

Terms and Conditions

1. Payments must be made with an OCBC 90°N Visa Card.
2. A minimum of 3 days rental is applicable for all countries/regions
3. Order and payment must be made through roamingman.my via promo code offer from Roaming Man
4. Pick up & Return point at Roaming Man KLIA counter :
 - a) KLIA: Lot 12, Level 5, KLIA International Departure Hall (beside Dunkin' Donuts)
Operating hours:6 am to 12 am (daily)
5. Compensation Standards for Device Damages or Defaulted Orders

Damages	Compensation Standards	Description
RoamingMan™ WiFi – Late Fee	Standard Daily Rate pursuant to Customer order	<p>The device is only allowed to collect 2 days earlier than the Wi-Fi activation date. A charge of RM10 per day per device is applicable if the collection is made earlier than the scheduled date.</p> <p>Late charge for self-pick up starts from the 3rd day of wifi usage end date at a rate of RM 20 per day per device.</p> <p>Late charge for delivery service start from the 6th day of wifi usage end date at a rate of RM 20 per day per device.</p>
RoamingMan™ WiFi Hotspot	RM 350 /each	If equipment is lost, stolen, or severely damaged/water damaged
	RM 250 /each	Equipment severely damaged but still functional
	RM 100/each	Screen seriously scratched, and/or charging port blocked/damaged but Equipment remains functional

USB cable	RM 15/ each	Missing or damaged USB cable.
Packet	RM 20/ each	Missing or damaged Packet
Cancellation Fee	RM 30/ cancelled order	A cancellation fee will be charged for order which is canceled less than 10 days from the traveling date. Cancellation fee charged if order cancelled before the Departure Date. [*Order cannot be cancelled after the Departure Date and shall be treated as a normal order.]
Payment gateway fees	*Subjected to the 1% additional charges	
Deposit	<p>Deposit policy for overseas wifi rental Customers who purchase overseas package is required to pay a refundable deposit (RM100) for each device.</p> <p>Deposit Policy for local broadband rental Deposit will be collected if customer placed order for 5 units and above.</p> <p>1.Single order with quantity 1 - 4 devices : no deposit is require 2.Single order with quantity 5 - 9 devices : collect RM 300 [one time collection] deposit 3.Single order with quantity 10 and above : collect RM 500 [one time collection] deposit</p>	

6. For full Roaming Man T&C, please visit <https://www.roamingman.my/agreement/termsconditions>