

REVISION OF OCBC DEBIT CARDMEMBER'S AGREEMENT

Starting 1 July 2021, we will no longer have the PIN Mailer option for you to create a PIN for your debit card. Please use one of the channels below to create a PIN for your debit card :-

1. OCBC Internet Banking
2. OCBC Mobile Banking App
3. OCBC Phone Banking
4. Any OCBC Branch

Please refer to the table below for the latest **OCBC Debit Card Cardmember's Agreement effective 1 July 2021** which reflects this change:

Current OCBC Debit Card Cardmember's Agreement	Revised OCBC Debit Card Cardmember's Agreement Effective 1 July 2021
<p>PIN TERMS OF USE 2.7 The Cardmember may set the PIN through the means availed by the Bank, including making a personal attendance at the Bank's branch and setting the PIN assisted by the Bank's officer. The Cardmember who agrees to bear the risks arising from the delivery of the PIN by post, including the risks that the PIN mailer may be intercepted or retained by any other person or lost in transit, may request that the Bank deliver the PIN by post to the Cardmember at his risks. The Bank shall not be liable for any loss and damage not caused by the Bank's negligence and the Cardmember agrees to indemnify the Bank from such loss and damage. The PIN is strictly confidential and should not be disclosed to any other person under any circumstance or by any means whether voluntarily or otherwise, as the Cardmember is the only person authorised by the Bank to have knowledge of the PIN. The Cardmember should change the PIN from time to time for security reasons. The Cardmember shall be taken to have made and shall be fully liable for any Card Transaction effected with the PIN.</p>	<p>PIN TERMS OF USE 2.7 The Cardmember may set the PIN through the means availed by the Bank, including making a personal attendance at the Bank's branch and setting the PIN assisted by the Bank's officer. The PIN is strictly confidential and should not be disclosed to any other person under any circumstance or by any means whether voluntarily or otherwise, as the Cardmember is the only person authorised by the Bank to have knowledge of the PIN. The Cardmember should change the PIN from time to time for security reasons. The Cardmember shall be taken to have made and shall be fully liable for any Card Transaction effected with the PIN.</p>

For more information and Terms and Conditions, please refer to www.ocbc.com.my/Cards