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Foreign Currency Time Deposit Account

Product Name: OCBC Foreign Currency Time Deposit Account

What is OCBC Foreign Currency Time Deposit Account?

An account that allows customers to invest their foreign currency funds and earn interest over a pre-determined term.

Eligibility			
Age requirement	Individuals aged 18 years old and abo	ve (for single or joint account).	
Nationality	Open for Malaysian Citizens, Permanent Residents and Non-Residents (subject to the country of origin). Note: A resident individual can open:  a single name account or; a joint account with a non-resident individual who is an immediate family member.  "Immediate family members" in relation to an individual means his spouse, parents, children or siblings.		
Documents Required	Identity Card or Passport.		
Currencies Available	GBP, SGD, USD, AUD, CAD, EUR, NZD, JPY and CNY.		
Minimum Initial Deposit	Sterling Pound Singapore Dollar US Dollar Australian Dollar Canadian Dollar Euro Dollar New Zealand Dollar Japanese Yen China Yuan	GBP 5,000  SGD 10,000  USD 10,000  AUD 10,000  CAD 10,000  EUR 10,000  NZD 10,000  JPY 1,000,000  CNY 10,000	
Minimum Balance to Maintain in Account	Customer must maintain the Fixed Deposit placement amount to continue enjoying the interest rate. Upliftment of a Fixed Deposit placement amount prior to its maturity will incur penalties.		
Foreign Exchange Administration (FEA) Rules	The FEA Rules are a set of rules that are administered by Bank Negara Malaysia ("BNM") under the Financial Services Act 2013 and Islamic Financial Services Act 2013 to safeguard the value of the currency of Malaysia.  Foreign Currency Time Deposit Account is guided by the FEA Rules. For any further information, please refer to BNM's Notices on Foreign Exchange Administration Rules & Supplementary Notice on Foreign Exchange Administration Rules — Measures to Promote the Development of Malaysian Financial Market, which are available from Bank Negara Malaysia's website at <a href="http://www.bnm.gov.my">http://www.bnm.gov.my</a> and clicking on the 'Foreign Exchange Administration' tab.		
Interest Rate			
Interest Calculation	Interest is calculated daily and interest is paid upon maturity.		
Penalty Interest for Premature Withdrawal of the Fixed Deposit Prior to Maturity	No interest shall be payable for any premature Foreign Currency Time Deposit withdrawal/upliftment.		
Interest Rate	Latest interest rates can be obtained from www.ocbc.com.my and the nearest OCBC Bank branches. OCBC Bank reserves the right to change the interest rates and shall do so via posting in the branch, at OCBC Bank's website or in the mass media		





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Features and Benefit			
Wide Choices of	Tenures available: 1 week, 2 weeks, 1 month, 2 months, 3 months, 6 months, 9 months and		
Deposit Tenures	12 months.		
	For China Yuan, only 1 month tenure is available.		
Premature	No interest shall be payable for any premature Foreign Currency Time Deposit withdrawal/		
Withdrawal	upliftment.		
Records:	Manage funds easily with monthly e-statements (if there is any activity for the month) that can be		
e-Statement Based or	retrieved through OCBC Online Banking and/or delivered to your email address. You may also		
Statement Based	choose to receive hardcopy statements that will be sent out monthly to you. A charge of RM10.00		
	per month shall be imposed upon each request for an additional statement.		
Deposit Insurance	This deposit is an eligible deposit insured by Malaysian Deposit Insurance Corporation (PIDM). PIDM insures eligible deposits for up to RM250,000 per depositor per bank. The RM250,000 limit includes both the principal amount of a deposit and the interest/return. Islamic and conventional deposits are eligible for a separate coverage limit of RM250,000 each.  Deposit protection is a utomatic.  PIDM protects depositors holding deposits with banks.  There is no charge to depositors for deposit insurance protection.  Should a bankfail, PIDM will promptly reimburse depositors over their deposits.  For more information, refer to the PIDM information brochures that are available at our counters		
	or go to the website at www.pidm.gov.my		
Dormant Account Treatment	A Foreign Currency Time Deposit account with no activity for 1 year from the last date of		
lifeatillelit	transaction will be considered as a dormant account under the BNM Guidelines on Basic Banking		
	Services Framework.		
	Dormant account with balance not more	The balance shall be absorbed as a service	
	than RM10.00	fee and the account shall be closed.	
	Dormant account with balance more than	An annual fee of RM10.00 will be charged	
	RM10.00	until the remaining balances are designated	
		as "Unclaimed Monies". Please refer to	
		section on "Policy of Unclaimed Monies".	
	To reactivate a dormant account, you are required to perform a deposit or withdrawal		
	transaction over the counter at any OCBC Bank (Malaysia) Berhad or OCBC Al-Amin Bank Berhad		
	branches personally.		
Policy of Unclaimed	Foreign Currency Time Deposit receipts that hav		
Monies	be classified as "Unclaimed" in accordance with the Unclaimed Monies Act 1965.		
	Note: Reports will be generated every year on 30 November and 28 February listing all such		
	Foreign Currency Time Deposit receipts which have been renewed more than 6 years by 28		
	February. Reminders will be sent out to the customers. Failing to respond to our reminders during		
	the grace period, the Foreign Currency Time Deposit Account will be classified as "Unclaimed"		
On a vetice of laint	on the following year.	I for 2 or more individuals who are 10 years ald	
Operation of Joint Account	• A joint account ("Account") may be opened for 2 or more individuals who are 18 years old		
11000 11110	<ul> <li>and above. Each applicant's Identity Card/Passport will be required upon application.</li> <li>The accountholders shall be jointly entitled to any deposit or credit balance in the Account.</li> <li>All instructions relating to the Account, including without limitation in connection with operation and closure of the Account or suspension or termination of the services, change of</li> </ul>		
	address, hold mail or other details of the accountholders registered with the Bank or any		
	other information, shall be given in writing (or by any other means permitted by OCBC Bank)		
	by all joint accountholders, unless otherwise instructed in writing by all the joint		
	accountholders.		





**Foreign Currency Time Deposit Account** 

# Operation of Joint Account (cont')

- All joint accountholders shall be jointly and severally liable for all transactions arising from such instructions.
- If OCBC Bank receives contradictory instructions, whether or not from authorised person(s), OCBC Bank may choose to act only on the mandate of all the joint accountholders.
- Upon receiving notice of death of any one or more of the joint accountholders, OCBC Bank shall be entitled to pay the deposit or credit balance as the case may be, to the survivor and if more than one survivor in their joint names provided that prior to such payment OCBC Bank shall be entitled to set off the indebtedness of any of the joint accountholders under any account with OCBC Bank and/or with any company within the OCBC Group from the deposit or credit balance.
- OCBC Bank may permit the surviving accountholder(s) to continue to operate the Account subject to the fulfillment of such Terms and Conditions as may be imposed by OCBC Bank.

### **Contact Information**

# **OCBC Bank** (Malaysia) Berhad

For more information, inquiries or feedback on our latest products and services, you may call our Contact Centre at 03-8317 5000 or visit our website at www.ocbc.com.my or any OCBC Bank branch nearest to you.

You may also contact us at any time to update your Personal Details. This information is crucial to us in our on-going efforts to serve you better. Rest assured, your personal details will be kept confidential.

If you have any complaints on our products or service level, you may also write to us at the following address:

## Service Transformation Department,

OCBC Bank (Malaysia) Berhad,

Level 15, Menara OCBC,

18 Jalan Tun Perak,

50050 Kuala Lumpur

Alternatively, if you wish to seek the views of the authorities on our handling of a complaint, the Ombuds man for Financial Services can be contacted at 03-2272 2811; email enquiry@ofs.org.my or Bank Negara Malaysia at 1300 88 5465; email bnmtelelink@bnm.gov.my

# **Bank Negara Malaysia**

For further information on Financial Products, visit

- www.bankinginfo.com.my
- www.insuranceinfo.com.my

You may visit the nearest BNMLINK or call BNMTELELINK at 130088 5465.

# Perbadanan Insurans **Deposit Malaysia** (PIDM)

Call hotline at 1-800-88-1266, available Monday to Friday from 8.30am to 5.30pm or email to info@pidm.gov.my

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