

Velocity@ocbc

Guide for Mac Users



Have you been unable to login with your Mac?

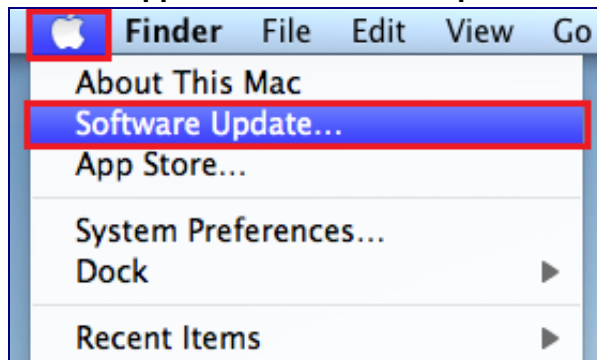
It could be because the Java software in your Mac OSX needs updating.

Here are the steps to download Java:

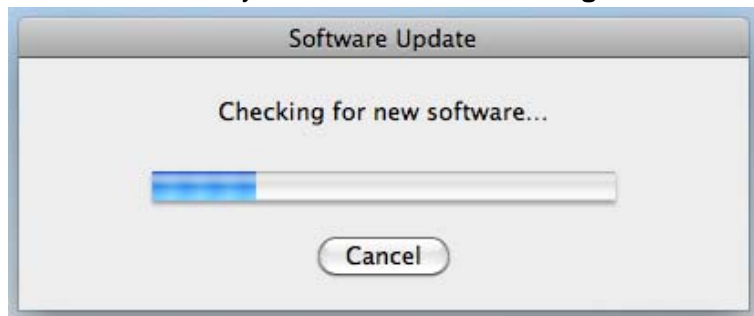
- For **Snow Leopard 10.6.X users**, please [click here](#).
- For **Lion (10.7.X) & Mountain Lion (10.8.X) users**, please [click here](#).

Download Java for Mac Snow Leopard

1. Click on **Apple Icon > Software Update**



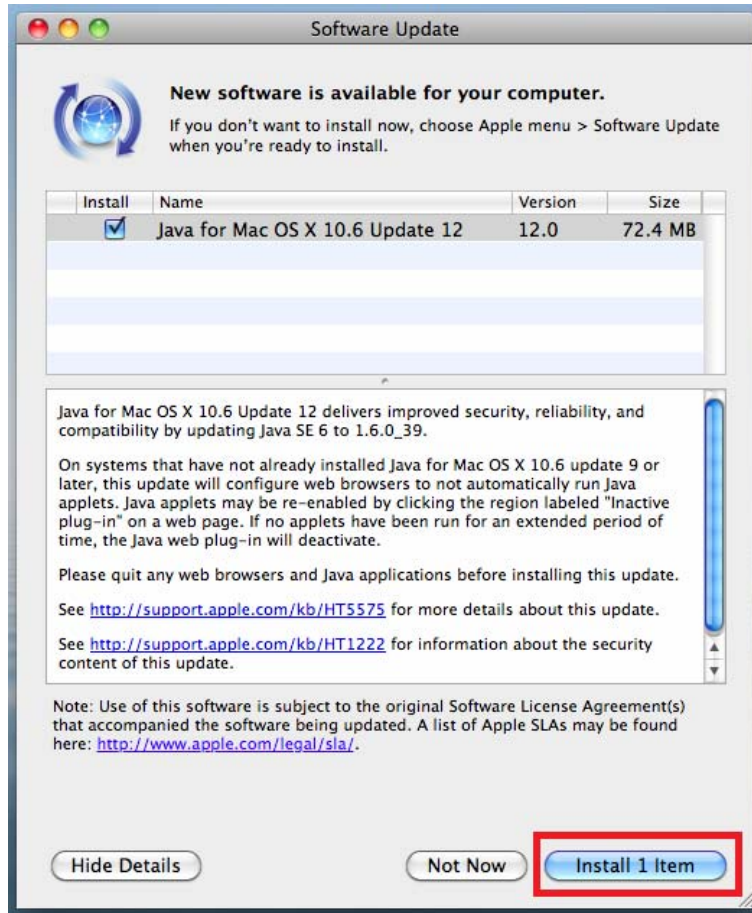
2. Please wait while your MacBook is **Checking for new software**



3. Click on **Show Details**



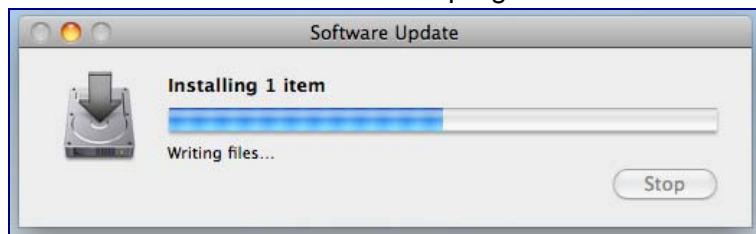
4. Select **Java for Mac OS X 10.6 Update 12** and **Install 1 item**.



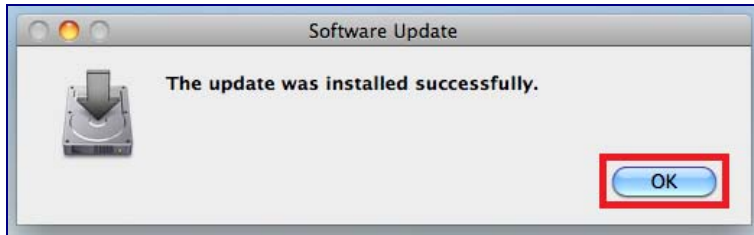
5. Please wait while downloading is in progress.



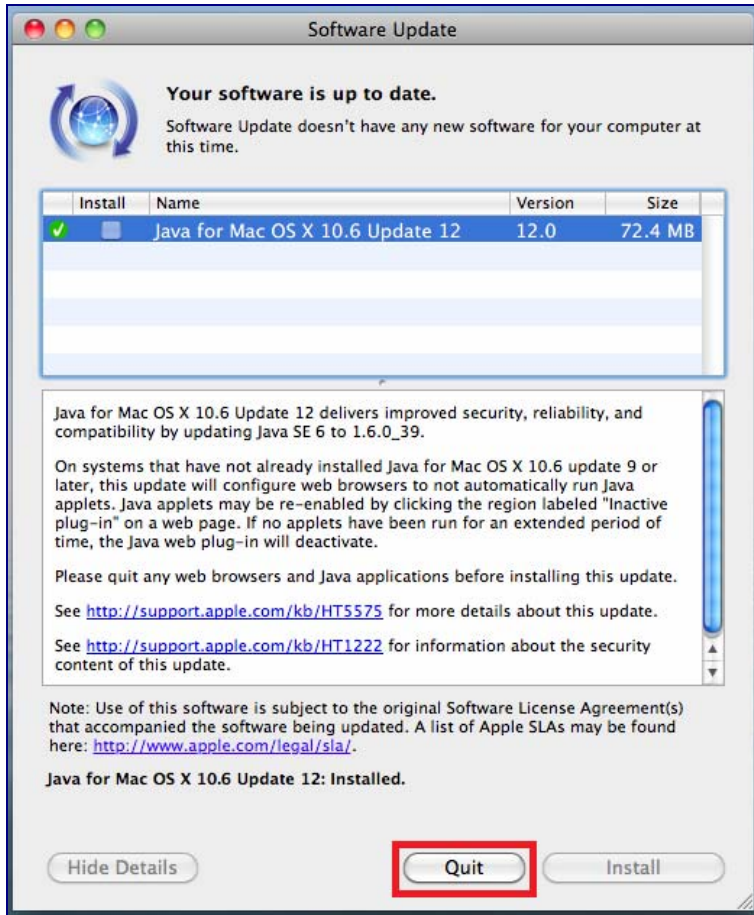
6. Please wait while installation is in progress.



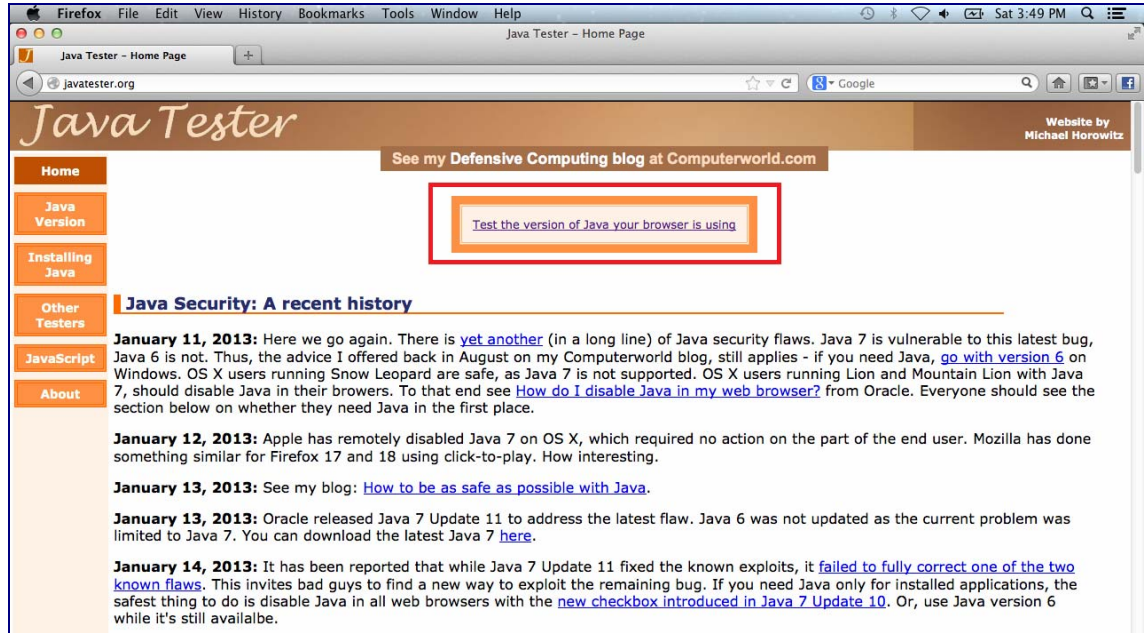
7. Update was installed successfully, click on **OK** to continue



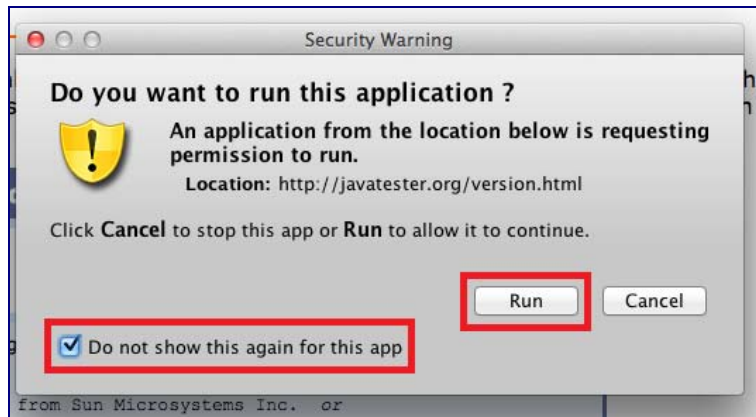
8. Click on **Quit** to complete the installation.



9. Next, go to www.javatester.org and click on **Test the version of Java your browser is using**.



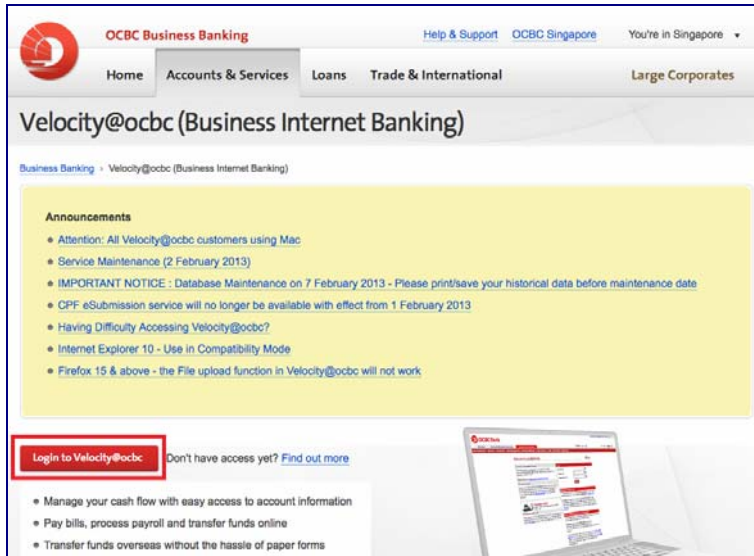
10. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



11. If Java is working, you should be able to see a Pink Box.



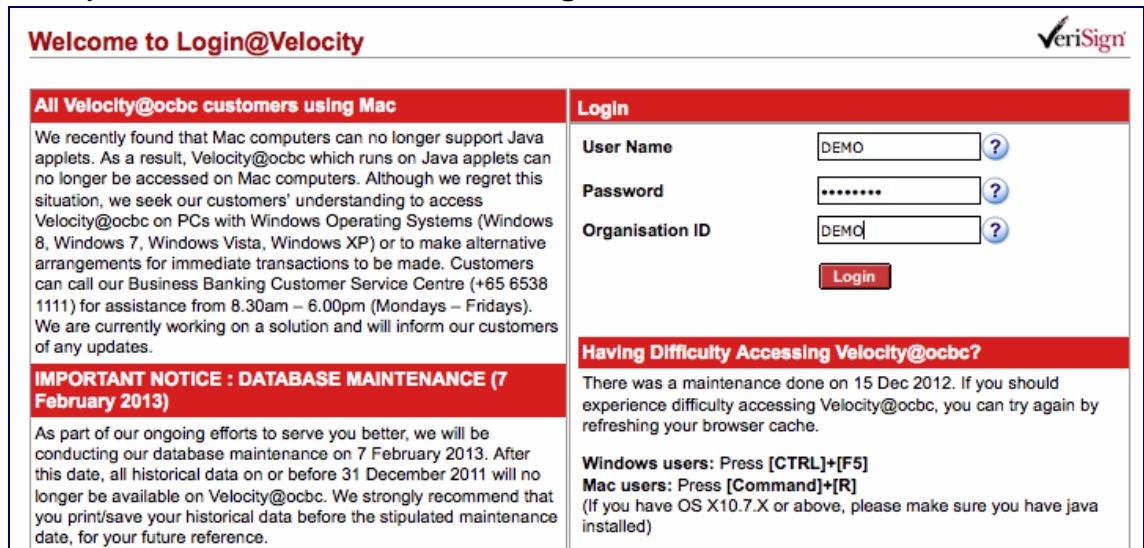
12. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**



13. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



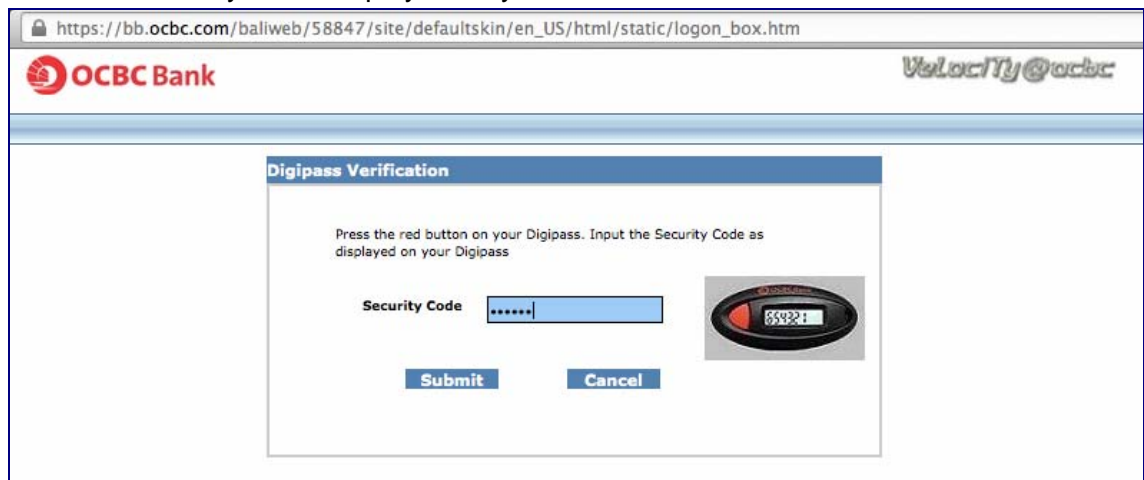
14. Enter your **User Name**, **Password** and **Organisation ID**



Welcome to Login@Velocity VeriSign

All Velocity@ocbc customers using Mac	Login
<p>We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.</p> <p>IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)</p> <p>As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.</p>	<p>User Name <input type="text" value="DEMO"/> ?</p> <p>Password <input type="password" value="*****"/> ?</p> <p>Organisation ID <input type="text" value="DEMO"/> ?</p> <p style="text-align: center;"><input type="button" value="Login"/></p> <p style="background-color: #f00; color: white; padding: 2px;">Having Difficulty Accessing Velocity@ocbc?</p> <p>There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache.</p> <p>Windows users: Press [CTRL]+[F5] Mac users: Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)</p>

15. Enter the Security Code displayed on your token and click on **Submit**.




https://bb.ocbc.com/baliweb/58847/site/defaultskin/en_US/html/static/logon_box.htm

OCBC Bank Velocity@ocbc

Digipass Verification

Press the red button on your Digipass. Input the Security Code as displayed on your Digipass

Security Code



16. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



Security Warning

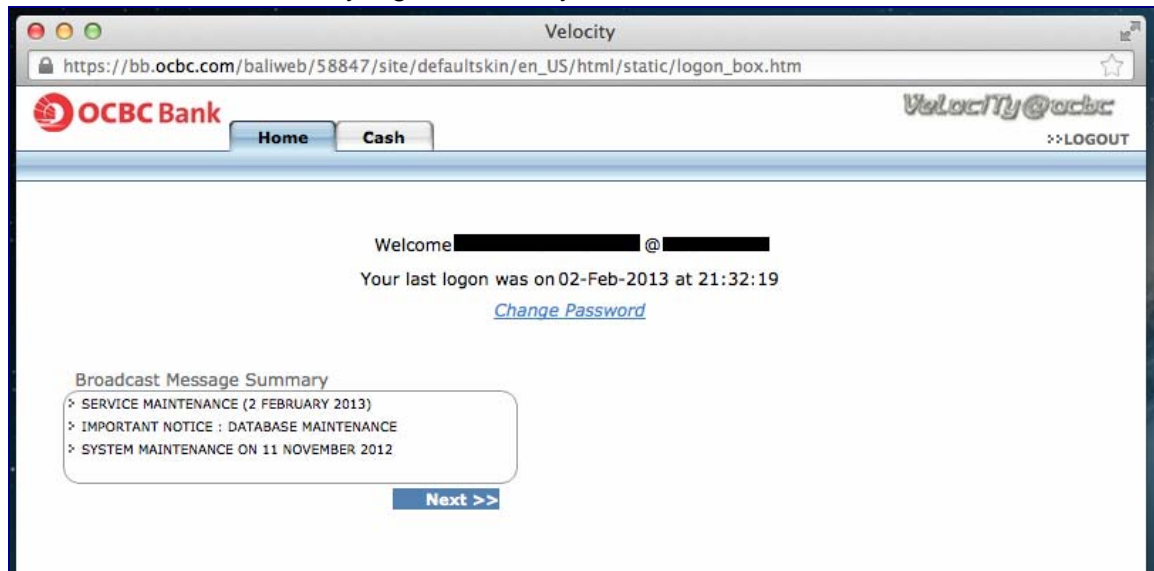
Do you want to run this application ?

 **An application from the location below is requesting permission to run.**
 Location: bb.ocbc.com/.../HashingHelper.htm

Click **Cancel** to stop this app or **Run** to allow it to continue.

Do not show this again for this app

17. You have now successfully login to Velocity@ocbc

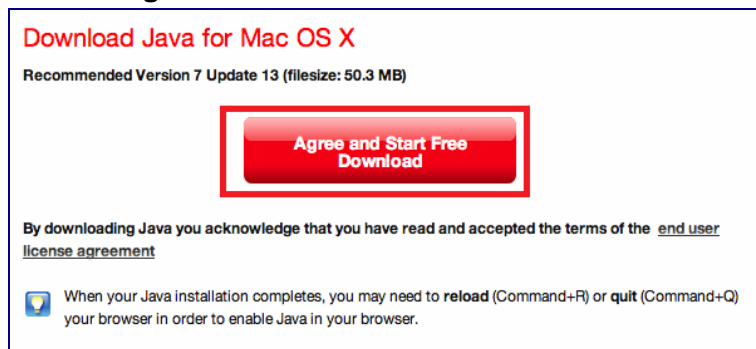


Download Java for Mac Lion & Mac Mountain Lion

1. Go to java.com > Click on **Free Java Download**



2. Click on **Agree and Start Free Download**



3. Look for filename "**jre-7u(x)macosx-x64.dmg**". The file should be around 50 megabytes.
4. Launch the download folder (at the bottom right of the MacBook screen) and double click on the downloaded file.



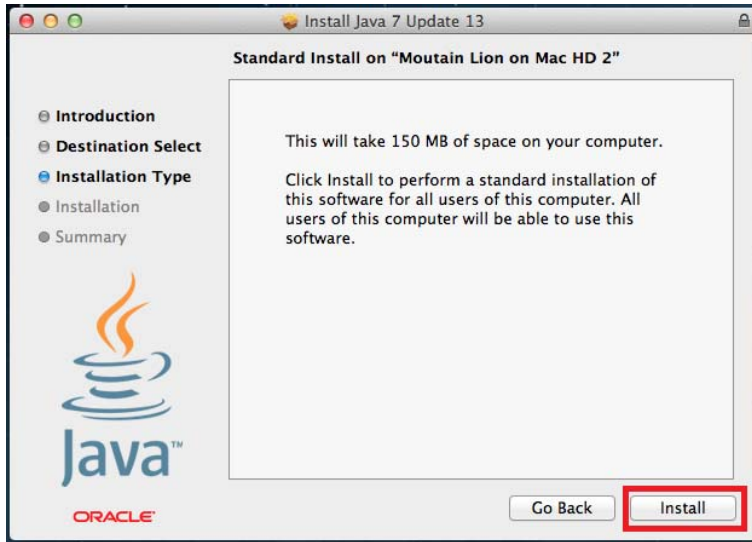
5. Double click on the icon to install.



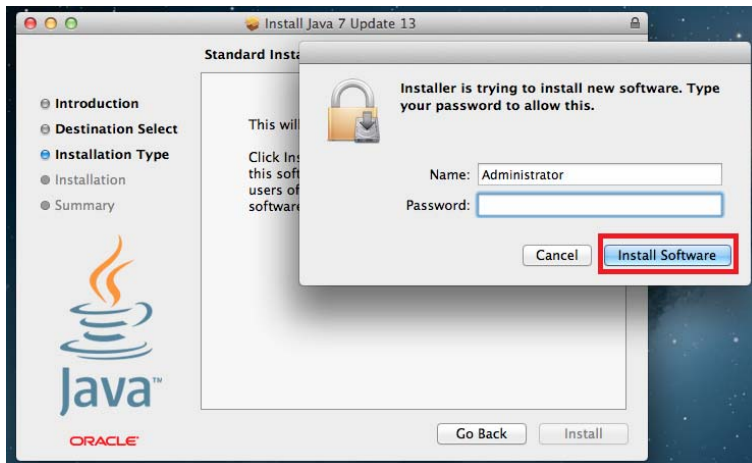
6. Click on **Continue**.



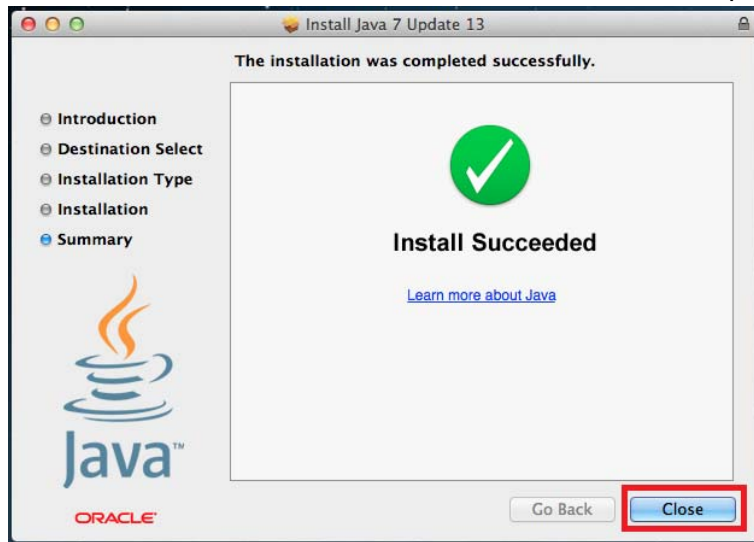
7. Click on **Install**.



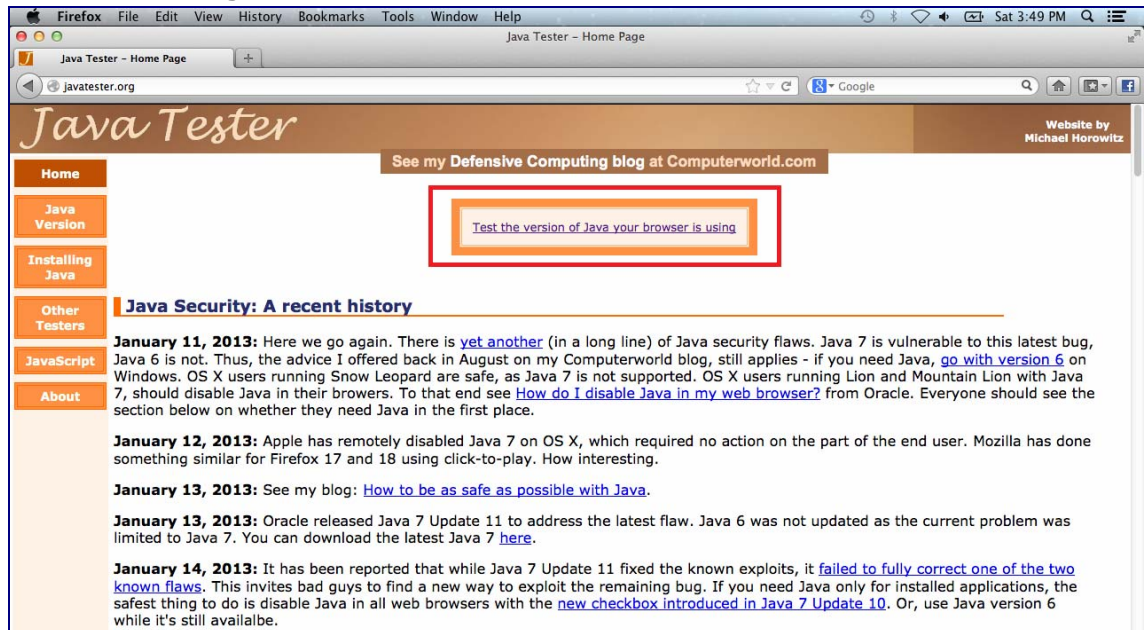
8. Enter the Administrator Password and click on **Install Software**.



9. Installation will take some time. Click on “Close” to complete the installation.



10. Next, go to www.javatester.org and click on **Test the version of Java your browser is using**.



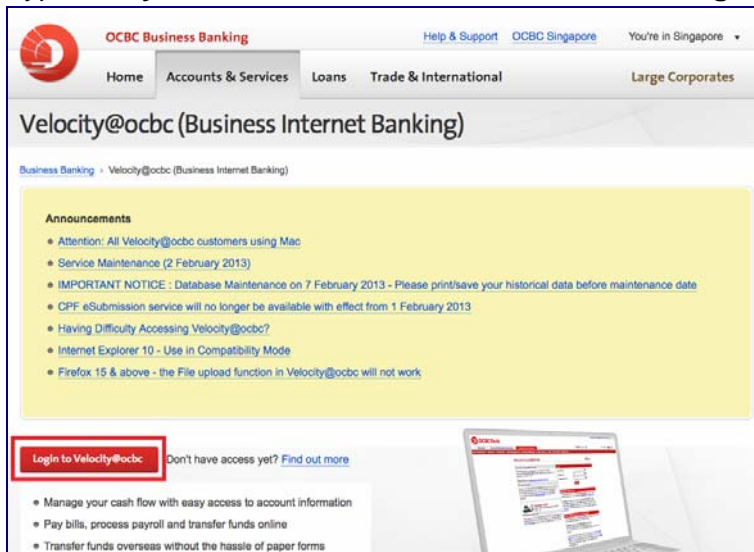
11. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



12. If Java is working, you should be able to see a Pink Box.



13. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**



14. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



15. Enter your **User Name**, **Password** and **Organisation ID**

The screenshot shows the 'Welcome to Login@Velocity' page. It has a red header with the text 'Welcome to Login@Velocity' and the 'VeriSign' logo. Below the header, there are two columns. The left column has a red header 'All Velocity@ocbc customers using Mac' and contains text about Java applets and a red header 'IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)'. The right column has a red header 'Login' and contains a form with three input fields: 'User Name' (with 'DEMO' entered), 'Password' (with '*****' entered), and 'Organisation ID' (with 'DEMO' entered). There is a 'Login' button below the fields. Below the login form is a red header 'Having Difficulty Accessing Velocity@ocbc?' and text about database maintenance. At the bottom, there are instructions for Windows and Mac users.

16. Enter the Security Code displayed on your token and click on **Submit**.

The screenshot shows the 'Digipass Verification' page. It has a blue header with the text 'Digipass Verification'. Below the header, there is text: 'Press the red button on your Digipass. Input the Security Code as displayed on your Digipass'. There is a 'Security Code' input field with '*****' entered. To the right of the input field is an image of a Digipass token displaying the number '859321'. Below the input field and the token image are two buttons: 'Submit' and 'Cancel'.

17. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



18. You have now successfully login to Velocity@ocbc

