

OCBC BANK TO KEEP SELECTED BRANCHES OPEN ON WEEKENDS FOR CUSTOMERS TO SIGN UP FOR POST-MORATORIUM LOANS AND FINANCING SUPPORT

Kuala Lumpur, 2 October 2020 – OCBC Bank (Malaysia) Berhad (OCBC Bank) will keep selected branches open on Saturday, and some on Sunday as well, during October for the convenience of customers wishing to sign up for post-moratorium loans and financing support.

This follows the success of its recent post-moratorium loans and financing support weekends at the branches.

The Bank's Cheras, Kajang, Kepong, Klang, Petaling Jaya, Puchong, Subang Jaya branches will remain open from 10.00am to 2.30pm on Saturday, while the Melaka and Taman Molek branches will open from 10.00am to 4.00pm on both Saturday and Sunday. Customers of OCBC Al-Amin Bank Berhad may also visit these branches to discuss their financing support options.

OCBC Bank CEO Dato' Ong Eng Bin said the Bank recognises the need to keep these branches open on the weekend to make it even more convenient for those seeking post-moratorium support to apply for it.



Menara OCBC, headquarters of OCBC Bank (Malaysia) Berhad.

“Any customer who sees the need for post-moratorium support may walk into these branches on the weekend – and, of course, all our branches during working hours on weekdays – to apply for post-moratorium support.

“They may also continue to apply for post-moratorium support from the comfort of their own home through our online and phone banking channels,” he said.

Beginning 7 August 2020, OCBC Bank and OCBC Al-Amin customers have been able to apply online for post-moratorium support in relation to their loans and financing through www.ocbc.com.my via an application process that takes a matter of minutes.

Personal banking customers can also opt to call the Bank’s dedicated hotline 03-8317 5011, while SME customers may call 03-8317 5200. The lines are open Monday to Friday, 9am to 6pm. Corporate customers can contact their relationship managers.

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets and one of the world’s most highly-rated banks, with an Aa1 rating from Moody’s. Recognised for its financial strength and stability, OCBC Bank is consistently ranked among the World’s Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC Bank and its subsidiaries offer a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has more than 500 branches and representative offices in 19 countries and regions. These include over 250 branches and offices in Indonesia under subsidiary Bank OCBC NISP, and over 80 branches and offices in Mainland China, Hong Kong SAR and Macau SAR under OCBC Wing Hang.

OCBC Bank's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia.

OCBC Bank offers Islamic banking products and services in Malaysia through its wholly-owned subsidiary, OCBC Al-Amin Bank Berhad.

For more information, please visit www.ocbc.com.