

Frequently Asked Questions

No	Question	Answer																									
1	What is the campaign about?	This campaign is to express our gratitude and reward our loyal corporate FX clients who perform FX contract bookings online with OCBC. Have a coffee break on us!																									
2	How long is the Campaign period?	From 4 June 2024 to 31 December 2024 (both dates inclusive)																									
3	What are the prizes that I can win?	<p>There are 4 Milestone Rewards available for customers to qualify for. The Reward will be in the form of Starbucks e-gift cards for the corresponding reward value.</p> <p>Each customer may be eligible for more than 1 Milestone Reward throughout the campaign period.</p> <table border="1"> <thead> <tr> <th>Milestone</th> <th>Minimum Total Number of FX Contracts booked</th> <th>Minimum Total FX Volume booked</th> <th>Milestone Reward</th> <th>Assessment period</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>5</td> <td>USD 50,000</td> <td>RM 50.00</td> <td>1 January 2024 – 31 December 2024</td> </tr> <tr> <td>2</td> <td>15</td> <td>USD 100,000</td> <td>RM 100.00</td> <td>4 June 2024 – 31 December 2024</td> </tr> <tr> <td>3</td> <td>25</td> <td>USD 200,000</td> <td>RM 150.00</td> <td>4 June 2024 – 31 December 2024</td> </tr> <tr> <td>4</td> <td>40</td> <td>USD 500,000</td> <td>RM 300.00</td> <td>4 June 2024 – 31 December 2024</td> </tr> </tbody> </table>	Milestone	Minimum Total Number of FX Contracts booked	Minimum Total FX Volume booked	Milestone Reward	Assessment period	1	5	USD 50,000	RM 50.00	1 January 2024 – 31 December 2024	2	15	USD 100,000	RM 100.00	4 June 2024 – 31 December 2024	3	25	USD 200,000	RM 150.00	4 June 2024 – 31 December 2024	4	40	USD 500,000	RM 300.00	4 June 2024 – 31 December 2024
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4	How do I know if I am qualified to participate?	This campaign is open to customers of OCBC Bank and OCBC Al-Amin using the “Book FX Contract” feature on OCBC Velocity, excluding customers under the Financial Institution segment.																									

5	How and when will the winners be notified?	The Bank will send a notification email should you win any amount of prizes within 3 months after each respective month.
6	What happens if I have achieved all the Milestones? Can I restart and qualify for the Rewards again?	Each customer may only receive each Milestone Reward once during the campaign period. The total payout per company for this campaign is capped at RM 600.
7	How will the Milestone Reward be credited to me?	The Bank will provide the details of the Milestone Reward within 2 months after each respective month via email to the company's registered email address with the Bank.
8	Who should I refer to if I have further queries on the campaign?	<ol style="list-style-type: none"> 1. You may contact your Corporate Sales & Structuring Dealer / Relationship Manager / Business Development Manager to make enquiries. 2. To view our Campaign's Terms and Conditions, click here.