Velocity@ocbc

Guide to add https://bbmy.ocbc.com as trusted site in Java 7 Update 71



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Java 7 Update 71 (difficulty logging into Velocity@ocbc)

 You will be prompted below error message when you tried to login to Velocity@ocbc after you have upgraded to Java 7 Update 71





Uninstall Java Prior Version

2. Log in to an administrator account. Go to Start > Control Panel



3. Click on Programs and Features



4. Click on the prior Java version and click Uninstall

Control Panel Home	Uninstall or change a program					
View installed updates	To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.					
Turn Windows features on or						
off	Organize 🔻 Uninstall					
Install a program from the network	Name	Publisher	Installed On			
	Adobe Flash Player 10 ActiveX	Adobe Systems Incorporated	30/04/2011			
	🝌 Adobe Reader XI (11.0.02)	Adobe Systems Incorporated	27/03/2013			
	🔄 Adobe Shockwave Player 11.5	Adobe Systems, Inc	28/02/2011			
	🔀 Camtasia Studio 8	TechSmith Corporation	01/04/2013			
	Cisco WebEx Meetings	Cisco WebEx LLC	15/02/2013			
	I HP ALM Explorer 11	HP	12/03/2014			
	III HP ALM Microsoft Excel Addin		08/03/2012			
	🔠 HP LoadRunner	HP	15/03/2013			
	🖬 HP Run Results Viewer	HP	14/02/2013			
	HP Service Virtualization Designer	HP	07/02/2013			
	🚵 HP Unified Functional Testing	HP	14/02/2013			
	😥 HP Update	Hewlett-Packard	14/02/2013			
	IBM iSeries Access for Windows		01/08/2012			
	Intel(R) Graphics Media Accelerator Driver	Intel Corporation	29/04/2011			
	🕌 Java 7 Update 51	Oracle	08/04/2014			

5. Click on **Yes** to proceed with the uninstallation.



6. Please wait while the system is uninstalling Java.



Install latest Java on Windows PC

1. Launch a browser and go to java.com > Click on Free Java Download



2. Click on See all Java downloads

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Help Resources » What is Java? » Remove Older Versions » Disable Java » Error Messages » Troubleshoot Java » Other Help	Download Java for Windows Recommended Version 8 Update 25 (filesize: 623 KB) Agree and Start Free
Offline Installation Trouble downloading? Try the <u>offline installer</u>	By downloading Java you acknowledge that you have read and accepted the terms of the <u>end user license agreement</u>
	 When your Java installation completes, you may need to restart your browser (close all browser windows and re-open) to enable the Java installation. Installation Instructions System Requirements
	Not the right operating system? See all Java downloads. Java software for your computer, or the Java Runtime Environment, is also referred to as the Java Runtime, Runtime Environment, Runtime, JRE, Java Virtual Machine, Virtual Machine, Java VM, JVM, VM, Java plug-in, Java plugin, Java add-on or Java download.
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3. Click on Where can I get Java 7?



4. Click on Java 7 downloads

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HELP RESOURCES	Java 7 Information	₽
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	SE versions that remain available for public download in order to continue receiving public updates and security enhancements.	
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Java installation and setup	Where can I get Java 7 downloads? Java 7 downloads are available on java.com until April 2015.	
Get Help Now!	MORE TECHNICAL INFORMATION	_

5. Click on Windows Online (32-bit) > <u>Save</u>



64-bit Windows operating systems (which may be Windows 7, Vista or XP) comes with a 32-bit Internet Explorer (IE) browser as the standard (default) for viewing web pages. These operating systems also include a 64-bit Internet Explorer browser, however using it is optional and it must be explicitly selected to view web pages. Note that because some web content may not work properly in a 64-bit

browser, <u>we recommend using the default 32-bit browser</u> and <u>downloading 32-bit</u> <u>Java</u>.

6. Wait for download to complete

Download o	complete
*	Download Complete
re-7u55-v	vindows-i586-iftw.exe from sdlc-esd.sun.com
Downloaded	: 899KB in 1 sec
Download to	: C:\Docume\jre-7u55-windows-i586-iftw.exe
Transfer rati	e: 899KB/Sec
Close this	s dialog box when download completes
	<u>R</u> un Open <u>F</u> older Close

7. Click on **Run** to proceed with the installation.

Downloa	d complete	
3	Download Complete	
re-7u5	5-windows-i586-iftw.exe from sdlc-esd.sun.com	
Download Download Transfer	led: 899KB in 1 sec J to: C:\Docume\jre-7u55-windows-i586-iftw.exe rate: 899KB/Sec <u>this dialog box when download completes</u> <u>Run</u> Open <u>F</u> older	Close

8. Please wait while the system is installing Java.



9. Click Restart my browser now to complete the installation, then Close to complete the installation.



To resolve login issue add https://bbmy.ocbc.com as trusted site in Java 8

1. Log in to an administrator account. Go to Start > Control Panel



2. Click on Java



3. Click on **Security tab.** Click on the **Edit Site List** button.

🖆 Java Control Panel	
General Update Java Security Advanced	
☑ Enable Java content in the browser	
Security Level	
- Very High	
- High (minimum recommended)	
- Medium	
Java applications identified by a certificate from a trusted authority will be allowed	d to run.
Exception Site List	
Applications launched from the sites listed below will be allowed to run after the security prompts.	e appropriate
Click Edit Site List to add items to this list.	: List
Restore Security Prompts	e Certificates
OK Car	ncel <u>A</u> pply

4. Click the Add in the Exception Site List window



Click in the empty field under Location field to enter the URL: 5. https://bbmy.ocbc.com

- a. Click **OK** to save the URL that you entered.b. Click **Apply** followed by the **Ok** Button.

🛓 Exception Site List	
Applications launched from the sites listed below will be allowed to run af prompts.	ter the appropriate security
Location https://bbmy.ocbc.com	
FILE and HTTP protocols are considered a security risk.	Add <u>R</u> emove
We recommend using HTTPS sites where available.	
	OK Cancel

🛃 Java Control Panel 📃 🗖 🔤 🔤 🔤
General Update Java Security Advanced
Enable Java content in the browser
Security Level
- Very High
- High (minimum recommended)
- Medium
Java applications identified by a certificate from a trusted authority will be allowed to run.
Exception Site List Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.
https://bbmy.ocbc.com
Restore Security Prompts Manage Certificates
OK Cancel Apply

6. Click ok and go to **Advanced** tab.

🕌 Java Control Panel	
General Java Security Advanced	
Debugging	<u>^</u>
Enable tracing	
Enable logging	
International Internationa International International Internationa	
Java console	
Show console	
O Do not start console	
Default Java for browsers	
Microsoft Internet Explorer	
Imer Mozilla family	
Java Plug-in	
·····▼ Enable the next-generation Java Plug-in (requires browser restart)	
Shortcut Creation	
Always allow	
Always allow if hinted	
Prompt user	
Prompt user if hinted	
Never allow	
JNLP File/MIME Association	
Always allow	
• Prompt user	
iO Never allow	
Application Installation	
Install if hinted	
Install if hinted and shortcut	
OK Cancel	Apply

7. Go to mixed mode section and select the option highlighted below,

📓 Java Control Panel	×
General Java Security Advanced	
Never install	2
Secure Execution Environment	
Allow user to grant permissions to signed content	
Show sandbox warning banner	
Milow user to accept JNLP security requests	
Don't prompt for client certificate selection when no certificates or only one exists	
Warn if site certificate does not match nostname Chau site certificate from ceruer over if it is uslid	
Mixed code (sandboxed us, tructed) security verification	
Enable - show warping if peeded	
Enable - bide warning and run with protections	
Enable - hide warning and don't run untrusted code	
Disable verification (not recommended)	
Perform certifical Enable - hide warning and don't run untrusted code	
Publisher's certificate only	
All certificates in the chain of trust	
Do not check (not recommended)	
Check for certificate revocation using	
Certificate Revocation Lists (CRLs)	
Environment of the second seco	
Advanced Security Settings	
Use certificates and keys in browser keystore	
Enable blacklist revocation check	-
Enable caching password for authentication	
Use SSL 2.0 compatible ClientHello format	

- 8. Click ok and close all windows.
- 9. Restart the browser and try again.

Login using Internet Explorer

 Launch Internet Explorer and go to bbmy.ocbc.com > Click on Login to Velocity@ocbc

A ttp://www.ocb	c.com/business-banking/accounts-and-serv	ices/velc 🔎 + 🗟 C 🗙 🍕	OCBC Business Ban	king - V ×	*	- □ ×
00	CBC Business Banking		Help & Support	OCBC Singapore	You're in Singapore	· 1
н	ome Accounts & Services	Loans Trade &	International		Large Corporates	
Velocity@	ocbc (Business In	ternet Banl	king)			E
Business Banking > Ve	elocity@ocbc (Business Internet Banking)					
Announcemer	nts					
Attention: All Service Main	TVelocity@ocbc customers using Mac ntenance (2 February 2013)	7 E-b 2010 - Di				
CPF eSubm	ission service will no longer be availab	le with effect from 1 Fet	oruary 2013	nistorical data before n	laintenance date	
Internet Expl	lorer 10 - Use in Compatibility Mode					
• FIEROX 15 &	above - the File upload function in Ve	locity@ocbc will not wor	K			
			Occessie	and the second s		
Login to Velocity@	Don't have access yet? Find	l out more		Accession of the second		
Manage your ca	ash flow with easy access to account i	nformation				

Enter your User Name, Password and Organisation ID



2. Enter the Security Code displayed on your token and click on **Submit**.

OCBC Bank		VelocNy@adec
	Digipass Verification Press the red button on your Digipass. Input the Security Code as displayed on your Digipass Security Code Submit Cancel	

3. You have now successfully login to Velocity@ocbc



Login using Firefox

1. Launch Firefox and go to bbmy.ocbc.com > Click on Login to Velocity@ocbc



2. Some Firefox user may encounter the following message.

Click the red plugin icon in the address bar and a message window will open. At the bottom of the message window, click the **Activate All Plugins** dropdown menu and choose **Always activate plugins for this site**.

Firefox 🔨 🕘 OCI	BC Business Banking - Velocity ×				
(e) a www.ocbc	.com/business-banking/accounts-and-services/velocity-landing				
N 88	Some plugins have been deactivated for your safety.				
Emplid	Java(TM) Platform SE 6 U Activate				
	Activate All Plugins 💌				
	Always a <u>c</u> tivate plugins for this site				
	Never activate plugins for this site				
	× Not Now				

3. You will be prompted to run Java before entering login credentials, select I accept the risk and want to run this app and Do not show this again for this app, then click on Run

			OCEC Group Home Contac	
	rity Warning		×	
	Do you want to run this applic	ation ?		e in : Singapore 👻
Internet Banking	An unsigned application permission to run.	on from the location bel	ow is requesting	
Welcome to	Location: https://bb.ocb	c.com/baliweb/58959/site//	1	v eriSign
	Running this application may be a s	ecurity risk		
Security Advis (13 March 201	Select the box below, then click run	to start the application	n	
We would like to	I accept the risk and want to run this app.			
Please click here			Run Cancel	
Extension of g	De antelesse this section for this section			2
All Velocity@ocl token. We under	Do not snow this again for this app			
the given time pe				
Hence, in response to fe	eedback from you, we have extended the	Learn how to clear you	r cache	
grace period for activat	aon of the new token al further house.	To refresh your cache:		
To further enhance the	security of your online banking, please	ro remean your cache.		

4. Enter your User Name, Password and Organisation ID

elocity - Mozilla Firefox			
https://bbmy.ocbc.com/baliweb/59046/site/defaultskin/en_US/	ntml/static/logon_box	htm	
		OCBC Group Home	Contact Us
OCBC Bank	Langu	ge: English <u>中文</u>	You are in : Singapore 👻
met Banking			
Welcome to Login@Velocity			v eriSign
IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)	Login		
As part of our ongoing efforts to serve you better, we will be	User Name	DEMO	3
conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer	Password		3
be available on Velocity@ocbc. We strongly recommend that you	Organisation ID	DEMO	2
date, for your future reference.		Login	
CPF e Submission service will no longer be available			
With effect from 1 Feb 2013, CPF eSubmission service will no longer	Service Maintenand	e (02 February 2013	N 10
can submit your employees' CFP contribution details and make payment electronically, please click here.	We are upgrading our Velocity@ocbc access	system to serve you be will not be available fro	tter. Please note that om Saturday, 02
Internet Explorer 10 – Use in Compatibility Mode	February 2013, 1pm to Sunday, 03 February 2013, 3am. We		
If you wish to use internet Explorer 10 with Velocity@ocbc, you will have to activate E's Compatibility Mode function. It's easy - you can see how to do so here.	Having Difficulty Accessing Velocity@ocbc?		bc?
Firefox 15 & above	There was a maintenance done on 15 Dec 2012. If you should		2. If you should
You may use Firefox 15 & above to view your account details and to create payments. However, the file upload function will not work. If you need that function, you'll have to downgrade your Firefox browner (ethymclear) headed of the second seco	experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache. Windows users: Press [CTRL]+[F6]		c, you can try again by
Browser Compatibility Update	Mac users: Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)		

5. Enter the Security Code displayed on your token and click on **Submit**.

OCBC Bank		Veloc Ny@actsc
	Digipass Verification Press the red button on your Digipass. Input the Security Code as displayed on your Digipass Security Code Submit Cancel	

6. You will be prompted to run Java for the second time, select I accept the risk and want to run this app and Do not show this again for this app, then click on Run

Security Warning	×
Do you want to run this application?	
An unsigned application from the location below is requesting permission to run.	
Location: https://bb.ocbc.com/baliweb/58959/site//	
Running this application may be a security risk More Information	
Select the box below, then click run to start the application	
\checkmark I accept the risk and want to run this app.	
Run Cance	a
Do not show this again for this aga	

7. You have now successfully login to Velocity@ocbc

