

FOR FLAT RATE ISLAMIC FINANCING SME CUSTOMERS
BNM Auto Moratorium Programme: Important changes to your flat rate Islamic financing payment schedule

No	Questions	Answer
1.	What is this 6-month moratorium for flat rate Islamic financing all about?	<p>It is a temporary deferment or suspension of flat rate Islamic financing payment obligations for 6 months from 1 April 2020 until 30 September 2020 to provide some relief to customers who face temporary financial constraints arising from the COVID-19 pandemic.</p> <p>During this 6-month moratorium period, eligible customers with flat rate Islamic financing do not need to make any payment for the instalment/rental. No additional profit will be charged on the deferred instalments/rentals; and no late payment charges or penalties will be imposed.</p> <p>“Deferred instalments/rentals” in this FAQ refers to the 6 months’ instalments/rentals within the moratorium from April 2020 to September 2020.</p>
2.	What are the important changes to the flat rate Islamic financing moratorium with the recent announcement by Bank Negara Malaysia on 30 April 2020?	<p>Pursuant to Bank Negara Malaysia’s announcement on 30 April 2020, customers are now required to provide formal consent to their respective banks in order to complete the process of deferring their Hire-Purchase and fixed rate Islamic financing payments.</p> <p>This additional step is required to incorporate the changes to the payment schedule and amounts as a result of the 6-month moratorium in the Hire Purchase and fixed rate Islamic financing agreement in accordance with procedural requirement under the Hire Purchase Act 1967 (HP Act) and Shariah requirements.</p> <p>Since there will be no change to the payment schedule and amounts including selling price, the 6-month moratorium is automatic. No application or action is required from eligible customers with flat rate Islamic financing to enjoy the moratorium. The tenure of your flat rate Islamic facility will be automatically extended for 6 months and no additional profit will be charged on the deferred instalments/rentals.</p>
3.	Am I eligible?	<p>The 6-month moratorium is granted to all individuals and SME customers, with Conventional or Islamic Ringgit Malaysia denominated loans/financing that are not in arrears exceeding 90 days as at 1 April 2020.</p>
4.	Which flat rate financing products are applicable under OCBC AL-Amin?	<p>The 6-month Moratorium is applicable to the following flat rate Islamic financing:</p> <ul style="list-style-type: none"> (i) Commodity Murabahah Business Cash-i (ii) Inah Business Cash-i (iii) BBA Equipment Financing-i (iv) Industrial Hire Purchase-i

5.	What will be the changes to my flat rate Islamic facility after the moratorium period?	<p>At the end of the 6-month moratorium (i.e. 1 October 2020)</p> <ul style="list-style-type: none"> • The tenure of your flat rate Islamic facility will be extended by 6 months from the original maturity date; • No profit will be charged on your deferred instalments/rentals; • Your monthly instalment/rental payments will remain the same <p>For an example of how this works, please refer to the table below which is based on a possible scenario: Financing Amount – RM100,000</p> <ul style="list-style-type: none"> • Flat Profit Rate – 5.50% p.a. • Financing Tenure – 5 years • Monthly Instalment/Rental – RM2,125 • Number of Instalments/Rentals – 60 inclusive of the 6 deferred instalments/rentals <table border="1" data-bbox="603 880 1465 1025"> <thead> <tr> <th>Monthly instalment before deferment</th> <th>Monthly instalment after deferment</th> </tr> </thead> <tbody> <tr> <td>RM2,125.00</td> <td>RM2,125.00 – no change</td> </tr> </tbody> </table>	Monthly instalment before deferment	Monthly instalment after deferment	RM2,125.00	RM2,125.00 – no change
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6.	Will the deferred payment reflect poorly on my CCRIS record?	During this period, there will be no implication to your CCRIS record.				
7.	What should I do if I do not need any moratorium and choose to opt out?	<p>You may choose to opt out of this moratorium no later than 31 August 2020. Please submit your request through the form HERE. Leave us your contact details and we will be in touch with you.</p> <p>We will not impose any additional profit nor late payment charges for rentals/payments that remain outstanding for April, May, June, July 2020 that were deferred earlier, provided that payment for April, May, June, July and August 2020 are made no later than 31 August 2020.</p> <p>Your CCRIS record will also not be affected, as long as you settle said payments no later than 31 August 2020.</p> <p>Customers who have earlier notified the Bank of their choice to ‘Opt out from the moratorium’ are not required to take any further action. Please continue to pay your monthly instalment/rental payment per your facility agreement.</p>				
8.	I have opted out of the moratorium scheme earlier but would like to opt in now, what should I do?	<p>You may call us at our Business Banking Customer Service Centre Hotline on 603 8317 5200.</p> <p>This application is subject to the Bank’s approval and must be made within the 6-month moratorium period, no later than 30 September 2020</p>				

9.	What do I do if I need payment relief assistance?	Should you require alternative payment arrangements, please contact us at our Business Banking Customer Service Centre Hotline on 603 8317 5200 or submit your request HERE to discuss the options.
10.	Where can I get more information on the automatic moratorium?	Please click HERE to refer to the automatic moratorium general FAQ