

Frequently Asked Questions

No	Question	Answer
1	What is the campaign about?	This campaign seeks to reward and appreciate all active OneCollect merchants who are supporting OCBC through receiving DuitNow QR transactions. The more you collect, the more you win!
2	How long is the Campaign period?	From 1 October 2023 to 31 January 2024
3	What are the prizes that I can win?	<p>Category 1: All Time Top Collector Prize</p> <p>We will tabulate the transaction count for period 1 October 2023 to 31 January 2024 within the entire OneCollect customer base. The top 20 will also win this one time cash prize:</p> <ul style="list-style-type: none"> a. 1st place: RM3,000 b. 2nd – 5th place: RM2,000 c. 6th – 10th place: RM1,000 d. 11th – 15th place: RM800 e. 16th – 20th place: RM500 <p>If there is a tie in transactions, the total transaction value will be used to determine the standings.</p> <p>Note: Only collections with a minimum of RM10 will add to your total transaction count.</p> <p>Category 2: Monthly Cash Prize</p> <p>RM200 cash prize for the respective month, if you are the first 200 to successfully receive 30 DuitNow QR transactions of minimum RM10 each for any month during the campaign period. The count is refreshed on a monthly basis. The Bank will credit the total amount of cash reward into the qualified winner's account by 1 April 2024.</p> <p>Note: *The count is refreshed on a monthly basis, meaning your count from the previous month will not be carried forward to the next month. For example, if you received 12 DuitNow QR transactions in October, the count will reset to 0 on the 1st of November, therefore, you will need to collect 30 DuitNow QR transactions in November to win the cash reward. You can qualify for multiple months as long as you are the first 200 participants to meet both of the conditions mentioned above for each campaign month.</p>

OCBC | OneCollect TopCollector Campaign

4	How do I know if I am qualified to participate?	<ol style="list-style-type: none">1. This campaign is open to all customers of OCBC Bank and OCBC Al-Amin using the OCBC OneCollect services.2. Each company is only entitled to participation with one collecting account. This applies to both category 1 and 2 of the campaign.
5	How and when will the winners be notified?	The Bank will send a notification email shall you win any amount of cash prizes on 1 April 2024. The winner will receive a direct credit of the total amount of cash reward into their OCBC current account after the campaign period. Should you be the winner for the top collector prize, you will also receive the cash prize in your OCBC current account.
6	How will the Cash Prize be credited to me? Which account will the Bank credit into if I have more than one account with OCBC?	<ol style="list-style-type: none">1. The Bank will credit a one-time and total amount of cash reward into your current account by 1 April 2024.2. If you are a winner of the top collector prize, the cash prize will also be credited to your current account by 1 April 2024.3. Each company is only entitled to participation with one collecting account. In the event that you have multiple current account with us, the Bank will credit a one-time and total amount of cash reward to the OneCollect collection account that has won.
7	Who should I refer to if I have further queries on the campaign?	<ol style="list-style-type: none">1. You may contact your Relationship Manager / Business Development Manager to make enquiries2. To view our Campaign's Terms and Conditions, click here [CTA T&C]