

Velocity@ocbc

Guide for Mac Users



Have you been unable to login with your Mac?

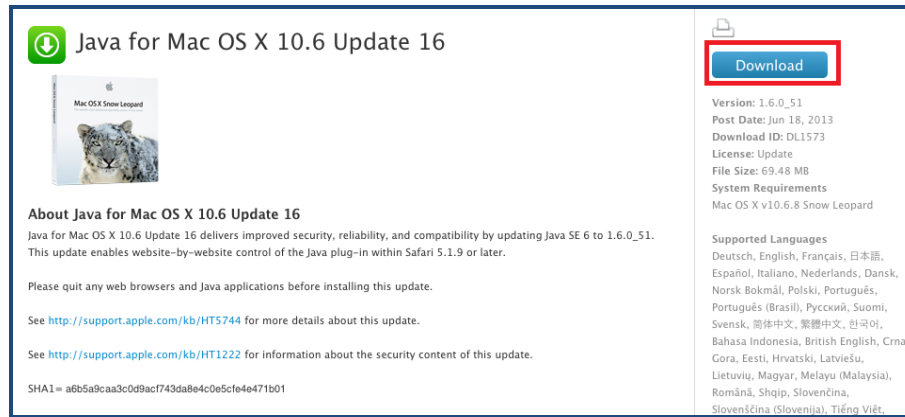
It could be because the Java software in your Mac OSX needs updating.

Here are the steps to download Java:

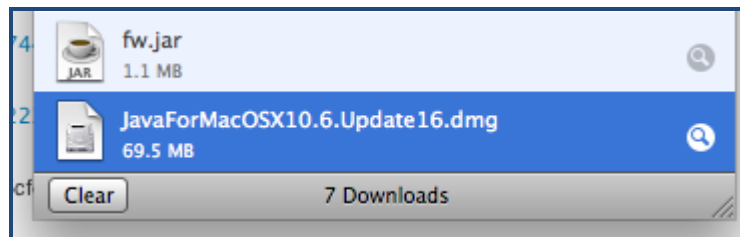
- For **Snow Leopard 10.6.X users**, please [click here](#).
- For **Lion (10.7.X) & Mountain Lion (10.8.X) users**, please [click here](#).

Download Java for Mac Snow Leopard

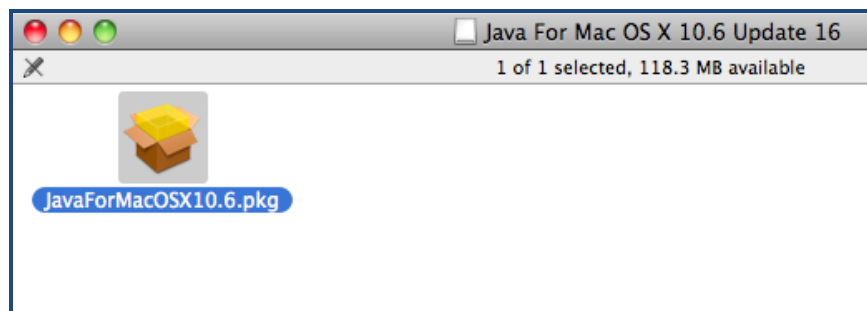
1. Go to <http://support.apple.com/kb/dl1573> and click on **Download**



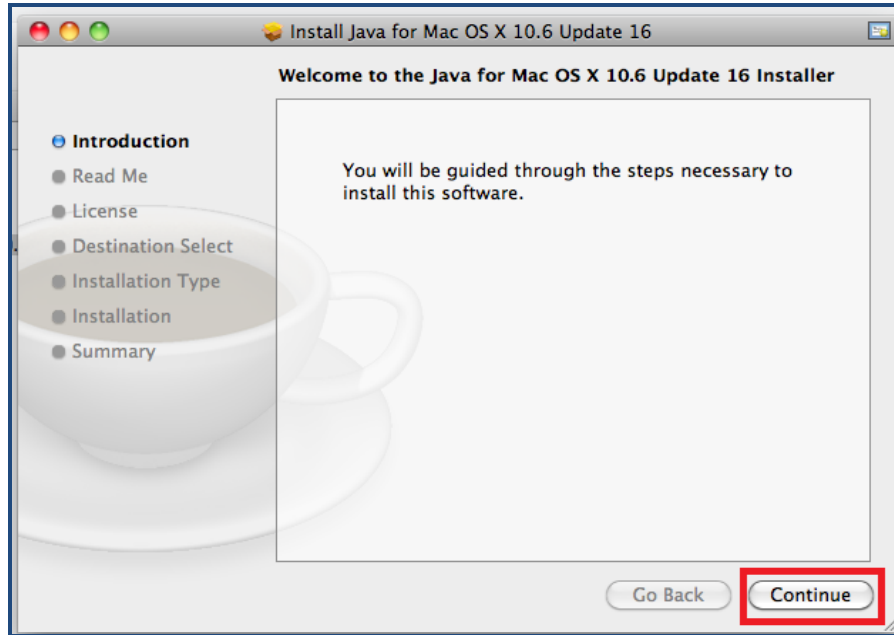
2. Double click on the newly downloaded file



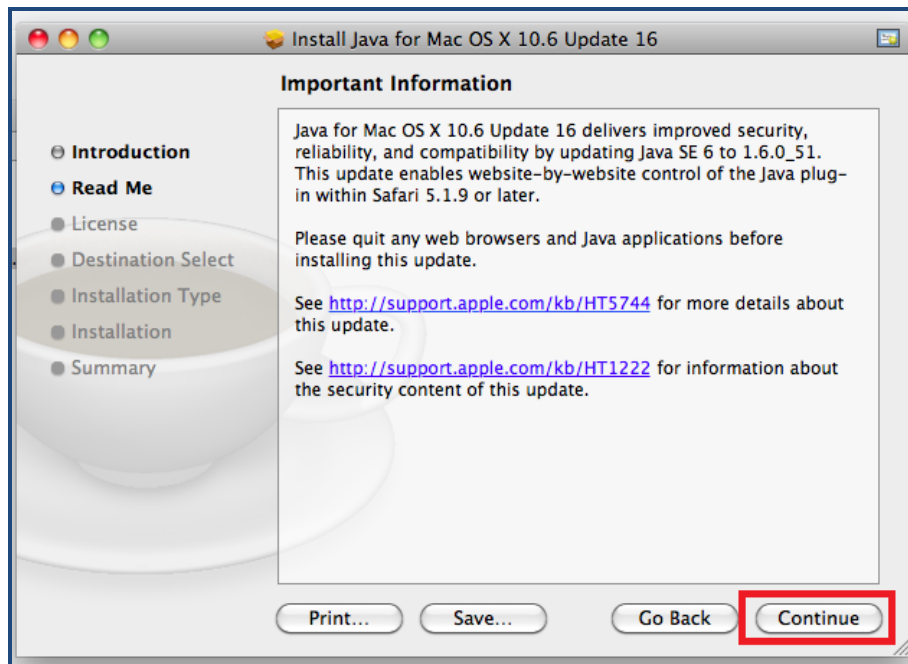
3. Double click on installation package



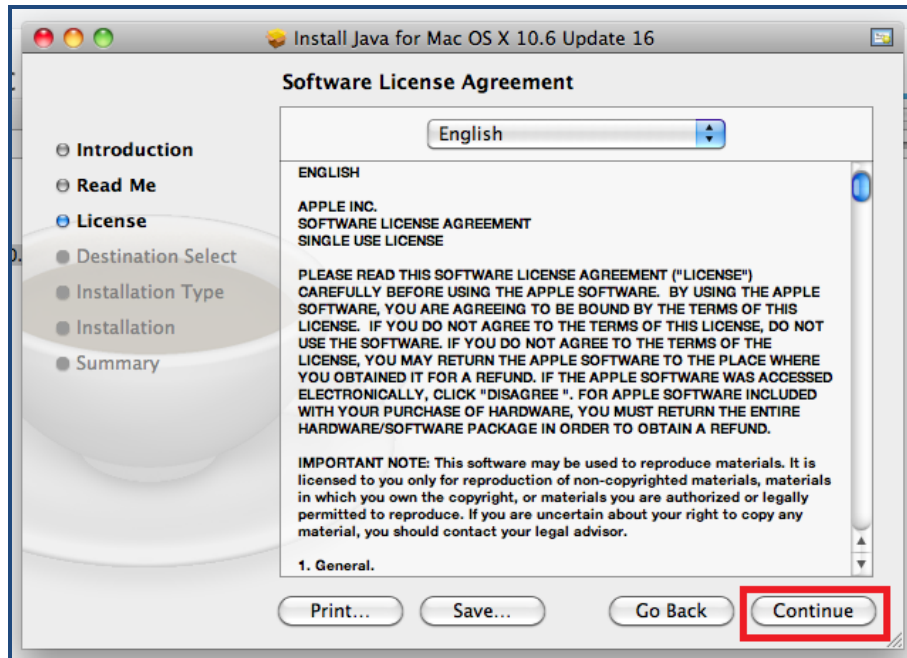
4. Click on **Continue** to start the installation



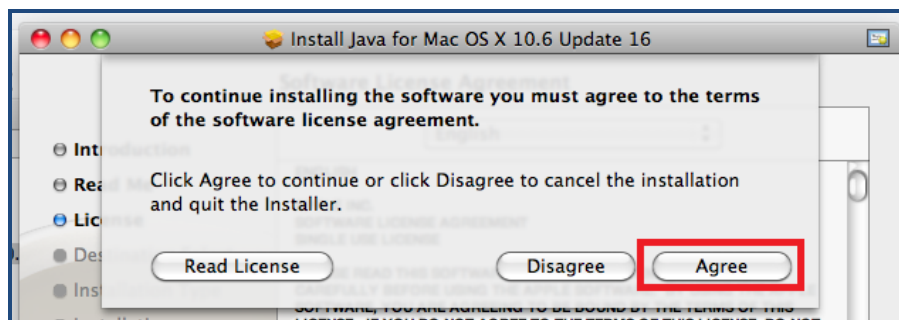
5. Click on **Continue** to accept the information



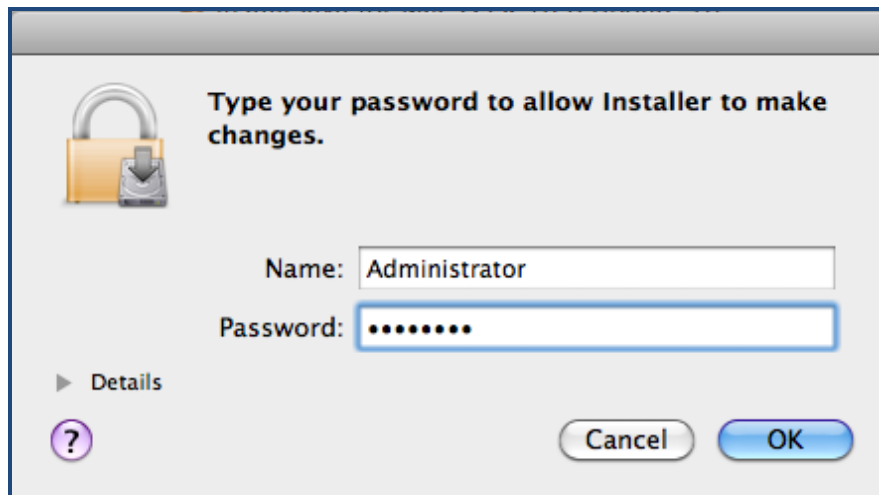
6. Click on **Continue** to accept the license agreement



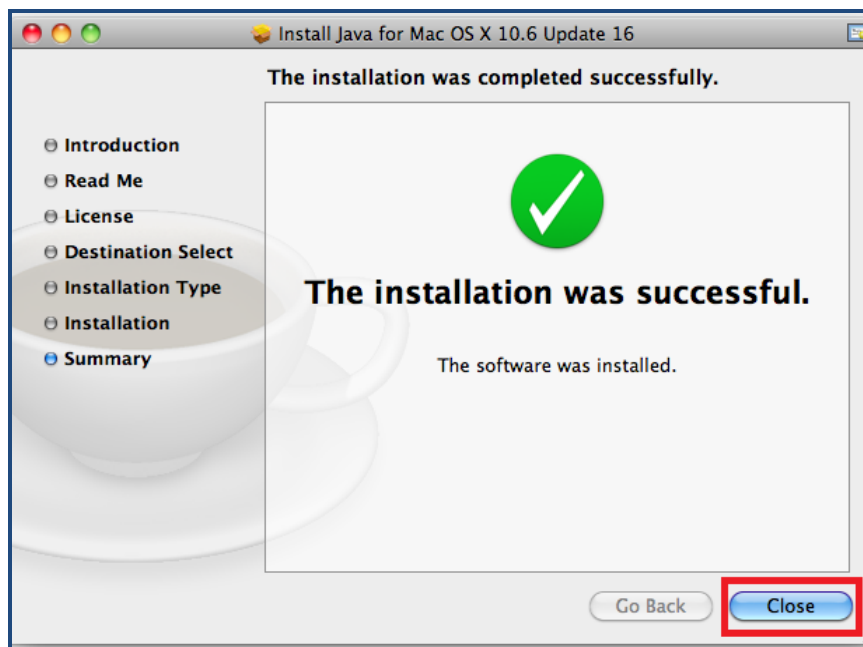
7. Click on **Agree** to continue installing the software



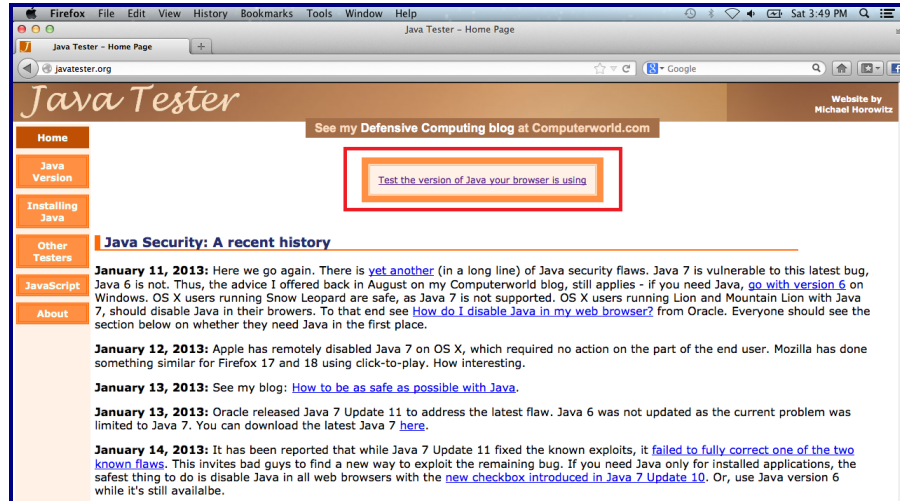
8. Enter your Administrator Password



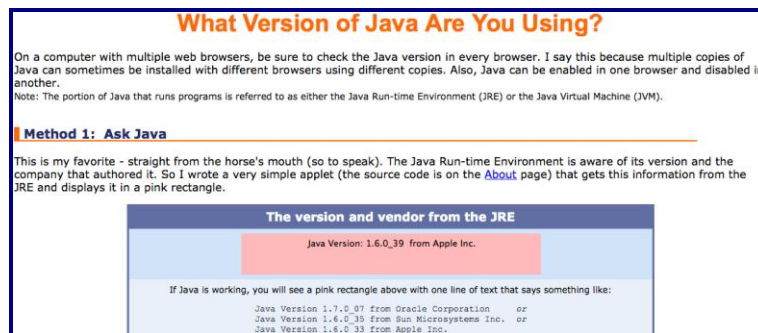
9. Click on Close to complete the installation.



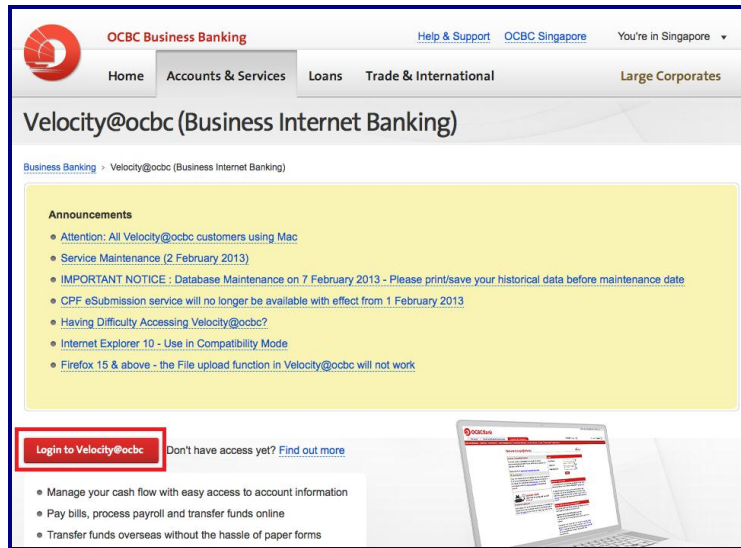
10. Next, go to www.javatester.org and click on **Test the version of Java your browser is using**.



11. If Java is working, you should be able to see a Pink Box.



Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**



12. Enter your **User Name**, **Password** and **Organisation ID**

Welcome to Login@Velocity

All Velocity@ocbc customers using Mac

We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.

IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)

As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.

Login

User Name

DEMO

?

Password

?

Organisation ID

DEMO

?

Login

Having Difficulty Accessing Velocity@ocbc?

There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache.

Windows users: Press [CTRL]+[F5]

Mac users: Press [Command]+[R]

(If you have OS X10.7.X or above, please make sure you have java installed)

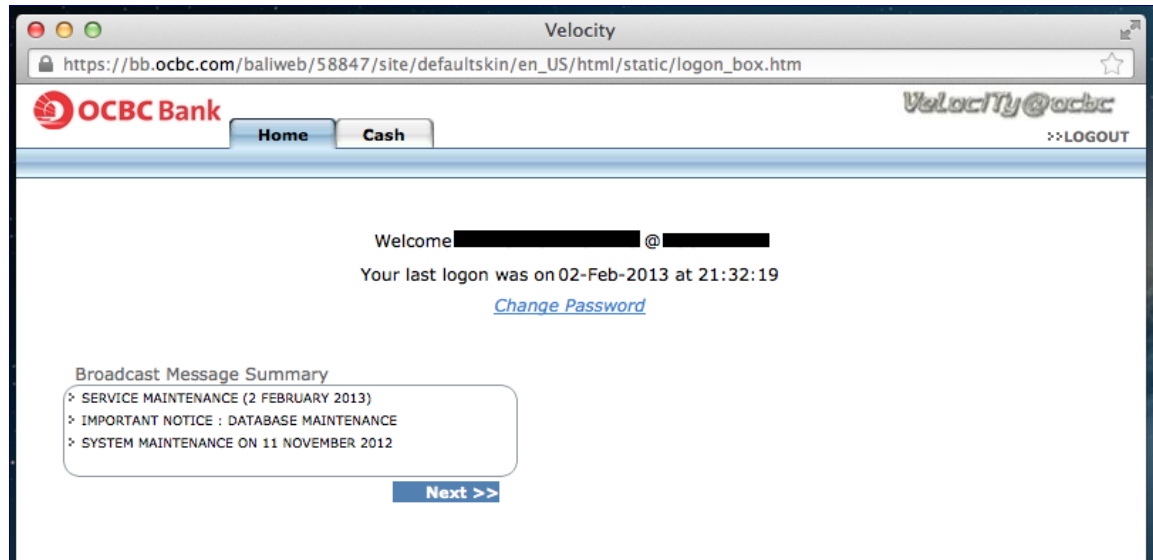
Version 2.0 190613
OCBC Bank. All Rights Reserved

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13. Enter the Security Code displayed on your token and click on **Submit**.

The screenshot shows a Windows Internet Explorer browser window titled "Velocity - Windows Internet Explorer provided by OCBC Group". The address bar displays the URL: https://bbmy.ocbc.com/baliweb/58959/site/default.skin/en_US/html/static/logon_box.htm. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar shows links to eCube, Free Hotmail, OCBC Bank - EVIEW, OCBC Intranet, Suggested Sites, and Web Slice Gallery. The Velocity logo is visible in the top left corner of the page content. The OCBC Bank logo is in the top left, and the Velocity@ocbc logo is in the top right. The main content area features a "Digipass Verification" box with the following text: "Press the red button on your Digipass. Input the Security Code as displayed on your Digipass". Below this text is a "Security Code" label followed by a text input field. To the right of the input field is an image of a Digipass token displaying the number "55321". At the bottom of the box are "Submit" and "Cancel" buttons.

14. You have now successfully login to Velocity@ocbc

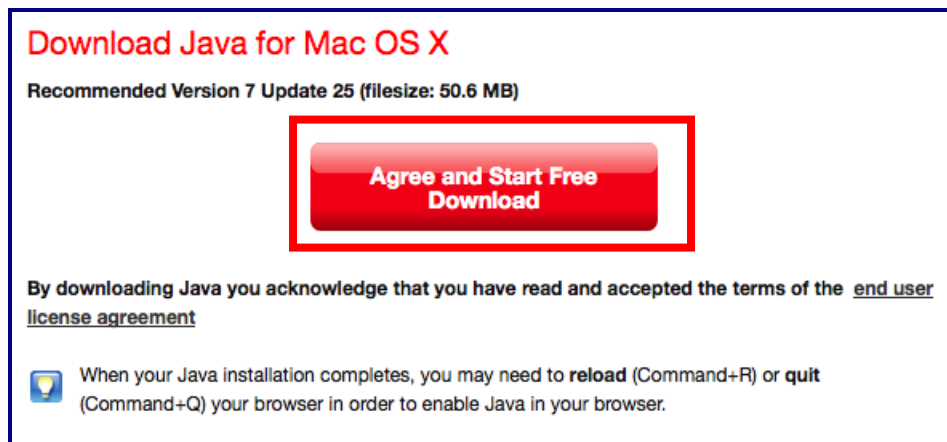


Download Java for Mac Lion & Mac Mountain Lion

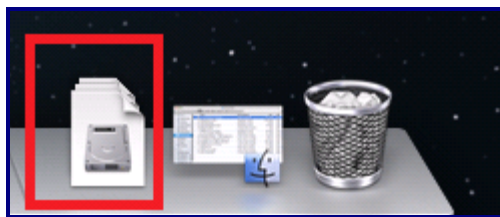
1. Go to java.com> Click on **Free Java Download**



2. Click on **Agree and Start Free Download**



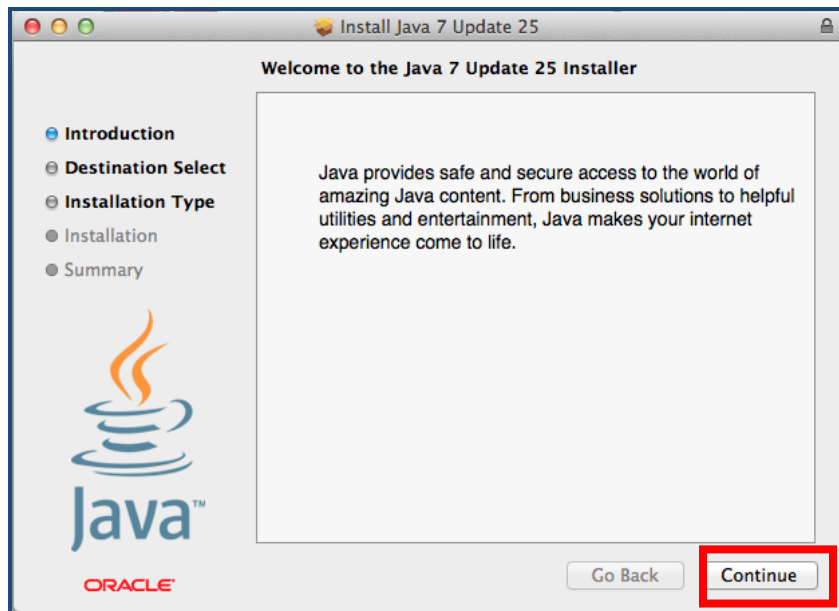
3. Launch the download folder (at the bottom right of the Mac Book screen) and double click on the downloaded file.



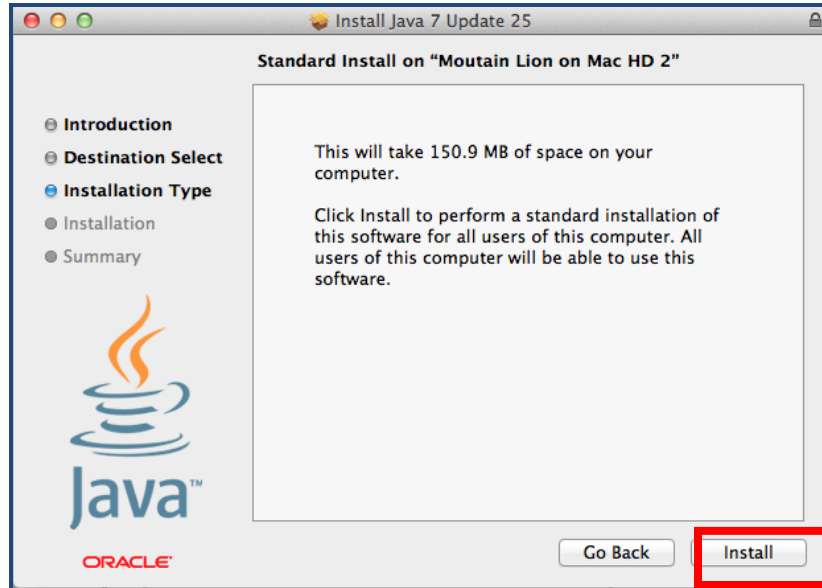
4. Double click on the icon to install.



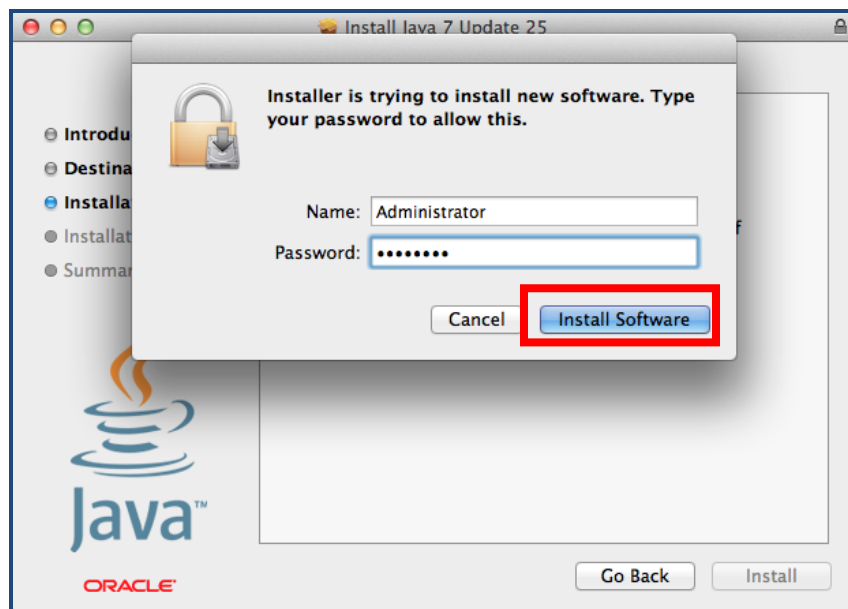
5. Click on **Continue**.



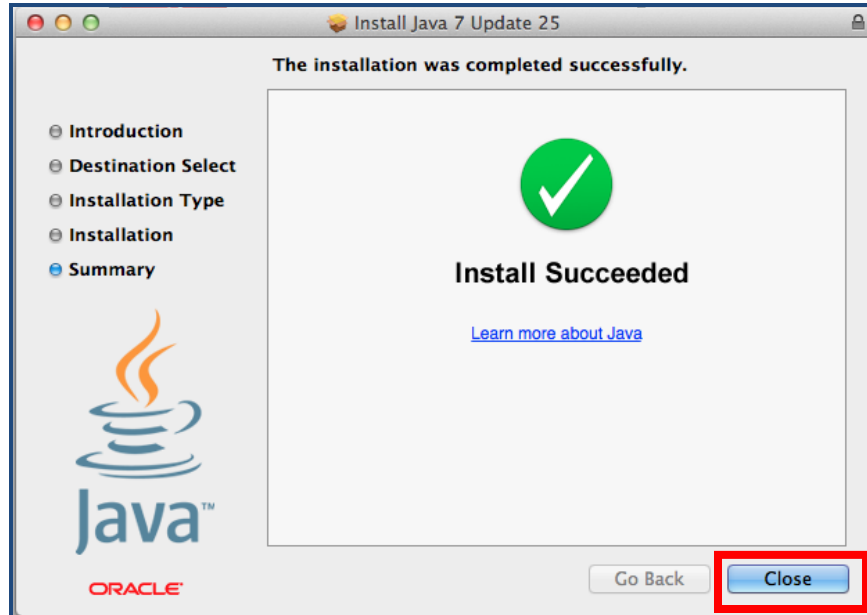
6. Click on **Install**.



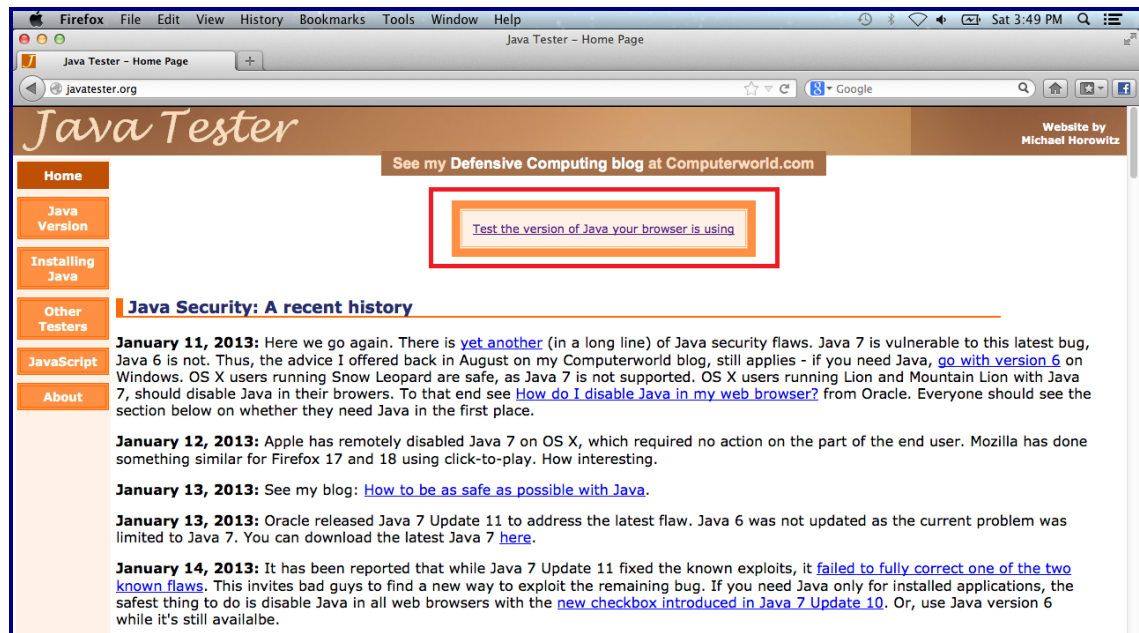
7. Enter your Administrator Password and click on **Install Software**.



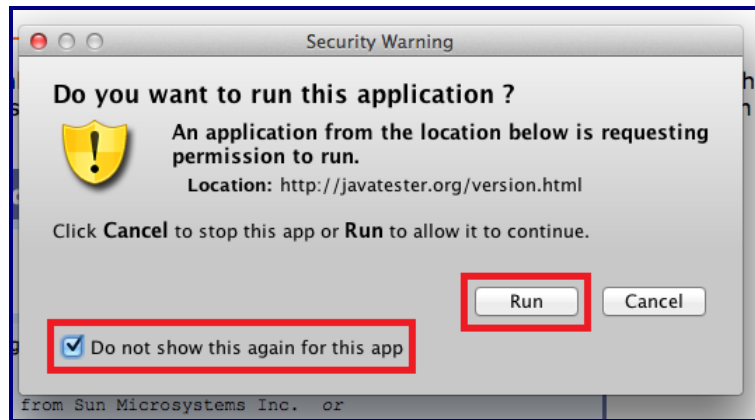
8. Installation will take some time. Click on “**Close**” to complete the installation.



9. Next, go to www.javatester.org and click on **Test the version of Java your browser is using**.



10. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



11. If Java is working, you should be able to see a Pink Box.

What Version of Java Are You Using?

On a computer with multiple web browsers, be sure to check the Java version in every browser. I say this because multiple copies of Java can sometimes be installed with different browsers using different copies. Also, Java can be enabled in one browser and disabled in another.
Note: The portion of Java that runs programs is referred to as either the Java Run-time Environment (JRE) or the Java Virtual Machine (JVM).

Method 1: Ask Java

This is my favorite - straight from the horse's mouth (so to speak). The Java Run-time Environment is aware of its version and the company that authored it. So I wrote a very simple applet (the source code is on the [About](#) page) that gets this information from the JRE and displays it in a pink rectangle.

The version and vendor from the JRE

Java Version: 1.7.0_25 from Oracle Corporation

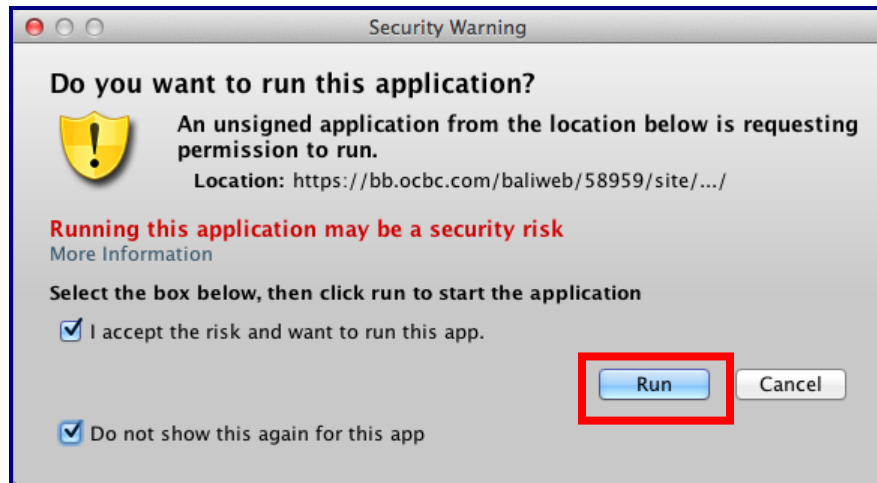
If Java is working, you will see a pink rectangle above with one line of text that says something like:

Java Version 1.7.0_13 from Oracle Corporation or
Java Version 1.6.0_41 from Sun Microsystems Inc. or
Java Version 1.6.0_33 from Apple Inc.

Version number translation: **1.6.0_34** is, in English, **Java 6 Update 34**
The initial "1" is ignored as is the third digit. Ask Oracle why.

12. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**

13. You will be prompted to run Java, select **I accept the risk and want to run this app** and **Do not show this again for this app** and click on **Run**.



14. Enter your **User Name**, **Password** and **Organisation ID**

Welcome to Login@Velocity		VeriSign
All Velocity@ocbc customers using Mac We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.	Login User Name <input type="text" value="DEMO"/> ? Password <input type="password" value="*****"/> ? Organisation ID <input type="text" value="DEMO"/> ? <input type="button" value="Login"/>	
IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013) As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.	Having Difficulty Accessing Velocity@ocbc? There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache. Windows users: Press [CTRL]+[F5] Mac users: Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)	

15. Enter the Security Code displayed on your token and click on **Submit**.

The screenshot shows a Windows Internet Explorer browser window titled "Velocity - Windows Internet Explorer provided by OCBC Group". The address bar displays the URL: https://bbmy.ocbc.com/baliweb/58959/site/defaultskin/en_US/html/static/logon_box.htm. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Favorites bar shows links to eCube, Free Hotmail, OCBC Bank - EVIEW, OCBC Intranet, Suggested Sites, and Web Slice Gallery. The page header features the OCBC Bank logo on the left and the Velocity@ocbc logo on the right. The main content area is titled "Digipass Verification" and contains the following text: "Press the red button on your Digipass. Input the Security Code as displayed on your Digipass". Below this text is a "Security Code" label followed by a text input field. To the right of the input field is an image of a Digipass token displaying the security code "559221". At the bottom of the form are two buttons: "Submit" and "Cancel".

16. You have now successfully login to Velocity@ocbc

The screenshot shows the OCBC Bank Velocity dashboard after a successful login. The browser window title is "Velocity" and the address bar shows the URL: https://bb.ocbc.com/baliweb/58847/site/defaultskin/en_US/html/static/logon_box.htm. The page header includes the OCBC Bank logo, navigation buttons for "Home" and "Cash", and the Velocity@ocbc logo with a "LOGOUT" link. The main content area displays a welcome message: "Welcome [redacted] @ [redacted]" and "Your last logon was on 02-Feb-2013 at 21:32:19". Below this is a link to "Change Password". A "Broadcast Message Summary" box contains the following messages: "SERVICE MAINTENANCE (2 FEBRUARY 2013)", "IMPORTANT NOTICE : DATABASE MAINTENANCE", and "SYSTEM MAINTENANCE ON 11 NOVEMBER 2012". At the bottom of the summary box is a "Next >>" button.