

**OCBC COMMITTED TO ASSISTING PANDEMIC-AFFECTED SME,
MICROENTERPRISE AND INDIVIDUAL CUSTOMERS**

Kuala Lumpur, 9 June 2021 – OCBC Bank (Malaysia) Berhad (OCBC Bank), together with its Islamic banking subsidiary OCBC Al-Amin Bank Berhad (OCBC Al-Amin), is committed to assisting SME, microenterprise and individual customers affected by the pandemic and the most recent movement control order (MCO) through its latest repayment assistance programme.

They may apply online at www.ocbc.com.my using the Bank's simplified application process. Personal banking customers can also opt to call a dedicated hotline 03-8317 5011, while SME and microenterprise customers may call 03-8317 5200. The lines are open Monday to Friday, 9am to 6pm.

Borrowers that have lost their jobs, B40 borrowers that are recipients of *Bantuan Sara Hidup* (BSH)/*Bantuan Prihatin Rakyat* (BPR), microenterprises with approved loan/ financing facilities of less than RM150,000, and SMEs and microenterprises that are not allowed to operate due to movement restrictions, will be eligible to select either a 3-month



Dato' Ong Eng Bin, CEO of OCBC Bank (Malaysia) Berhad

repayment moratorium or 6 months of 50% reduced instalments repayment assistance.

The Bank's customers, including those in the M40 and T20 segments, who have suffered a reduction in income will be eligible to lower loan/ financing instalments.

OCBC Bank (Malaysia) Berhad CEO Dato' Ong Eng Bin reiterated the call for the Bank's customers not to hesitate but to come forward and let the Bank know if they continue to need financing assistance due to the prolonged effects of the pandemic.

"Since we first started providing assistance related to the pandemic, customers who have come forward have been able to gain support to tide them through the challenging times. I am pleased to say that more than 90% of this group of customers have since resumed their normal repayment obligations.

"What remains to be done is to ensure nothing falls through the cracks and that no one is left behind. We encourage our customers to get in touch with us so we can see how best to ease your financial burdens during these challenging times even if you only need an even more basic level of assistance such as a simple restructuring of your financing.

"We remain committed to providing the necessary support to help you tide through the ongoing difficult times. Alongside this, we would like to advocate the use of our online application and banking services so everyone stays home during the MCO," he said.

For further details, please visit www.ocbc.com.my

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets

and one of the world's most highly-rated banks, with Aa1 by Moody's and AA- by both Fitch and S&P. Recognised for its financial strength and stability, OCBC Bank is consistently ranked among the World's Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC Bank and its subsidiaries offer a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has more than 470 branches and representative offices in 19 countries and regions. These include over 230 branches and offices in Indonesia under subsidiary Bank OCBC NISP, and over 70 branches and offices in Mainland China, Hong Kong SAR and Macau SAR under OCBC Wing Hang.

OCBC Bank's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia.

OCBC Bank offers Islamic banking products and services in Malaysia through its wholly-owned subsidiary, OCBC Al-Amin Bank Berhad.

For more information, please visit www.ocbc.com.my