

**Terms and Conditions for the Activate RM Chat Campaign (“the Campaign”)
by OCBC Bank (Malaysia) Berhad (199401009721/295400-W) and OCBC Al-Amin Bank Berhad (200801017151/818444-T)
(referred together as “the Bank”)**

When is the Campaign Period?	1 Sept 2022 to 31 Dec 2022 (both dates inclusive). The Bank may also change the Campaign Period by posting a notice at the Bank’s branches and website.										
Which branches of the Bank are participating in the Campaign?	All OCBC branches in Malaysia.										
Who is eligible to participate in this Campaign?	Individuals who are: <ul style="list-style-type: none"> • Malaysian residents, • Permanent residents in Malaysia, or • Non-residents (from countries acceptable to the Bank), or • Customers of the Bank who have not yet won a Prize under the Campaign. 										
What is the Campaign about?	By fulfilling the criteria below with the Bank anytime before the Campaign Period ends, the customer earns an entry and stand a chance to win a Prize. Step 1: The customer needs to log on to OCBC Online Banking or OCBC Mobile Banking Step 2: The customer will need to click on the RM Chat icon and accept the OCBC RM Chat Terms of Use										
What are the Prizes?	If you fulfil the above-mentioned criteria, you will stand a chance to win MYR1,000 in the same month. The Bank reserves the right to substitute any Prizes with other products and/or services, in which case all terms and conditions herein governing the Prizes shall apply to the substituted Prizes. Any change in the Prize will be notified in such manner deemed appropriate by the Bank.										
How are the winners selected?	<p>Shortlisted Customer Selection Customers from the Bank who have successfully fulfilled the criteria anytime up to the respective Campaign Month below will be pooled together for the Monthly Cash draw. Your entry will then be put through the Randomiser Programme from which 5 shortlisted customers will be chosen randomly every month for 5 monthly Prizes.</p> <p>Campaign Months</p> <table border="1"> <thead> <tr> <th>Campaign Month</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td>Month 1</td> <td>1 Sep – 30 Sep 2022</td> </tr> <tr> <td>Month 2</td> <td>1 Oct – 31 Oct 2022</td> </tr> <tr> <td>Month 3</td> <td>1 Nov – 30 Nov 2022</td> </tr> <tr> <td>Month 4</td> <td>1 Dec – 31 Dec 2022</td> </tr> </tbody> </table> <p>Shortlisted Customer Notification Within 60 days from the last day of respective Campaign Month, the 5 shortlisted Customers will be contacted by his or her Relationship Manager via the telephone number in the Bank’s records. The Shortlisted Customer will be required to answer a quiz question related to the Bank via RM Chat within the same day to be a Winner and redeem the Prize. If the Shortlisted Customer does not pass verification and/or answers the Quiz question wrongly, he or she will be immediately disqualified. Should this happen, the Bank reserves the right to select the next Shortlisted Customer through the Randomiser Programme. Customers who are not shortlisted and do not win the Monthly Cash Prize in any month will be eligible for the next Monthly Cash Draw during the campaign period.</p> <p>A customer can only win not more than 1 Prize under the Campaign. Once a customer has won a Prize, their names will not be in the pool of customer for all subsequent Monthly Cash draws.</p>	Campaign Month	Date	Month 1	1 Sep – 30 Sep 2022	Month 2	1 Oct – 31 Oct 2022	Month 3	1 Nov – 30 Nov 2022	Month 4	1 Dec – 31 Dec 2022
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	<p>Participation in the Campaign necessarily means acceptance of the usage of the Randomiser Programme and the results it generates.</p> <p>By accepting the Prizes, all winners are deemed to have:</p> <ol style="list-style-type: none"> i. voluntarily provided their personal data to the Bank and consented to the Bank to process their personal data for the acknowledgement of their Prize. ii. agreed to allow their personal data to be processed and publicised by the Bank through marketing channels as the Bank deems fit (including publication of the Winner's details). iii. read and agreed that their data may be processed in accordance with the Bank's Privacy Policy on OCBC website.
How will winners receive the Prizes?	<p>Cash will be credited into the Winner's account with the Bank within 60 days after being notified as the Winner.</p> <p>The description of reward when credited into the account will appear as "Activate RM Chat Campaign" in the account statement. The Reward will be credited into the active personal savings/current account/-i with the Bank in the following order of preference:</p> <ol style="list-style-type: none"> (a) Premier Booster Account/-i (b) Premier Savings Account/-i (c) Premier Current Account/-i (d) Booster Account/-i (e) 360 Account-i (f) If none of the above is present, the Reward will be credited into the deposit account with the highest balance.
Can the Prizes be exchangeable?	Prizes are not transferable or exchangeable in any other manner except as agreed in writing by the Bank.
Other Terms & Conditions	<p>The Bank reserves the right to vary or add to these Terms and Conditions or to suspend or terminate the Campaign with prior notice. Notice of such variation of the Terms and Conditions or suspension or termination of the Campaign is deemed given by posting a general notice in any of the Bank's branch and their websites respectively and the notice will take effect from the date set out in the notice .</p> <p>The Bank shall not be held liable for any default due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of the Bank.</p> <p>The terms and conditions herein shall be governed by Malaysian laws and the Customer submits to the non-exclusive jurisdiction of Malaysian courts.</p>