



FAQ: OCBC Bangsar Branch

Why are you moving to Bangsar?

We have designed OCBC Bangsar branch to provide a larger and more spacious environment, allowing you to bank with us in comfort. You will be pleased to know that the branch is conveniently located across from Bangsar Village malls, TMC grocery store, and numerous eateries, all within easy reach.

When will OCBC Bukit Damansara branch be closed?

OCBC Bukit Damansara branch will cease operations on 15 January 2025 at 5.00pm. This closure means that all eLobby services, including ATMs and Cash and Cheque Deposit Machines, will not be operational.

Can I visit OCBC Bangsar branch to do my banking after the Bukit Damansara branch is closed?

Our OCBC Bangsar branch will open on 20 January 2025. We look forward to serving you during our operating hours from 9.30am to 5.00pm.

Will my account(s) at OCBC Damansara branch be closed?

Your account(s) will remain open, and you will still be able to perform banking transactions as usual.

What should I do in the meantime if I need to perform my banking needs?

Our digital banking services will be able to cater to your everyday banking needs for self-service transactions. You can find information on the self-service options available on our OCBC Personal Banking webpage under Digital Banking. Alternatively, you can walk into any of our OCBC branches for assistance.

Are there any other branches near Bukit Damansara?

The nearby branches include our OCBC KL Main branch and OCBC Petaling Jaya branch (in Damansara Utama). For more information on our branch network, please visit the "Find a Branch" section on our OCBC webpage.

How can I get to the OCBC Bangsar branch?

You can find our branch at 63 Jalan Ara, Bangsar Baru, 59100 Kuala Lumpur. Look for these landmarks: AMG Mercedes showroom and TMC Bangsar.

Can I find parking spaces?

Yes, the building offers outdoor parking lots, including dedicated lots for our customers. Additionally, two of our dedicated parking spots are equipped with EV charging stations.

Do I need to pay for parking?

Yes, the parking lots are operated by the property owner, and charges are applied on an hourly basis.

Can I schedule an appointment before visiting?

Absolutely! We encourage you to schedule an appointment with your Private Client Advisor or Premier Relationship Manager to ensure personalised service.

Am I able to deposit or withdraw large amounts of cash at this branch, and where do I go?

Yes, you can deposit or withdraw cash at the Cash Deposit Machines located in our e-lobby. For ATM withdrawals, you may withdraw up to the daily limit you have set. For large amounts, please approach any of our branch staff for assistance.

Will there be Safe Deposit Boxes available at the OCBC Bangsar branch?

Yes, we offer Safe Deposit Boxes in large and medium sizes. Please note that these boxes are available exclusively to Premier Private Client. You can find pricing details in the Fees and Charges section of our OCBC webpage.

Do I need to make an appointment to see my Private Client Advisor or Premier Relationship Manager?

While it is best to call and make an appointment in advance, you are welcome to walk in. Our Private Client Service Managers or Relationship Officers are always available at the reception area to assist with your banking needs.

Will snacks and beverages be served in the Premier Private Client Centre and Premier Centre?

During banking hours, light snacks will be available in the Premier Private Client Centre, and a selection of non-alcoholic beverages can be requested at both the Premier Private Client Centre and Premier Centre.

Will there be events held at the OCBC Bangsar branch?

Yes, we will host exclusive events for our clients at the branch. Invitations will be sent for these events. Please speak to your Private Client Advisor or Premier Relationship Manager to discuss the types of events you may be interested in attending.

For more information about the OCBC Bangsar opening, please keep an eye on our webpage for updates or speak to your Private Client Advisor or Premier Relationship Manager. We look forward to welcoming you at our new OCBC Bangsar branch.