Velocity@ocbc

Guide for Mac Users



## Have you been unable to login with your Mac?

It could be because the Java software in your Mac OSX needs updating.

Here are the steps to download Java:

- For Snow Leopard 10.6.X users, please <u>click here</u>.
- For Lion (10.7.X) & Mountain Lion (10.8.X) users, please click here.

# Download Java for Mac Snow Leopard

1. Click on Apple Icon > Software Update



2. Please wait while your MacBook is Checking for new software

Software Update
Checking for new software
Cancel

### 3. Click on **Show Details**

	Software Update
10	Software updates are available for your computer. Do you want to install them?
	You can continue to use your computer during the installation. You don't need to restart it when the installation is complete.
	Note: Use of this software is subject to the original Software License Agreement(s) that accompanied the software being updated. A list of Apple SLAs may be found here: <u>http://www.apple.com/legal/sla/</u>
$\bigcirc$	Show Details Not Now Install

4. Select Java for Mac OS X 10.6 Update 12 and Install 1 item.

	New software is available for your computer.		
	If you don't want to install now, choose A when you're ready to install.	pple menu > 9	Software Update
Install	Name	Version	Size
	Java for Mac OS X 10.6 Update 12	12.0	72.4 MB
ava for Ma ompatibil	c OS X 10.6 Update 12 delivers improved sec ity by updating Java SE 6 to 1.6.0_39.	urity, reliabilit	y, and
Ompatibili On system ater, this i upplets. Ja	ity by updating Java 5E 6 to 1.6.0_39. s that have not already installed Java for Mac update will configure web browsers to not aut	OS X 10.6 upd tomatically run	ate 9 or Java
lug-in" or	va applets may be re-enabled by clicking the 1 a web page. If no applets have been run for wa web plug-in will deactivate	an extended p	"Inactive period of
olug-in" or ime, the Ja lease quit	va applets may be re-enabled by clicking the 1 a web page. If no applets have been run for ava web plug-in will deactivate. any web browsers and Java applications befor	an extended p	"Inactive period of nis update.
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olug-in" or time, the Ja Please quit See <u>http://</u> See <u>http://</u> Sontent of	va applets may be re-enabled by clicking the n a web page. If no applets have been run for ava web plug-in will deactivate. any web browsers and Java applications befor <u>support.apple.com/kb/HT5275</u> for more det. <u>support.apple.com/kb/HT1222</u> for informati this update.	an extended p ore installing th ails about this on about the s	"Inactive beriod of nis update. update. security
olug-in" or time, the Ji Please quit See <u>http://</u> See <u>http://</u> content of ote: Use o nat accomp ere: <u>http:/</u>	va applets may be re-enabled by clicking the n a web page. If no applets have been run for ava web plug-in will deactivate. • any web browsers and Java applications befor <u>support.apple.com/kb/HT1222</u> for informati this update. f this software is subject to the original Softw panied the software being updated. A list of A /www.apple.com/legal/sla/.	an extended p ore installing th ails about this on about the s vare License As apple SLAs may	"Inactive beriod of his update. update. ecurity greement(s) y be found

5. Please wait while downloading is in progress.

000	Software Update	
-	Installing 1 item	
	Downloading Java for Mac OS X 10.6 Update 12	
	9.3 MB of 72.4 MB — About 10 seconds	Stop

6. Please wait while installation is in progress.

000	Software Update	
	Installing 1 item	
	Writing files	Stop
		Stop

7. Update was installed successfully, click on **OK** to continue



### 8. Click on **Quit** to complete the installation.

Install	Your software is up to date. Software Update doesn't have any new so this time. Name Java for Mac OS X 10.6 Update 12	oftware for your o Version 12.0	computer a Size 72.4 MB
Install	Name Java for Mac OS X 10.6 Update 12	Version 12.0	Size 72.4 MB
	Java for Mac OS X 10.6 Update 12	12.0	72.4 MB
)n systems t ater, this up upplets. Java olug-in" on a ime, the Jav	hat have not already installed Java for Mac date will configure web browsers to not au applets may be re-enabled by clicking the web page. If no applets have been run for a web plug-in will deactivate.	OS X 10.6 updat tomatically run J region labeled " r an extended pe	te 9 or ava Inactive riod of
lease quit a iee <u>http://su</u>	ny web browsers and Java applications before the provided of t	ore installing this tails about this u	s update. pdate.
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ote: Use of t lat accompa ere: <u>http://v</u> va for Mac	his software is subject to the original Softw nied the software being updated. A list of <u>www.apple.com/legal/sla/</u> . OS X 10.6 Update 12: Installed.	ware License Agr Apple SLAs may I	eement(s) be found

9. Next, go to <u>www.javatester.org</u> and click on **Test the version of Java your** browser is using.



10. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.

000	Security Warning
Do you	want to run this application ?
	An application from the location below is requesting
$\overline{}$	Location: http://javatester.org/version.html
Click Car	cel to stop this app or Run to allow it to continue.
-	Run Cancel
Do n	ot show this again for this app
0.00 1	

11. If Java is working, you should be able to see a Pink Box.

	What Version of Java Are You Using?	
On a computer with Java can sometimes another. Note: The portion of Java	multiple web browsers, be sure to check the Java version in every browser. I say this because n be installed with different browsers using different copies. Also, Java can be enabled in one bro a that runs programs is referred to as either the Java Run-time Environment (JRE) or the Java Virtual Machine (JVP	nultiple copies of wser and disabled in 1).
Method 1: Ask This is my favorite - company that author JRE and displays it in	x Java straight from the horse's mouth (so to speak). The Java Run-time Environment is aware of its v red it. So I wrote a very simple applet (the source code is on the <u>About</u> page) that gets this info a pink rectangle.	ersion and the rmation from the
	The version and vendor from the JRE	
	Java Version: 1.6.0_39 from Apple Inc.	
	If Java is working, you will see a pink rectangle above with one line of text that says something like: Java Yersion 1.7,0_07 from Oracle Corporation or Java Yersion 1.6,0_35 from Sun Nicrosystems Inc. or Java Yersion 1.6,0_35 from Apple Inc.	

12. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc** 



13. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.

Do you	want to run this application?	
IJ	An application from the location belo permission to run. Location: bb.ocbc.com//Encryptor.htm	<b>ow is requesting</b>
Click Car	<b>cel</b> to stop this app or <b>Run</b> to allow it to cont	inue.
	Run	Cancel
	at show this again for this app	

14. Enter your User Name, Password and Organisation ID

Welcome to Login@Velocity	<b>√</b> eriSigr	
All Velocity@ocbc customers using Mac	Login	
We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.	User Name DEMO ? Password ? Organisation ID DEMO ? Login	
IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)	There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache. Windows users: Press [CTRL]+[F5] Mac users: Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)	
As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.		

15. Enter the Security Code displayed on your token and click on **Submit**.

https://bb.ocbc.com/baliweb/	58847/site/defaultskin/en_US/html/static/logon_box.htm	
OCBC Bank		VslocNy@adsc
Digip	ass Verification	Į.
	Press the red button on your Digipass. Input the Security Code as displayed on your Digipass  Security Code  Submit Cancel	

16. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



17. You have now successfully login to Velocity@ocbc

000		Velocity	R <sub>M</sub>
https://bb.ocbc.com/	baliweb/58847/site/defaultsl	kin/en_US/html/static/logon_box.htm	습]
OCBC Bank			Value My @adac
	Home Cash		>>LOGOUT
	Welcome	@	
	Your last logon	was on 02-Feb-2013 at 21:32:19	
		Change Password	
Broadcast Message	Summary		
> SERVICE MAINTENANCE	(2 FEBRUARY 2013)		
> IMPORTANT NOTICE : DA	TABASE MAINTENANCE		
> SYSTEM MAINTENANCE C	DN 11 NOVEMBER 2012	J	
	Next >	2	
	TURE		

## Download Java for Mac Lion & Mac Mountain Lion

1. Go to java.com > Click on Free Java Download



2. Click on Agree and Start Free Download

Download Java for Mac OS X Recommended Version 7 Update 13 (filesize: 50.3 MB)			
Agree and Start Free Download			
By downloading Java you acknowledge that you have read and accepted the terms of the end user license agreement			
When your Java installation completes, you may need to <b>reload</b> (Command+R) or <b>quit</b> (Command+Q) your browser in order to enable Java in your browser.			

- 3. Look for filename "**jre-7u(x)macosx-x64.dmg**". The file should be around 50 megabytes.
- 4. Launch the download folder (at the bottom right of the MacBook screen) and double click on the downloaded file.



5. Double click on the icon to install.



6. Click on **Continue**.



#### 7. Click on Install.



8. Enter the Administrator Password and click on Install Software.

000	🥪 Install Java 7 Update 13 🛛 🔒	
	Standard Insta	
<ul> <li>Introduction</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	This will Click Ine this soft users of software Password: Cancel Install Software Cancel Install Software Cancel Install Software	
Java		
ORACLE"	Go Back Install	

9. Installation will take some time. Click on "Close" to complete the installation.



10. Next, go to <u>www.javatester.org</u> and click on **Test the version of Java your** browser is using.

🐇 Firefox	File Edit View History Bookmarks Tools Window Help
000	Java Tester - Home Page
Java Tes	ter - Home Page +
Javatest	er.org
Jar	va Tester Wabilite by Michael Horowitz
Home	See my Defensive Computing blog at Computerworld.com
Java Version	Test the version of Java your browser is using
Installing Java	
Other	Java Security: A recent history
Testers	
JavaScript	January 11, 2013: Here we go again. There is yet another (in a long line) of Java security flaws. Java / is vulnerable to this latest bug, Java 6 is not. Thus, the advice I offered back in August on my Computerworld blog, still applies - if you need Java, og with yersion 6 on
About	Windows. OS X users running Snow Leopard are safe, as Java 7 is not supported. OS X users running Lion and Mountain Lion with Java 7, should disable Java in their browers. To that end see How do I disable Java in my web browser? from Oracle. Everyone should see the section below on whether they need Java in the first place.
	January 12, 2013: Apple has remotely disabled Java 7 on OS X, which required no action on the part of the end user. Mozilla has done something similar for Firefox 17 and 18 using click-to-play. How interesting.
	January 13, 2013: See my blog: How to be as safe as possible with Java.
	January 13, 2013: Oracle released Java 7 Update 11 to address the latest flaw. Java 6 was not updated as the current problem was limited to Java 7. You can download the latest Java 7 here.
	January 14, 2013: It has been reported that while Java 7 Update 11 fixed the known exploits, it <u>failed to fully correct one of the two</u> known flaws. This invites bad guys to find a new way to exploit the remaining bug. If you need Java only for installed applications, the safest thing to do is disable Java in all web browsers with the <u>new checkbox introduced in Java 7 Update 10</u> . Or, use Java version 6 while it's still availabe.

11. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



12. If Java is working, you should be able to see a Pink Box.



13. Type bbmy.ocbc.com on Firefox browser, click on Login to Velocity@ocbc



14. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



15. Enter your User Name, Password and Organisation ID

Welcome to Login@Velocity				
All Velocity@ocbc customers using Mac	Login			
We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can	User Name	DEMO	?	
no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access	Password	•••••	2	
Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative	Organisation ID	DEMO	?	
arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers		Login		
of any updates.	Having Difficulty Acce	ssing Velocity@c	ocbc?	
IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)	There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by			
As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.	refreshing your browser cache. Windows users: Press [CTRL]+[F5] Mac users: Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)			

16. Enter the Security Code displayed on your token and click on **Submit**.

OCBC Bank		VsLocNy@ackc
	Digipass Verification	
	Press the red button on your Digipass. Input the Security Code as displayed on your Digipass Security Code Submit Cancel	

17. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



18. You have now successfully login to Velocity@ocbc

00	Velocity		
https://bb.ocbc.com/baliwe	b/58847/site/defaultskin/en_US/html/static/logon_box.htm	습	
OCBC Bank		Value/Ny@uche	
Hom	Cash	>>LOGOUT	
Broadcast Message Summ > SERVICE MAINTENANCE (2 FEBR > IMPORTANT NOTICE : DATABASE > SYSTEM MAINTENANCE ON 11 N	Welcome @ Your last logon was on 02-Feb-2013 at 21:32:19 Change Password mary WARY 2013) E MAINTENANCE OVEMBER 2012 Next >>		