

**Velocity@ocbc**

**Guide for Mac Users**



## Have you been unable to login with your Mac?

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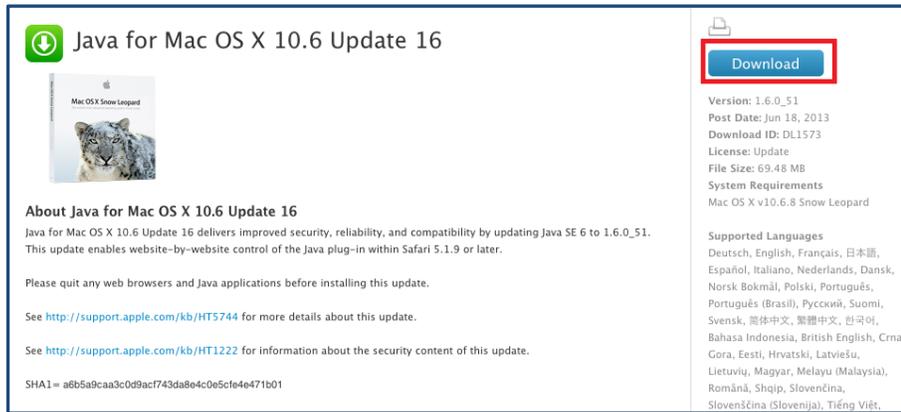
It could be because the Java software in your Mac OSX needs updating.

Here are the steps to download Java:

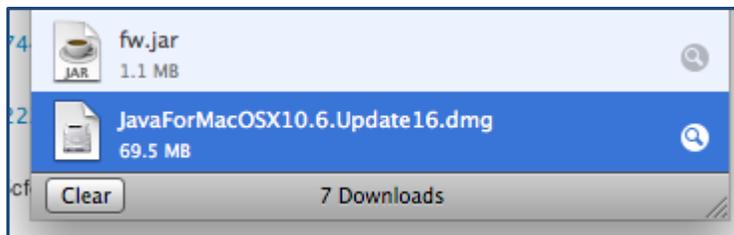
- For **Snow Leopard 10.6.X users**, please [click here](#).
- For **Lion (10.7.X) & Mountain Lion (10.8.X) users**, please [click here](#).

# Download Java for Mac Snow Leopard

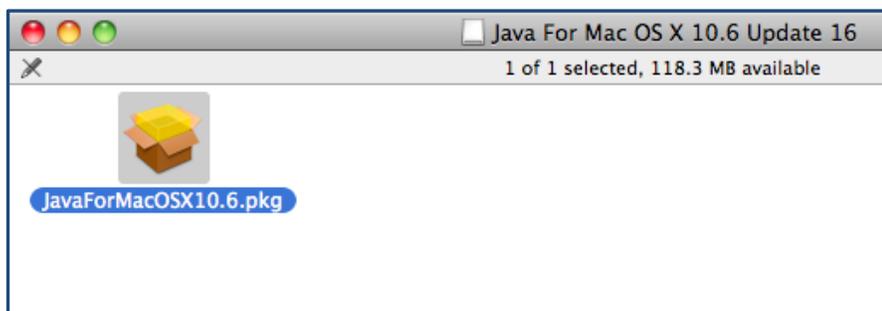
1. Go to <http://support.apple.com/kb/dl1573> and click on **Download**



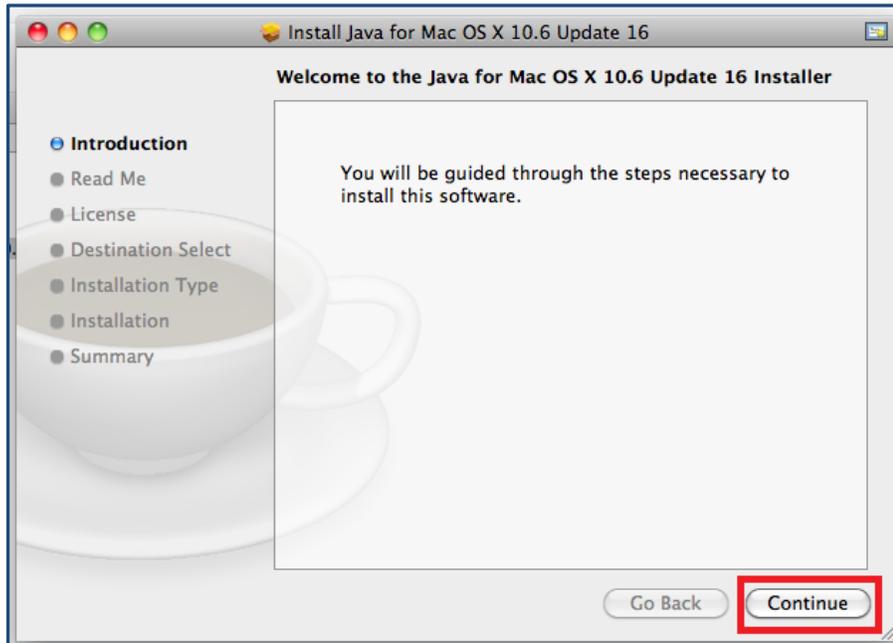
2. Double click on the newly downloaded file



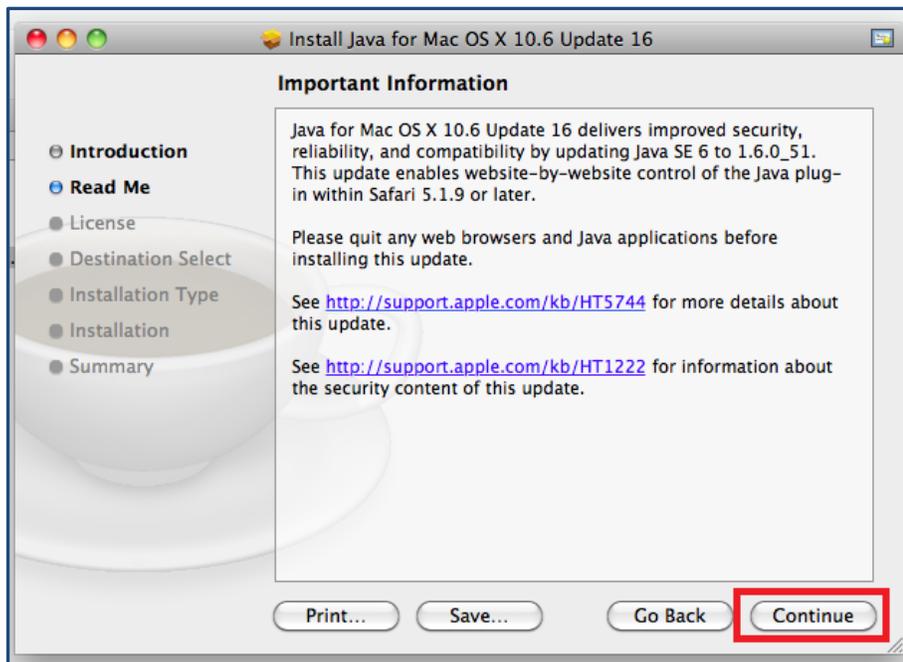
3. Double click on installation package



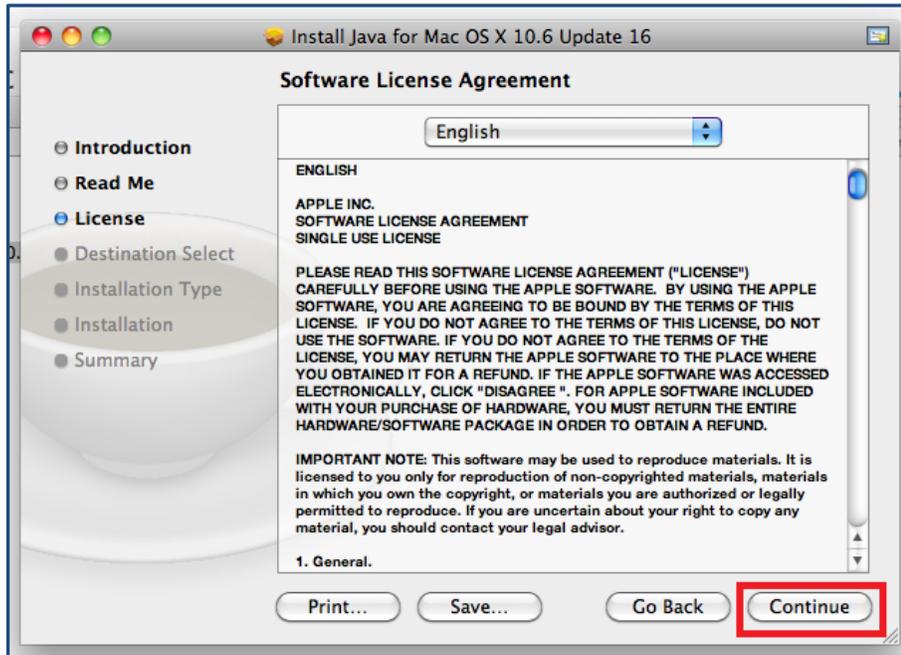
4. Click on **Continue** to start the installation



5. Click on **Continue** to accept the information



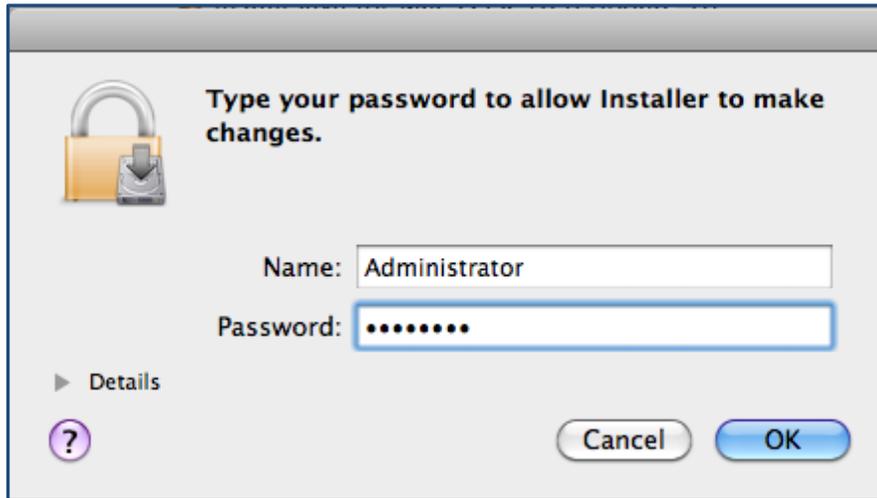
6. Click on **Continue** to accept the license agreement



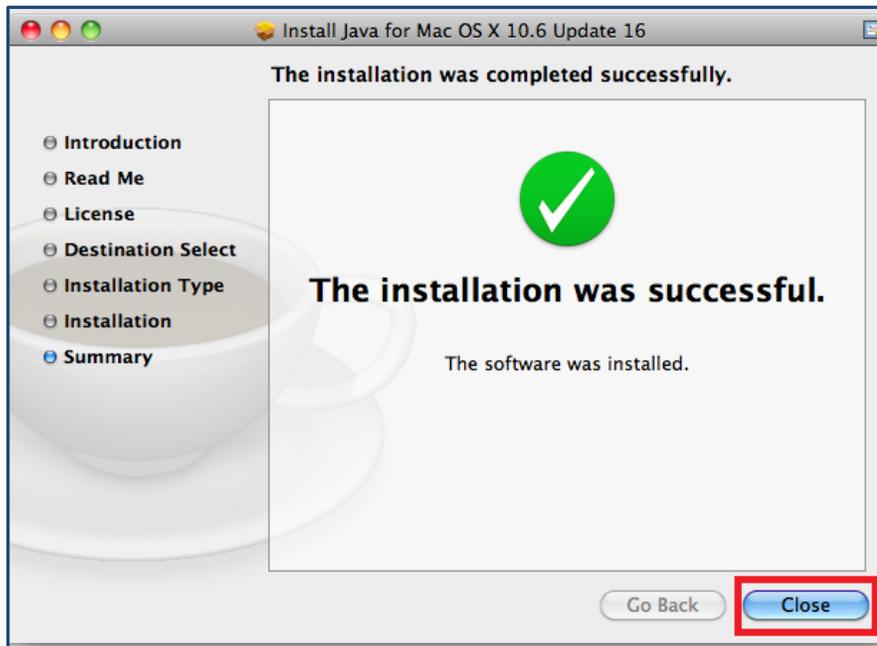
7. Click on **Agree** to continue installing the software



8. Enter your Administrator Password



9. Click on Close to complete the installation.



10. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**

The screenshot shows the OCBC Business Banking website. At the top, there is a navigation menu with options: Home, Accounts & Services, Loans, Trade & International, and Large Corporates. Below the menu, the page title is "Velocity@ocbc (Business Internet Banking)". A yellow announcement box contains several notices, including one about Mac users. A red box highlights the "Login to Velocity@ocbc" button. Below the button, there are links for "Don't have access yet? Find out more" and a list of services: "Manage your cash flow with easy access to account information", "Pay bills, process payroll and transfer funds online", and "Transfer funds overseas without the hassle of paper forms".

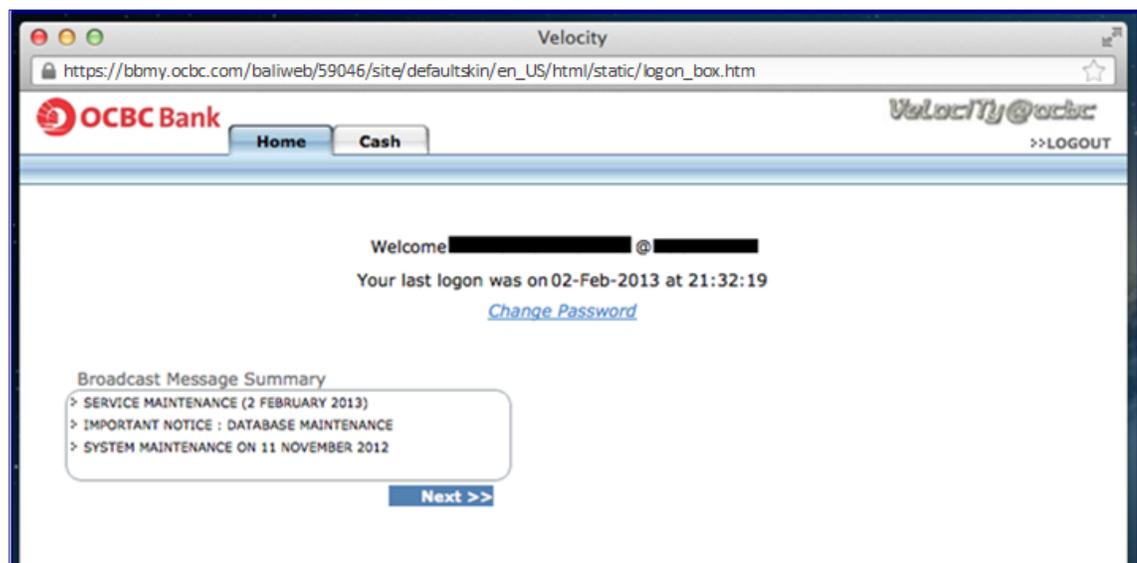
11. Enter your **User Name**, **Password** and **Organisation ID**

The screenshot shows the "Welcome to Login@Velocity" page. The page has a red header with the "VeriSign" logo. The main content area is divided into two columns. The left column contains a section titled "All Velocity@ocbc customers using Mac" with a warning about Java applets on Mac computers. Below this is an "IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)" section. The right column contains a "Login" form with three input fields: "User Name" (containing "DEMO"), "Password" (containing "\*\*\*\*\*"), and "Organisation ID" (containing "DEMO"). A "Login" button is located below the fields. Below the login form is a section titled "Having Difficulty Accessing Velocity@ocbc?" with instructions for users experiencing access issues.

12. Enter the Security Code displayed on your token and click on **Submit**.



13. You have now successfully login to Velocity@ocbc



# Download Java for Mac Lion & Mac Mountain Lion

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1. Go to [java.com](http://java.com) > Click on **Free Java Download**



2. Click on **Agree and Start Free Download**



3. Launch the download folder (at the bottom right of the MacBook screen) and double click on the downloaded file.



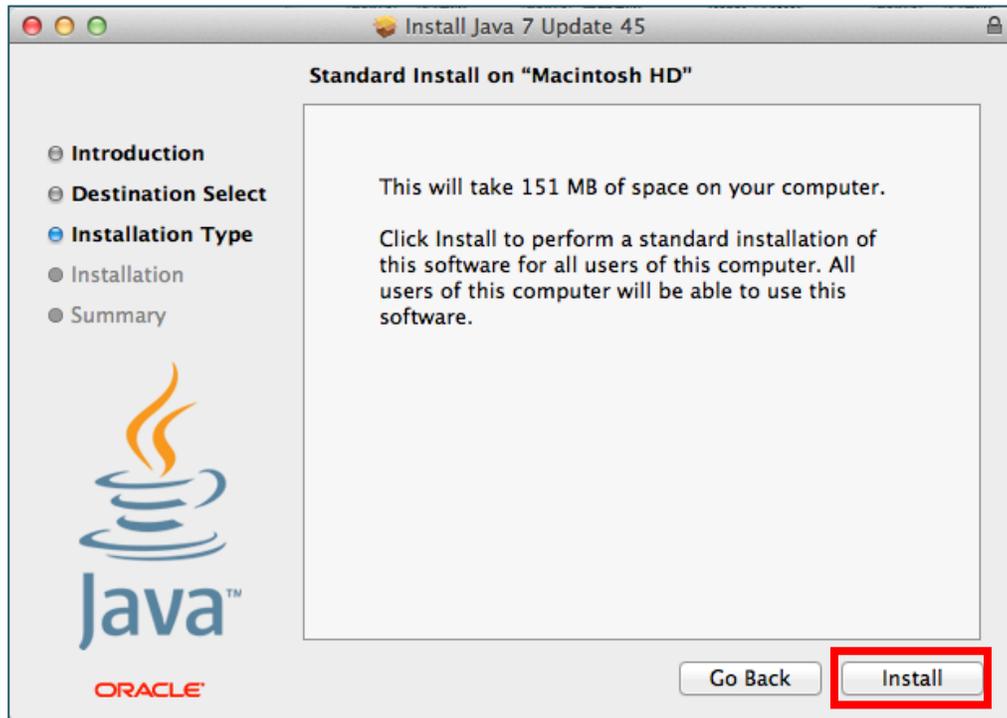
4. Double click on the icon to install.



5. Click on **Continue**.



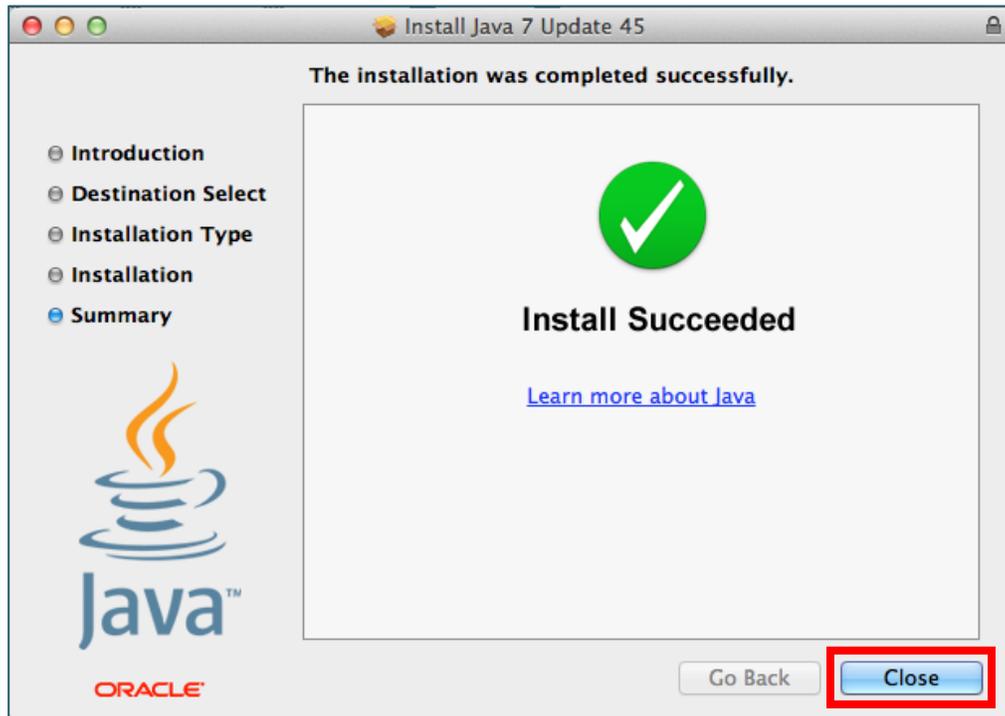
6. Click on **Install**.



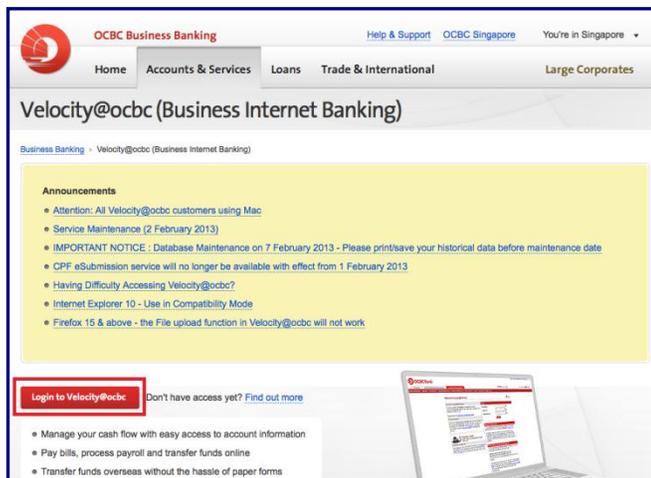
7. Enter your Administrator Password and click on **Install Software**.



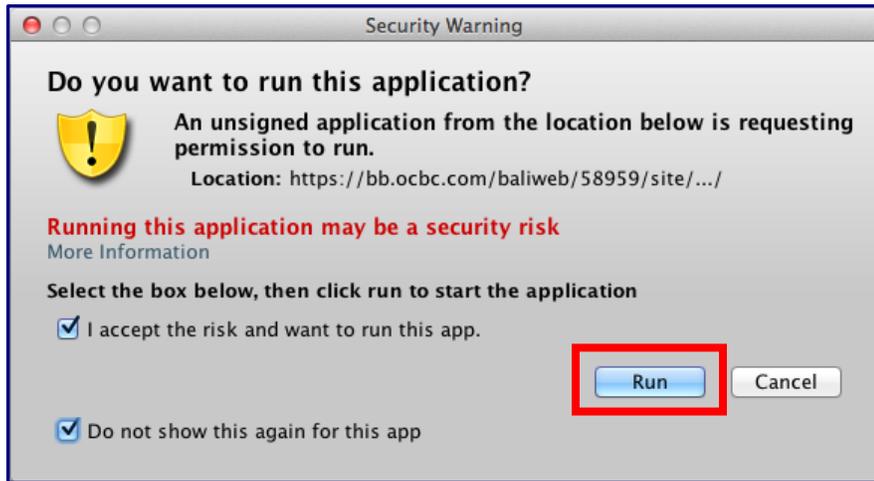
8. Installation will take some time. Click on “Close” to complete the installation.



9. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**



10. You will be prompted to run Java, select **I accept the risk and want to run this app** and **Do not show this again for this app** and click on **Run**.



11. Enter your **User Name**, **Password** and **Organisation ID**

Welcome to Login@Velocity		VeriSign
<b>All Velocity@ocbc customers using Mac</b>	<b>Login</b>	
We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.	<b>User Name</b>	DEMO ?
	<b>Password</b>	..... ?
	<b>Organisation ID</b>	DEMO ?
		Login
<b>IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)</b>	<b>Having Difficulty Accessing Velocity@ocbc?</b>	
As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.	There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache.	
	<b>Windows users:</b> Press [CTRL]+[F5] <b>Mac users:</b> Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)	

12. Enter the Security Code displayed on your token and click on **Submit**.



13. You have now successfully login to Velocity@ocbc

