



## Sign and submit this OCBC OneToken Activation acknowledgement form to us

Dear User,

For added security, you will need to complete and submit an acknowledgement form before you can use OCBC OneToken.

Please refer to the instructions on the right-hand column to complete the next steps.

Thank you for banking with us. We look forward to hearing from you.

Yours sincerely

Implementation & Client Services  
Transaction Banking

### Authoriser's acknowledgement

I acknowledge that the information stated below is true and valid.  
Please activate my OCBC OneToken for OCBC Velocity.

Name as per NRIC

Company Name

Organization ID

User ID

Date & Time\* of Token Activation Request

*\*optional*

Signature of OCBC Velocity Authoriser

Signature of Authorised Person

If you are not an Authorised Person of your company with the Bank, please ask an Authorised Person to counter-sign this.

Date

By providing the abovementioned data, I/we give consent to the Bank to process and use these contact details for this acknowledgement and for matters relating to the usage of OCBC Velocity.



#### Customer service

1300 88 7000 (within Malaysia)  
(603) 8317 5200 (outside Malaysia)

Mondays to Fridays  
9:00am to 6:00pm



bbcsc@ocbc.com

### What you must do

- 1 Complete and sign this acknowledgement form**  
If you are not an Authorised Person for your company, please get an Authorised Person to counter-sign this form.
- 2 Return this form to us together with the token activation request email at the nearest OCBC Bank branch as soon as possible.**
- 3 Wait for the OCBC OneToken activation notification**  
You will receive the in-app OCBC OneToken activation notification within same working day, i.e., after we have verified that your acknowledgement is in good order. You will then be able to use your OCBC OneToken.