

Frequently Asked Questions [FAQ]

OCBC BANK GO BIG, WIN BIG! TRADE CAMPAIGN 2022

1. **How does the OCBC Go Big, Win Big! Trade Campaign 2022 work?**
 - Each Participant is to submit a minimum of 10 new applications (excluding amendments) based on the list of eligible trade products. Transactions can be channelled through over the counter or digitally [OCBC Velocity/Data Delivery Agent] and must be successfully processed by the Bank during the campaign period. The participants with the highest transaction count will be in the running for the prizes up for grabs.

2. **Do I need to submit any Special Application Form if I wish to enrol this campaign?**
 - No. Participants are required only to submit their trade applications form over the counter or digitally [OCBC Velocity/Data Delivery Agent] and will be automatically enrolled into the campaign.

3. **What are the eligible trade products to be considered in this campaign?**
 - The eligible Conventional/ Islamic trade products are as follows:
 - i. Letter of Credit/ Letter of Credit-i
 - ii. Bank Guarantee/ Standby Letter of Credit/ Bank Guarantee-i/Standby Letter of Credit-i
 - iii. Import Bill under Letter of Credit/ Import Bill under Letter of Credit-i
 - iv. Import Documentary Collection/ Import Documentary Collection-i
 - v. Shipping Guarantee/ Shipping Guarantee-i
 - vi. Banker's Acceptance/ Accepted Bill-i
 - vii. Invoice Financing/ Invoice Financing-i
 - viii. Foreign Currency Trade Finance
 - ix. Trust Receipt/ Trust Receipt-i
 - x. Documentary Collection/ Documentary Collection-i
 - xi. LC Negotiation/ LC Negotiation-i
 - xii. LC Advising/ LC Advising-i
 - xiii. Letter of Credit Transfer
 - xiv. Account Receivable Purchase

4. **What is the Campaign Period?**
 - The Campaign Period runs from 1 May to 30 November 2022 (both dates inclusive).

5. **What is the winner criteria?**
 - The campaign is based on points accumulation system. Participants with the highest accumulated points will be ranked to win prizes. Please refer to the "Points Accumulation Method" below.

Points accumulation method:

Submit trade transaction over the counter	1 transaction = 1 point
Submit trade transaction digitally (OCBC Velocity/Data Delivery Agent)	1 transaction = 2 points
New Velocity Trade Customer (Never transact via Velocity prior to the campaign)	5 points for the first transaction

6. What are the rewards of this campaign?

- Rewards will be in the form of digital gadgets while for consolation prize, these are mystery gifts provided at the Bank's discretion. The list of prizes as follows:

	Prizes
Grand Prize (x 1)	IPhone 13 Pro Max 256GB
Second Prize (x 1)	Samsung Galaxy S22 + Smart Watch
Third Prize (x 1)	Huawei MateBook D14 + Huawei Watch FIT
Fourth Prize (x 1)	HP Laptop + 19-inch monitor
Fifth Prize (x 1)	Asus Laptop + Canon printer
Circle of Excellence Award (x 50)	Huawei Smart Watch/Band
Consolation Prize (x 100)	OCBC Travel Care & Safe Kits

7. What happens if a Participant submits a Trade Application after the Campaign Period ends?

- Those transactions will not be considered for the Campaign. However, The Bank will still process the transaction.

8. What will happen if a Participant cancels their trade facility before the end of the Campaign Period prior to receiving the Prizes?

- The prizes will be forfeited as the Participant is no longer a customer of the Bank at the end of the Campaign Period.

9. How will the Participant be informed about winning the reward?

- The Bank will make 3 attempts to call the Participant by telephone at the telephone numbers maintained in the Bank's records, any time during office hours within 3 weeks after the Campaign ends, i.e. 9.00am to 6.00pm, Monday to Friday and not including Public Holidays. Simultaneously, an email and SMS notification will be sent.