

ENHANCED IN-APP AUTHORISATION FOR ONLINE CARD TRANSACTIONS

We've enhanced OneToken authorisation to give you a more seamless experience. You can manually authorise your transaction if you do not receive a notification. Launch OCBC Mobile Banking app > OneToken > Review transaction details > Tap Approve to authorise.

ALTERNATIVE METHOD TO AUTHORISE YOUR ONLINE TRANSACTIONS



Step 1: Launch your OCBC Malaysia Mobile Banking App and click on “OneToken”



Step 2: Review and confirm the transaction details and tap “Approve” to authorise

FAQs

How do I authorise my online credit or debit card transactions using the OCBC Malaysia Mobile Banking app?

You can authorise your online transactions by tapping the push notification, or alternatively, you can review the transaction details within the OCBC Malaysia Mobile Banking app under the “OneToken” feature. This method offers a secure and convenient way to confirm your purchases instantly.

I accidentally dismissed the push notification. What should I do?

Simply launch the OCBC Malaysia Mobile Banking app, navigate to OneToken, review the transaction details, and then tap “Approve” to authorise the transaction.