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Secure Site	
Online Bankin	g
Login ID	
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Take a Tour of OCBC Online Banking

For **now**, and **beyond**

enter



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- Account Overview

OCBC Malaysia Mobile Banking app

For **now**, and **beyond**

• Features and Account Overview

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OCBC Internet Banking Banking Features

For **now**, and **beyond**

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OCBC Internet Banking





• Select your preferred language – English or Mandarin - for a seamless online banking experience.

Your accounts

For **now**, and **beyond**

• View your account balances and transaction history. • Track and manage your finances via Money In\$ights. • View and manage your e-Statements.



OCBC Internet Banking



- Set Transaction Limit and alerts.
- Register/manage DuitNow ID and more.

For **now**, and beyond

Manage e-Alerts Manage your DuitNow ID Activated OneToken Device Change Mailing Address Change Personal Details Cheque Management Stop Cheque Request Cheque Book Cheque Status Inquiry Loans Request for Photocopies of Security Documents Request for EPF Withdrawal Request For Redraw Cards Activate Card Report lost of Debit Card Overseas card use Set PIN Credit Card Fee Waiver Online banking settings Change Password Change e-Statement Password Update Transaction Limit Change Security Image and Phrase Check internet transaction status Application Status Inquiry Loan Direct Debit Inquiry

Customer service

• Card services, including activate card, set PIN, report lost Debit/ATM card, apply for EPP and Balance Transfer.



OCBC Internet Banking



Open an account

- Open a new Fixed Deposit account, place a new Fixed Deposit, perform Fixed Deposit withdrawal (applicable for Conventional Fixed Deposit account only).
- Open a new Savings account (for customers with existing Current/Savings account with OCBC only).
- Apply for Easy Payment Plan (EPP), Balance Transfer and/or Call for Cash.
- Make a loan enquiry via the "Home Loans" option.

For **now**, and beyond

Open an account



OCBC Internet Banking Account overview

For **now**, and **beyond**

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OCBC Internet Banking



For **now**, and **beyond**

You owe (MYR) B88.00		•	OCBC Feeds
Total spending this month MYR 8,888,00 See details People Like You Austrance people cause 10%, for Norry	Total spending this month MYR 8,888,00 See details People Like You Average neuronic eases 10%. for kinys You owwe (MYR) 8888.000	You owe (MYR) 888.00	Money In\$ights Your spending over time
	You owe (MYR) 888.00		Total spending this month MYR 8,888,00 See details People Like You Average people sawn 10% for New

• The total outstanding balance that you have spent/yet to settle.



OCBC Internet Banking

Deposits				MYR 8,888,00 See details
✓ Current & savings acc	ounts (as of 26 Oct 2021)			People Like You Average people save 10% for Ne
FRANK Account 888-111111-8		Balance MYR 0.00	Available MYR 0.00	Home.
OCBC 360 ACCOUN 888-111888-8	Nov 2021) Petails / Transactions Change account name Nov 2021) Details / Transactions Place new deposit T sol 1010100	Balance MYR 8,888.00	Available MYR 8,888.00	Saving Goals Aren't you savin Have a dream
881-111888-1	Withdrawal e-Statements		MYR 1,000.00	save. It takes on a savings goal n.
Receipt no. 3			MYR 1,000.00	+ Add Goal
What you owe (Liabilities)			
Credit cards	Details / Trar	isactions	^	
95555 0CBC CA 5142-876	ASHFLO MASTERCARD Pay Bill 8-8888-8888 Apply for EP	edit left Our	tstanding Balance MYR 83.97	

Discover "What you have" and "What you owe" in greater detail.

Access, view and manage what "You have", e.g. your Current/Savings and Fixed Deposit accounts and what "You owe", e.g. Credit Card expenses.

A	Point to th click on th	e account tha e options in t	at you wish to v he pop-up box	view and
	 Select "e-State Select "Chain the account 5218-8700-0054-9438 	atements" to vi nge account na	ew/manage e-Sta me" to set a nicki MYR 13,903.78	atements name for MYR 83.9 7
▼ Fixed Depor	sit (as of 07 Nov 2021) E DEPOSIT 801-181818-8 38-1	Details / Transactions Place new deposit Withdrawal e-Statements	M	Total Balance IYR 1,000.00

For **now**, and **beyond**

Select "e-Statements" to view/manage e-Statements.



OCBC Internet Banking

	(, (00010)				MYR 8,888,0 See details	0
Current & savings acc	ounts (as of 26 Oct 2021)			•	People Like You	
FRANK Account 888-111111-8			Balance MYR 0.00	Available MYR 0.00	Average people save 10% Home. See details	6 for New
OCBC 360 ACCOUN 888-111888-8	Details / Transactions e-Statements Change account name		Balance MYR 8,888.00	Available MYR 8,888.00	Saving Goals	
▼ Fixed Deposit (as of 0 FIXED/TIME DEPOS 881-111888-1	7 Nov 2021) Details / Place ne Withdrav e-Statem	Transactions w deposit val ents		Total Balance MYR 1,000.00	Aren't you savir Have a dream up tor that not save. It takes o a savings goal h	3
Receipt no. 3				MYR 1,000.00	+ Add Goal	
What you owe	(Liabilities)					
Credit cards		Details / Transa	ctions	*		
OCBC C/	ASHFLO MASTERCARD 58-8888-8888	e-Statements Pay Bill Apply for EPP	edit left 03.78	Outstanding Balance MYR 83.97		-





Point to the credit card account that you wish to view and click on the options in the pop-up box.

- transaction history.
- Select "Pay Bill" for credit card payment.

For **now**, and **beyond**



• Select "Details / Transactions" to view account details and

• Select "e-Statements" to view/manage e-Statements. • Select "Apply for EPP" to apply for Easy Payment Plan.



OCBC Internet Banking





Money In\$ights

Get a summary of your monthly spending, view/track your monthly finances and set your budget with Money In\$ights. You can also compare yourself with others in the same demographic as you with the People Like You function.



Saving Goals

Set up and save up for your Savings Goals with ease. Add and manage new goals by clicking the "Add Goal" button.

For **now**, and **beyond**

•		
MYR ().00 MYR 0.00	See details
Bal MYR 8,888	ance Available 8.00 MYR 8,888.00	Saving Goals
		Aren't you saving for anything?
	Total Balance MYR 1,000.00	Have a dream vacation or need to save up for that new gadget? Let us help you save. It takes only 30 seconds to set up a savings goal right now.
	MYR 1,000.00	+ Add Goal
	Outstanding Balance	
-	MYR 88.00	
?	Pr	int
o save		
elp you		
set up		
	-	



OCBC Malaysia Mobile Banking app Banking Features and Account Overview

For **now**, and beyond



OCBC Malaysia Mobile Banking app



- Activate Push Notification.
- Receive/view transaction notifications and marketing messages/updates.



Apply

• Sign up for your Flex account.



OneToken

• Generate OTP for financial transactions.





For **now**, and **beyond**



Get a dashboard view of Mobile Account Overview:

OCBC Malaysia Mobile Banking app



Menu

• Access the menu to perform financial transactions, which include fund transfers, bill payment and more.



Push Notification

- Activate Push Notification.
- Receive/view transaction notifications and marketing messages/updates.



What you have

 View account balances and transaction history of Current/Savings/ Fixed Deposit accounts.



What you owe

- View credit card account details and your transaction history.
- Manage your credit card activate/set PIN for cards.
- Make credit card payment.



• Perform fund transfers to recipient's DuitNow ID.



Pay Bills

• Perform bill/credit card/ loan payment.



Scan & Pay

- Activate DuitNow QR.
- Perform DuitNow QR transactions.



Request

• Request for fund via DuitNow Request



Invest

Invest in unit trust





OCBC Malaysia Mobile Banking app (Menu)



View accounts

• Dashboard/Account Overview – to view account details and transaction history.



Transfer

• Transfer funds to anyone at any bank, either to a DuitNow ID, OCBC account, or account from another bank.

Pay

• Perform bill/credit card/loan payment. (Note: To perform bill payment, users must add bills/billers as favourite via Internet Banking first).



e-Statement

- View/retrieve your e-Statement.
- Manage your e-Statement to subscribe or change mode of viewing.
- Change your e-Statement password.



Track and Manage

- View/track monthly finances via Money In\$ights.
- View/compare the way you manage and spend money with others like you (i.e. similar criteria).

Apply

- Place a new Fixed Deposit.
- Apply for Balance Transfer.

Card Services

• Activate and set PIN for cards.

- **Cheque services**
- Stop a cheque.
- Verify your cheque status.
- Request for a cheque book.

Settings

- Manage your OneToken.
- Deactivate your OCBC OneTouch/OneLook.
- Manage DuitNow ID.
- Manage DuitNow QR.

For **now**, and **beyond**

