

OCBC Bill Payment Rebate 2012 – FAQ

Q: Which bills qualify for the rebates?

A: Rebates are available for payments to bills from Maxis, Celcom, DiGi and Telekom Malaysia (*except for TM UNIFI*) that are accepted on OCBC Internet Banking.

Q: My telephone service is bundled in UNIFI bill. Why can't I get the rebate?

A: TM UNIFI is classified under broadband service and has its own bill category in OCBC Internet Banking (ie. "UNIFI") and hence not part of this bill payment rebate campaign.

Q: Tell me more about the rebates and how I can earn them.

A: Just pay any bills from Maxis, Celcom, DiGi and Telekom Malaysia (*except for TM UNIFI*) via OCBC Internet Banking between 1 July and 30 September 2012 to qualify for the following rebates:

- a) 5% rebate on the actual amount paid for the telephone bills (*subject to maximum monthly rebate of RM20 per customer*).
- b) 5% bonus rebate for telephone bills paid in month 3 by qualified Internet Banking users (*subject to maximum rebate of RM20 per customer*). To qualify for bonus rebate, just pay via OCBC Internet Banking to any of the 4 telecommunication providers in month 1 and 2.

In addition to these 2 rebates, you can earn additional 5% by paying with OCBC Titanium credit card. With OCBC Titanium card, you can continue to earn the 5% rebate on telephone and other bills paid via OCBC Internet Banking even after the campaign period.

Q: Is there a minimum payment that I need to make in month 1 and 2 to qualify for the bonus rebate in month 3?

A: No. Just make payment of any amount to Maxis, Celcom, DiGi or Telekom Malaysia (*except UNIFI*) bill in Month 1 and 2 to qualify for the bonus rebate in Month 3.

Q: Will I still get the rebate if I make payments in just 2 months?

A: You are still eligible for the 5% rebate on actual amount paid to your Maxis, Celcom, DiGi or Telekom Malaysia (*except UNIFI*) bills via OCBC Internet Banking as well as OCBC Credit Card rebates (*eg. 5% if you use OCBC Titanium Card to pay*). However, you will not be eligible for the additional 5% bonus rebate for telephone bills paid in Month 3 of this campaign.

Q: What is the maximum rebate that I can earn?

A: The rebate payable is subject to the following limit:

- i. 5% monthly rebate is subject to RM20 per month per customer,
- ii. 5% bonus rebate is subject to RM20 per customer.
- iii. 5% OCBC Titanium rebate is subject to RM50 per month (*or such amount specified under the product features or Terms and Conditions*),

Q: Can I use my deposit accounts (ie. Current and Savings accounts) as well as OCBC Credit Cards to pay for the telephone bills to earn the rebates?

A: Yes. OCBC Internet Banking accepts payments with OCBC Credit Card, Current and Savings account for Maxis, DiGi and Telekom Malaysia bills. For Celcom bills, payments are only available with OCBC Credit Card.

Q: When will I receive my rebate payment?

A: Rebates will be credited as a single payment into customers' account (*OCBC Credit Card, Current or Savings account*) by 30 November 2012.