

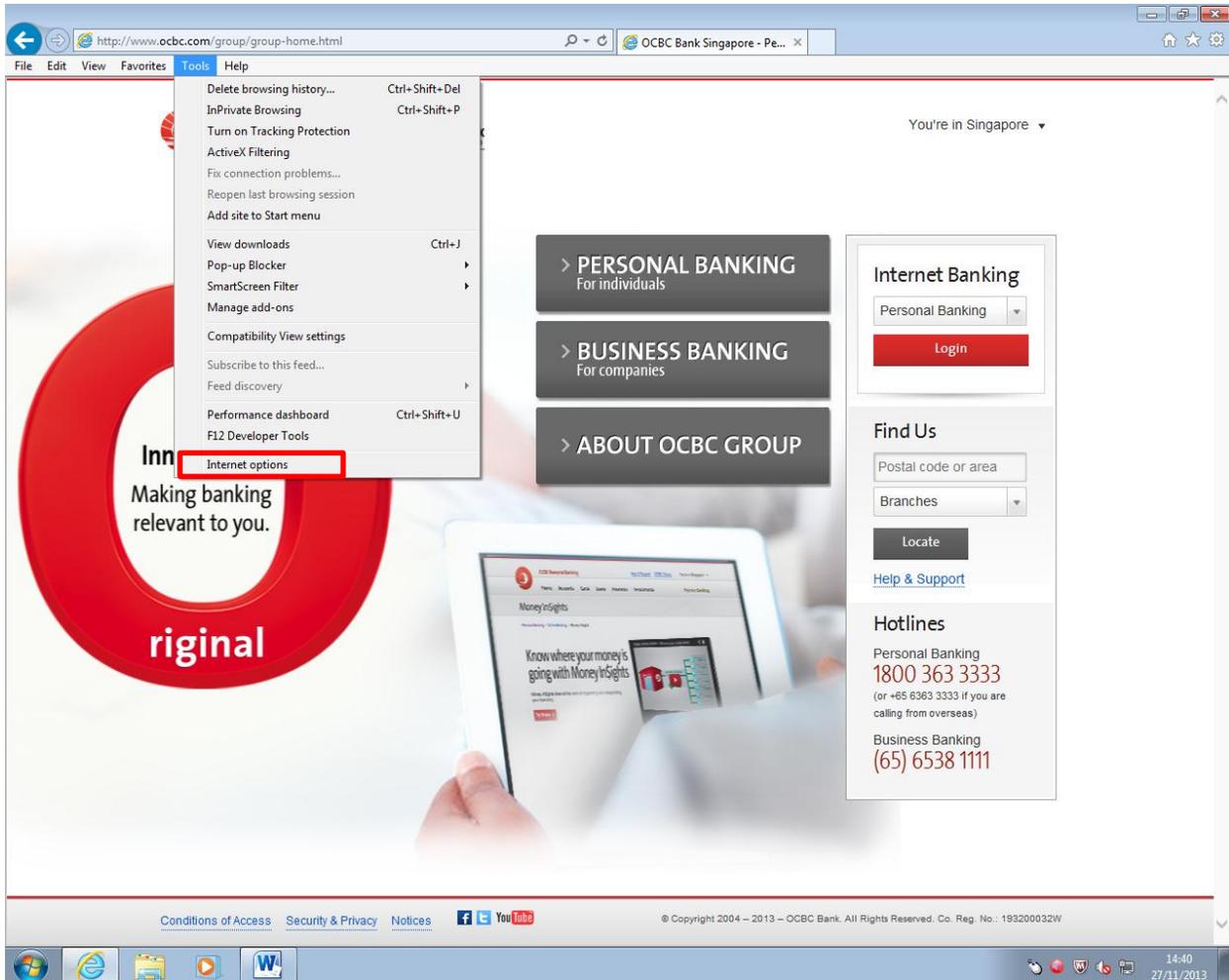
Velocity@ocbc

**Guide for Windows 7
Users with Internet
Explorer 11**

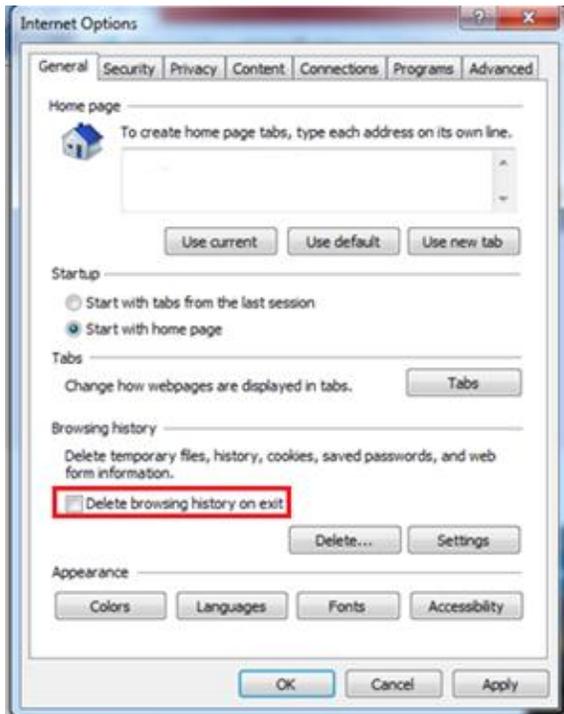


Add ocbc.com.my and ocbc.com in Compatibility View Settings

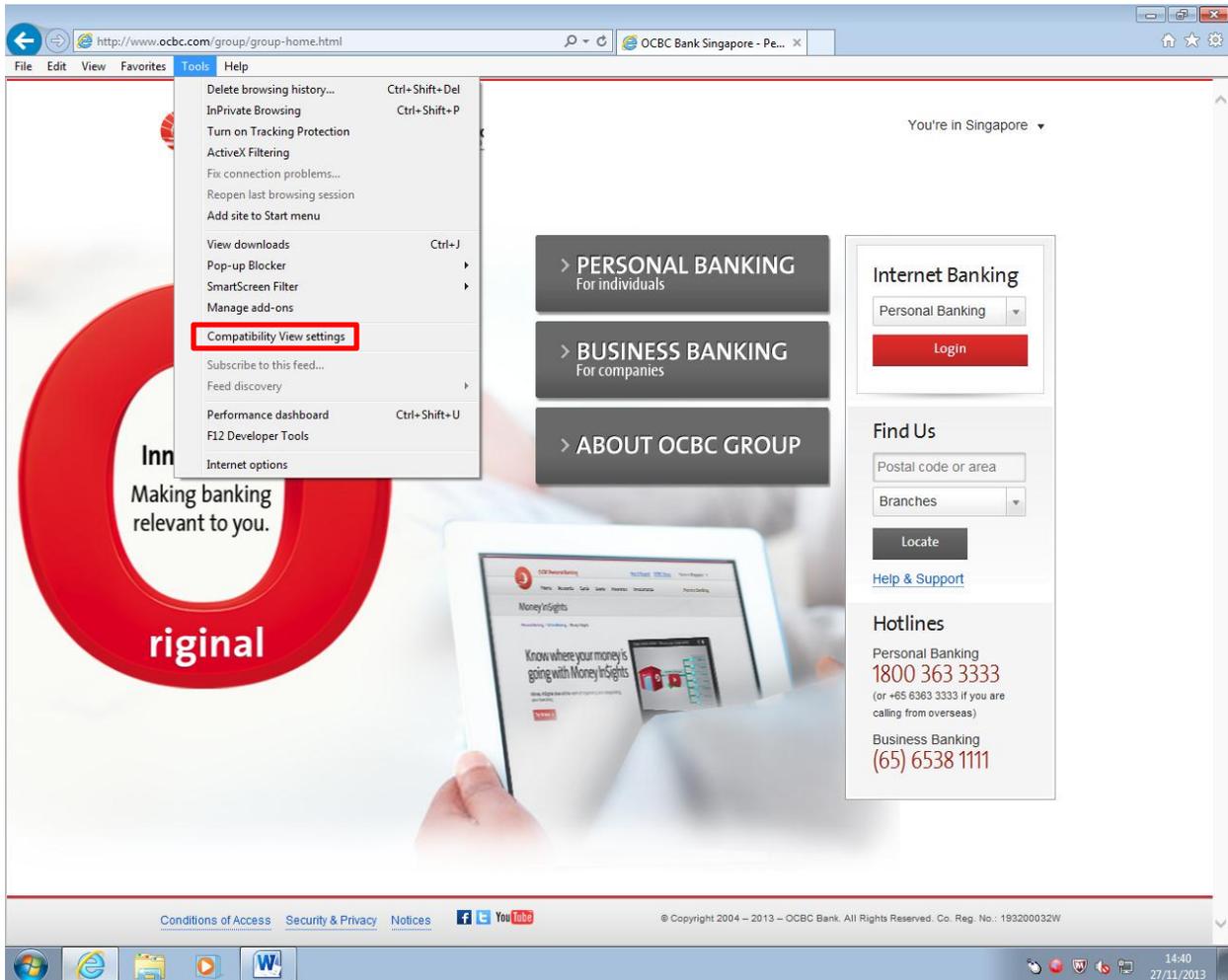
1. Go to **Tools > Internet options**



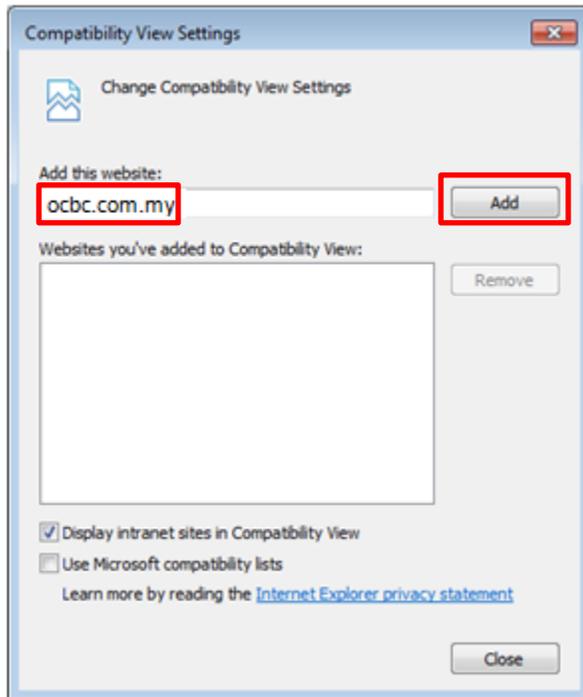
2. Ensure the check box of **Delete browsing history on exit** is unchecked and click on **Apply**.



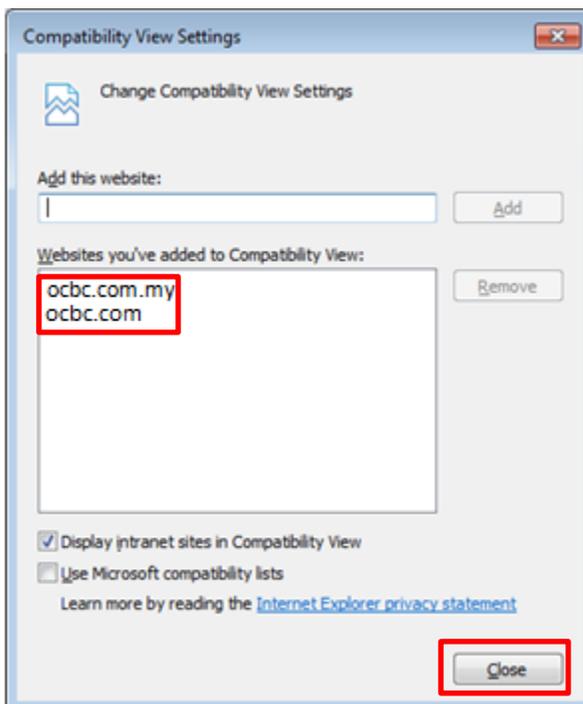
3. Go to **Tools > Compatibility View Settings**



4. Enter ocbc.com.my in **Add this website** and click on **Add**. Repeat the step by enter ocbc.com in **Add this website** and click on **Add**.



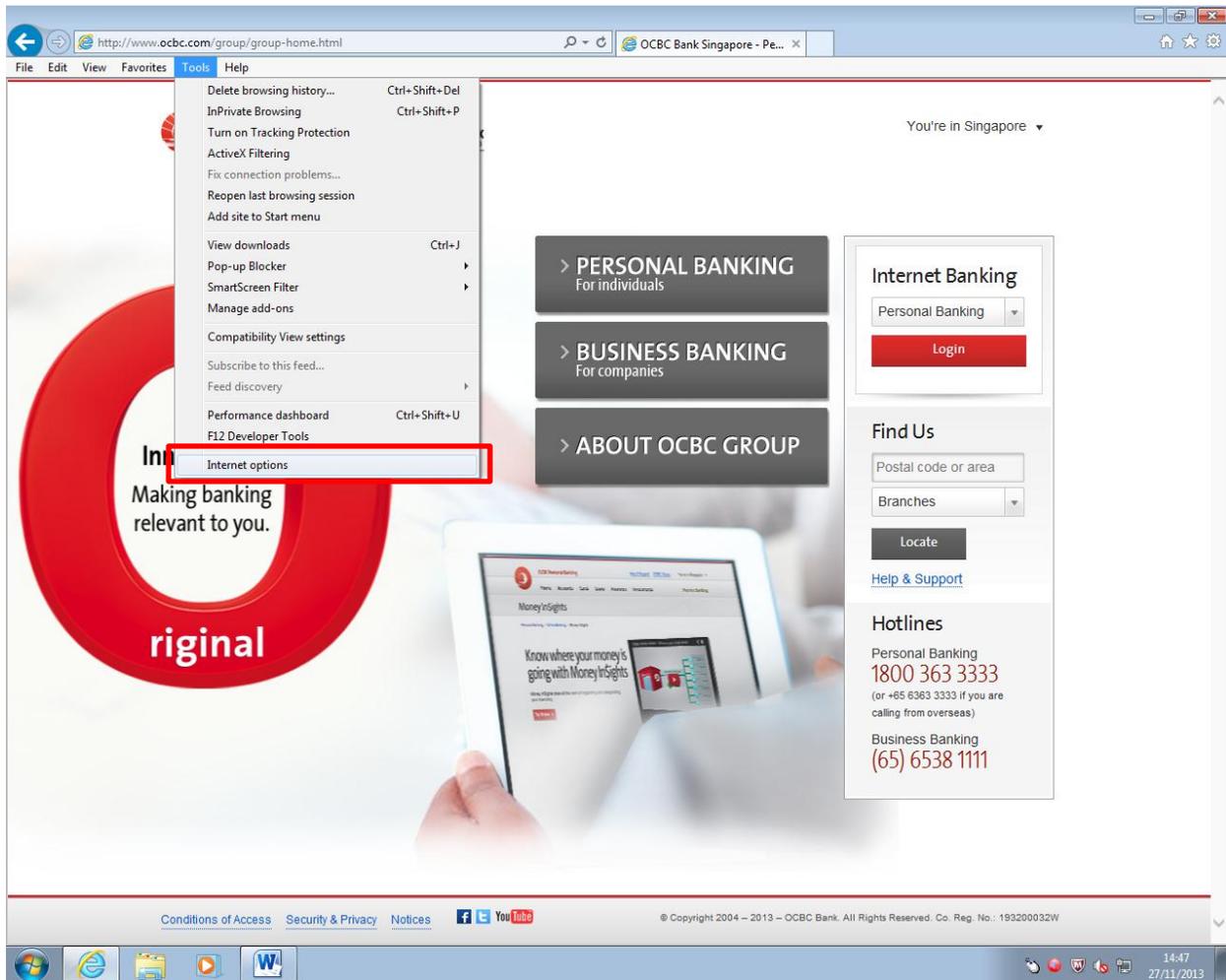
5. You will see that ocbc.com.my and ocbc.com has been added. Proceed to click on **Close**.



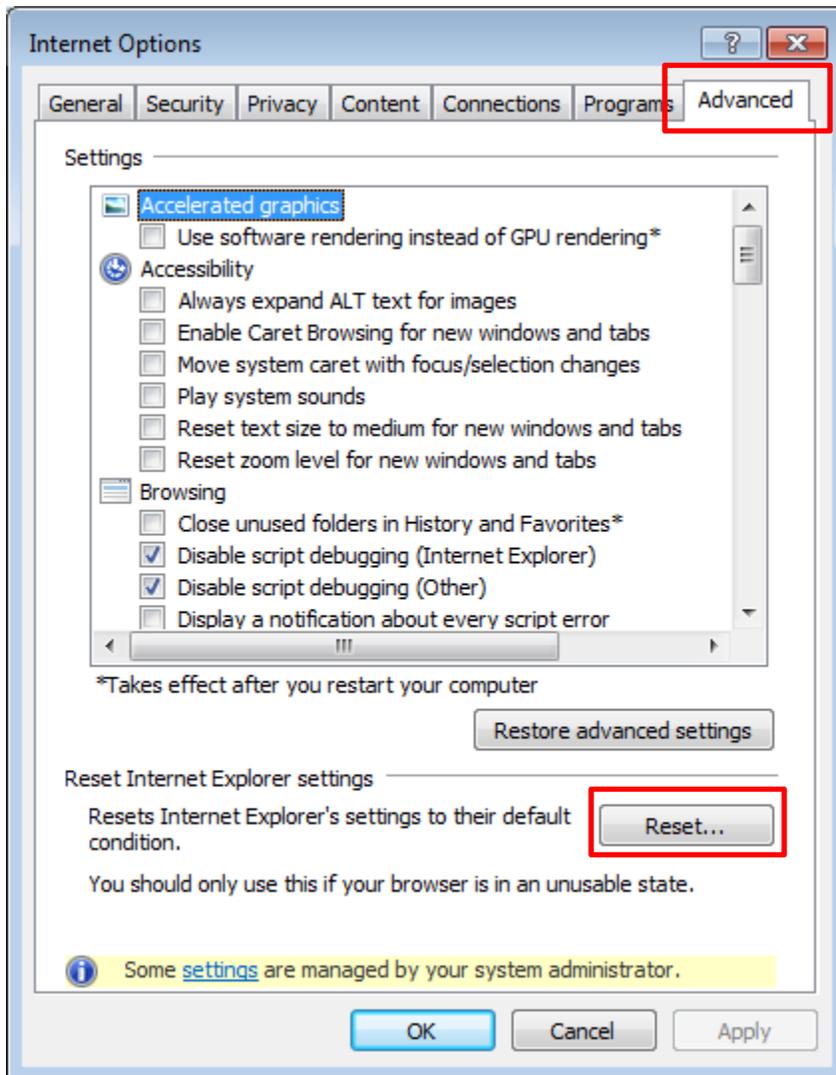
6. Close all browsers and re-open the IE browser, check on the **Compatibility View Settings** to ensure the configuration is still remain in the page.

Reset Internet Explorer settings

1. Go to **Tools > Internet Options**

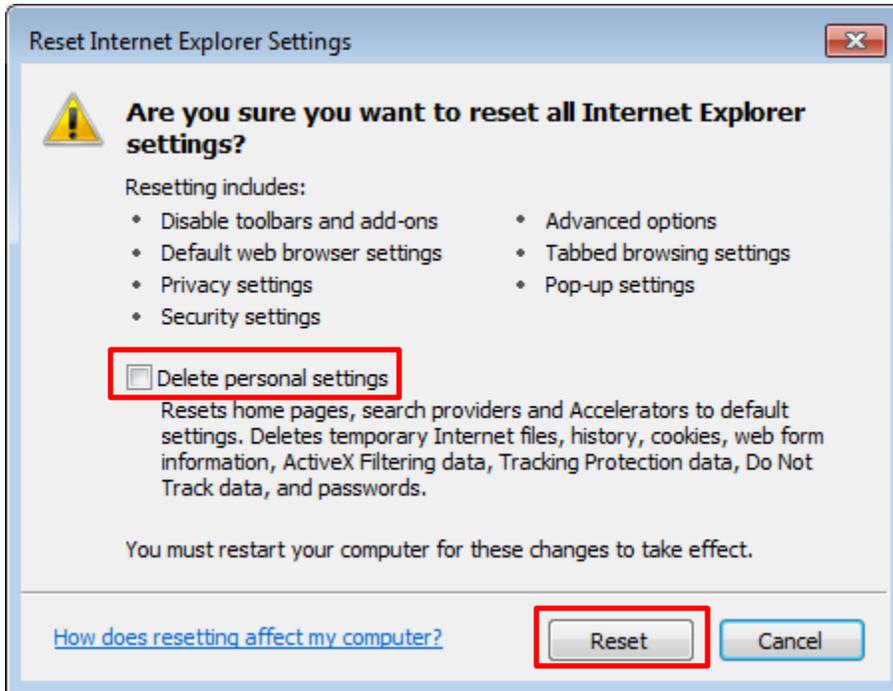


2. Go to **Advanced** and click on **Reset** [under Reset Internet Explorer settings].



3. You will see below message prompt. Click on **Reset**.

Note: Please leave **Delete personal settings** unchecked if you do not want to reset your personal settings.



4. Once completed, click on **Close**.

