

# **Getting Started**

# Velocity@ocbc

# User Guide on Most Commonly Asked Functions

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# Welcome to Velocity@ocbc

Velocity@ocbc is OCBC Bank's Business Internet Banking platform that lets you manage your payment, collection and trading activities anytime, anywhere in the world.

This guide on frequently used functions aims to promote an efficient and effective use of Velocity@ocbc.

# 1 Login to Velocity@ocbc



Get your Password Mailer and Security Token ready before you log in to Velocity@ocbc for the first time.



Password Mailer

Token

1. Launch the **Microsoft Internet Browser** and type this URL into the Address bar located at the top of the browser:

http://bbmy.ocbc.com/

2. Click on the red icon located at the left labeled "Login to Velocity@ocbc".

OCBC Business Banking - Login to Velocity@ocbc	(Business Internet Banking) - Windows Internet E	plorer provided by OCBC							
G v Inttp://www.ocbc.com.my/busines	s-banking/accounts-and-services/velocity-landi	ng.html	- 47 X 5 Bing	• م					
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👷 Favorites 🧕 OCBC Business Banking - Login	to Velocity@ocb	<b>*</b>	👌 • 🔊 • 🖃 🖶 •	<u>P</u> age ▼ <u>S</u> afety ▼ T <u>o</u> ols ▼ 🔞 ▼					
	OCBC Business Banking	Fees & Charges Help & Support	OCBC Malaysia You're in Malaysia •						
	Home Accounts & Services	Loans Trade & International	iQ@work Large Corporates						
Velocit	y@ocbc (Business I	nternet Banking)		E					
Business Bankin	Business Banking > Velocity@occc (Business Internet Banking)								
Announcements  • Revised IBG Cut-off Time • Important. Possible difficulty logging into Velocity@ocbc.due to Java patch update • Reduction of Interbank GIRO Fee to 10 sen (effective 2 May 2013) • Security Advisory. Securit									
Login to Velo	Don't have access yet? F	nd out more	Cocal intranet   Protected Mode						



3. You will be directed to the main login page.



**DO NOT** book mark this main login page to your Favourites. Instead, you can add/ bookmark <u>https://bbmy.ocbc.com</u> as Favourites.



# **1.1 First Time Login**



- 1. Enter your **User Name**, **Password** and **Organisation ID** as indicated in Password Mailer in the Login box.
- 2. Click Login.



Login	
User Name	
Password	
Organisation ID	

- 3. Enter the 10-digit **Token Serial No**. (exclude hyphens) found at the back of the token.
- 4. Press the button on the token and enter the 6-digit**Security Code** displayed.
- 5. Click on **Submit** button within the next 30 seconds to complete your token activation.

Digipase Activation
* You are required to do a one time activation for your Digipasa.
* Each Digipasa can only be registered to one login User Name.
* Ensure that your Digipase with you before you proceed.
Steel L: Input the Sen 3 stated on the back of the Digigass. Do not enter hypher
Digipass Serial No.
Press the white button on your Digipass of the Second Code displayed on your Digipass and press 15 4 in the next 30 seconds.
Security Code
5 Submit Cancel
If you received your Digipase, please contact sur Customer Service Cent

- 6. Change your given password.
  - a. Enter your Old Password (as indicated in the password mailer).
  - b. Enter a New Password (please take note of the Password rules).
  - c. To confirm, re-enter your **New Password** in the Confirm Password field.
  - d. Click Ok.

Old P	assword 📃	
New P	assword 📃	
Confirm P	assword	

Password rules:

- 8 to 12 characters
- Must contain at least 2 letters & 2 numerals
- Characters cannot be repeated more than twice
- 7. The Velocity@ocbc Homepage will be displayed.



# **1.2 Subsequent Logins**

Proceed to the main login page as before.

- 1. Enter your User Name, Password and Organisation ID in the Login box.
- 2. Click Login.

Login	
User Name	
Password	
Organisation ID	2 Login

- 3. The Token Verification screen will be displayed. Press the button at the front of the token and enter the 6-digit **Security Code** displayed into the relevant field.
- 4. Click Submit.

Digipass Verification
Press the red button 3 Digipass. Input the Security Code as Security Code 4 Submit Cancel

5. The Velocity@ocbc Homepage will be displayed.



# 2 Viewing your account portfolio

#### 2.1 Statement

The Statement Enquiry functions offer you access to your account statement and historical transaction movement for up to 90 days.

- 1. Select **Cash** tab.
- 2. Select Statements.
- 3. Select **Statement Enquiry** at the left menu panel.
- 4. There are 6 options for viewing statement. If you wish to view all account for Current Day Statement, please check the **All Accounts** box.
- 5. Enter the selection criteria as prompted and click **Show Statements** to view.

Note: Acrobat Reader version 8.0 is recommended for viewing statements online.

2 Velocity - Mic OCBC Statements	Crosoft Internet Expl Bank Home Payments MY	Cash Search/Export	File Upload	Remittance	Valo	
3 Statements Enqui Fixed Deposit/GI Balance Summary Export Statements Portfolio Limits Remittance Export Portfolio	A Velocity	Microsoft Internet Ex C Bank Home Payments MY	plorer Cash Search/Export	File Upload	Remittance	LOGOUT Reports
Export Portiono	e Statements En e Fixed Deposity Balance Summ Export Statem Portfolio Umits Remittance Export Portfolio Export Remitta	quiry GIA ary ents S o nnce S I I I I I I I I I I I I I I I I I I I	tatements End Please select your Pate R Curr Curr Prev Spec Month tatement Date From (DD COD COD Month Curr Spec Month Month Curr Spec Month Curr Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Spec Month Curr Curr Spec Month Curr Curr Spec Month Curr Curr Spec Month Curr Curr Month Curr Curr Month Month Curr Curr Curr Month Curr Curr Curr Curr Month Month Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth Muth M	Account and the Stater inge ent Day Statement ous Day Statement infv Date Range hly Statement ifv Date Range ifv Da	ment Period you wish to mement (DD-MMM-YYYY) Bank Nan Help	view
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6. To obtain a printout of your statements, click **Print Summary** to view your statements in Acrobat Reader format. Click **Print** to have it printed out.



# 2.2 Trade

The Trade option of Portfolio module allows you to view information trade facilities.

- 1. Select **Cash** tab.
- 2. Select Statements.
- 3. Select **Portfolio** at the left menu panel.
- 4. Click the **Trade** hyperlink at the Portfolio Summary screen. A list of all trade accounts to which you have access is shown in the next screen. Select the account you wish to view in details and click **Open**.
- 5. There are five tabs available, namely Limit, Outstanding, Expired, Utilisation and Maturity Schedule. Click the desired tabs to view summary and details of your trade position.

The **Outstanding, Expired** and **Maturity Schedule** tabs show your trade transactions in detail in different views.

OCBC Bank	HomeCash				Valo	CNY@actic >>LOGOUT
Statements R	leports .					
tatements End ixed Deposit alance Summa xport Stateme Statements	<b>Portfolio-Trade</b> Open   Close					Help
ortfolio mits	Search	*	Cri	teria		] Go
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xport Remittance	00000000	MYR	EST CA-T A	/c		
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Statements	Reports					
Statements Enqui Fixed Deposit Balance Summary Export Statement E-Statements	Portfolio-Trac	de-EST CA-T A/C	utstanding	Expired	Utilisation	Help Maturity Schedule
Portfolio Limits Remittance	Search	*		Criteri	а	Go
Export Portfolio	Product Type	Txn Ref. Issue Da	te Maturity Dat	te Ccy	0/S Amt (FCY)	0/S Amt (MYR)
Export Mennetance	BD BI	065050043619-AUG-20	05 12-NOV-2005	USD	33,147.40	125,794.38
	BD BD	065050048428-SEP-200	)5	USD	153,276.00	581,835.70
	BD BD	065050049330-SEP-200	)5	USD	40,176.00	152,508.10
	BD BE	065050049430-SEP-200	)5	USD	54,345.60	206,295.90
	BL BL	_650500026 26-JUL-200	5 24-NOV-2005	MYR	0.00	0.00
	BL BL	_650500039 18-AUG-20	U5 13-OCT-2005	USD	0.00	0.00
	BL BL	450500040 23-AUG-20	05-06-0CT-2005	USD	0.00	0.00
		650500041 25-AUG-20	05 08-001-2005	MVP	0.00	0.00
	BI BI	650500042 29-M00-20	15 27-0CT-2005	LISD	0.00	0.00
	BL BL	.650500044 09-SEP-200	15 23-OCT-2005	USD	0.00	0.00
	BI BI	_650500046 16-SEP-200	05 19-OCT-2005	USD	0.00	0,00
						0.00
	BL BL	_650500047 16-SEP-200	)5 03-NOV-2005	MYR	0.00	0.00
	BL BL BL BL	_650500047 16-SEP-200 _650500048 20-SEP-200	05 03-NOV-2005	USD	0.00	0.00
	BL BL BL BL BL BL	_650500047 16-SEP-200 _650500048 20-SEP-200 _650500049 20-SEP-200	05 03-NOV-2005 05 05-NOV-2005 05 19-JAN-2006	MYR USD MYR	0.00 0.00 0.00	0.00
	BL BL BL BL BL BL BL BL	_650500047 16-SEP-200 _650500048 20-SEP-200 _650500049 20-SEP-200 _650500050 23-SEP-200	05 03-NOV-2005 05 05-NOV-2005 05 19-JAN-2006 05 26-OCT-2005	MYR USD MYR MYR	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00
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	BL BL BL BL BL BL BL BL A/C Exchange F Authorised Amt (M	L650500047 16-SEP-200 L650500048 20-SEP-200 L650500049 20-SEP-200 L650500050 23-SEP-200 No. 000000000 -MYR Rate 1.000000 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057 L95057	5 03-NOV-2005 5 05-NOV-2005 5 19-JAN-2006 5 26-OCT-2005 Issuing Bank Interest Rate 2.64 Payee	MYR USD MYR MYR SDN BHD	0.00 0.00 0.00	0.00 0.00 0.00 0.00 Tenor (Days) 120 BLR Indicator
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The **Limit** and **Utilisation** tabs show the facilities availed to your company and utilisation behaviour. You can view the last 12 months trade utilisation excluding current month from the **Utilisation** tab.

<b>ОСВС</b> Ва	nk						Valoc	Ny@actic
<u> </u>	Home	Cash						>>LOGO(
Statements	Reports							
Statements Enquiry Fixed Deposit Balance Summary Export Statements	Portfolio-Tr	ade-EST CA-			Expired	Utilis	ation	Help
Portfolio Limits Remittance	Searc	n	*		Criteria [			] Go
Export Portfolio	Month/Year	LC	TR	BA	SG	LG	FB	Others
	JAN-2005	0.00	0.00	0.00	0.00	0.00	0.00	1,139,811.75
	FEB-2005	0.00	0.00	0.00	0.00	0.00	0.00	588,820.35
	MAR-2005	0.00	0.00	0.00	0.00	0.00	646.19	546,997.95
	APR-2005	4,284.00	0.00	0.00	0.00	0.00	95.04	1,745,159.71
	MAY-2005	54,538.57	0.00	0.00	0.00	0.00	2,005.82	45,900.00
	JUN-2005	367.20	947,410.08	0.00	0.00	0.00	512.68	2,119,421.87
	JUL-2005	264,364.88	0.00	0.00	0.00	0.00	719.23	164,870.85
	AUG-2005	101,406.40	0.00	0.00	0.00	0.00	2,122.51	944,747.92
	SEP-2005	2,030,686.68	0.00	0.00	0.00	0.00	231,020.01	10,698,973.65
	A/C I Utilis	40. 000000000 ed 1,1	-MYR 39,811.75		Limit	Utilised % 6,0	19.00 00,000.00 Note: All am	ounts are in MYR

# **3** Creating transactions

## 3.1 GIRO

GIRO Payment provides funds transfer in Ringgit Malaysia to your beneficiary who has an account with any bank in Malaysia. This is typically used for low-value payments to your beneficiary, who will receive the funds, generally one business day after the payment's Value Date.

GIRO payments are organised in a "batch" concept, i.e. where one or more GIRO Payments (also called "items") are grouped into a batch.

#### A. To create a GIRO Payment:

- 1. Creator to login and select Cash tab.
- 2. Select Payment MY.
- 3. Select GIRO Payment at the left menu panel.
- 4. Click on New button to create a new payment.



Note: Blue fields are mandatory. Information in the Yellow fields will be generated automatically.

- 5. Proceed to complete the information.
  - a. Debit A/C No. The account from which you wish to make the payment
  - b. On Behalf Of Your account name / company name
  - c. Amount The amount which you wish to pay to the beneficiary
  - d. Payee The receiving beneficiary's name
  - e. Payee Bank The bank of the beneficiary's account
  - f. A/C No. Beneficiary's account number

# Useful tips

- Recipient's Reference/ Other Payment Details Use these fields for any additional reference/ payment details to relay to the beneficiary, as it will appear in the beneficiary's statement to aid in their reconciliation.
- 6. Check and complete the **Require ID checking/ Payee ID No.** fields if you wish the beneficiary's bank to validate the beneficiary's ID no. against the account prior to crediting.
- 7. Click **Save** located above the item details and you may continue with adding the next GIRO item by repeating **Step 5**.
- 8. When you have completed creating GIRO items for this batch, click **Save** at the top-left of the screen.

The following screen will be displayed.

🕘 Velocity - Micro	soft Internet Explore	er				_ 🗆 ×			
OCBC Ba	OCBC Bank     Vielocity@ucbc								
	Home	Cash	<b>`</b>			>>LOGOUT			
Payments MY	Search/Export	File Upload	Statements	Reports					
Cashier's Order Draft	Giro Paymen	t A	J			Help			
Internal Transfer Own Acct Transfer RENTAS Payment	New Open St	ubmit for Auth   D	elete Txn Notes	Audit Trail   Status	View   Models   Print				
Giro Payment Giro Payroll	Search CUST F	REF NO. 🔻	Criteria BAIG13083	0137338 Filt	er By ENTERED	<b>→</b> Go			
Giro Mgt Payroll	Value Date	Cust Ref No.	Amou	nt Ccy Status	Item Coun	t Src			
Easi-DirectDebit	30-AUG-2013 E	3AIG13083013733	8 149.0	00 MYR ENTERED	2	2 MA			
Telegraphic Transfer				$\sim$					
Bill Payment				) -	10				
KWSP Payment				_					
	On Behalf Of	KOK SWEE SDN BH	D-2	Bank R	ef No. BAIG130830137338				
	Next Signatory			Debit A/	C No. 000000004-MYR				
	Authorized By								
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## B. To submit GIRO Payment for authorisation:

- 9. Click Submit for Auth.
- 10. Once the transaction is submitted for authorisation, the status will change from **ENTERED** to **READY2AUTH.**
- 11. Notify your **Authoriser(s)** to log in to verify and approve before the GIRO cut-off time. We recommend your submitting the transaction for bank's processing **at least** one day before the Value Date.



## **3.2 Telegraphic Transfer**

A Telegraphic Transfer is a transfer of funds to your beneficiary who has an account with either an overseas or local bank, typically used for foreign currency accounts.

#### A. To create a Telegraphic Transfer:

- 1. Creator to login and select Cash tab.
- 2. Select Payment MY.
- 3. Select Telegraphic Transfer at the left menu panel.
- 4. Click on New button to create a new Telegraphic Transfer.



Note: Blue fields are mandatory. Information in the Yellow fields will be generated automatically.

- 5. Proceed to complete the information.
  - a. **Customer Ref. No.** To be used for any correspondence with OCBC Bank on this transaction (optional).
  - b. Debit A/C No. The account from which you wish to make the payment
  - c. Value Date The date on which OCBC Bank effects the payment
  - d. Remit Ccy The currency in which you wish to remit the Transfer
  - e. Remit Amount The amount which you wish to remit

#### f. Charges

	Local charges borne by	Overseas charges borne by
Shared	You	Beneficiary
Beneficiary	Beneficiary	Beneficiary
Ourselves	You	You

- g. Bank Charges Debit A/c No. Select the account number from which the bank charges are to be deducted. Leave blank if you wish for the bank charges to be deducted from the same debiting a/c no. used for payment amount transfer.
- h. **Intermediary Bank Details** The details of the Bank where the Beneficiary Bank maintains an account. Check with your Payee if this information is required.
  - (i) Enter the SWIFT code directly or select the SWIFT code from the lookup icon . Click on the lookup icon and select a Bank. Specify the beneficiary bank details or select the beneficiary bank details from the lookup icon. If the SWIFT code is selected through lookup icon, the beneficiary bank details will be auto-populated.
  - (ii) If SWIFT details are not available, please enter **Name** and **Full Address** with **Country** of location of Beneficiary Bank.
- i. **Beneficiary Bank Details** Details of the bank where your beneficiary maintains an account. To enter **SWIFT code** details, please refer to (h i ii)
- j. Beneficiary Details Beneficiary's Name, Address and Account No.

## **Useful tips**

- If the Beneficiary's name is too lengthy to fit into 1 row, please continue to enter the name on the second line (continuation in Address row).
- Do not include symbols and spacing when submitting account no.
- Ignore the prefix 'IBAN' during inputting of IBAN account no.

#### Incorrect account number formats X

ACCT NO: 896932407 USD 321-324325-001 IBAN CH9300 7620 11623852957 Correct account number formats  $\checkmark$ 

896932407 321324325001 CH9300762011623852957



k. **Payment Details** – Information on the nature of this payment for your beneficiary. Additional information is required for payment made to the following countries:

Country	Information
	Provide clear description of payment with Invoice
India, Thailand	Details (if applicable) in Payment Details field.
	Example: Purchase of goods/salary/investment, etc.

I. **Instructions** – Additional information is required for payment made to the following countries:

Country	Information
Taiwan	Select PHOB under the Instructions field and provide
Taiwali	the <b>beneficiary's contact number</b> .

m. **Bank to Bank Information** (in Bank to Bank tab) – Additional information is required for payment made to the following countries:

Country	Information
India	Provide the <b>11-characters</b> Indian Financial System Code (IFSC), e.g. SCBL0036088 when remitting <b>INR</b> <b>payments</b> to beneficiary banks and beneficiaries in India. Check with your Payoo for the required
	information.

6. If the currency in **Remit Currency** differs from the currency of your debiting account (e.g. USD and MYR), Foreign Exchange will be involved. Select the **FX Details Tab** & choose **Mode of Contract.** 

🖉 Velocity - Micro	osoft Internet Expl	orer								_	
	ank								Valoc	My@u	dec
	Home	Cash Instructions Trade Admin			ı)		NL	OGOUT			
Payments MY	Search/Export	File Uplo	oad	Stateme	nts	R	leports				
Cashier's Order Draft	Telegraphi	ic Transfer	[New M	lode]						H	elp
Internal Transfer Save   Save & Submit to Auth.   Close   Own Acct Transfer RENTAS Payment											
Giro Payment Giro Payroll Giro Mgt Payroll	8			Det	ails	Inv	oice Detai	s I	x Details	Bank to B	ank
Easi-DirectDebit	$\Box$				7						
Telegraphic Transfe	r Mode of C	Contract		•	Ĺ	)					
Stop Cheque Bill Payment	E	Buy Ccy USD	Se	ell Ccy MYR	]						
KWSP Payment	Contra	ict No 1					Buy /	Amount 1			
	Contra	ict No 2					Buy /	Amount 2			
	Contra	ict No 3					Buy /	Amount 3			
	Contra	ict No 4					Buy /	Amount 4			
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- 7. Foreign Exchange Mode of Contract:
  - a. **Counter** The Bank will use the Board Rate for that day to process your transaction.
  - b. **Dealer** The Bank will process your transaction based on your FX contract with the Bank.
  - c. **Multiple** If you have multiple contracts, select 'Multiple' for this payment. Enter the Contract Numbers and Buy Amounts.
- 8. When you have completed the information, click **Save** at the top-left of the screen.

Note: You can also click **Save & Submit to Auth** – to straightaway save and submit the transactions for Authoriser(s) to authorise.

The following screen will be displayed.

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#### B. To submit Telegraphic Transaction for authorisation:

- 9. Click Submit for Auth.
- 10. Once the transaction is submitted for authorisation, the status will change from ENTERED to READY2AUTH.
- 11. Notify your **Authoriser(s)** to log in to verify and authorise the transaction before the Telegraphic Transfer cut-off time and before/on the Value Date.

# 3.3 Letter of Credit (LC) issuance

Import LC also referred to as Documentary Credit is a written instrument issued by a bank at the request of its customer, the Importer (Applicant). Hereby, the bank promises to pay the Exporter (Beneficiary) for goods or services provided for the Importer. Exporter presents all required documents as stipulated in the LC and meets all other terms and conditions set out in the LC and claims for payment from the Bank (Issuing Bank or Applicant's Bank).

To initiate an **Import LC**:

- 1. Creator to login and select Trade tab.
- 2. Select Import MY.
- 3. Select LC Issuance at the left menu panel.
- 4. There are four tabs available, namely **Current**, **Outstanding**, **Expired** and **Closed**. Every transaction goes through different phases and is available in one of these tabs based on its state.
  - a. **Current** Once a transaction is initiated, its status will be **Entered** and is available under this tab.
  - b. **Outstanding** After the bank has processed and accepts the transaction, status changes to **BOAccepted** and moves to this tab.
  - c. **Expired** When the expiry date indicated in the LCs has past current date, the transaction will move to Expired tab. An expired LC can be reactivated by an amendment.
  - d. **Closed** Cancelled LCs or LCs with outstanding balance as zero is shown in this tab. This includes all Rejected LCs, which will be moved to this tab after seven days from date of rejection.

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- 6. Complete the LC application form by filling the required information in respective tabs.
- 7. Click Save & Submit to Auth. to submit the transaction for authorization.

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Note: Blue fields are mandatory. Information in the Yellow fields will be generated automatically.



# 4 Using Models to create transactions

Do you pay the same supplier or beneficiary regularly, with varying amounts each time? If so, using Models will certainly save you time from having to enter the same information over and over again.

A Model is a template where information such as Payee Name, Account No., Bank etc can be entered and saved for repeated use.

When you are ready to pay, pull out this Model and provide just the payment amount and Value Date to create the new payment for this Payee.

You can repeat the same steps below to create, authorise and use models for other payment types too.

#### 4.1 Creating a Model

To create a Giro Payment Model:

- 1. Creator to login and select Cash tab.
- 2. Select Payment MY.
- 3. Select Giro Payment at the left menu panel.
- 4. Click on Models button to navigate to the Giro Payment Model screen.
- 5. Next, click on **New Model**, to start creating a new model at the next page.

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Note: Blue fields are mandatory. Information in the Yellow fields will be generated automatically.

- 6. Enter the Payee's essential payment information, such as
  - a. Amount The amount which you wish to pay to the beneficiary
  - b. Payee- The receiving beneficiary's name
  - c. **Payee Bank** The bank of the beneficiary's account
  - d. A/C No. Beneficiary's account number
- 7. If you wish to prevent changes to any fields in the Model, you can set 'read-only' fields. Hold down the 'Shift' key on the keyboard and left-click on the mouse. 'Read-only' fields are in grey.
- 8. Click Save located above the item details.
- 9. You will be prompted to enter a **Model ID** and a **Model Name**. This will help to identify the **Model** when you use it for an actual payment.

Note: Model ID and Model Name once saved, cannot be edited or changed.

🙆 Save as Model Webpage Dialog 🗾	
Model ID Model Name OK Cancel	Cancel

# OCBC Bank

- 10. After saving the **Model**, you can continue to enter the payment details for the second Payee. Remember to click **Save** after completing each entry.
- 11. Once you have completed entering all payment details, click Save Model.

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Note: The status of the **Model** you have just created will indicate **ENTERED**. This **Model** must be authorised by an **Authoriser** before it can be used as a template for future transactions.

# 4.2 Authorising a Model

To authorise a Giro Payment Model:

- 1. Authoriser to login and select Cash tab.
- 2. Select **Payments MY**.
- 3. Select **Giro Payment** at the left menu panel.
- 4. Click on Models and select the Model that requires authorisation.
- 5. Click Verify Model and confirm that details are correct.
- 6. Click Authorise Model to approve the Model.





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Note: Once approved, status of **Model** will change from **ENTERED** to **AUTHORIZED** as above screen.

# 4.3 Using a Model

To use a Giro Payment Model:

- 1. Creator to login and select Cash tab.
- 2. Select **Payments MY**.
- 3. Select Giro Payment at the left menu panel.
- 4. Click on Models and select the Model which you wish to use for Payment.
- 5. Click New from Model.



- 6. To edit the details of the items, click Edit located above the item details.
- 7. Enter information such as **Payment Amount, Value Date** and any other payment information.

# OCBC Bank

- 8. If you are not making payment to a particular Payee in the Model, you can delete the item from this GIRO batch you are creating. Select and click **Delete** located above the item details.
- 9. After making sure all information is correct, click **Save**.
- 10. To view the GIRO batch, click **Txn Desk** to go to the GIRO Payment Transaction page.
- 11. Submit the prepared transaction to the **Authoriser** by selecting it and click **Submit for Auth**.



# 5 Upload files to create transactions

Files are uploaded based on specific format types provided by the bank.

To create payments with file upload:

- 1. Creator to login and select Cash tab.
- 2. Select File Upload.
- 3. Select **Batch Summary** at the left menu panel.
- 4. Click on New.
- 5. Click Browse... to find and upload your payment file stored on your local machine.
- 6. Click on voice to select format type.

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- 7. Click **OK** button after selecting the appropriate format.
- 8. Click **File Upload** once you have selected the file & format.
- 9. Check the **File Status** of your file uploaded after a period of time.
  - a. The uploaded file will be automatically forwarded to your Authoriser for authorisation when the **File Status has** changed from **'UPLOADED'** to **'UPLOAD SUCCESS'**.
  - b. If the **File Status** shows **'UPLOAD FAILED'** or **'UPLOAD SUCCESS'** (in red), check your file contents and re-upload.



# 6 Authorising transactions

All financial transactions must be fully authorised by the **Authoriser** before they are submitted to the Bank for processing.

### 6.1 Payment

To authorise a payment transaction:

- 1. Authoriser to login and select Cash tab.
- 2. Select the **Authorisation** tab.
- 3. Select either Manual or File Upload.

**Manual** – if a transaction has been manually prepared by entering the payment Details, including transaction created using models.

**File Upload** – if the transactions have been uploaded through a file that is Velocity@ocbc format-compliant.

The screen will display only those transactions in **READY2AUTH** status and are within your authority to authorise.

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4. Select the transactions that you wish to authorise. You can select multiple items by checking the checkbox next to the transaction you wish to authorise.



- 5. To authorize, select one of these options:
  - a) Verify c) Verify sub-batch
  - b) Authorise d) Auth sub-batch

The Token Verification screen will be displayed.

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Press the red button on your Digipass. Input the Security Code as displayed on your Digipass Security Code Submit Cancel 6	

- 6. Press the button of your **Token** to generate the 6-digit **Security Code**.
- 7. Enter the 6-digit **Security Code** in the Security Code field.
- 8. Click **Submit** button. A dialogue box will prompt with a message indicating that your transaction has been authorised successfully.

If your transaction(s) require/s more than one **Authoriser** to authorise, the next **Authoriser(s)** will need to repeat the same steps described above. When completed, your transaction(s) will be sent to OCBC Bank for processing.

Note: The status of your transaction when fully authorised will be change from READY2AUTH ->AUTHORIZED ->SUBMIT2BANK



## 6.2 Trade

To authorize a trade transaction:

- 1. Authoriser to login and select **Trade** tab.
- 2. Select Authorisation tab.
- 3. Select Authorisation Queue at the left menu panel.
- 4. Select the transactions that you wish to authorise and click Verify.

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- 5. The details of the transaction will be displayed. Check the transactions details before you proceed with authorisation.
- 6. To continue the authorisation process, click **Authorise**.



The Token Verification screen will be displayed.

Digipass Verification Webpage Dialog	<b>X</b>
Press the red button on your Digipass. Input the try Code as displayed on your Digipass Security Code Submit Cancel 9	

- 9. Press the button of your **Token** to generate the 6-digit **Security Code.**
- 10. Enter the 6-digit **Security Code** in the Security Code field.
- 11. Click **Submit** button. A dialogue box will prompt a message indicating that your transaction has been successfully authorised.

If your transaction(s) require/s more than one **Authoriser** to authorise, the next **Authoriser(s)** will need to repeat the same steps described above. When completed, your transaction(s) will be sent to OCBC Bank for processing.

Note: The status of your transaction when fully authorised will be change from

READY2AUTH ->AUTHORIZED ->SUBMIT2BANK

# 7 Accessing report

The **Reports** function allows you to view the various transactions which you have created or processed via Velocity@ocbc. There are different types of reports and they can be found in either the **Cash, Trade** or **Admin** folders.

To illustrate, we will walk through the steps to print a GIRO Module Report. The **GIRO Module Report** provides an overview of all GIRO transactions which were processed via Velocity@ocbc.

To access a Report:

- 1. Creator to login and select Cash tab.
- 2. Select Reports.
- 3. Select **Payments** at the left panel.
- 4. Select GIRO / EASI-DIRECTDEBIT MODULE REPORT.
- 5. Click **Open**.

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		BILL PAYMEN	T REPORT(MY)	× 7				
		CASHIERS OF	RDER PAYMENT REPO	ORT(MY)				
		CASHIERS OF	RDER REMITTANCE R	EPORT(MY)				
		CASHIERS OF	RDER/DRAFT ISSUAN	ICE REPORT(MY)				
		DRAFT PAYM	ENT REPORT(MY)					
		EASI-DIRECT	DEBIT REPORT(MY)					
	1	FILE UPLOAD	NOTES REPORT					
	4	FILE UPLOAD	SUMMARY REPORT					
	هر ت	FILE UPLOAD	TRANSACTION STA	TUS REPORT				
	GIRO / EASI-DIRECTDEBIT MODULE REPORT							
	GIRO / EASI-DIRECTDEBIT PROCESSED REJECTED/RETURNED TRANSACTIONS REPORT(MY)							
		GIRO MANAG	EMENT PAYROLL RE	PORT(MY)				
		GIRO PAYME	NT REPORT(MY)					
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- 6. The following screen will be displayed. Complete as many fields to narrow down your search.
- 7. Click Launch Report. The report will be displayed in Acrobat Reader format. Proceed to print the report.

🛎 Velocity - Micr	osoft Internet Expl	orer				_ 🗆 ×
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Note: Acrobat Reader version 8.0 is recommended for viewing reports.

8. To print other reports, select from our list of reports and repeat the steps describe above.



# 8 Administration

The Administrators nominated on the Velocity@ocbc application form are empowered to manage Creator profiles.

8.1 Creating a new user (Creator)

- 1. Administrator 1 (the designated Admin Maker) to log in and select Admin tab.
- 2. Select Maintenance.
- 3. Select Users.
- 4. Click New

2	Maintenance Access Profiles Users Signature Sets Authorization Poli Admin Auth. Que	New   Open   Delete	n Instructions eports V Criteria	Trade Admin Go	Velocity@acker >>Loca Help	
		Short Name	Full Name	Acce	ss Profile	
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- 5. Provide the User with a Short Name and Full Name.
  - Short Name refers to the User's login Name.
  - Full Name refers to the name of the User.

# OCBC Bank

- 6. Give the User a temporary password in the **Password** field and re-enter the temporary password in the **Confirm Password** field.
- 7. Click on the Access Profile drop down list and assign the new User with a 'Role'.
- 8. To issue a new Security Token for this new user, ensure the Request New Token box is checked. A new token will be sent to the primary Contact Person indicated in the Velocity@ocbc application form.
- 9. Click Save.
- 10. Administrator 2 (the designated Admin Authoriser) is required to log in and approve this change.

Note: Charges (RM50) apply for each new token request. The new User will be required to change the temporary password upon login.



#### 8.2 Reset a Creator's password

- 1. Administrator 1 (the designated Admin Maker) to log in and select Admin tab.
- 2. Select Maintenance.
- 3. Select Users.
- 4. Select the User concerned and click Open.
- 5. Click Edit.





- 6. Overwrite the existing **Password** with a temporary password. Re-enter the password in the **Confirm Password** field.
- 7. Click Save.
- 8. Administrator 2 (the designated Admin Authoriser) is required to log in and approve this change.

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## 8.3 Unlock/activate a Creator

- 1. Administrator 1 (the designated Admin Maker) to log in and select Admin tab.
- 2. Select Maintenance.
- 3. Select Users.
- 4. Select the User and click **Open**.

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Admin Auth. Queue	4 Parch	✓ Criteria	Go
	rt Name	Full Name	Access Profile
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	ADWIN02	ADWIN CHOO	ADWINCHOO - ALLPRODUCT
	ADWIN03	LOW WEI PING	ADWINCHOO - ALLPRODUCT
	ADWIN04	LOW WEI PING	ADWINCHOO - ALLPRODUCT
	CSRF	CSRF	ADWINCHOO - ALLPRODUCT
	XSS	XSS	ADWINCHOO - ALLPRODUCT
	XSS2	XSS2	ADWINCHOO - ALLPRODUCT.
	XSS3	XSS3	ADWINCHOO - ALLPRODUCT
	XSS4	XSS4	ADWINCHOO - ALLPRODUCT
	X556	X556	ADWINCHOO - ALLPRODUCT.



- 5. Click Activate (when the 'Account Disabled' checkbox below is checked) OR
- 6. Click **Unlock** (when the **'Account Locked'** checkbox below is checked).
- 7. Administrator 2 (the designated Admin Authoriser) is required to log in and approve this change.

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## 8.4 Authorising the user maintenance

- 1. Administrator 2 to log in and select Admin tab.
- 2. Select Maintenance.
- 3. Select Users.
- 4. Click Pending.
- 5. Select the corresponding entry you wish to approve and click Verify.
- 6. Check the details of the entry and click Authorize.





## 9 Glossary

#### 9.1 Common payment instruments

These are commonly used Payment Instruments available on Velocity@ocbc.

#### 1. Cashier's Order

A Cashier's Order is a local currency cheque issued by the Bank on behalf of the Applicant and made payable to the Payee indicated on the Cashier's Order.

#### 2. Draft

A Draft is a cheque issued by the Bank on behalf of the Applicant and made payable to the payee indicated on the Draft. This is normally used for transactions in a foreign currency or when the Applicant and the Payee are located in different countries.

#### 3. Internal Transfer

An Internal Transfer is the transfer of funds from your OCBC account to another OCBC account.

#### 4. Own Account Transfer

An Own Account Transfer is the transfer of funds between your OCBC accounts. In order to create such a transaction, note that the accounts must be subscribed to Velocity@ocbc.

#### 5. GIRO Payment

A GIRO Payment is a Malaysia Ringgit payment to your beneficiary who has an account with any GIRO participating banks in Malaysia. This is typically used for low-value payments (maximum: RM 1,000,000 per transaction) to your beneficiary, who will receive the funds one business day after the payment's Value Date.

#### 6. GIRO Payroll

A GIRO Payroll is a special form of GIRO payment to your employees, whose payroll information is kept separate from the other GIRO payments in Velocity@ocbc.

#### 7. GIRO Mgt Payroll

A GIRO Mgt Payroll is a special form of GIRO payment to your managerial employees, should you wish to segregate their payroll information from the other employees in Velocity@ocbc.

#### 8. Rentas Payment

A Rentas Payment is payment in Ringgit Malaysia from one account to another between banks in Malaysia. This is typically used for large-value transactions (minimum: RM 10,000 per transaction) which must reach your beneficiary on an urgent basis.

#### 9. Telegraphic Transfer

A Telegraphic Transfer is a transfer of funds **in foreign currency** to your beneficiary who has an account with either a bank overseas or locally. This is typically used for high-value payments.

#### **10. Easi-Direct Debit**

Easi-Direct Debit is a form of funds collection method to collect payment directly from your customer who has an account with any Direct Debit participating banks in Malaysia. However, a Direct Debit Authorisation form must be signed by your customer in advance before you can effect this transaction.



#### 11. Stop Cheque

The Stop Cheque function allows you to instruct the bank to stop a Corporate Cheque which has been issued to a Beneficiary. This function can be used to stop the transaction of a single or multiple cheques in consecutive sequence.

#### 12. Bill Payment

The Bill Payment function can be used to pay your company's bills to selected Billing Organisations (BOs), for example, to pay for Utilities bills.

#### 13. KWSP Payment

The KWSP Payment function can be used by employer to submit the mandatory KWSP (Employees Provident Fund) contribution for their employees through Velocity@ocbc.

Status Short Name	Status Full Name	Description			
General					
Entered	Entered	Transaction has been created successfully			
Ready2Auth	Ready2Authorised	Transaction has been submitted for Authorisation			
		by the Creator			
Authorised	Authorised	Transaction has been fully authorised by the			
		Authorisers			
SubMToBk	Submitted to Bank	Transaction has been submitted to the Bank for			
		pre-processing			
BackOffAcpt	BackOffice Accepted	All transactions have been accepted after			
		processing			
BackOffRejt	BackOffice Rejected	All transactions have been rejected after processing			
GIRO					
PreProcAcpt	PreProc Accept	All transaction items have been Pre-processed			
		Accepted, now pending for value date processing			
PartPreAcpt	PreProcPartAccept	Some transaction items within the batch have been			
		rejected			
PreProcRjt	PreProc Reject	All transaction items have been Pre-processed			
		rejected prior to actual/value date processing			
PostProcPartAcpt	Post Processed Partial	Some transaction items have been rejected/ returned			
	Accept	by 3 <sup>rd</sup> party bank after processing			

#### 9.2 List of transaction status