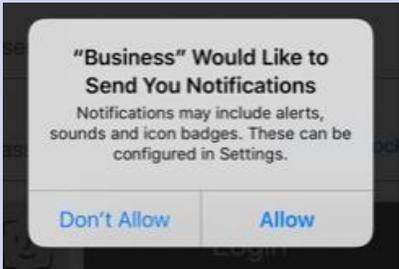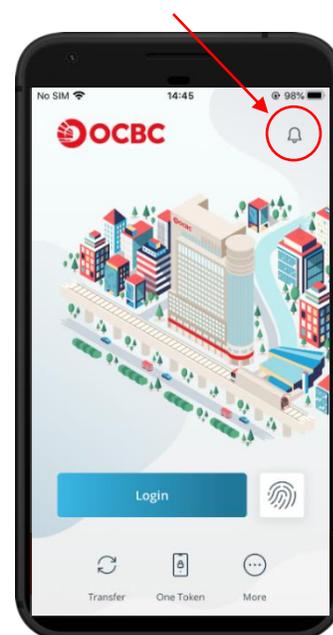**Please allow notifications and the required permissions in order to activate OneToken. Simply follow these steps after installing the OCBC Business Mobile Banking app.**

1. Download app and allow:

   For iOS devices:

Pre-requisite	Reason of allowing permission(s)
1. Send notifications	Whenever you login, OCBC OneToken will send a push notification to your mobile device that allows you to seamlessly log in and transact.

   For Android devices:

Pre-requisite	Reason of allowing permission(s)
1. Make and manage phone calls	This permission access will allow you to • Contact us (from the Contact Us screen) within the app • Access your phonebook when you perform a DuitNow transfer to a mobile number.
2. Access photos, media, and files	This is required for activation of OCBC OneToken. File storage access is required to install OCBC OneToken in your mobile device. Please be rest assured that we will not access your personal files.

Here is where you can access your notifications

Alternatively, turn on notifications and permissions for OneToken activation by simply following these steps.

1. **Notifications**

For IOS devices:
• Step 1: Access Settings > Select Notifications
• Step 2: Select OCBC Malaysia Business Mobile Banking app ("Business") > Turn on Notifications
For Android devices:
• Step 1: Access Settings > Select Apps & Notifications
• Step 2: Select Notifications > Select App Notifications
• Step 3: Select OCBC Malaysia Business Mobile Banking app ("Business") > Turn on Notifications

2. **Permissions (applicable to Android devices only)**

☐ Step 1: Access Settings > Select Apps & Notifications > App Info
☐ Step 2: Select OCBC Malaysia Business Mobile Banking app ("Business")
☐ Step 3: Select App Permissions > Turn on permissions for Phone and Storage