

NOTICE ON SCHEDULED DOWNTIME FOR MYDEBIT SYSTEM

Dear Debit Cardholders,

Please be informed that the MyDebit system will undergo a scheduled downtime. Please refer to the table below for more details –

Date	Time	Duration	Impacted cards
12 March 2023	2.00 am – 5.00 am	3 hours	<ul style="list-style-type: none">▪ OCBC Debit Card▪ OCBC Debit Card-i▪ OCBC FRANK Debit Card▪ OCBC Premier Debit Card▪ OCBC Premier Debit Card-i
15 March 2023	2.00 am – 5.00 am	3 hours	
17 March 2023	12.00 am – 2.00 am	2 hours	
19 March 2023	2.00 am – 5.00 am	3 hours	

MyDebit transactions will be available as normal after the downtime. Nevertheless, you can still use your debit card for Mastercard transactions during the downtime.

If you have any questions, please call our Contact Centre at 03-83175000 (8am - 10pm) before the downtime. We apologise for any inconvenience caused.