

Frequently Asked Questions

JomPAY and Win Campaign – SMS Blast for Winner Selection

Campaign Period: 1 December 2021 to 28 February 2022

No	Questions	Answer										
1	I received an SMS from OCBC with <SMS Content>. Is it genuine?	<p>Yes, the SMS is genuine and only sent to selected customers who qualified for the JomPAY and Win Campaign.</p> <p>The SMS Contents are as below:</p> <table border="1"> <thead> <tr> <th>Category</th> <th>SMS Content</th> </tr> </thead> <tbody> <tr> <td>Monthly Prize (Dec-21)</td> <td>RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> </tr> <tr> <td>Monthly Prize (Jan-22)</td> <td>RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> </tr> <tr> <td>Monthly Prize (Feb-22)</td> <td>RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> </tr> <tr> <td>Grand Prize</td> <td>RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info</td> </tr> </tbody> </table>	Category	SMS Content	Monthly Prize (Dec-21)	RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info	Monthly Prize (Jan-22)	RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info	Monthly Prize (Feb-22)	RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info	Grand Prize	RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info
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2	What is the campaign about?	<p>The campaign is the JomPAY and Win Campaign, launched by OCBC from 1 December 2021 to 28 February 2022.</p> <p>Customers who registered at least 3 bills as JomPAY favourites and performed at least 3 JomPAY transactions with minimum of RM50 each for different bill accounts via OCBC Malaysia Online Banking during the campaign period will stand a chance to win the Cash Prizes for the campaign.</p> <p>Please click here for JomPAY and Win Campaign details.</p>										

3	How much is the Cash Prize for the Campaign?	<p>For Monthly Prize category, the Cash Prize will be RM100 per winner. Only first 100 correct respondents for each category will be entitled for the Cash Prize.</p> <table border="1" data-bbox="723 300 1991 691"> <thead> <tr> <th data-bbox="723 300 965 339">Monthly Prize*</th> <th data-bbox="965 300 1688 339">SMS Content</th> <th data-bbox="1688 300 1991 339">Cash Prize</th> </tr> </thead> <tbody> <tr> <td data-bbox="723 339 965 459">December 2021</td> <td data-bbox="965 339 1688 459">RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> <td data-bbox="1688 339 1991 691" rowspan="3">First 100 correct respondents for each category will win RM100 Cash Prize.</td> </tr> <tr> <td data-bbox="723 459 965 579">January 2022</td> <td data-bbox="965 459 1688 579">RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> </tr> <tr> <td data-bbox="723 579 965 691">February 2022</td> <td data-bbox="965 579 1688 691">RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> </tr> </tbody> </table> <p data-bbox="703 699 1704 727">*Note: 100 winners for each category, hence 300 winners for Monthly Prize in total.</p> <p data-bbox="703 770 2040 834">For Grand Prize category, the Cash Prize will be RM500 per winner. Only first 20 correct respondents will be the winners under this category for the campaign.</p> <table border="1" data-bbox="723 874 2040 1062"> <thead> <tr> <th data-bbox="723 874 936 946">Grand Prize</th> <th data-bbox="936 874 1688 946">SMS Content</th> <th data-bbox="1688 874 2040 946">Cash Prize</th> </tr> </thead> <tbody> <tr> <td data-bbox="723 946 936 1062"></td> <td data-bbox="936 946 1688 1062">RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info</td> <td data-bbox="1688 946 2040 1062">First 20 correct respondents will win RM500 Cash Prize.</td> </tr> </tbody> </table>	Monthly Prize*	SMS Content	Cash Prize	December 2021	RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info	First 100 correct respondents for each category will win RM100 Cash Prize.	January 2022	RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info	February 2022	RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info	Grand Prize	SMS Content	Cash Prize		RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info	First 20 correct respondents will win RM500 Cash Prize.
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4	What should I do now for the SMS to win the prize?	<p>You are required to reply the SMS to the same number with the correct answer latest by 12 June 2022 to stand a chance to win the Cash Prize.</p> <p>Answer format will be as below for respective category: -</p> <table border="1" data-bbox="725 339 2013 1058"> <thead> <tr> <th colspan="2">Prize Category</th> <th>SMS Content</th> <th>SMS Reply/Answer*</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Monthly Prize</td> <td>Dec-21</td> <td>RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> <td> <ul style="list-style-type: none"> To reply JL@Yes if answer for the question is Yes. To reply JL@No if answer is No. </td> </tr> <tr> <td>Jan-22</td> <td>RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> <td> <ul style="list-style-type: none"> To reply JP@Yes if answer for the question is Yes. To reply JP@No if answer is No. </td> </tr> <tr> <td>Feb-22</td> <td>RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info</td> <td> <ul style="list-style-type: none"> To reply JS@Yes if answer for the question is Yes. To reply JS@No if answer is No. </td> </tr> <tr> <td colspan="2">Grand Prize</td> <td>RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info</td> <td> <ul style="list-style-type: none"> To reply JF@Yes if answer for the question is Yes. To reply JF@No if answer is No. </td> </tr> </tbody> </table> <p>*Note:</p> <ul style="list-style-type: none"> • <i>Must include keywords (i.e. JL@, JP@, JS@, JF@) when reply to SMS. Eg. JL@Yes, JS@No.</i> • <i>No space in between for the answer.</i> • <i>Special character "@" is part of keyword and must be included.</i> • <i>Incomplete answer (e.g. Jp@Ye, JFNo, J@Yes, JL_No) will not be captured by system.</i> 	Prize Category		SMS Content	SMS Reply/Answer*	Monthly Prize	Dec-21	RM0 OCBC: Is the JomPAY logo in blue? Reply JL@Yes or JL@No. First 100 correct respondents win RM100. See Notices in website for campaign info	<ul style="list-style-type: none"> To reply JL@Yes if answer for the question is Yes. To reply JL@No if answer is No. 	Jan-22	RM0 OCBC: JomPAY allow payments to over 9,000 billers? Reply JP@Yes or JP@No. First 100 correct respondents win RM100. See Notices in website for campaign info	<ul style="list-style-type: none"> To reply JP@Yes if answer for the question is Yes. To reply JP@No if answer is No. 	Feb-22	RM0 OCBC: Is registration required for JomPAY service? Reply JS@Yes or JS@No. First 100 correct respondents win RM100. See Notices in website for campaign info	<ul style="list-style-type: none"> To reply JS@Yes if answer for the question is Yes. To reply JS@No if answer is No. 	Grand Prize		RM0 OCBC: Is there a fee when making JomPAY payment? Reply JF@Yes or JF@No. First 20 correct respondents win RM500. See Notices in website for campaign info	<ul style="list-style-type: none"> To reply JF@Yes if answer for the question is Yes. To reply JF@No if answer is No.
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5	Am I confirmed as the winner after I reply the SMS?	You will stand a chance to win the Cash Prize if you reply the SMS with the correct answer. The Bank will notify you via SMS if you are one of our campaign winners.																		

6	How do I know that I am the winner of the campaign?	The Bank will notify you via SMS if you are one of the campaign winners.				
7	How do the Cash Prize will be credited to me?	The Cash Prize will be credited by 30 June 2022 into your current active account with the Bank. You may check your account if you receive confirmation SMS as campaign winner from the Bank.				
8	Which account that the Bank will be credited to if I have more than one account with OCBC?	<p>The Bank will notify you via SMS, with the last 4 digit of the account number that the Cash Prize has been credited into.</p> <p>Sample SMS:</p> <table border="1"> <tr> <td>Monthly Prizes</td> <td>RM0 OCBC: Congratulations on winning the RM100 Monthly Prize in our JomPAY and Win Campaign. We have credited the money into your account ending XXXX on dd/m/yy</td> </tr> <tr> <td>Grand Prize</td> <td>RM0 OCBC: Congratulations on winning the RM500 Grand Prize in our JomPAY and Win Campaign. We have credited the money into your account ending XXXX on dd/m/yy</td> </tr> </table>	Monthly Prizes	RM0 OCBC: Congratulations on winning the RM100 Monthly Prize in our JomPAY and Win Campaign. We have credited the money into your account ending XXXX on dd/m/yy	Grand Prize	RM0 OCBC: Congratulations on winning the RM500 Grand Prize in our JomPAY and Win Campaign. We have credited the money into your account ending XXXX on dd/m/yy
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