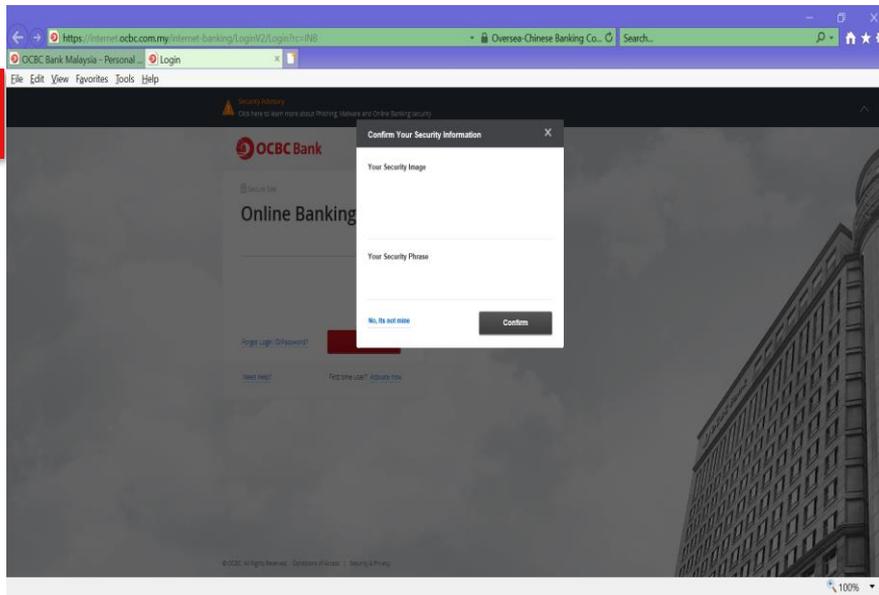


INB placement | **If you have an existing FD account**

If you have an existing FD account

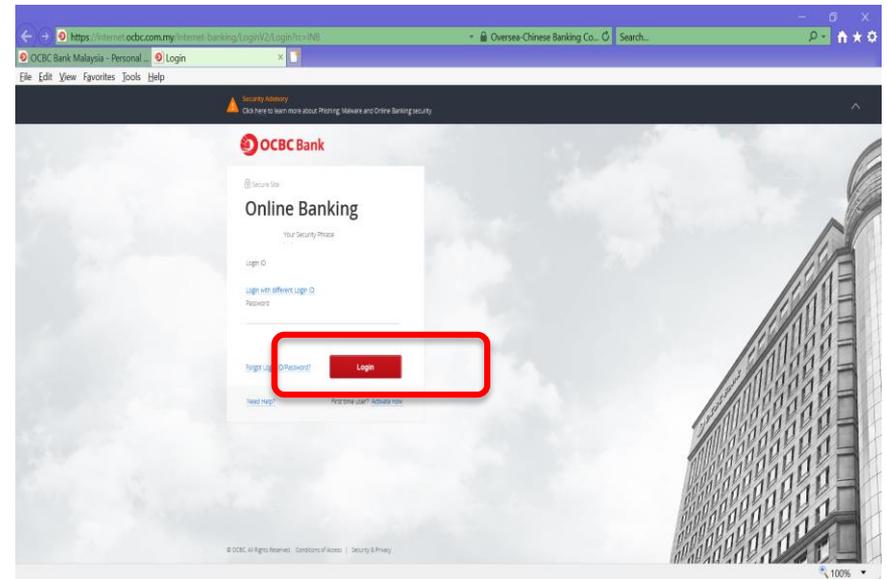
Step 3:

Verify the Security image and Click **'Confirm'**



Step 4:

Key in Password and click **'Login'**

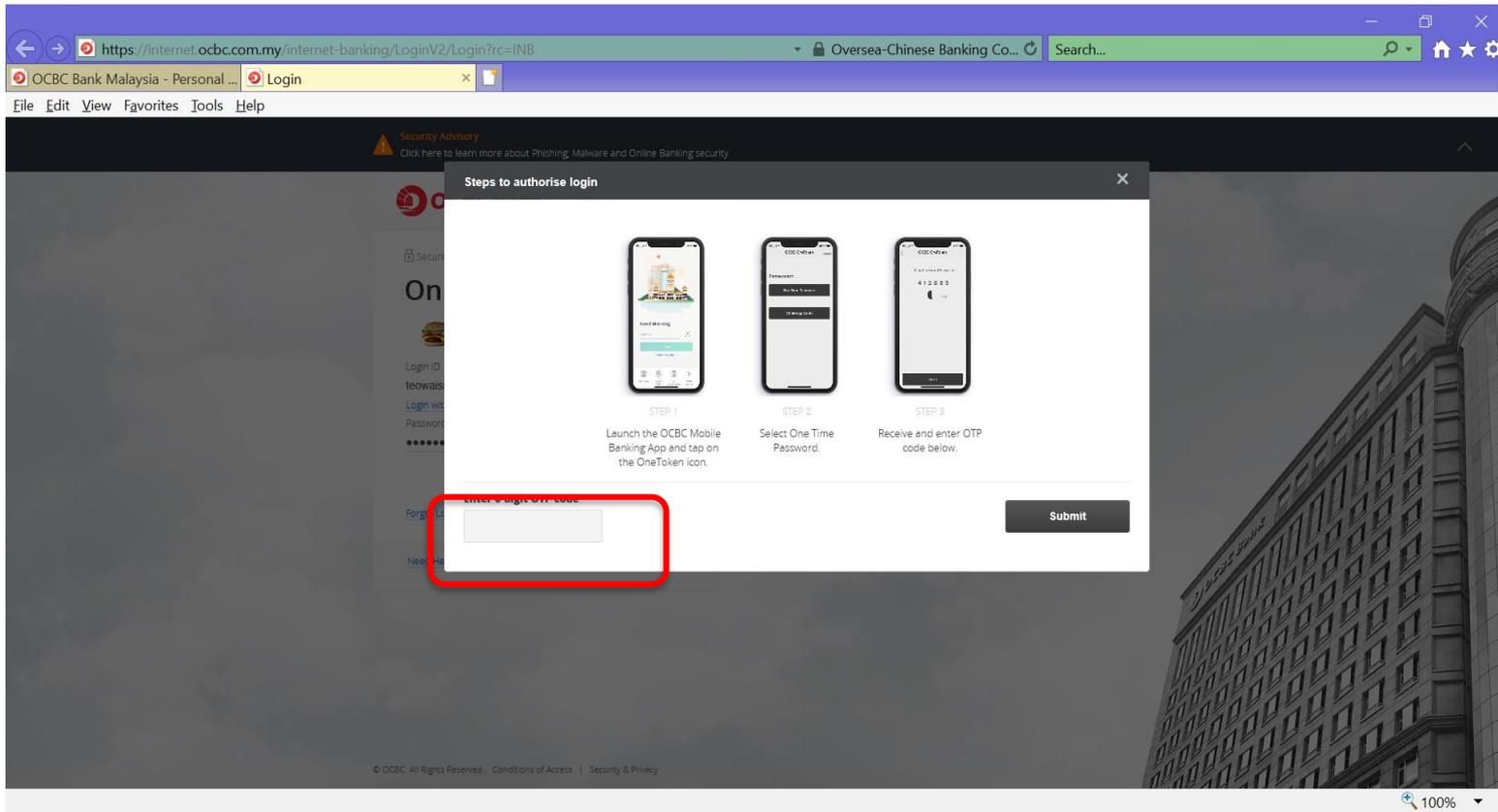


INB placement | **If you have an existing FD account**

If you have an existing FD account

Step 5:

Key in OTP and click 'Submit'

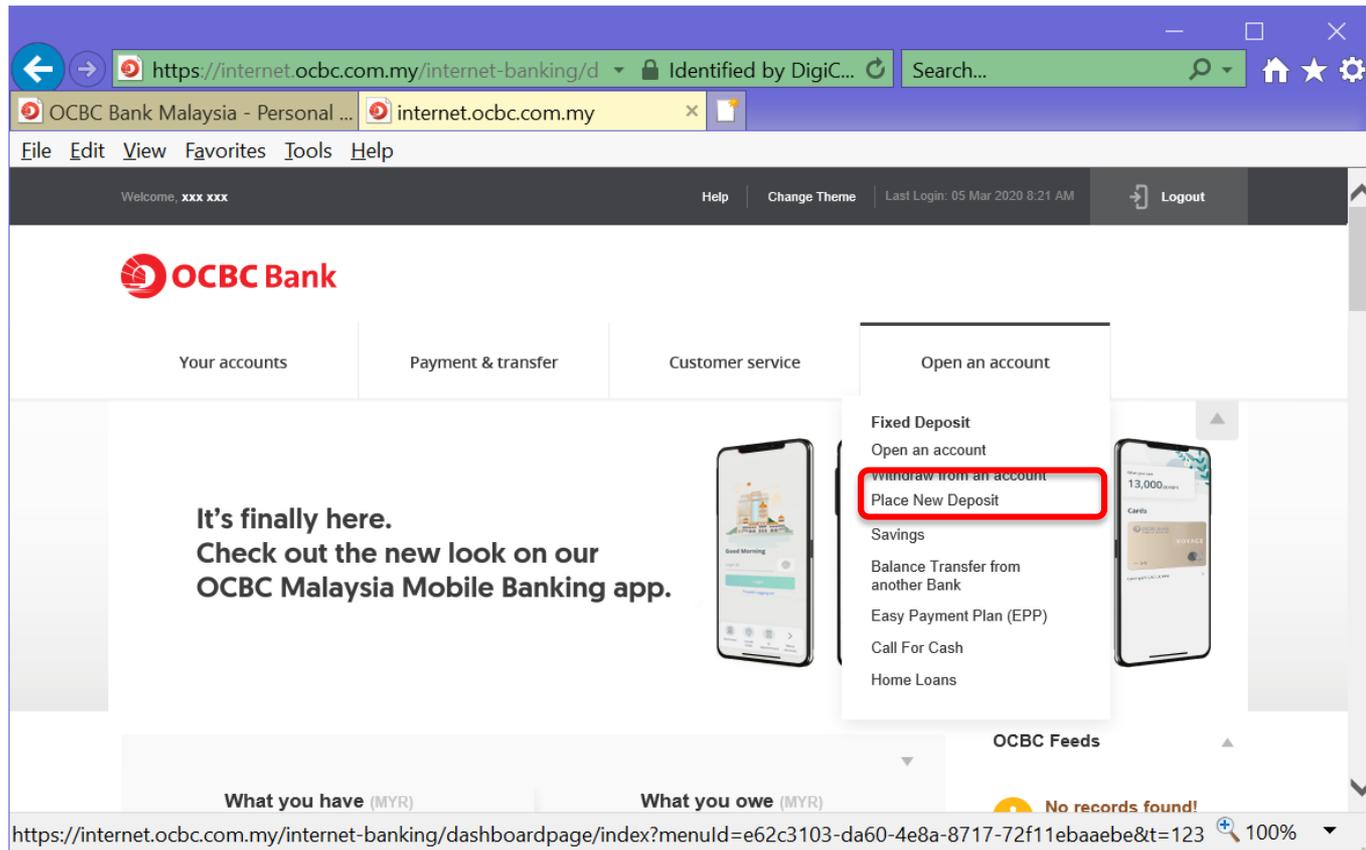


INB placement | **If you have an existing FD account**

If you have an existing FD account

Step 6:

Click '**Open an account**' and select '**Place New Deposit**' under '**Fixed Deposit**'



INB placement | If you have an existing FD account

If you have an existing FD account

Step 7:

Place a Fixed Deposit

- ✓ Choose **FIXED/TIME DEPOSIT**
- ✓ Choose **Funding from your OCBC Account** or **Funding from your Other Bank's account in Malaysia**
- ✓ Key in FD Placement **Amount** (minimum RM1,000)
- ✓ Select **Tenor = 10 Months**
- ✓ Choose **Maturity instruction**

And click 'Next'.

Place a Fixed Deposit

Please take note this service is unavailable from 9.00 p.m. to 9.00 a.m daily.

Important Note:

There will be no interest paid if you withdraw your Ringgit Fixed Deposit before the maturity date. Click [here](#) for more information.

Fixed deposit placement details

Choose Time deposit account

FIXED/TIME DEPOSIT

Funding from your OCBC Account

360 ACCOUNT

Funding from your Other Bank's account in Malaysia

Please select

By clicking on the "Next" button below, you agree to [FPX's Terms and Conditions](#)

Currency

MYR

Amount

1000

Tenor

10 months

[View all rates](#)

Maturity instruction

Auto Renew Principal and Interest

INB placement | **If you have an existing FD account**

If you have an existing FD account

Step 8:

Check your details and click '**Submit**'
Place a Fixed Deposit

Fixed deposit placement details

Time deposit account
FIXED/TIME DEPOSIT

Amount
MYR 1,000.00

Tenor
10 months

Maturity instruction
Auto Renew Principal and Interest

Funding from
360 ACCOUNT



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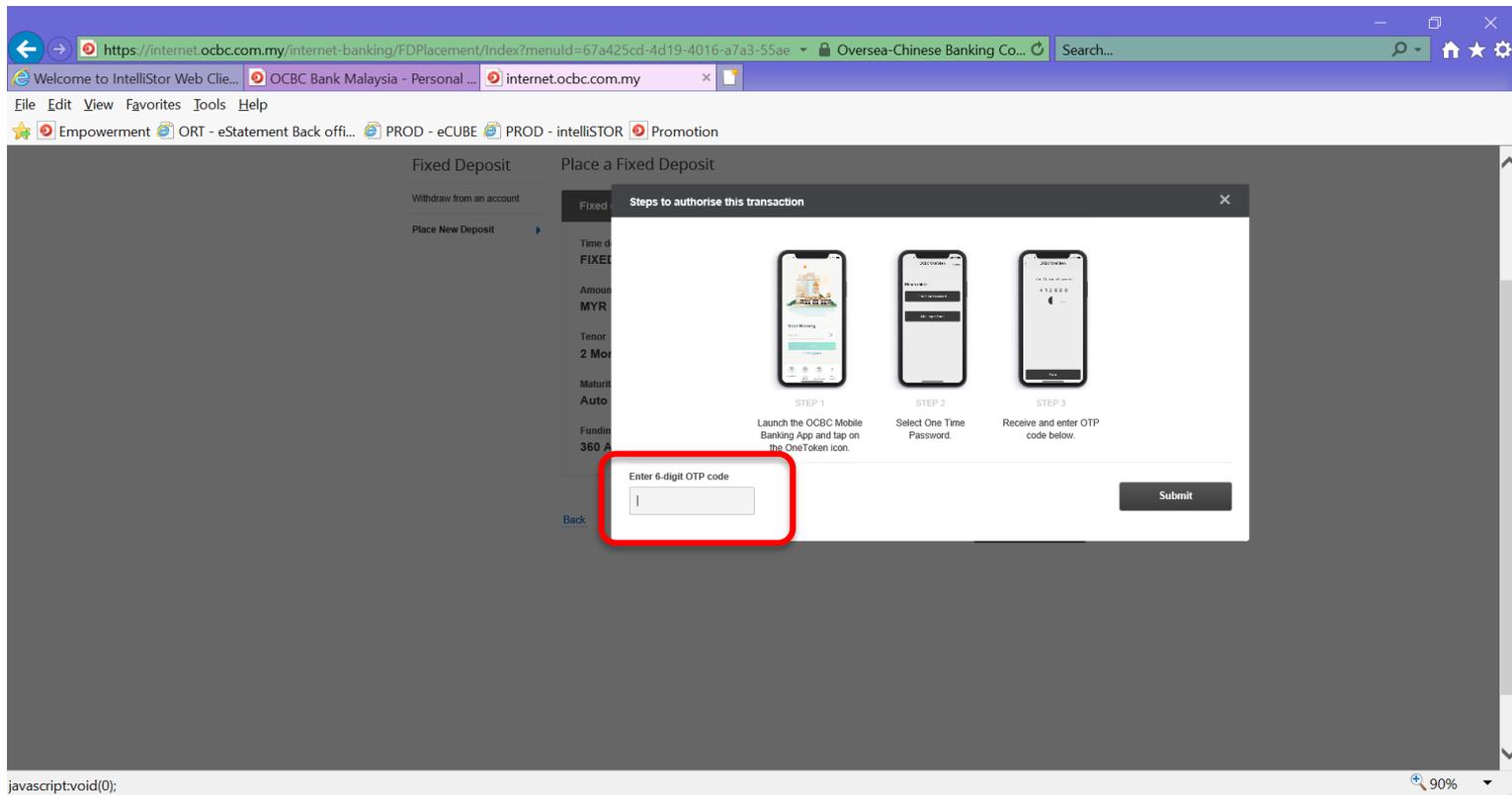
Submit

INB placement | If you have an existing FD account

If you have an existing FD account

Step 9:

Key in OTP and click 'Submit'



INB placement | If you have an existing FD account

If you have an existing FD account

Step 10:

FD placement completed.

Check your details

- Tenor: **10 Months**
- Interest Rate (%p.a.): **2.65%**

Place a Fixed Deposit



FD has been successfully placed.

Reference no.: 2020030601002070
Date: 06 Mar 2020 4:22 PM

Fixed deposit placement details

Time deposit account
FIXED/TIME DEPOSIT

Receipt no.
205819

Amount
MYR 1,000.00

Tenor
10 months

Maturity instruction
Auto Renew Principal and Interest

Funding from
360 ACCOUNT

Interest Rate (%p.a.)
2.65%

Guide to identify FD Account that allow for online FD placement

Note:

Internet Banking placement only caters for Conventional & Single Holder Fixed Deposit Account.

FD Account that allow for FD Placement

Can I make online FD placement?

X ISLAMIC FD

X FIXED DEPOSIT

✓ FIXED/TIME DEPOSIT

What I need to do?

[Click Here](#) for the next steps.

Fixed deposit placement details

Choose Time deposit account

Please Select

ISLAMIC FD 101

FIXED/TIME DEPOSIT 70

FIXED/TIME DEPOSIT 70

FIXED DEPOSIT 70

Please select