Manage Notification Preferences
Business Internet and Mobile Banking (OCBC Velocity)

Please TYPE your details in BLOCK LETTERS.

VLC MNP_v.24062024

Part 1: BUSINESS PARTICULAR

Registered Name	OCBC Velocity Organisation ID

Part 2: SETUP NOTIFICATION PREFERENCE

	Authorised User 1	Authorised User 2	Authorised User 3	Authorised User 4
	Name *(as per NRIC)*	Name *(as per NRIC)*	Name *(as per NRIC)*	Name *(as per NRIC)*
	OCBC Velocity User ID	OCBC Velocity User ID	OCBC Velocity User ID	OCBC Velocity User ID
Notification request: *(select ONE only)*	Activate / Deactivate	Activate / Deactivate	Activate / Deactivate	Activate / Deactivate
Mode of Alert:	Email / SMS	Email / SMS	Email / SMS	Email / SMS
Notification Events				
Workflow Status (Cash & Trade)				
Cash Transaction (Single & Batch)				
Stop Payment Status				
Recurring Payment				
File Repository				
Trade Advices Availability & Maturity Notification				
Trade Status				
Incoming Telegraphic Transfer				
Book FX Contract				
Manage DuitNow				

If you have chosen to "Deactivate" notification for any Authorised User, please tick the box below to re-confirm your choice. If you do not tick the box below, your request will not be processed:

I/We have duly considered and hereby accept the risks and service implications to "Deactivate" notification. Such risks include the organisation identified in Part 1 above ("Registered Name") not being promptly informed of activities (including when connected to fraud) concerning the company's account(s), which could result in financial losses or other negative consequences.

Part 3: AGREEMENT

▸ *To be signed by Company's Authorised Person(s) as per Cash Management Board Resolution.*

To OCBC BANK (MALAYSIA) BERHAD AND OCBC AL-AMIN BANK BERHAD ("Bank")

I/We request that the Bank implement the notification preference indicated above for my/our convenience which does not obviate any of our duties and obligations under the general law and terms and conditions applicable to my / our accounts and services including the Accounts and Services - Main Terms and Conditions and Transaction Banking Services Terms and Conditions (available at all the Bank branches and at www.ocbc.com.my) which I/we have read and any amendments, supplements and additions thereto as may from time to time be made. Such duties and obligations include without limitation to remain responsible for all activities connected to my/our account(s) and Velocity services.

I/We have considered the Mode of Alert (if any) for the Notification Event(s) (if any) chosen above and the associated risks, such as non- or delayed delivery or interception by third party(ies) of any notifications, disclosure of customer's/account/service information, failure/interruption of telecommunication system.

Part 3: AGREEMENT *(cont)*

I/We understand and accept that the Bank may at it sole discretion (but not obliged to) at any time and from time to time disregard or suspend or discontinue any of the notification preference, Mode of Alert, or Notification Event(s) such as including without limitation pursuant to any regulator's requirements.

I/We have voluntarily provided my/our personal data to the Banks and consent to the Banks processing my/our personal data for the purpose of this maintenance. If I/we do not provide any data required in this maintenance, the Banks may not be able to proceed further on my/our request for this maintenance. I/We have read the Bank's Privacy Policy and confirm that I/we have been notified of the following matters via the Privacy Policy (i) the Banks may collect my/our personal data directly from me/us or from third party sources; (ii) purpose for which my/our personal data is collected; (iii) my/our right to access my/our personal data and correct it; (iv) the class of third parties to whom the Banks may disclose my/our personal data; (v) the choices and means for limiting the processing of my/our personal data; (vi) whether the personal data requested is obligatory or voluntary, and if obligatory, the consequences for not providing such data; (vii) to update my/our personal data as soon as there are changes; and (viii) the Banks' contact details if I/we wish to make inquiries or give feedback.

I/We irrevocably grant consent to the relevant credit reporting agency(ies) (as defined under the Credit Reporting Agencies Act, 2010)("CRAs") with whom the Banks conduct credit checks to disclose my/our credit report/information to the Bank for the purpose of this maintenance and for the Banks' risk management and review. The Banks are hereby authorised but is under no obligation to convey my/our consent and the purpose of such disclosure to the relevant credit reporting agency(ies).

I/We have provided data of other individuals such as my/our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory(ies) and Authorised Users for this application. I/We confirm that I/we have obtained consent from them (i) to disclose their personal data to the Banks; (ii) for the Banks' verification of their personal data with credit agencies and have obtained their consent for the relevant CRAs to disclose their credit report/information to the Banks for the purpose of this maintenance and for the Banks' risk management and review; (iii) for the Banks to disclose their personal data to classes of third parties described in the Banks' Privacy Policy. I/We have also informed them to read the Banks' Privacy Policy posted on the Banks' website and available at the Banks' branches on request.

I/We acknowledge and consent to the disclosure of my/our Bank accounts details to the person(s) whose information appear in the Authorised User section in this form and/or in other letter(s) of instruction in relation to the above services opted for by me/us at any time and from time to time for and on my/our behalf.

I/We confirm that the Authorised User(s) identified above are duly authorised for purposes related to this form. The Bank may maintain the preferences indicated in this form until the Bank has actual notice through and has reasonable time to implement a subsequent valid written request (in such form acceptable to the Bank) from the company.

By signing below I/we confirm that I/we am/are authorised to sign the application form for and on behalf of the company/association/club/society/partnership

Authorised person Name as per NRIC	Authorised person Name as per NRIC	Authorised person Name as per NRIC
Date ▶ DD / MM / YY	Date ▶ DD / MM / YY	Date ▶ DD / MM / YY

✉ *Complete and return this form to your nearest OCBC branch. We will process your request within 3 to 10 business days after receiving the completed form.*

⚠ *If you would like to check on the status of this form, please email us at bbcsc@ocbc.com*

- FOR BANK USE ONLY -

Attended by / date	Remark ▶ Optional	Signature verified by / date
Checked by / date		Standard board resolution ☐ Yes ☐ No
CIF No.		WFI Scanning Guide ▶ Velocity - Simple

Appendix

(You can keep this page for your reference.)

Important Note:

The notification setup is granted based on the OCBC Velocity Organisation ID activities. Thus, Authorised User(s) will receive notifications pertaining to accounts tagged within the Velocity Organisation ID that he/she is entitled to.

Notification Events:

- **Workflow Status (Cash & Trade)** refer to the transaction workflow stages such as transaction pending authorisation, transaction authorised and etc.

- **Cash Transaction (Single & Batch)** refer to the transaction status post submission to bank, such as successful, rejected/ unsuccessful and etc.

- **Stop Payment Status** refer to events such as stop payment pending authorisation, returned by authoriser, successful, unsuccessful and etc.

- **Recurring Payment** refer to reminder notification for the next upcoming recurring transfer.

- **File Repository** refer to scheduled report generation failure event.

- **Trade advices availability** provide alerts of new trade advices that are ready for viewing in Velocity.

- **Trade Maturity Notification** provides a reminder alert 5 days before a financing matures to make plans and fund accounts on time.

- **Trade Status** refer to the transaction status post submission to bank such as bank received, bank rejected, bank approved, cancelled & awaiting authorization.

- **Incoming Telegraphic Transfer** refer to alert received when there's transaction declaration required for incoming transfer.