General T&C

- 1. Valid for use in Malaysia only.
- 2. Each GrabGifts voucher is only applicable to one Grab service type (food, rides, mart, express)
- 3. Not valid to use with other Grab promotions or offers.
- 4. Non-refundable, non-transferable, and only valid until the date of expiry.
- 5. Standard expiry for users (employees / receiver of GrabGifts) is 6 months, unless customized.

Grab Transport T&C

- 1. Valid for one-time use on a Transport ride in Malaysia only.
- 2. Valid on JustGrab, GrabCar Plus, GrabCar 6-seater, GrabCar Premium, GrabTaxi Metered and GrabTaxi Executive only. Not applicable on GrabHitch, GrabFood, GrabMart and GrabExpress.
- 3. Promo code cannot be stacked, clubbed or combined for use in a single transaction.
- 4. Promo code cannot be used in conjunction with other discounts and promotions.
- 5. Promo code must be redeemed within the stipulated period. No extension of validity allowed.
- 6.Promo code is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind. Any unconsumed value shall be forfeited.
- 7. Grab reserves the right to vary and amend these terms and conditions at any time without prior notice.
- 8.If your promo code has an error, please visit our help centre to report an issue: https://help.grab.com/passenger/en-my/115005941707

GrabFood T&C

- 1. Valid for one-time use on a single Food order in Malaysia only.
- 2. Valid on GrabFood only. GrabMart not included.
- 3. Promo code cannot be applied on the Small Order Fee and Platform Fee.
- 4. Promo code cannot be stacked, clubbed or combined for use in a single transaction.
- 5. Promo code cannot be used in conjunction with other discounts and promotions.
- 6. Promo code must be redeemed within the stipulated period. No extension of validity allowed.
- 7.Promo code is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind. Any unconsumed value shall be forfeited.
- 8. Grab reserves the right to vary and amend these terms and conditions at any time without prior notice.
- 9.If your promo code has an error, please visit our help centre to report an issue: https://help.grab.com/passenger/en-my/115005941707

GrabMart T&C

- 1. Valid for one-time use on a single Mart order in Malaysia only.
- 2. Valid on GrabMart only. GrabFood not included.
- 3. Promo code cannot be applied on the Small Order Fee and Platform Fee.
- 4. Promo code cannot be stacked, clubbed or combined for use in a single transaction.
- 5. Promo code cannot be used in conjunction with other discounts and promotions.
- 6. Promo code must be redeemed within the stipulated period. No extension of validity allowed.
- 7.Promo code is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind. Any unconsumed value shall be forfeited.
- 8. Grab reserves the right to vary and amend these terms and conditions at any time without prior notice.
- 9.If your promo code has an error, please visit our help centre to report an issue: https://help.grab.com/passenger/en-my/115005941707

GrabExpress T&C

- 1. Valid for one-time use on an Express booking in Malaysia only.
- 2. Valid on GrabExpress service only.
- 3. Promo code cannot be applied on the Platform Fee.
- 4. Promo code cannot be stacked, clubbed or combined for use in a single transaction.
- 5. Promo code cannot be used in conjunction with other discounts and promotions.
- 6. Promo code must be redeemed within the stipulated period. No extension of validity allowed.
- 7.Promo code is non-transferable, non-refundable and non-exchangeable for cash/credit-in-kind. Any unconsumed value shall be forfeited.
- 8. Grab reserves the right to vary and amend these terms and conditions at any time without prior notice.
- 9.If your promo code has an error, please visit our help centre to report an issue: https://help.grab.com/passenger/en-my/115005941707