

**FOR FLAT RATE CONVENTIONAL LOAN/FACILITY SME CUSTOMERS**

BNM Auto Moratorium Programme: Important changes to your flat rate conventional loan/facility repayment schedule

No.	Questions	Answer				
1.	<b>What is this 6-month moratorium for flat rate conventional loan/facility all about?</b>	<p>It is a temporary deferment or suspension of flat rate conventional loan/facility repayment obligations for 6 months from 1 April 2020 until 30 September 2020 to provide some relief to customers who face temporary financial constraints arising from the COVID-19 pandemic.</p> <p>During this 6-month moratorium period, eligible customers with flat rate conventional loan/facility do not need to make any payment for the instalment, and there will be no late payment charges or penalties during this period.</p>				
2.	<b>Which flat rate business loans/facilities are included in the moratorium?</b>	<p>The 6-month moratorium is applicable to the following flat rate conventional loan/facility:</p> <ul style="list-style-type: none"> <li>(i) Business Term Loan</li> <li>(ii) Industrial Hire Purchase</li> </ul>				
3.	<b>Am I eligible?</b>	<p>The 6-month moratorium is granted to all individual and SME customers, with Conventional Ringgit Malaysia denominated loans/facilities that are not in arrears exceeding 90 days as at 1 April 2020.</p>				
4.	<b>What will be the changes to my flat rate conventional loan/facility after the moratorium period?</b>	<p>At the end of the 6-month moratorium (i.e. 1 October 2020)</p> <ul style="list-style-type: none"> <li>• The tenure of your flat rate conventional loan/facility will be extended by 6 months from the original maturity date</li> <li>• Interest will be accrued during the 6-month moratorium period. However, interest will not be compounded during this period.</li> <li>• Accrued interest from 1 April to 30 September 2020 will be compounded from October 2020 onwards until the final maturity date</li> <li>• Your monthly instalment amount will remain the same, save for the final instalment which will include a bullet repayment of the accrued interest.</li> </ul> <p>An illustration of how this works for flat rate conventional loan/facility, please refer to the table below based on the following scenario:</p> <ul style="list-style-type: none"> <li>• Loan Amount: RM100,000</li> <li>• Flat Interest Rate: 4.50% p.a.</li> <li>• Loan Tenure: 5 years</li> <li>• First disbursement and payment date: 1 March 2020</li> </ul> <p><b>Monthly Instalment Illustration</b></p> <table border="1" data-bbox="544 1917 1461 2094"> <tbody> <tr> <td data-bbox="544 1917 892 1955">Before 1 Apr 2020</td> <td data-bbox="892 1917 1461 1955">RM2,041.67</td> </tr> <tr> <td data-bbox="544 1955 892 2094">Moratorium period (1 Apr to 30 Sep 2020)</td> <td data-bbox="892 1955 1461 2094">           No payment for the entire six-month period            Total deferred payment = 2,041.67 x 6            Total deferred payment = 12,250.00         </td> </tr> </tbody> </table>	Before 1 Apr 2020	RM2,041.67	Moratorium period (1 Apr to 30 Sep 2020)	No payment for the entire six-month period Total deferred payment = 2,041.67 x 6 Total deferred payment = 12,250.00
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		<p>After the moratorium period</p> <p>RM2,041.67 per instalment for the next 4 years 10 months and RM8,456.95 for the final instalment (inclusive of the accrued interest of RM6,415.28) in the last month.</p> <p>Note that you are still required to pay the accrued interest in the event of early settlement.</p>		
		<table border="1"> <tr> <td>Tenure extension</td> <td>6 months</td> </tr> </table> <p>If you think the above arrangement might place a strain on your ability to repay the final instalment and would like to discuss alternative payment arrangements, please contact us at our Business Banking Customer Service Centre Hotline on 603 8317 5200 or submit your request <a href="#">HERE</a> to discuss the options.</p>	Tenure extension	6 months
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5.	<b>Will the deferred payment reflect poorly on my CCRIS record?</b>	During this period, there will be no implication to your CCRIS record.		
6.	<b>What should I do if I do not need any moratorium and choose to opt out?</b>	<p>You may choose to opt out of this moratorium no later than 31 August 2020. Please submit your request through the form <a href="#">HERE</a>. Leave us your contact details and we will be in touch with you.</p> <p>We will not impose any accrued interest (during the moratorium period), penalty or late payment charges for payments that remain outstanding for April, May, June, and July 2020 that were deferred earlier, provided that payment for April, May, June, July and August 2020 are made no later than 31 August 2020.</p> <p>Your CCRIS record will also not be affected, as long as you settle said payments no later than 31 August 2020.</p> <p>Customers who have earlier notified the Bank of their choice to 'Opt out from the moratorium' are not required to take any further action. Please continue to pay your monthly instalment per your loan/facility agreement.</p>		
7.	<b>I have opted out of the moratorium scheme earlier but would like to opt in now, what should I do?</b>	<p>You may call us at our Business Banking Customer Service Centre Hotline on 603 8317 5200.</p> <p>This application is subject to the Bank's approval and must be made within the 6-month moratorium period, no later than 30 September 2020.</p>		
8.	<b>What do I do if I need payment relief assistance?</b>	Should you require alternative payment arrangements, please contact us at our Business Banking Customer Service Centre Hotline on 603 8317 5200 or submit your request <a href="#">HERE</a> to discuss the options.		
9.	<b>Where can I get more information on the automatic moratorium?</b>	Please click <a href="#">HERE</a> to refer to the automatic moratorium general FAQ.		