Deposits Product Information Sheet

Easi-Save Account

Easi-Save Account

Product Name: OCBC Easi-Save Account (Basic Savings Account)

What is OCBC Easi-Save Account?

A basic savings account that provides basic banking services at minimal costs.

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Eligibility	
Age Requirement	Individuals aged 18 years old and above (for single or joint account).
In-Trust Accounts	• For individuals below 18 years old ("Minor"), in-trust accounts can be opened in the Parent/
	Guardian's name. • The accounts can only be opened with not more than 1 beneficiary ("Minor") however there
	may be more than 1 trustee (Parent/Guardian).
Nationality	Open for Malaysian Citizens, Permanent Residents and Non-Residents
Ivationality	(subject to the country of origin).
	Note: You are eligible for one basic savings account only within OCBC Bank.
Documents Required	Individuals 18 years old and above:
	•Identity Card or Passport.
	Individuals below 18 years old (in-trust account):
	MyKid or Birth Certificate
	Note: MyKid, Birth Certificate or Legal Guardian Certificate is necessary to proof the relationship
	between the parent/guardian and the child.
Minimum Initial Deposit	RM20 for Residents.
Minimum Balance	RM20
to Maintain in Account	Any transactions resulting in the balance falling below minimum balance shall be rejected.
Interest Rate	
Interest Calculation	Interest calculated daily and credited half-early on 30 June and 31 December.
Interest Rate	Latest interest rates can be obtained from www.ocbc.com.my and the nearest OCBC Bank
	branches. OCBC Bank reserves the right to change the interest rates and shall do so via posting in
	the branch, at OCBC Bank's website or in the mass media.
	Note: Easi-Save Account rates for Residents and Non-Residents may differ.
Services	
OCBC Online Banking	Electronic Banking Lobbies – eLobby
	•ATM Services provide cash withdrawals, funds transfers, balance enquiries, cheque book
	requests and more, 24 hours a day, 7 days a week. • Cash Deposit Machine enables cash deposits or payments with or without your ATM/Debit
	card to your own and third party OCBC accounts.
	• Cheque Deposit Machine provides a quick and convenient way to deposit cheques into OCBC
	accounts.
	OCBC Internet Banking
	 Access your OCBC accounts 24 hours a day from the comfort of your home or office.
	Register for free with your ATM, Debit or Credit Card numbers and PIN at www.ocbc.com.my
	OCBC Phone Banking
	• The answer to your banking queries is now just a phone call away. Choose from the
	self-service menu or speakto our Customer Service Executive by calling 03-8317 5000
Interbranch Withdrawal	Up to RM300, 000 per account per day.
Standing Instruction	Sign up for Standing Instructions to make payments for your routine bills.
Features and Benefits	I Manage Founds and the width annual bloom and the large through the contract of the contract
Records:	Manage funds easily with monthly e-statements that can be retrieved through OCBC Online
e-Statement Based or	Banking and/or delivered to your email address. You may also choose to receive hardcopy
Statement Based	statements that will be sent out monthly to you.
	A charge of RM10.00 per month shall be imposed upon each request for an additional statement.
Free Unlimited	You can enjoy unlimited transactions over the counter and ATM cash withdrawals at no cost.
Transactions	(Applicable for OCBC Bank (Malaysia) Berhad and OCBC Al-Amin Bank Berhad ATM Network
	(only)





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Deposit Insurance	PIDM insures eligible deposits for up to RM2 includes both the principal amount of a depo deposits are eligible for a separate coverage • Deposit protection is automatic. • PIDM protects depositors holding deposits • There is no charge to depositors for depositions of the position of the protects of the protects of the positions of the protects of	s with banks. sit insurance protection.	
Dormant Account		ctivity for 1 year or more from the last date of	
Treatment	Any savings or current account with no activity for 1 year or more from the last date of transaction will be considered as a dormant account under the BNM Guidelines on Basic Banking Services Framework.		
	Dormant account with balance not	The balance shall be absorbed as a service fee	
	more than RM10.00	and the account shall be closed.	
	Dormant account with balance	An annual fee of RM10.00 will be charged until	
	more than RM10.00	the remaining balances are designated as "Unclaimed Monies". Please refer to section on "Policy of Unclaimed Monies".	
		re required to perform a deposit or withdrawal nk (Malaysia) Berhad or OCBC Al-Amin Bank Berhad	
Policy of	Please note that any account with a credit balance but which continues to be dormant for seven		
Unclaimed Monies	(7) years or more shall be transferred to Unclaimed Monies in accordance with the Unclaimed Monies Act 1965.		
Operation of Joint	A joint account ("Account") may be opened for 2 or more individuals who are 18 years old		
Account	and above. Each applicant's Identity Card/Passport will be required upon application.		
	 The accountholders shall be jointly entitled to any deposit or credit balance in the Account. All instructions relating to the Account, including without limitation in connection with operation and closure of the Account or suspension or termination of the services, change of address, hold mail or other details of the accountholders registered with the Bank or any other information, shall be given in writing (or by any other means permitted by OCBC Bank) by all joint accountholders, unless otherwise instructed in writing by all the joint accountholders. All joint accountholders shall be jointly and severally liable for all transactions arising from 		
	 such instructions. If OCBC Bank receives contradictory ins 	tructions, whether or not from authorised person(s),	
	•	the mandate of all the joint account holders.	
	shall be entitled to pay the deposit or confirmation if more than one survivor in their joint Bank shall be entitled to set off the incompany account with OCBC Bank and/or with deposit or credit balance.	one or more of the joint accountholders, OCBC Bank redit balance as the case may be, to the survivor and t names provided that prior to such payment OCBC debtedness of any of the joint accountholders under with any company within the OCBC Group from the accountholder(s) to continue to operate the Account	
		and Conditions as may be imposed by OCBC Bank.	



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Summary of Fees and Charges			
Early Closure ◆ Within 3 months from date opened	RM20		
Dormant Account Account is dormant if no activity for 1 year or more from the last date of transaction			
• Accounts with a balance up to RM10.00	Balance shall be absorbed and account will be closed.		
Accounts with a balance more than RM10.00	RM10.00 per annum until the 7th year, balance (if any) will be classified as Unclaimed Monies.		
Standing Instructions (SI) • Payment for I oans, card or dues to Bank	No Charge		
Payment to OCBC Bank account	RM2.00 per transaction		
 Payment to non-OCBC Bank account via Cashier's Order 			
commissionstamp dutypostage (if applicable)	RM2.00 per transaction RM0.15 per transaction Depending on destination		
• Unsuccessful SI	RM2.00 per unsuccessful attempt		
ATM Services • Is suance/replacement of card	RM8.00		
Withdrawalat non-OCBCATMs with VISA PLUS	RM12.00		
Withdrawalat MEPS ATM Network	RM4.00		
Withdrawal on HOUSe ATM Network (HSBC, UOB & Standard Chartered)	RM1.00		
Withdrawals at any OCBC Singapore branches	No Charge		
Debit Card Refer to the Debit Card Product Disclosure Sheet or the Summary of Fees and Charges for charges related to OCBC Debit Card.			
Interbank GIRO Funds Transfer Over the counter and Phone Banking -For the first two transactions(within the month) -Subsequent transactions(within the month) Via Internet and Mobile Banking	RM0.50 per transaction for each account RM2.00 per transaction for each account RM0.10 per transaction for each account		
Request for Statement	RM10.00 per statement		



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Contact Information	
OCBC Bank (Malaysia) Berhad	For more information, inquiries or feedback on our latest products and services, you may call our Contact Centre at 03-8317 5000 or visit our website at www.ocbc.com.my or any OCBC Bank branch nearest to you.
	You may also contact us at any time to update your Personal Details. This information is crucial to us in our on-going efforts to serve you better. Rest assured, your personal details will be kept confidential.
	If you have any complaints on our products or service level, you may also write to us at the following address:
	Service Transformation Department, OCBC Bank (Malaysia) Berhad, Level 15, Menara OCBC, 18 Jalan Tun Perak, 50050 Kuala Lumpur.
	Alternatively, if you wish to seek the views of the authorities on our handling of a complaint, the Ombudsman for Financial Services (formerly known as Financial Mediation Bureau) can be contacted at 03-2272 2811; email enquiry@ofs.org.my or Bank Negara Malaysia at 1300 88 5465; email bnmtelelink@bnm.gov.my
Bank Negara Malaysia	For further information on Financial Products, visit • www.bankinginfo.com.my • www.insuranceinfo.com.my
	You may visit the nearest BNMLINK or call BNMTELELINK at 130088 5465.
Perbadanan Insurans Deposit Malaysia (PIDM)	Call hotline at 1-800-88-1266, a vailable Monday to Friday from 8.30am to 5.30pm or email to info@pidm.gov.my

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