

OCBC BANK REACHES OUT TO CUSTOMERS AFFECTED BY PENANG FLOOD

Kuala Lumpur, 10 November 2017 – OCBC Bank (Malaysia) Berhad and OCBC Al-Amin Bank Berhad today announced they are reaching out to their SME and retail banking customers affected by the recent floods in Penang through, among others, moratoriums and waivers.

Among the programmes in place on a case-by-case basis are a six-month moratorium on monthly instalment payments for loans/financing and waiver of charges for SME customers and free replacement of affected banking items such as cards and cheque books that might have been damaged in the flood.

Announcing the initiative, OCBC Bank CEO Dato' Ong Eng Bin said the Bank was already in touch with several affected customers but would like to ensure those who continue to "suffer in silence" know that help is at hand.

"Several of our customers were affected by the floods and are aware of the help at hand; however, we would like those who are unaware of the Bank's initiative to come forward to seek assistance from us as well. This is the least that we could do for those who are currently undergoing hardship," he said.



OCBC Bank CEO, Dato' Ong Eng Bin

Those in need of aid may call the OCBC Contact Centre at 03-8317 5000 (Personal banking), 1300 88 7000 (Business banking) or 03-8314 9310 (Islamic banking).

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets and one of the world's most highly-rated banks, with an Aa1 rating from Moody's. Recognised for its

financial strength and stability, OCBC Bank is consistently ranked among the World's Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC Bank and its subsidiaries offer a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has more than 600 branches and representative offices in 18 countries and regions. These include over 330 branches and offices in Indonesia under subsidiary Bank OCBC NISP, and more than 100 branches and offices in Hong Kong, China and Macao under OCBC Wing Hang.

OCBC Bank's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia.

OCBC Bank offers Islamic banking products and services in Malaysia through its wholly-owned subsidiary, OCBC Al-Amin Bank Berhad.

For more information, please visit www.ocbc.com.my