OCBC Malaysia Business App

Manage Your Business Debit Card/-i Anytime, Anywhere

With the OCBC Malaysia Business App, you can easily activate your Business Debit Card/-i, reset your card PIN, and activate your renewal card directly from your mobile device.

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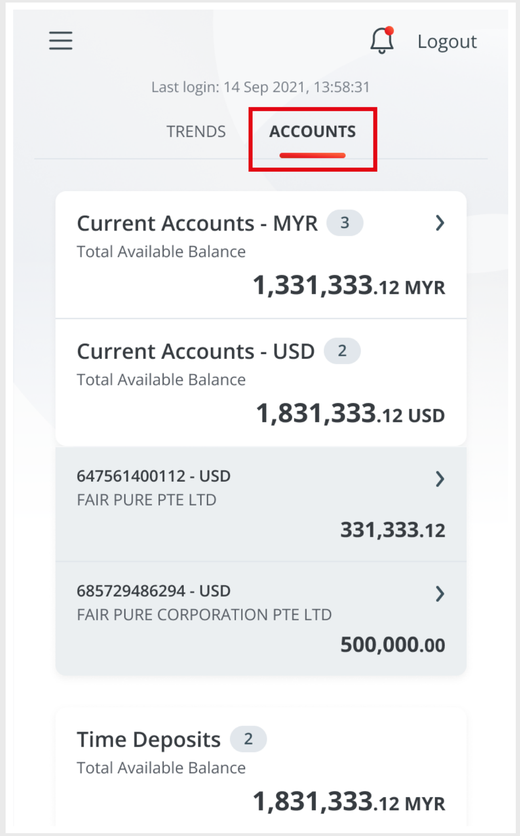
Activate Your Renewal Card >

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Activate Your New Business Debit Card/-i

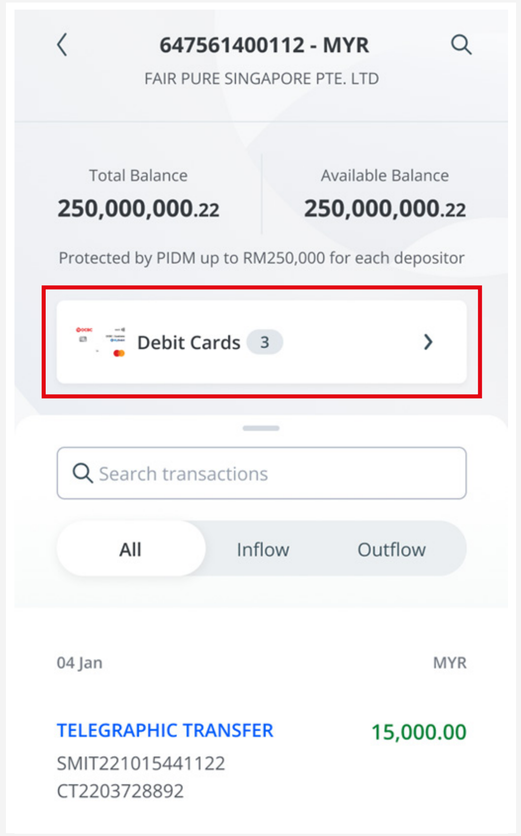
01 Log in

Open the OCBC Malaysia Business App and log in to your account.



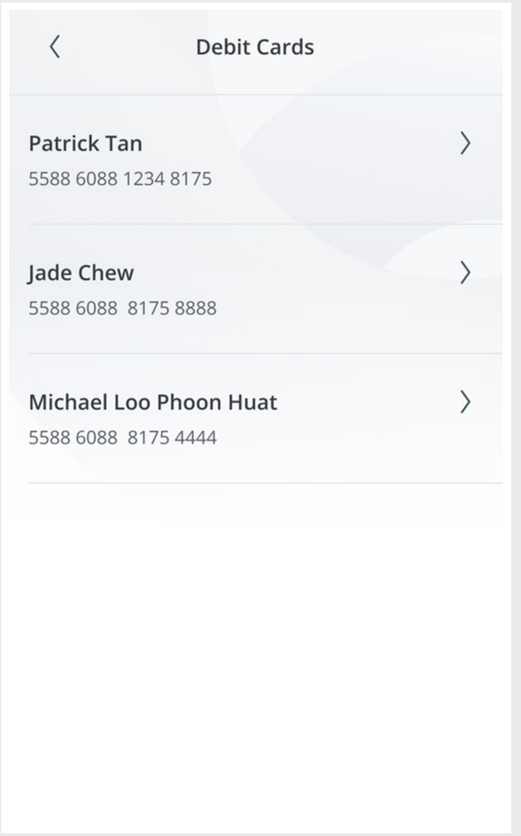
02 Select Your Account

Go to Accounts and select the account linked to your Business Debit Card/-i.



03 Access Card Details

Tap on your Debit Card Number to view your card details.



Visit www.ocbc.com.my/bdc to learn more about the features and benefits of your OCBC Business Debit Card.

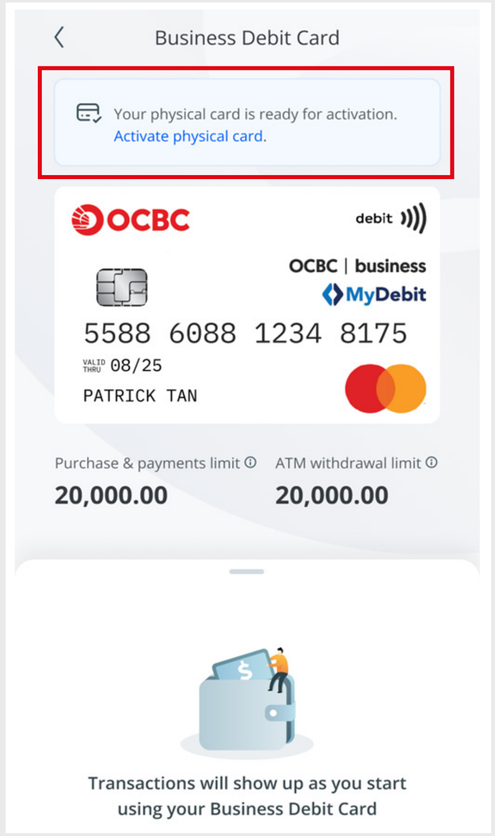
Visit www.ocbc.com.my/bdc-i to learn more about the features and benefits of your OCBC Business Debit Card/-i.

Important note: Card maintenance via OCBC Velocity or Mobile App is not available for users under the Velocity Basic Package, as this package provides view-only access. Cardholders under this package are required to visit an OCBC branch to perform card maintenance services, including card activation and PIN reset.

Activate Your New Business Debit Card/-i

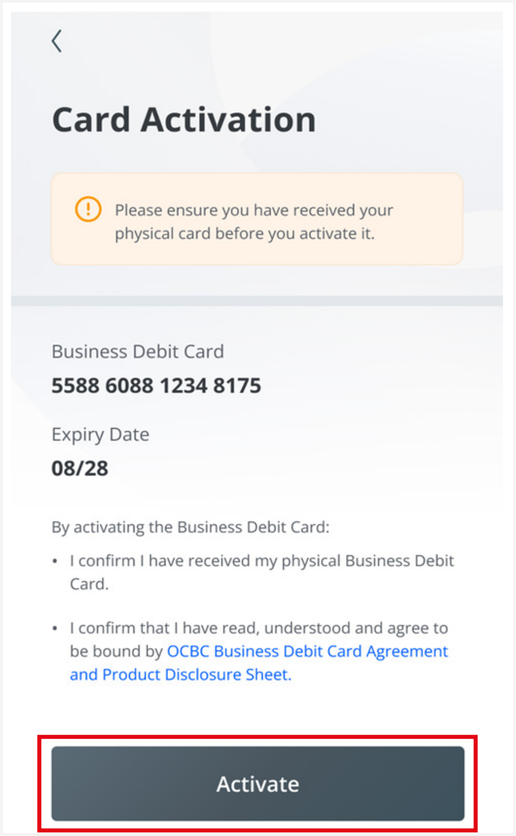
04 Start Activation

On the Card Details screen, tap Activate Physical Card.



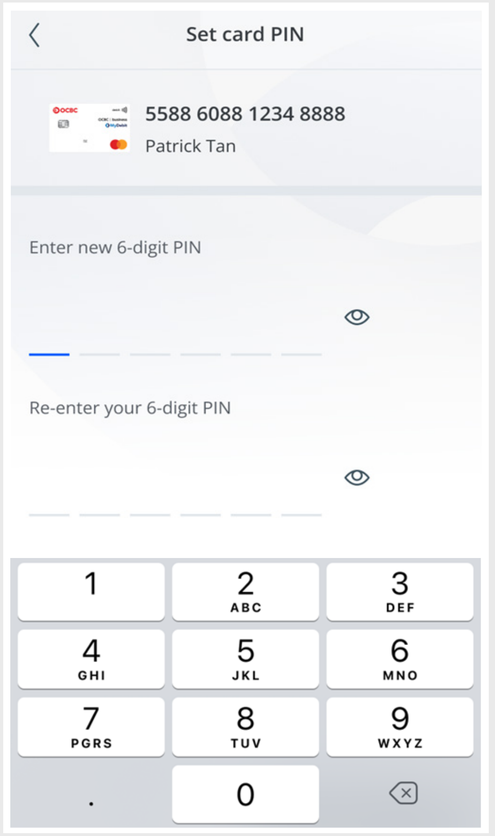
05 Activate Your Card

Review the card details and tap Activate.



06 Set Your PIN

Create a 6-digit PIN and re-enter it for confirmation.



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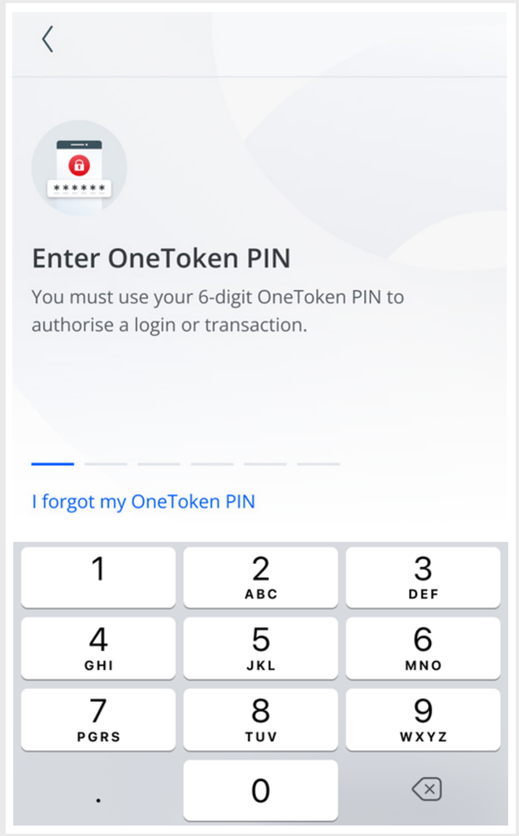
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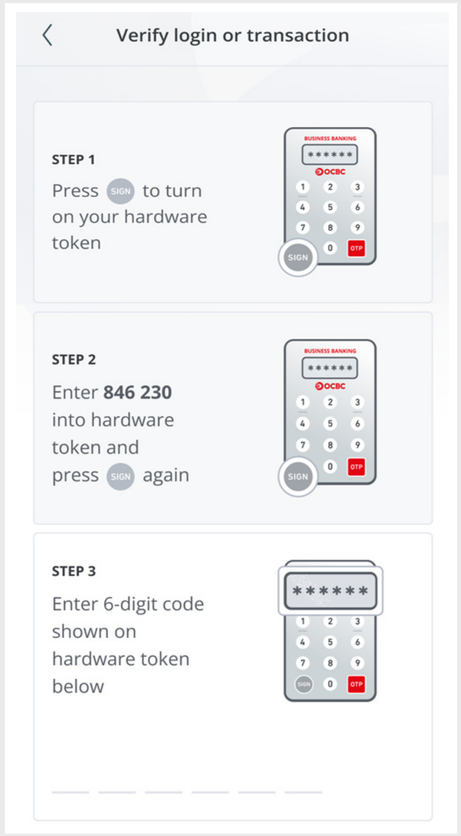
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Activate Your New Business Debit Card/-i

07 Verify the Request

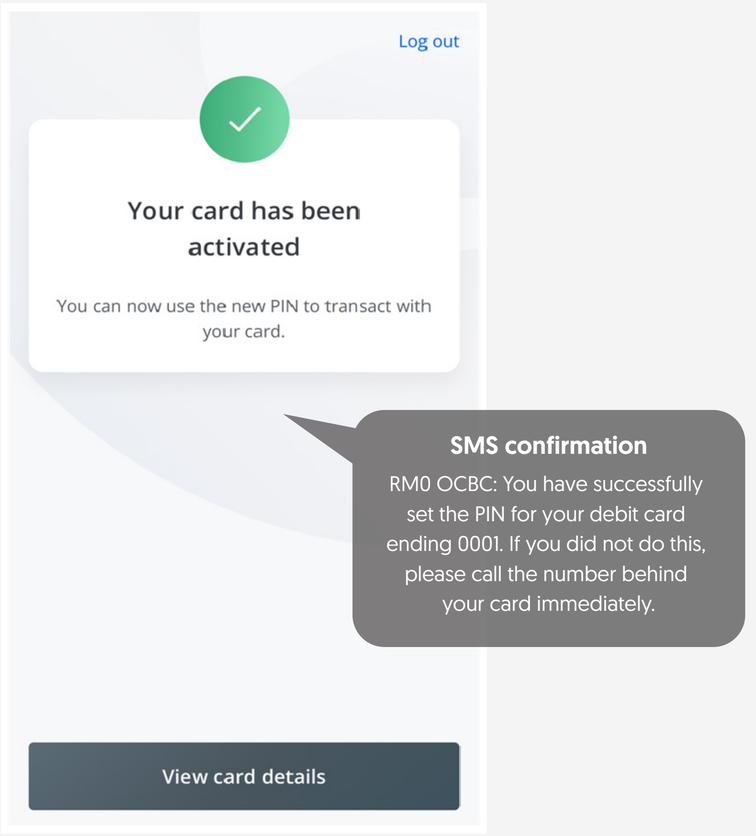
Complete transaction signing using your Soft Token or Hard Token.





08 Activation Successful

Once completed, your Business Debit Card/-i is ready to use. You will also receive an SMS confirmation through your registered mobile number.



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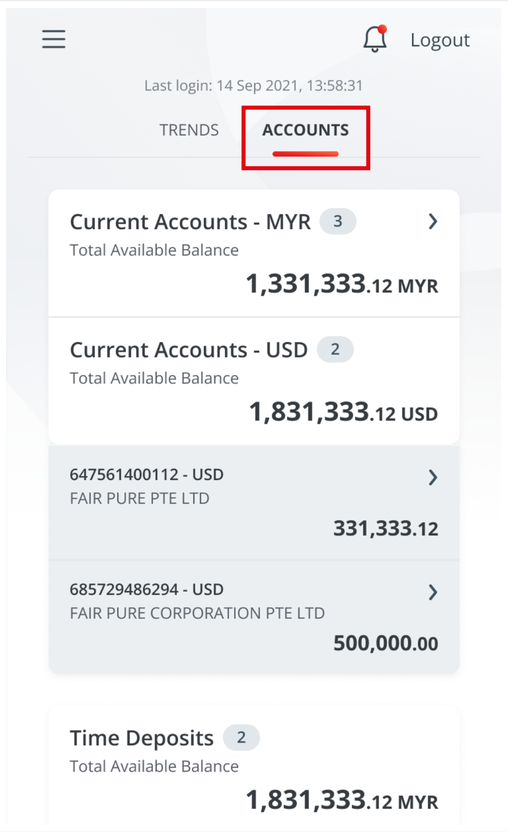
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Activate Your Renewal Card

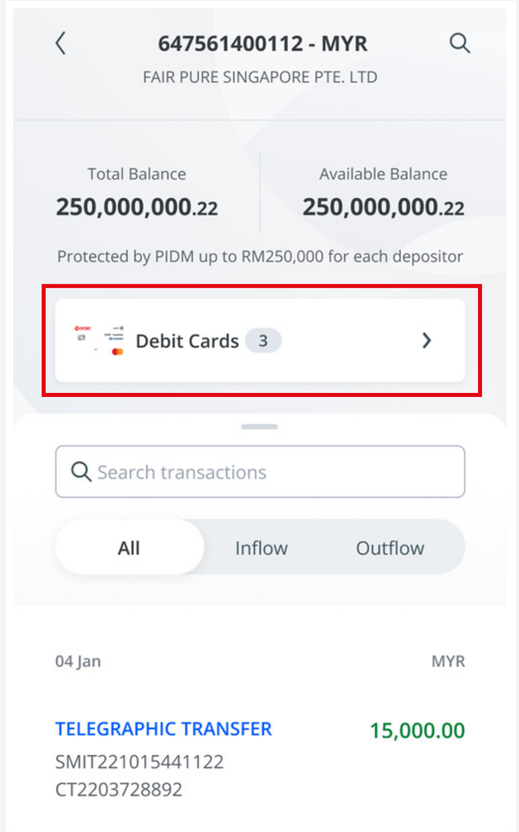
01 Log in

Open the OCBC Malaysia Business App and log in to your account.



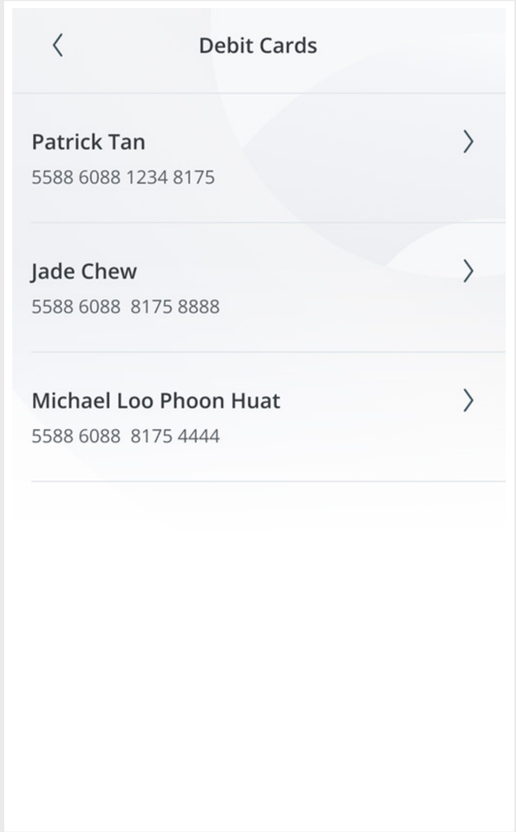
02 Select Your Account

Go to Accounts and select the account linked to your Business Debit Card/-i.



03 Open Card Details

Tap on your Debit Card Number to view your card details.



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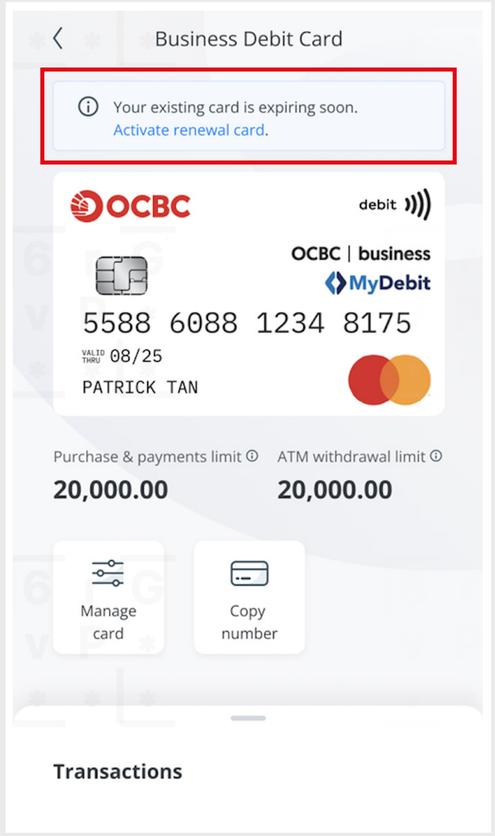
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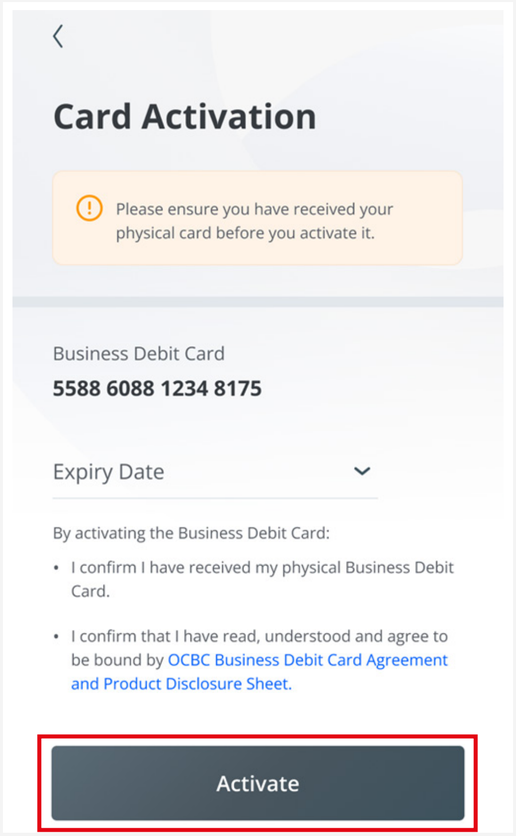
04 Start Activation

On the Card Details screen, tap Activate renewal card.



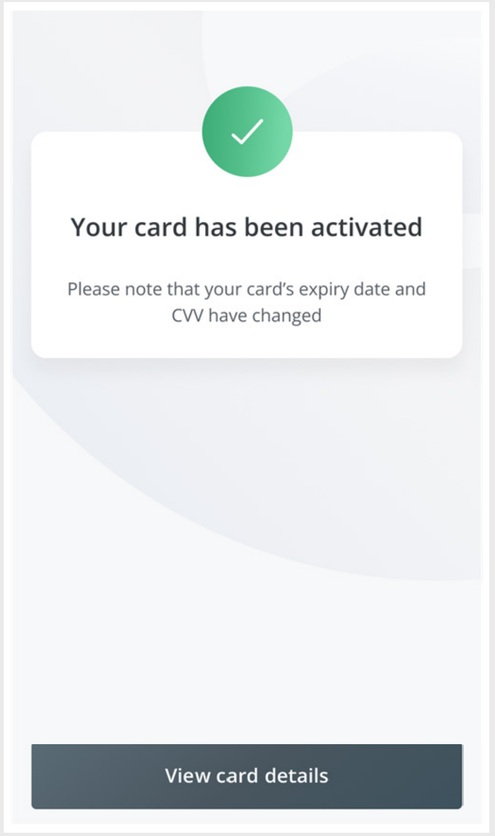
05 Activate Your Renewal Card

Select the card's expiry date shown on your new physical card & tap Activate when prompted.



06 Activation Successful

Your renewal Business Debit Card/-i is now activated and ready for use.



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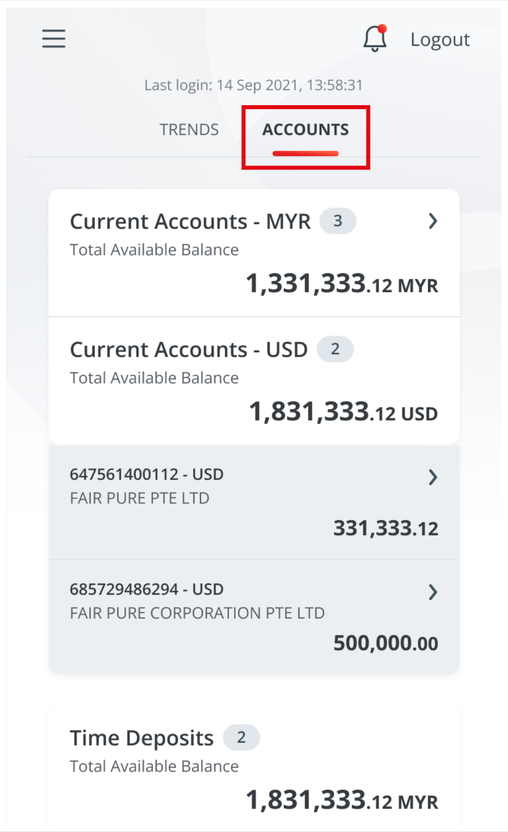
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Reset Your Card Pin

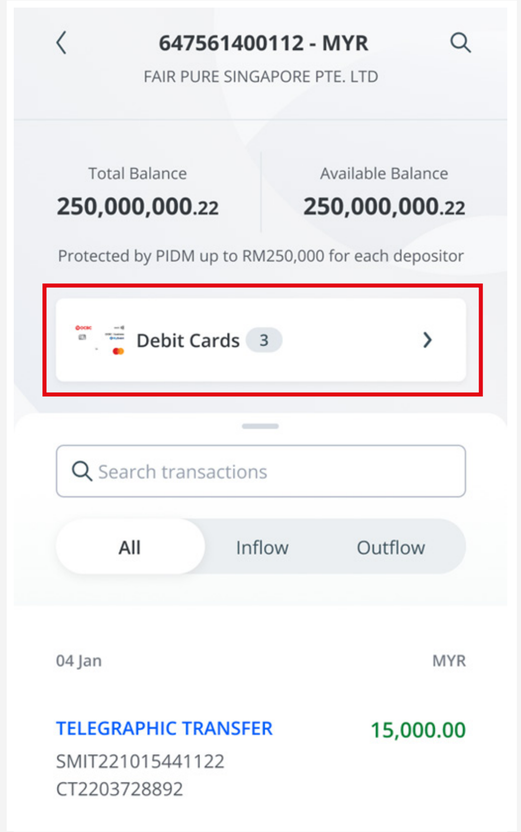
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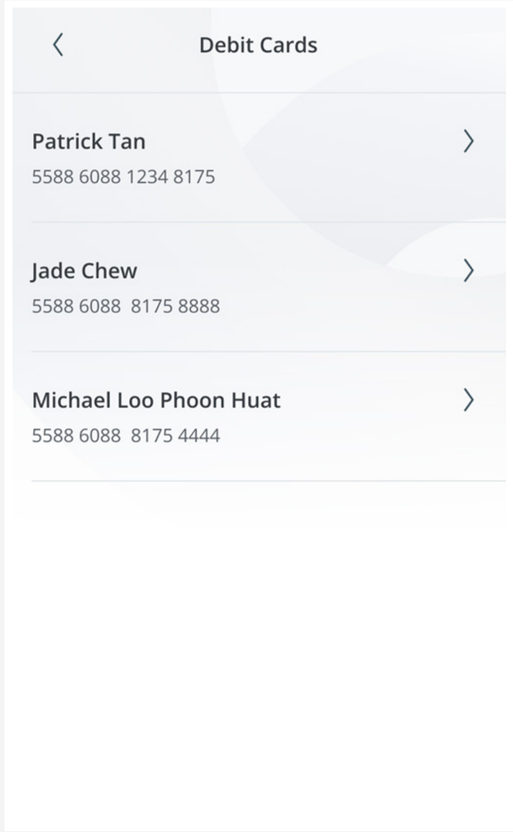
Open the OCBC Malaysia Business App and log in to your account.



02 Select Your Account

Go to Accounts and select the account linked to your Business Debit Card/-i.





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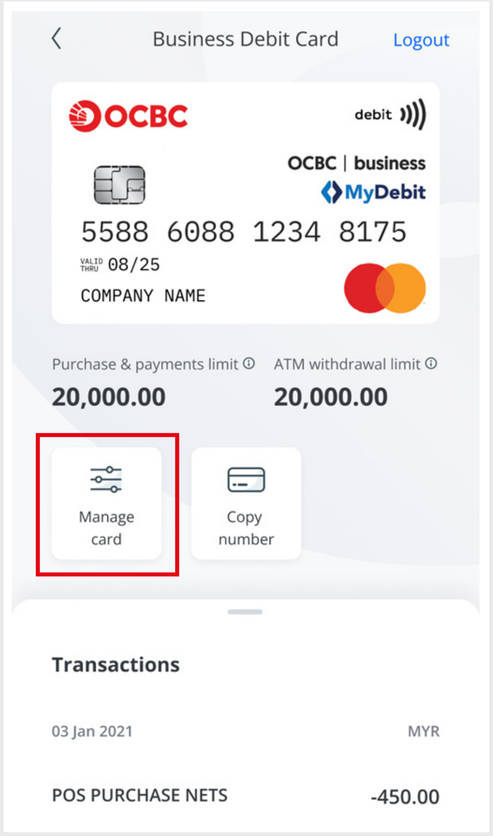
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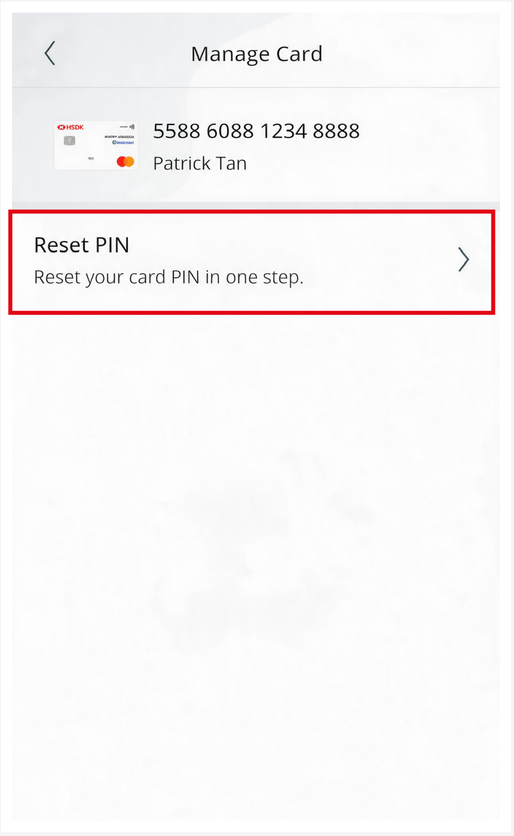
03 Open Card Management

Tap on your Debit Card Number, then select Manage Card.



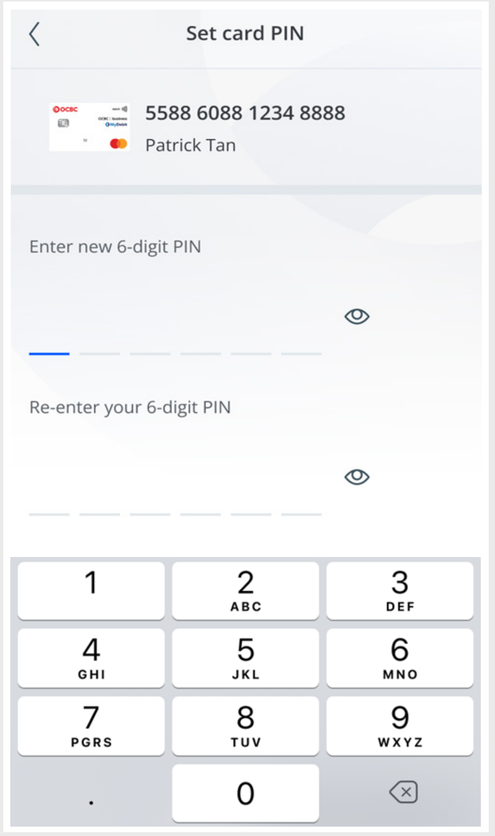
04 Select Reset PIN

Tap Reset PIN.



05 Create a New PIN

Enter your new 6-digit PIN and confirm it by entering it again.



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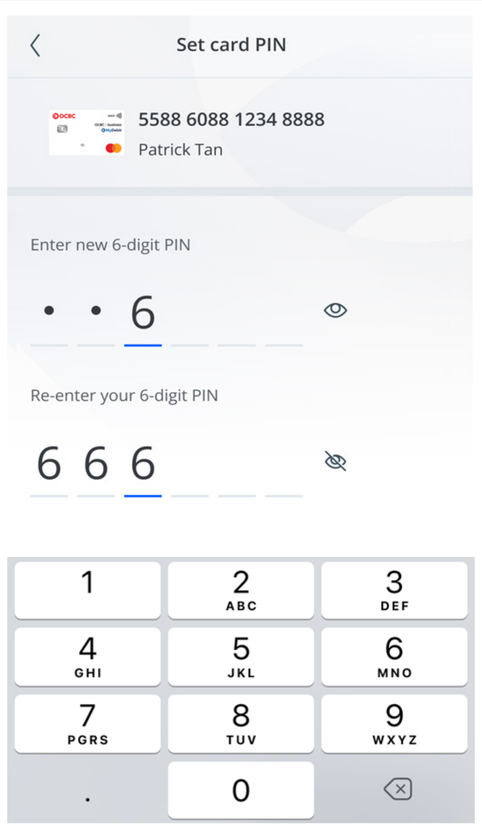
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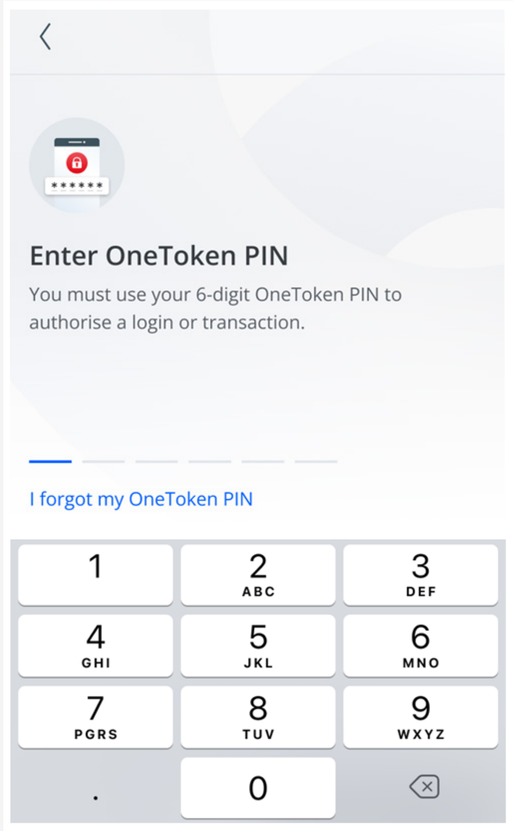
05 Create a New PIN

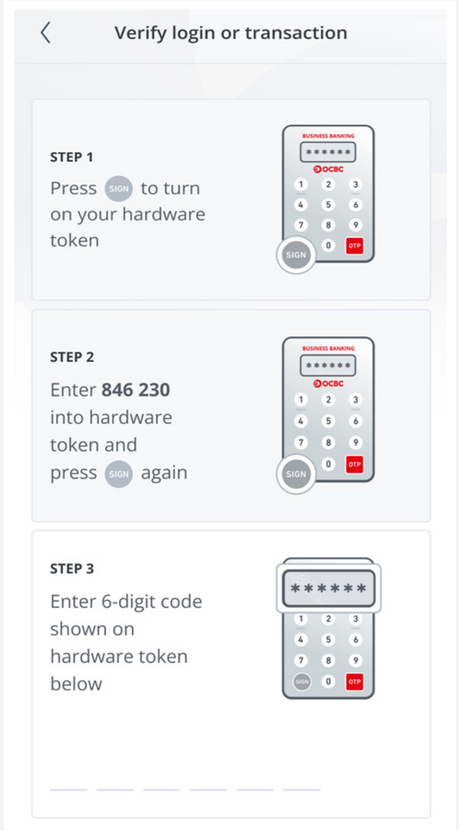
Enter your new 6-digit PIN and confirm it by entering it again.



06 Verify the Request

Complete transaction signing using your Soft Token or Hard Token.





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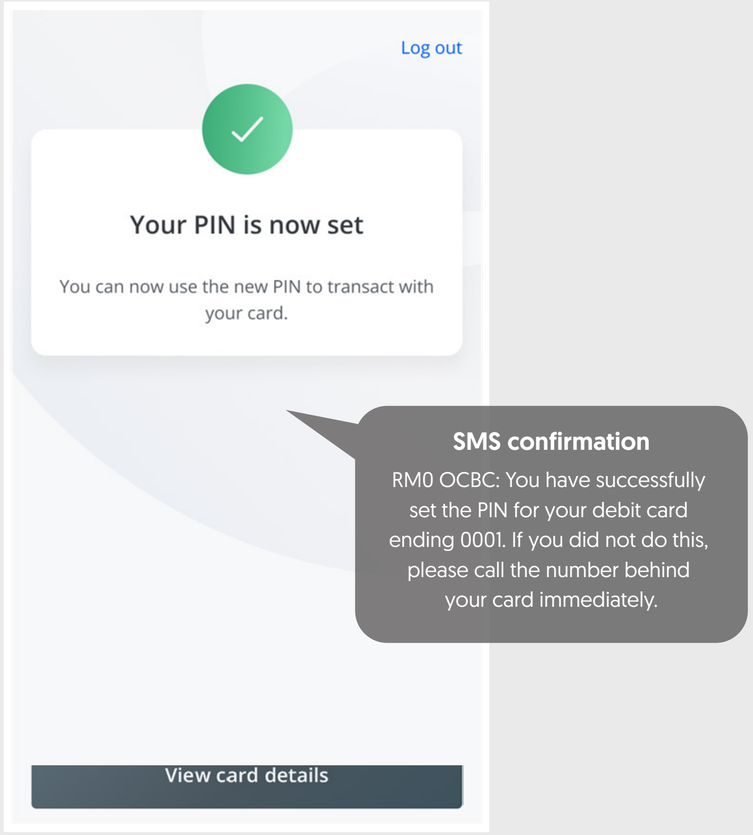
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Reset Your Card Pin

07

Card Pin Reset Successful

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