

Malware alert

19 December 2016

Threat: **TrickBot**

Severity: **Medium**

What it does

TrickBot is a malware that targets mainly corporate employees via email. The phishing email is typically 'fax themed', "tax" related or "payment" and "invoice" themed.

Your computer may be infected when you open an attachment embedded in the email. The attachment could trick you into believing it is an invoice, a customer complaint or a tax notice.

Once inside your computer, this malware may intercept your communication with your Bank's website. Fake screens or pop-ups will appear to lure you to key in your login credentials. The malware may also redirect you to a bogus site (that resembles the Bank's website) controlled by the fraudster where you will be tricked into entering your login credentials.

How to protect yourself

- Keep your computer's operating system up-to-date;
- Install and maintain the latest anti-virus software on your computer;
- Do not open any unsolicited email or email from suspicious sources;
- Do not click on any hyperlinks or attachments embedded in email from unknown sources;
- Be wary when you see suspicious screens or pop-ups launched over the Velocity@ocbc login page as these may be used to lure you into giving away your banking credentials

In the event your computer is being compromised, please inform OCBC Bank immediately by calling us at 1300 88 7000 (within Malaysia) or 603-8317 5200 (outside Malaysia).

We would like to assure you that our internet banking websites remain secure. As malicious software are constantly evolving, we strongly recommend that payment makers and authorisers always stay vigilant and verify the authenticity of all outgoing payment instructions, on top of scanning all devices regularly.

At OCBC Bank, protecting your information is our priority. For more about online security and how to protect yourself from fraud, please visit: www.ocbc.com.my/business-banking/help-and-support/tips-and-notices.html

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