

Frequently Asked Questions (FAQ)

OCBC BANK GO BIG, WIN BIG! TRADE CAMPAIGN 2023

1. How does the OCBC Go Big, Win Big! Trade Campaign 2023 work?

To participate, a customer must make a minimum of 20 new applications that are successfully financed (the applications exclude reapplying due to amendments being made) based on the list of eligible trade products. Transactions can be channelled over the counter or digitally via OCBC Velocity or Data Delivery Agent. The applications must be successfully processed by the Bank during the campaign period. Participants with the highest number of transactions will stand a chance to win prizes.

2. Do I need to submit any “special application form” to take part in this campaign?

No. You are only required to submit the trade applications form over the counter or digitally via OCBC Velocity or Data Delivery Agent. Once this is done, you will be automatically enrolled in the campaign.

3. What are the eligible trade products for this campaign?

The eligible Conventional/Islamic trade products are as follows:

- i. Letter of Credit/Letter of Credit-i
- ii. Bank Guarantee/Standby Letter of Credit/Bank Guarantee-i/Standby Letter of Credit-i
- iii. Import Bill under Letter of Credit/Import Bill under Letter of Credit-i
- iv. Import Documentary Collection/Import Documentary Collection-i
- v. Shipping Guarantee/Shipping Guarantee-i
- vi. Banker's Acceptance/Accepted Bill-i
- vii. Invoice Financing/ Invoice Financing-i
- viii. Foreign Currency Trade Finance
- ix. Trust Receipt/Trust Receipt-i
- x. Documentary Collection/Documentary Collection-i
- xi. LC Negotiation/LC Negotiation-i
- xii. LC Advising/LC Advising-i
- xiii. Letter of Credit Transfer
- xiv. Account Receivable Purchase

4. What is the campaign period?

The campaign runs from 1 May 2023 to 31 December 2023 (both dates inclusive).

5. How is the winner determined?

The campaign is based on a point accumulation system with winners ranked according to the points they accumulate. The Points Accumulation table below outlines how the points are awarded.

Points Accumulation Table

Submission of a trade transaction over the counter (OTC).	1 transaction = 1 point
Submission of a trade transaction digitally via OCBC Velocity or Data Delivery Agent.	1 transaction = 2 points
A new OCBC Velocity trade customer who has never transacted via OCBC Velocity before the campaign.	5 points for the first transaction
Submission of throughput value per month (OTC/OCBC Velocity/Data Delivery Agent).	RM50mil and above = 15 points RM40mil to < RM50mil = 10 points RM30mil to < RM40mil = 5 points RM20mil to < RM30mil = 3 points RM10mil to < RM20mil = 1 point

6. What are the rewards for this campaign?

Rewards are in the form of travel-related and hotel membership vouchers, as follows.

	Prizes
1 st Prize (x1)	Travel voucher for a trip to New Zealand (2 pax)
2 nd Prize (x1)	Travel voucher for a trip to Japan (2 pax)
3 rd Prize (x1)	Travel voucher for a trip to South Korea (2 pax)
4 th Prize (x1)	Travel voucher for a trip to Taiwan (2 pax)
5 th Prize (x1)	Travel voucher for a trip to Vietnam (2 pax)
6 th to 12 th Prize (x7)	Lifestyle Membership

7. What happens if a participant submits a Trade Application after the campaign ends?

Such transactions will not be counted for the campaign. However, the Bank will still process the transaction.

8. What will happen if a participant cancels their trade facility before the end of the campaign period prior to receiving the prizes?

The prizes will be forfeited as the participant is no longer a trade customer of the Bank at the end of the campaign period.

9. How will participants be informed if they win a reward?

The Bank will notify the winners via the email address that they have registered with the Bank.

For each of the Top 3 Contributor Award winners, the Bank will make three (3) attempts to call the participant via the contact number registered in the Bank's records. The call will be made any time during office hours (9.00am to 6.00pm), Monday to Friday and not including Public Holidays within three (3) weeks after the campaign ends. An email and SMS notification will also be sent to the winner.