

# OCBC Online Booking for Angpow Notes Exchange 2019

## Terms and Conditions

### 1. The Programme

- 1.1 OCBC Bank (Malaysia) Berhad (“OCBC”) presents the OCBC Online Booking for Angpow Notes Exchange 2019 (“the Programme”), which offers Eligible Customers (defined below) an online platform to order their Ringgit Malaysia notes at the OCBC website link provided. The Programme is subject to the terms and conditions herein:
- 1.2 The Programme runs from **18 January 2019 to 2 February 2019** (both dates inclusive, “Programme Period”), or such other date(s) as may be determined at the sole and absolute discretion of OCBC in this Programme with prior notice.
- 1.3 Eligible customers can start booking their angpow notes online from **18 January 2019 to 30 January 2019** only.
- 1.4 This Programme is only available in selected OCBC Branches in Malaysia, as shown below from **10:00am to 2:30pm**:

OCBC branches	26 Jan 2019	2 Feb 2019
<b>Central</b>	Ampang, Balakong, Bandar Botanic, Cheras, Kajang, Kepong, Klang, Kota Damansara, Petaling Jaya, Puchong, Rawang, Subang Jaya	Ampang, Balakong, Bandar Botanic, Cheras, Kajang, Kepong, Klang, Kota Damansara, Kuantan, Petaling Jaya, Puchong, Rawang, Subang Jaya
<b>Southern</b>	Kulaijaya, Melaka, Muar, Seremban, Taman Molek	Kulaijaya, Melaka, Seremban, Taman Molek
<b>Northern</b>	Batu Maung, Bukit Mertajam, Ipoh Main, Kota Bahru, Penang, Teluk Intan	Alor Setar, Batu Maung, Bukit Mertajam, Ipoh Main, Kota Bahru, Penang, Sungai Petani, Taiping
<b>Eastern</b>	Kota Kinabalu, Kuching, Miri, Sibul	Kota Kinabalu, Kuching, Miri, Sibul

### 2. Eligibility

- 2.1 The Promotion is open only to individual Malaysia residents, Permanent Residents and non-residents. *Non-residents whose country of origin is not acceptable to OCBC Bank shall not be eligible to participate in this Promotion.*
- 2.2 Customers shall be and shall remain in good standing according to OCBC’s absolute discretion, to be eligible for participation or continued participation in this Programme. Customers whose accounts with OCBC have been suspended or terminated or who have breached any other agreements with OCBC any time within the Programme Period are not eligible to participate, or to continue to participate, in this Programme.
- 2.3 Customers must hold any OCBC savings/current account.
- 2.4 Customers who are eligible to participate in this Programme shall be referred to as “Eligible Customers”. Customers who fulfilled clauses 2.1 to 2.3 above are eligible to participate in this Promotion and shall be referred to as “Eligible Customers”.

### 3. Promotion Mechanics and Conditions

- 3.1 Eligible Customers are limited to only one order of CNY Notes as stated below;

<b>Minimum angpow notes exchange amount</b>	RM3,000
<b>Maximum angpow notes exchange amount</b>	RM10,000
<b>Denominations available</b>	RM1, RM5, RM10, RM20, RM50, RM100

- 3.2 Upon successful submission, the Eligible Customer will receive a call from a Personal Financial Consultant (“PFC”) to confirm his or her order and arrange a collection appointment during one of the two selected weekends (26 January 2019 or 2 February 2019).
- 3.3 Customers are limited to only one (1) order request. In the event of multiple orders, OCBC will accept only the first order request made.
- 3.4 The notes involved in this Programme are subject to availability.
- 3.5 Denominations in the table in 3.1. may differ from those advertised in the event of limited availability of particular denominations.
- 3.7 The Eligible Customer must ensure the debited OCBC account has sufficient money on the day of collection and should bring along his or her chequebook/OCBC Debit Card to make the process easier.
- 3.8 This Programme is subject to the availability of notes. OCBC reserves the right to discontinue this Programme when required.
- 3.9 New angpow notes are subject to availability and will be substituted with recycled notes where necessary.

### 4. Other terms and conditions

- 4.1 All the existing Accounts and Services – Main Terms and Conditions as well as the terms and conditions governing the respective products / packages / programs referred to in these Terms and Conditions shall continue to apply. In the event of any inconsistencies or discrepancies, these Terms and Conditions shall prevail only insofar as they are relevant and applicable to the Programme.

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- 4.2 OCBC may, at their sole and absolute discretion respectively, vary or add to these Terms and Conditions; or vary, suspend or terminate the Programme with notice to the Customers. Variations or additions to these Terms and Conditions or the variation, suspension or termination of the Programme may be made by placing a general notice in any one issue of a daily national newspaper or by posting a general notice in any OCBC branch or their websites respectively or by incorporating the notice into OCBC's statement sent to the customers periodically and the notice will take effect from the date set out in the notice and, if no date is stated, will take effect from the date the notice is sent.
- 4.3 By participating in this Programme, Eligible Participants herein agree to be bound by these Terms and Conditions including decisions of OCBC which is final, binding and conclusive. No correspondence appeal will be entertained.
- 4.4 Eligible Customers have voluntarily provided their personal data to OCBC and consent to the Bank to process their personal data for the acknowledgement of their CNY Notes order.
- 4.5 By participating in this Programme, an Eligible Customer is deemed to have agreed to allow their personal data to be processed as OCBC deems fit and has read and agreed that their data may be processed in accordance with OCBC's Privacy Policy on [www.ocbc.com.my](http://www.ocbc.com.my).

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