Booster Account

Product Name: OCBC Booster Account

What is OCBC Booster Account?

An account that offers attractive interest rates but with the flexibility of a transactional account

Eligibility					
Age Requirement	Individua	als aged 18 years and above (for single or joint account)			
Nationality	Open for	Open for Malaysian Citizens, Permanent Residents and Non-Residents (subject to the country of			
	origin).				
Documents Required	Identity	Identity Card or Passport.			
Minimum Initial Deposit	RM500				
Minimum Balance	RM20				
to Maintain in Account	Any transaction resulting in the balance falling below the minimum balance will be rejected.				
Interest Rate					
Interest Rate	There are 2 types of interest (Base interest and Wealth Bonus interest) for this account.				
	a) Base interest: This interest is calculated daily on end-of day ledger balance and credited monthly.				
		For Accounts with Balances below RM30,000	0.10%p.a. ¹		
		For Accounts with Balances of RM30,000 and above	2.15%p.a. ¹		
	b) Wealth Bonus interest: You will receive Wealth Bonus interest for 4 months at a Wealth Bonus interest rate of 1.20%p.a. ² on your first RM50,000 of your Average Daily Balances, when you invest or insure in any eligible wealth product of at least the minimum amount from OCBC Bank. You will receive Wealth Bonus interest by the 14th business day of the				
	following month or earlier.				
	Please refer to the OCBC Booster Account Terms and Conditions and Appendix for Wealth Bonus for Booster Account from OCBC Malaysia Website or obtain from the nearest OCBC Bank branches to find out more on eligible wealth products and how to earn the Wealth Bonus Interest.				
	² OCBC Bank reserves the right to change the Wealth Bonus interest rates and shall do so b posting in the branch, at OCBC Bank's website or in the mass media.				
Interest Calculation in the Event of Account Closure	In the event of an account closure, the Base Interest shall be applied to compute the dail interest accrual on balances up to the previous day of account closing for the calendar mont and no Wealth Bonus interest will be payable for the account.				





	Deposits Product Information Sheet	
 You may only open ONE Booster Account, whether in your own name or in joint names. If for any reason you open more than one Booster Account, the other Booster Account(s) opened subsequent to the first may be converted into the OCBC MoneyMax Savings Account or such other savings account as OCBC Bank may deem fit. A Booster Account with RM0.00 balance for more than 90 days will be closed. A notification via SMS or any other means, as the Bank deems fit, will be sent prior to the account closure. Reactivation of a closed account shall be at OCBC Bank's sole discretion. 		
Up to RM300,000 per account per day.		
Sign up for Standing Instructions to make payments for your routine bills.		
 ATM Services provide cash withdrawals, funds transfers, balance enquiries, cheque book requests and more, 24 hours a day, 7 days a week. Cash Deposit Machine enables cash deposits or payments with or without your Debit card to your own and third party OCBC accounts. Cheque Deposit Machine provides a quick and convenient way to deposit cheques into OCBC accounts. OCBC Internet Banking Access your OCBC accounts 24 hours a day from the comfort of your home or office. Register for free with your Debit or Credit Card numbers and PIN at OCBC Malaysia website. OCBC Phone Banking The answer to your banking queries is now just a phone call away. Choose from the self-service menu or speak to our Customer Service Executive by calling our Contact Centre (refer to Customer Service Hotlines > Personal Banking from OCBC Malaysia website). 		
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This account comes with an electronic statement by default that can be retrieved through OCBC Online Banking and/or delivered to your email address. Hardcopy statements will be sent out monthly only upon request. A charge of RM10.00 per month shall be imposed upon each request for an additional paper statement.		
For more information, refer to the PIDM info or go to the website at PIDM website.	ormation brochures that are available at our counters	
will be considered as a dormant account under the BNM Guidelines on Basic Banking Services Framework.		
Dormant account with balance not more than RM10.00	The balance shall be absorbed as a service fee and the account shall be closed.	
Dormant account with balance more than RM10.00	An annual fee of RM10.00 will be charged until the remaining balances are designated as "Unclaimed Monies". Please refer to section on "Policy of Unclaimed Monies".	
To reactivate a dormant account, you are required to perform a deposit or withdrawal		
transaction over the counter at any OCBC Ban		
Please note that any account with a credit balance but which continues to be dormant for 7 years or more shall be transferred to Unclaimed Monies in accordance with the Unclaimed Monies Act 1965.		
	any reason you open more than one Boos subsequent to the first may be converted other savings account as OCBC Bank may de A Booster Account with RM0.00 balance for SMS or any other means, as the Bank de Reactivation of a closed account shall be at Up to RM300,000 per account per day. Sign up for Standing Instructions to make pay Electronic Banking Lobbies – eLobby •ATM Services provide cash withdrawals, requests and more, 24 hours a day, 7 days •Cash Deposit Machine enables cash deposyour own and third party OCBC accounts. •Cheque Deposit Machine provides a quick accounts. OCBC Internet Banking •Access your OCBC accounts 24 hours a day for free with your Debit or Credit Card num OCBC Phone Banking •The answer to your banking queries is now menu or speak to our Customer Service Ex Customer Service Hotlines > Personal Bank Enjoy sweep facility from your Booster Account This account comes with an electronic staten Online Banking and/or delivered to your emmonthly only upon request. A charge of RM10.00 per month shall be instatement. Protected by PIDM up to RM 250,000 for each For more information, refer to the PIDM information or go to the website at PIDM website. Any savings or current account with no activity will be considered as a dormant account unternamework. Dormant account with balance not more than RM10.00 Dormant account with balance more than RM10.00 To reactivate a dormant account, you ar transaction over the counter at any OCBC Bar Please note that any account with a credit balance more shall be transferred to Unclaimed More of the statement of the counter at any OCBC Bar Please note that any account with a credit balance more shall be transferred to Unclaimed More of the statement of the counter at any OCBC Bar Please note that any account with a credit balance more shall be transferred to Unclaimed More of the statement of the counter at any OCBC Bar Please note that any account with a credit balance more shall be transferred to Unclaimed More of the statement of the counter at any OC	





Operation of Joint Account

- Joint account ("Account") may be opened for 2 or more individuals who are 18 years old and above. Each applicant's Identity Card/Passport is required upon application.
- The accountholders shall be jointly entitled to any deposit or credit balance in the Account.
- · All instructions relating to the Account, including without limitation in connection with operation and closure of the Account or suspension or termination of the services, change of address, hold mail or other details of the accountholders registered with the Bank or any other information, shall be given in writing (or by any other means permitted by OCBC Bank) by all joint accountholders, unless otherwise instructed in writing by all the joint accountholders.
- All joint accountholders shall be jointly and severally liable for all transactions arising from such instructions.
- · If OCBC Bank receives contradictory instructions, whether or not from authorised person(s), OCBC Bank may choose to act only on the mandate of all the joint accountholders.
- · Upon notice of death of any one or more of the joint accountholders, OCBC Bank shall be entitled to pay the deposit or credit balance as the case may be, to the survivor and if more than one survivor in their joint names provided that prior to such payment OCBC Bank shall be entitled to set off the indebtedness of any of the joint accountholders under any account with OCBC Bank and/or with any company within the OCBC Group from the deposit or credit balance.
- OCBC Bank may permit the surviving accountholder(s) to continue to operate the Account subject to the fulfilment of such Terms and Conditions as may be imposed by OCBC Bank.

Summary of Fees and Charges	
Early Closure	
Within 3 months from date opened	RM20
Dormant Account	Account with a balance up to RM10.00:
Account is dormant if no activity for 1 year or more from the	Balance shall be absorbed and account will be closed.
last date of transaction	
	Accounts with a balance more than RM10.00:
	RM10.00 per annum until the 7th year, balance (if any) will
	be classified as Unclaimed Monies
Debit Card	
Registration Fee (One-time Fee)	RM8.00
Annual Fee	RM8.00 per annum
Cash Withdrawal Services	
Withdrawal at any ATM in overseas bearing the MasterCard	RM10.00
logo	Up to RM1.00* per transaction determined by the Financial
Withdrawal at ATMs of participating banks in MEPS shared ATM network	Institution that provides the ATM services
A TIVI HELWORK	institution that provides the Arm services
• Withdrawal at ATMs of HSBC, UOB, Standard Chartered Bank	RM1.00
(within Malaysia)	
	No charge
Withdrawal at any ATM operated by OCBC Group bearing the CCBC Bank large in Malaysia Circumsus Manage Harry Manage	No charge
OCBC Bank logo in Malaysia, Singapore, Macau, Hong Kong and Indonesia	
and muonesia	
MEPS Instant Transfer via MEPS ATM	No charges (for transaction amount RM5,000 and below);
	Fees determined by financial institution that provides the
	ATM services (for transaction amount above RM5,000)





MEPS Instant Transfer at OCBC ATMs	No charge
Card Replacement Fee	RM12.00
Sales Draft Retrieval Fee	RM15.00 per original copy RM8.00 per duplicate copy
Overseas Conversion Fee	Conversion rate as determined by VISA, MasterCard or AMEX, plus any admin fees charged by VISA, MasterCard or AMEX
Other Fees & Charges	Refer to Personal Banking > Fees & Charges from OCBC Malaysia website

Contact Information

OCBC Bank (Malaysia) Berhad

For more information, inquiries or feedback on our latest products and services, you may call our Contact Centre (refer to Customer Service Hotlines > Personal Banking from OCBC Malaysia website) or any OCBC Bank branch nearest to you.

You may also contact us at any time to update your Personal Details. This information is crucial to us in our on-going efforts to serve you better. Rest assured, your personal details will be kept confidential.

If you have any complaints on our products or service level, you may also write to us at the following address or email to us (refer to Help & Support > The Dispute Resolution Process from OCBC Malaysia website):

Service Transformation Department,

OCBC Bank (Malaysia) Berhad, Menara OCBC, 18 Jalan Tun Perak, 50050 Kuala Lumpur

Alternatively, if you wish to seek the views of the authorities on our handling of a complaint, you may contact or email to Financial Markets Ombudsman Service (formerly known as Ombudsman for Financial Services) (refer to Contact Us from Financial Markets Ombudsman Service website); or Bank Negara Malaysia (refer to Contact Us from Bank Negara Malaysia website).

Bank Negara Malaysia

For further enquiries on Financial Products, visit

MyCoverage website

You may visit the nearest BNMLINK or call BNMTELELINK (refer to Contact Us from Bank Negara Malaysia website).

Perbadanan Insurans Deposit Malaysia (PIDM)

Call PIDM hotline (available Monday to Friday from 8.30am to 5.30pm) or email to PIDM (refer to Contact Us from PIDM website).

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