Velocity@ocbc Guide for Windows 7 Users with Internet Explorer 11



Add <u>ocbc.com.my</u> and <u>ocbc.com</u> in Compatibility View Settings



1. Go to **Tools > Internet options**

2. Ensure the check box of **Delete browsing history on exit** is unchecked and click on **Apply**.

| the page | |
|---|--|
| To create home page tabs, type each a | ddress on its own line |
| | |
| | |
| | |
| Use current Use defau | it Lise new tab |
| (| |
| rup | |
| Start with tabs from the last session | |
| Start with home page | |
| bs | <u></u> |
| Change how webpages are displayed in tabs. | Tabs |
| wsing history | |
| Nelate temporary files history codies saved | arounde and ush |
| form information. | assinot us, and neo |
| Delete browsing history on exit | |
| | |
| Delete | Settings |
| pearance | |
| Colors Languages Fonts | Accessibility |
| | the second secon |

3. Go to Tools > Compatibility View Settings



4. Enter <u>ocbc.com.my</u> in **Add this website** and click on **Add**. Repeat the step by enter <u>ocbc.com</u> in **Add this website** and click on **Add**.

| Compatibility View Settings | EX |
|---|-----------|
| Change Compatibility View Settings | |
| Add this website: | |
| ocbc.com.my | Add |
| Websites you've added to Compatibility View: | |
| | Remove |
| | |
| | |
| | |
| | |
| | |
| | |
| Display intranet sites in Compatibility View | |
| Learn more by reading the Internet Explorer privacy | statement |
| | |
| | Close |
| | |

5. You will see that <u>ocbc.com.my</u> and <u>ocbc.com</u> has been added. Proceed to click on **Close**.

| Compatibility View Settings | × |
|---|-----------|
| Change Compatibility View Settings | |
| Add this website: | |
| I | Add |
| Websites you've added to Compatibility View: | |
| ocbc.com.my ocbc.com | Remove |
| Display intranet sites in Compatibility View | |
| Use Microsoft compatibility lists | |
| Learn more by reading the Internet Explorer privacy | statement |
| | Glose |

6. Close all browsers and re-open the IE browser, check on the **Compatibility View Settings** to ensure the configuration is still remain in the page.

Reset Internet Explorer settings

1. Go to Tools > Internet Options



2. Go to Advanced and click on Reset [under Reset Internet Explorer settings].

| Internet Options |
|--|
| General Security Privacy Content Connections Programs Advanced |
| Settings |
| Accelerated graphics Use software rendering instead of GPU rendering* Accessibility Always expand ALT text for images Enable Caret Browsing for new windows and tabs Move system caret with focus/selection changes Play system sounds Reset text size to medium for new windows and tabs Reset text size to medium for new windows and tabs Reset zoom level for new windows and tabs Browsing Close unused folders in History and Favorites* Disable script debugging (Internet Explorer) Disable script debugging (Other) Display a notification about every script error |
| *Takes effect after you restart your computer |
| Reset Internet Explorer settings Resets Internet Explorer's settings to their default Condition. You should only use this if your browser is in an unusable state. |
| Some <u>settings</u> are managed by your system administrator. |
| OK Cancel Apply |

3. You will see below message prompt. Click on Reset.

Note: Please leave **Delete personal settings** <u>unchecked</u> if you do not want to reset your personal settings.

| Reset Internet Explorer Settings | x | |
|--|---|--|
| Are you sure you want to reset all Internet Explorer settings? | | |
| Resetting includes: Disable toolbars and add-ons Default web browser settings Privacy settings Security settings Advanced options Tabbed browsing settings Pop-up settings Security settings Security settings Resetting includes: Advanced options Pop-up settings Pop-up settings Security settings Security | | |
| Delete personal settings Resets home pages, search providers and Accelerators to default settings. Deletes temporary Internet files, history, cookies, web form information, ActiveX Filtering data, Tracking Protection data, Do Not Track data, and passwords. | | |
| You must restart your computer for these changes to take effect. | | |
| How does resetting affect my computer? Reset Cancel | | |

4. Once completed, click on **Close**.

