

OneCollect Top Collector Campaign

The Campaign

1. The “OneCollect Top Collector Campaign” Campaign [“Campaign”] is jointly organised by OCBC Bank [Malaysia] Berhad [“OCBC Bank”] and OCBC Al-Amin Bank Berhad [“OCBC Al-Amin”] [collectively, “the Bank”] subject to these Terms and Conditions. The Campaign runs from 1 October 2023 to 31 January 2024, both dates inclusive [“Campaign Period”].

Who is eligible to participate in this Campaign?

2. All customers of OCBC Bank and OCBC Al-Amin using the OCBC OneCollect services are eligible to participate in this Campaign. The Bank will promote the Campaign through either authorised channels such as eDM, SMS, or direct engagement by a relationship manager.
3. Customers of OCBC Bank and OCBC Al-Amin are eligible to participate in the Campaign, as long as they fulfil the following:
 - a) Their account(s) with the Bank are not suspended or terminated prior to or during the Campaign Period; and
 - b) They have not been deemed by the Bank to have breached any agreement(s) or terms & conditions of any services with and/or campaign of the Bank prior to or over the course of the Campaign Period.
 - c) They are active OneCollect merchants who have activated a static QR.
 - d) Each company is only entitled to participate with one collecting account.

Campaign Mechanics

4. Each company is only entitled to participation with one collecting account.
5. The campaign is split into 2 winning categories:
6. **Category 1:**
 - a. The top 20 collectors in terms of collection count (with a minimum of RM10 per transaction) from the period 1 October 2023 to 31 January 2024 in the entire pool of the OneCollect customer base will win the following cash prizes according to number of transactions:
 - a. 1st place: RM3,000
 - b. 2nd – 5th place: RM2,000
 - c. 6th – 10th place: RM1,000
 - d. 11th – 15th place: RM800
 - e. 16th – 20th place: RM500
 - b. In the event of a tie in transactions, the total transaction value will be used to determine the standings.

7. Category 2:

The first 200 OneCollect merchants to meet the criteria below for any month during the campaign period will qualify for a RM200 cash reward for that month respectively.

- a) Receive 30 successful DuitNow QR transactions with a minimum of RM10 per transaction for the respective month during campaign period.
- b) The count is refreshed on a monthly basis. Meaning your count from last month will not be carried forward to next month. For example, if you have received 12 DuitNow QR in October, you will start at 0 count on 1st of November; therefore you will need to collect 30 DuitNow QR transactions in the November month to qualify for the cash reward.
- c) The Bank will credit the total amount of cash reward won by each participant over the 4 months into the qualified winner's account by 1 April 2024.

Example:

Scenario 1: if the customer qualifies as the first 200 to collect 30 successful DuitNow QR transactions with a minimum of RM10 per transaction for the month of October 2023 only, the customer will receive a cash reward of RM200 by 1 April 2024.

Scenario 2: if the customer qualifies as the first 200 to collect 30 successful DuitNow QR transactions with a minimum of RM10 per transaction for the months of October 2023 and December 2023, the customer will receive a total cash reward of RM400 by 1 April 2024.

How does the Cash Reward work?

8. The Bank will credit the total amount of cash reward into the qualified winner's account by 1 April 2024.
9. The cash reward is non-assignable and non-transferable by the Participants.
10. Notwithstanding anything herein, the cash reward will be forfeited if the Participant is no longer a customer of the Bank at the time the cash reward is to be credited or if there is no current account maintained with the Bank.

GENERAL

11. The Bank reserves the right to disqualify any Participant from the campaign and/or forfeit Prizes if: (i) the winner ceases to be the Bank's customer at the time the Prize is ready for delivery; (ii) the winner is found or suspected of tampering with this campaign mechanics or the operation of this campaign; (iii) the winner is found or suspected of undertaking fraudulent activities or other activities harmful to this campaign; or (iv) the winner is in breach of its obligations or any of these Terms and Conditions and/or terms and conditions governing the Bank's products and services relating to this campaign.

12. By participating in this Campaign, the Participants agree, consent and authorise that:

- (i) the Participants' personal data or information shall be collected, processed and used by the Bank in accordance with the Bank's Privacy Policy available on the Bank's official website at www.ocbc.com.my, and in relation to and for purpose of this Campaign;
- (ii) the Participants are bound by these Terms and Conditions (as modified or varied from time to time);
- (iii) the Bank may disclose the Participants' particulars to the third-party service providers engaged by the Bank for the purpose of this Campaign and such disclosure to any third-party service providers shall be limited to the winners' name and address and shall be used in relation to and for the purpose of this Campaign;
- (iv) The Transaction Banking Services Terms and Conditions, the Accounts and Services Main Terms and Conditions and all terms and conditions governing the OCBC OneCollect product shall continue to apply.
- (v) The Bank's decisions on all matters relating to the Campaign shall be final and binding on all parties and no correspondence and/or appeal against such decisions will be entertained.
- (vi) The Bank reserves the right, at any time with prior notice, to add, delete, suspend or vary these terms and conditions, wholly or in part at the Bank's absolute discretion by posting a general notice on the Bank's official website at www.ocbc.com.my, and in any other manner(s) as may be determined by the Bank at its absolute discretion
- (vii) For the avoidance of doubt, any cancellation, termination, alteration, suspension, or extension of the Campaign and/or the Campaign Period shall not entitle any party to any claims against the Bank for any compensations, losses or damages whatsoever suffered or incurred by the party, as a direct or indirect result of the Bank's act of cancellation, termination, alteration, suspension or extension.
- (viii) The Bank shall not be liable for any failure to perform due to any act of God, war, riot, strike, terrorism, epidemic, lockout, industrial action, fire, flood, drought, storm or any event beyond the control of the Bank.
- (ix) These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and all Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.