

**Velocity@ocbc**

**Guide for Mac Users**



## Have you been unable to login with your Mac?

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It could be because the Java software in your Mac OSX needs updating.

Here are the steps to download Java:

- For **Snow Leopard 10.6.X users**, please [click here](#).
- For **Lion (10.7.X) & Mountain Lion (10.8.X) users**, please [click here](#).

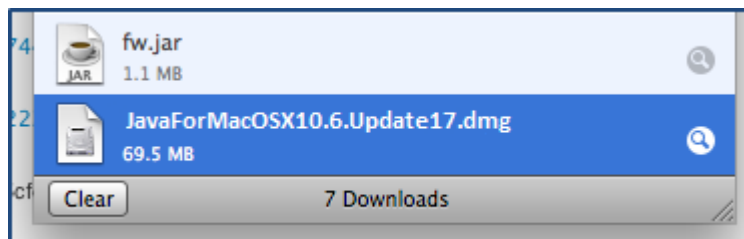
# Download Java for Mac Snow Leopard

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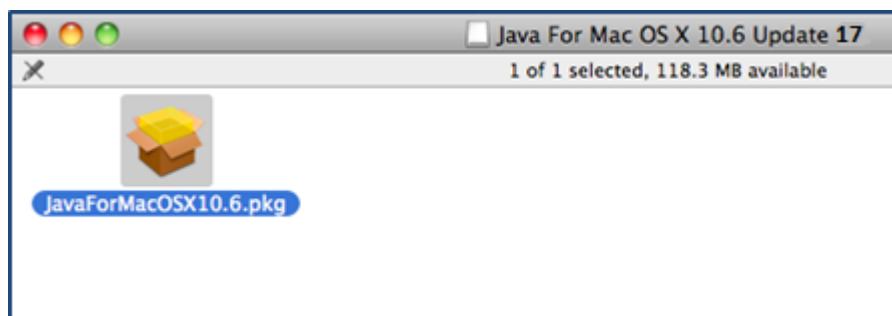
1. Go to <http://support.apple.com/kb/dl1573> and click on **Download**



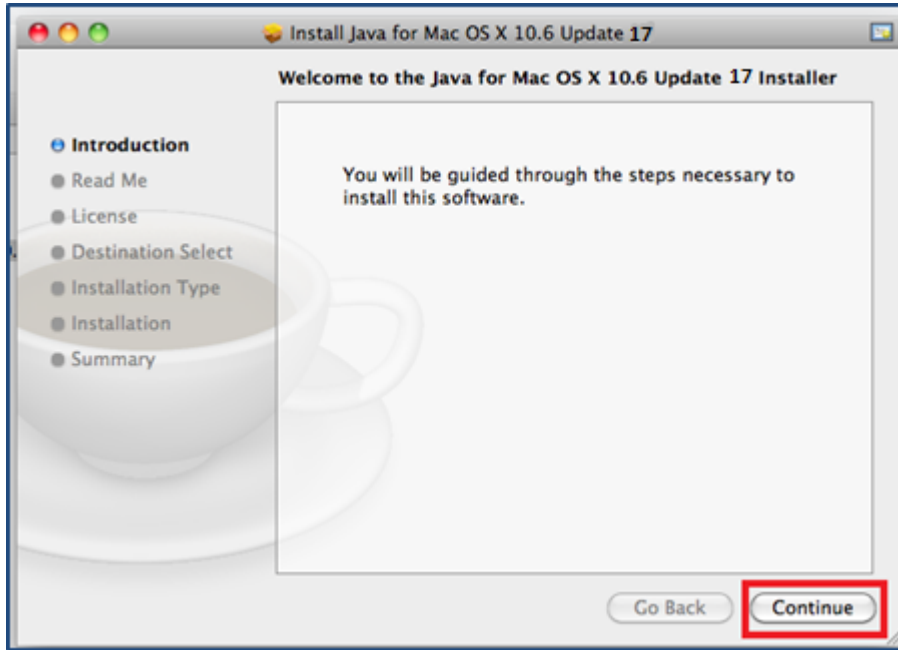
2. Double click on the newly downloaded file



3. Double click on installation package



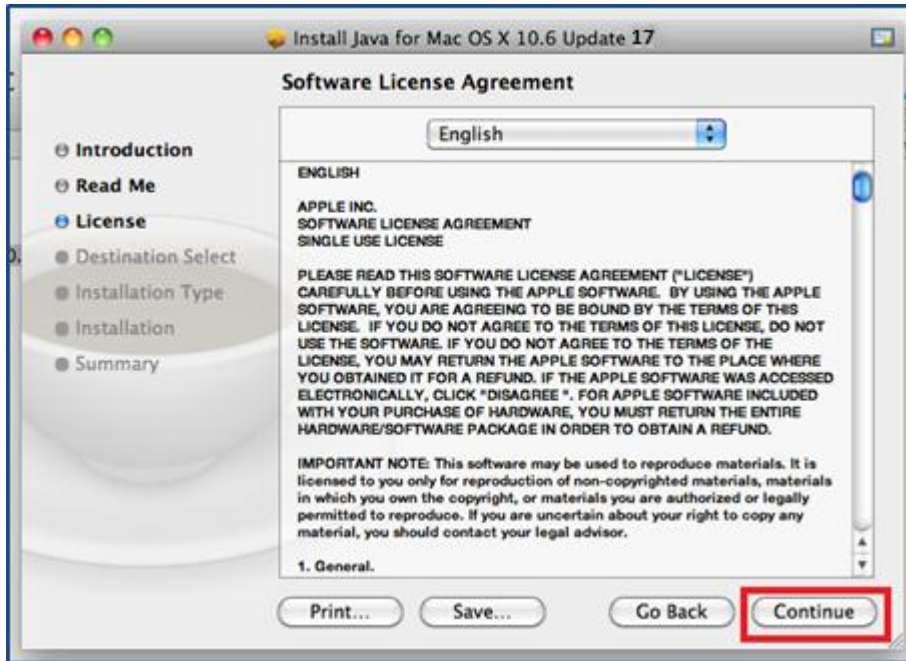
4. Click on **Continue** to start the installation



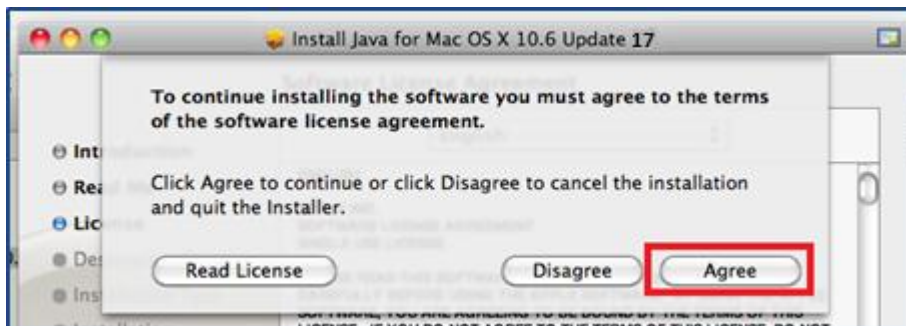
5. Click on **Continue** to accept the information



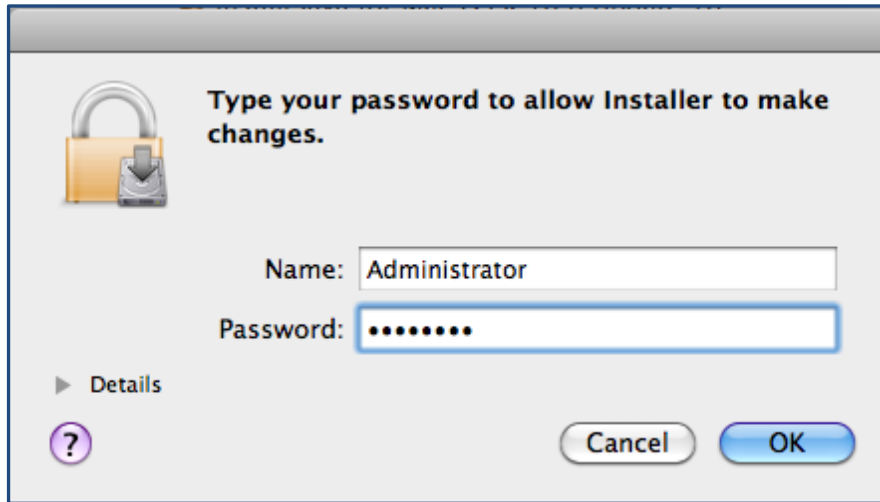
6. Click on **Continue** to accept the license agreement



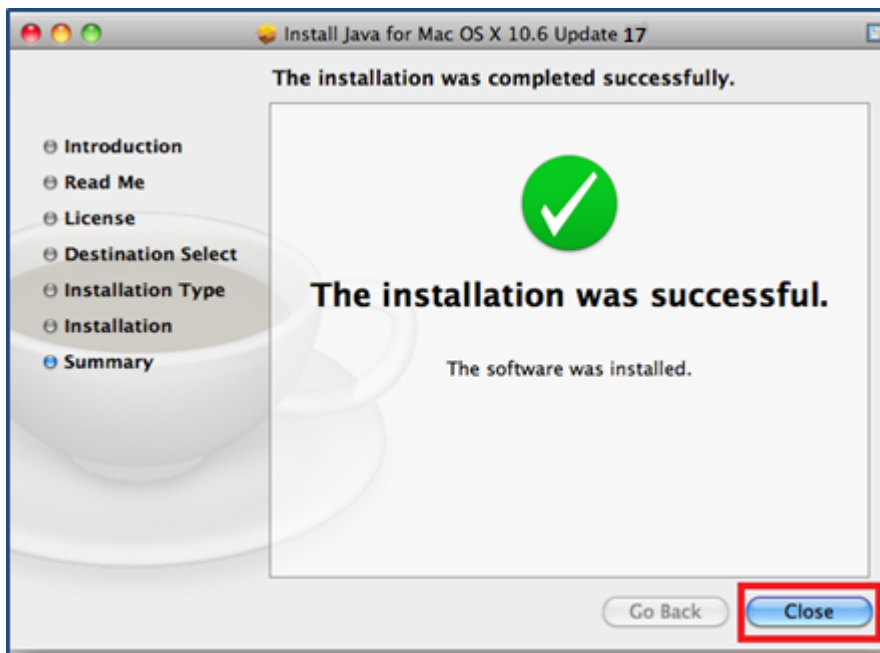
7. Click on **Agree** to continue installing the software



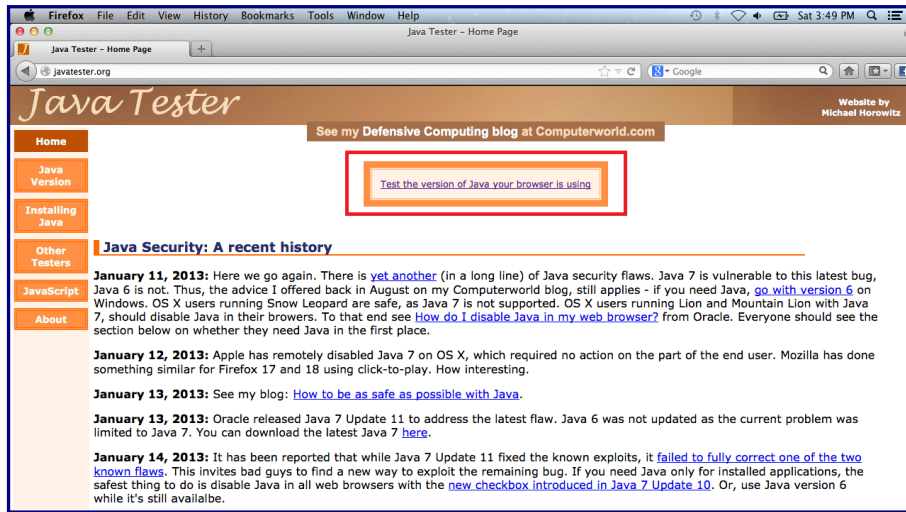
8. Enter your Administrator Password



9. Click on Close to complete the installation.



10. Next, go to [www.javatester.org](http://www.javatester.org) and click on **Test the version of Java your browser is using**.



11. If Java is working, you should be able to see a Pink Box.



12. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**

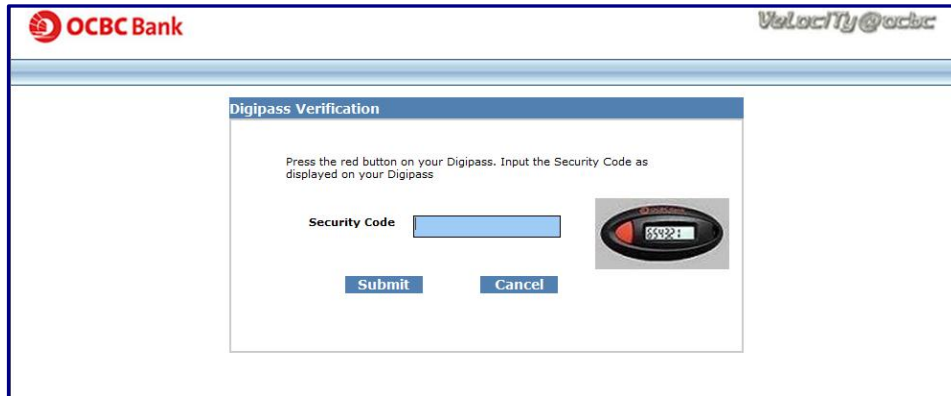
The screenshot shows the OCBC Business Banking website. At the top, there is a navigation menu with options: Home, Accounts & Services, Loans, Trade & International, and Large Corporates. Below the menu, the page title is "Velocity@ocbc (Business Internet Banking)". There is a sub-header "Business Banking > Velocity@ocbc (Business Internet Banking)". A yellow box contains "Announcements" with several links. A red box highlights the "Login to Velocity@ocbc" button. Below the button, there is a list of services: "Manage your cash flow with easy access to account information", "Pay bills, process payroll and transfer funds online", and "Transfer funds overseas without the hassle of paper forms".

13. Enter your **User Name**, **Password** and **Organisation ID**

The screenshot shows the "Welcome to Login@Velocity" page. The page has a red header with the "VeriSign" logo. Below the header, there are two main sections. The left section is titled "All Velocity@ocbc customers using Mac" and contains a message about Java applets. The right section is titled "Login" and contains a form with three input fields: "User Name" (with "DEMO" entered), "Password" (with "\*\*\*\*\*" entered), and "Organisation ID" (with "DEMO" entered). There is a "Login" button below the form. Below the login form, there is a section titled "Having Difficulty Accessing Velocity@ocbc?" with instructions on how to refresh the browser cache. At the bottom, there is an "IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)" section with details about the maintenance.

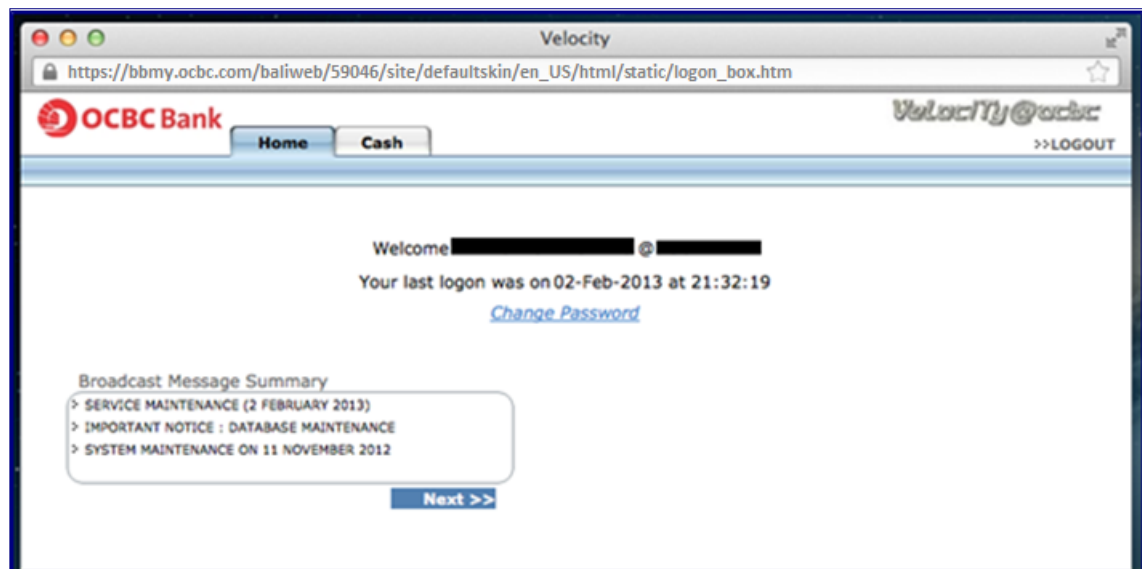


14. Enter the Security Code displayed on your token and click on **Submit**.



The screenshot shows the OCBC Bank Velocity@ocbc Digipass Verification page. At the top left is the OCBC Bank logo, and at the top right is the Velocity@ocbc logo. The main content area is titled "Digipass Verification" and contains the following text: "Press the red button on your Digipass. Input the Security Code as displayed on your Digipass". Below this text is a "Security Code" label followed by a text input field. To the right of the input field is an image of a Digipass token displaying the security code "55921". Below the input field and the token image are two buttons: "Submit" and "Cancel".

15. You have now successfully login to Velocity@ocbc



# Download Java for Mac Lion & Mac Mountain Lion

1. Go to [java.com](http://java.com) > Click on **Free Java Download**



2. Click on **See all Java downloads**

Help Resources

- » [What is Java?](#)
- » [Remove Older Versions](#)
- » [Disable Java](#)
- » [Error Messages](#)
- » [Troubleshoot Java](#)
- » [Other Help](#)

Offline Installation

Trouble downloading?  
Try the [offline installer](#)

## Download Java for Windows

**Recommended Version 8 Update 25 (filesize: 623 KB)**

**Agree and Start Free Download**

By downloading Java you acknowledge that you have read and accepted the terms of the [end user license agreement](#)

 When your Java installation completes, you may need to restart your browser (close all browser windows and re-open) to enable the Java installation.

- » [Installation Instructions](#)
- » [System Requirements](#)

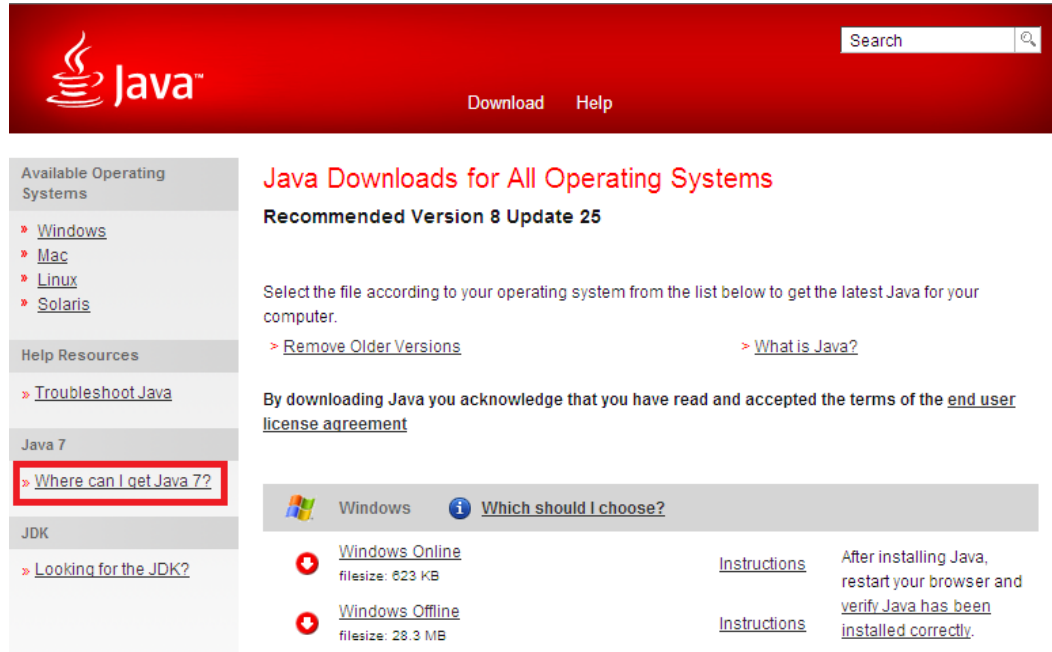
Not the right operating system? [See all Java downloads.](#)

Java software for your computer, or the Java Runtime Environment, is also referred to as the Java Runtime, Runtime Environment, Runtime, JRE, Java Virtual Machine, Virtual Machine, Java VM, JVM, VM, Java plug-in, Java plugin, Java add-on or Java download.

[Select Language](#) | [About Java](#) | [Support](#) | [Developers](#)  
[Privacy](#) | [Terms of Use](#) | [Trademarks](#) | [Disclaimer](#)

ORACLE

3. Click on **Where can I get Java 7?**



The screenshot shows the Java website's navigation menu on the left. The link '> Where can I get Java 7?' is highlighted with a red box. The main content area is titled 'Java Downloads for All Operating Systems' and 'Recommended Version 8 Update 25'. It includes a search bar, 'Download' and 'Help' links, and a list of operating systems: Windows, Mac, Linux, and Solaris. Below this, there are links for 'Remove Older Versions' and 'What is Java?'. A disclaimer states: 'By downloading Java you acknowledge that you have read and accepted the terms of the [end user license agreement](#)'. A section for 'Windows' is visible, with a sub-link 'Which should I choose?'. Two download options are listed: 'Windows Online' (623 KB) and 'Windows Offline' (28.3 MB), each with an 'Instructions' link. A note at the bottom right says: 'After installing Java, restart your browser and [verify Java has been installed correctly.](#)'

4. Click on **Java 7 downloads**



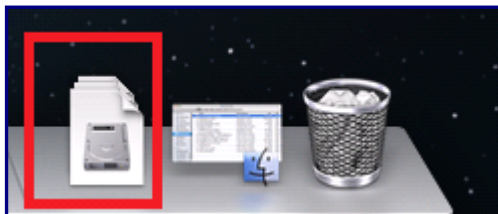
The screenshot shows the 'Java 7 Information' page. The navigation menu on the left has 'HELP RESOURCES' expanded, listing links like 'Installing Java', 'Remove Older Versions', 'Disable Java', 'Using Java', 'General Questions', 'Mobile Java', 'Security', and 'Support Options'. Below the menu is a 'Get Help Now!' button. The main content area is titled 'Java 7 Information' and includes a printer icon. It states: 'This article applies to: • Java version(s): 7.0'. A section titled 'Java SE 7 End of Public Updates Notice' explains that after April 2015, Oracle will no longer post updates of Java SE 7 to its public download sites. Existing Java SE 7 downloads already posted as of April 2015 will remain accessible in the [Java Archive](#) on Oracle Technology Network. Developers and end-users are encouraged to update to more [recent Java SE versions](#) that remain available for public download in order to continue receiving public updates and security enhancements. Links for 'Java SE Public Updates' and 'Oracle Java SE Commercial Offering Releases' are provided. A section titled 'Where can I get Java 7 downloads?' contains the link '[Java 7 downloads](#)', which is highlighted with a red box. Below this, it says: 'are available on java.com until April 2015.' At the bottom, there is a 'MORE TECHNICAL INFORMATION' section.

5. Click on **Mac OS X**



The screenshot shows the Java website's download page. At the top, there is a red header with the Java logo and a search bar. Below the header, there are navigation links for "Download" and "Help". On the left side, there is a sidebar with "Available Operating Systems" (Windows, Mac, Linux, Solaris), "Help Resources" (Troubleshoot Java, Java 8), and "JDK" (Looking for the JDK?). The main content area is titled "Free Java Download" and "Recommended Version 7 Update 71". A yellow box contains a notice about the end of public updates for Java SE 7. Below this, there is a disclaimer about the license agreement. The page is divided into sections for "Windows" and "Mac OS X". The "Windows" section has two options: "Windows Online" (915 KB) and "Windows Offline" (28.0 MB), each with a download icon and a link to instructions. The "Mac OS X" section has one option: "Mac OS X (10.7.3 version and above)" (48.5 MB), which is highlighted with a red box. It also includes a download icon and a link to instructions. The instructions for the Mac OS X version state: "After installing Java, you may need to reload or quit your browser in order to enable Java in your browser."

6. Launch the download folder (at the bottom right of the MacBook screen) and double click on the downloaded file.



7. Double click on the icon to install.



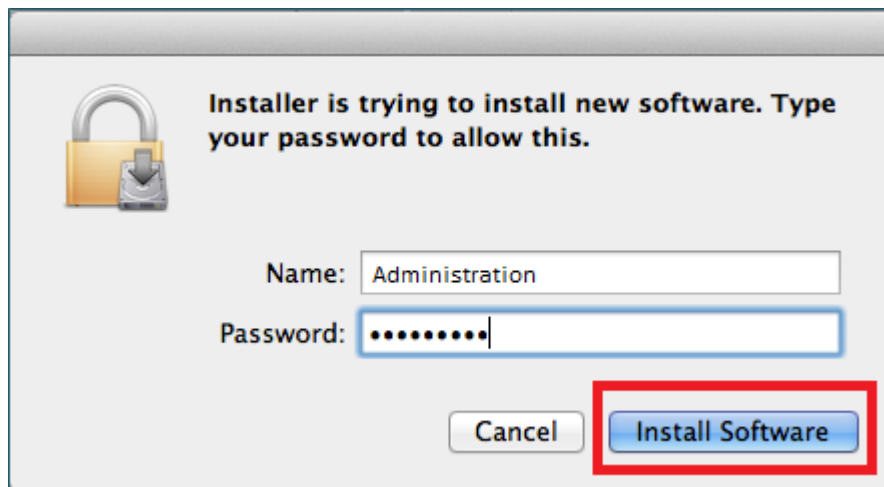
8. Click on **Continue**.



9. Click on **Install**.



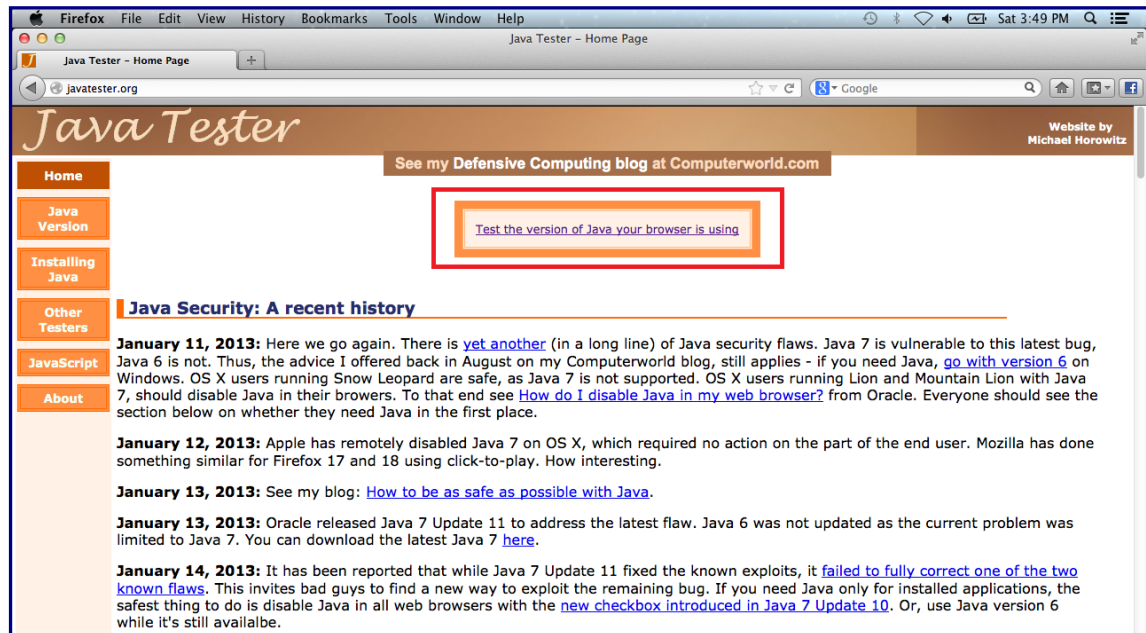
10. Enter your Administrator Password and click on **Install Software**.



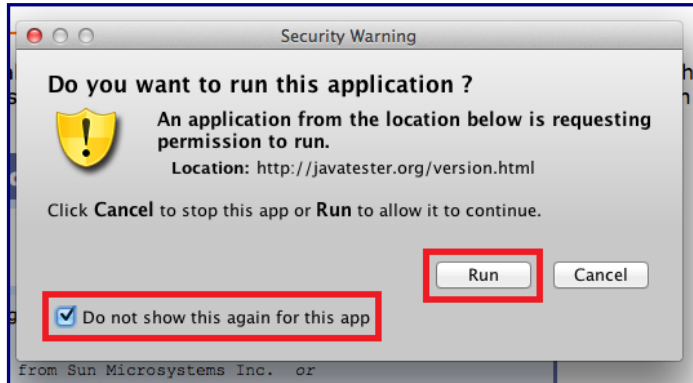
11. Installation will take some time. Click on “Close” to complete the installation.



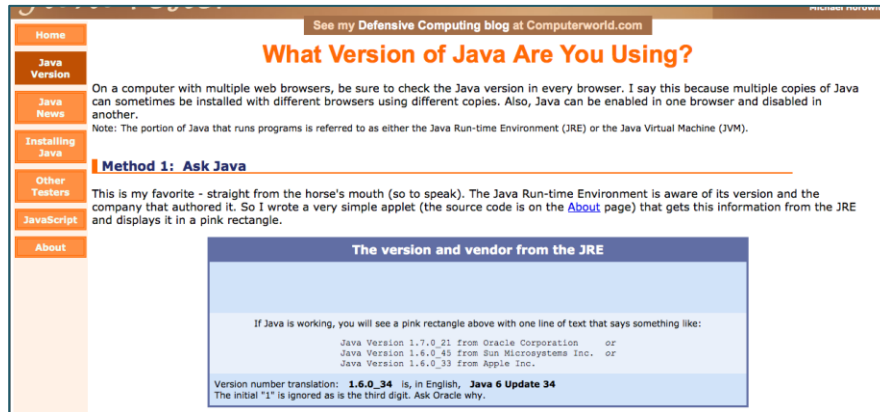
12. Next, go to [www.javatester.org](http://www.javatester.org) and click on **Test the version of Java your browser is using**.



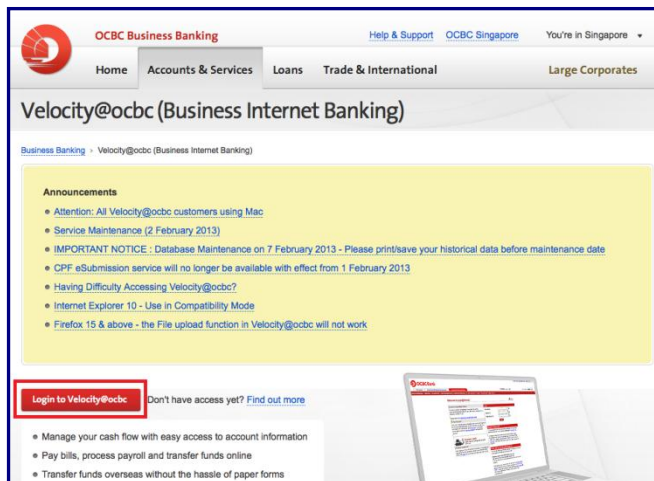
13. You will be prompted to run Java, select **Do not show this again for this app** and click on **Run**.



14. If Java is working, you should be able to see a Blue Box.

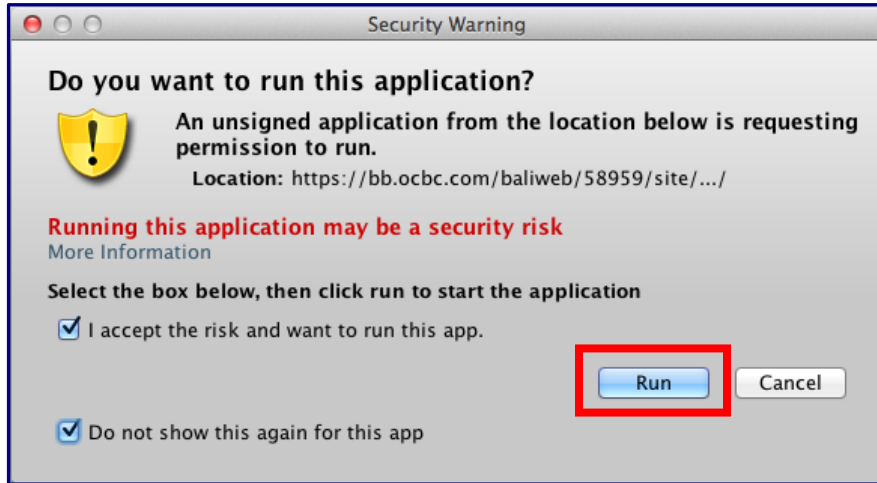


15. Type **bbmy.ocbc.com** on Firefox browser, click on **Login to Velocity@ocbc**





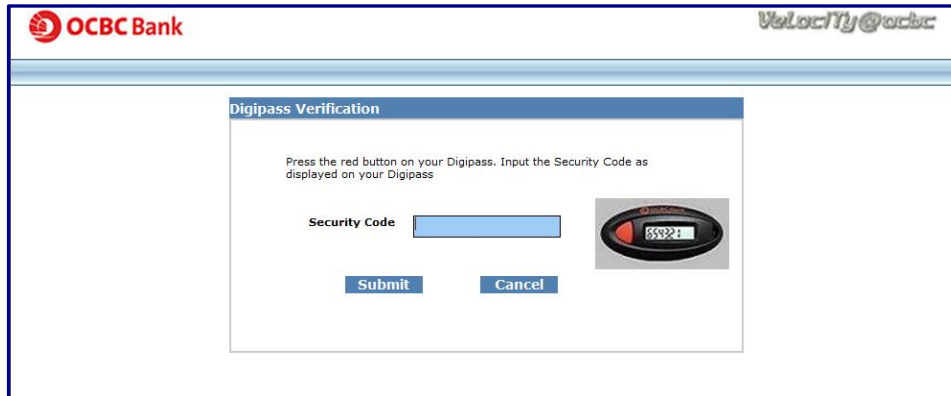
16. You will be prompted to run Java, select **I accept the risk and want to run this app** and **Do not show this again for this app** and click on **Run**.



17. Enter your **User Name**, **Password** and **Organisation ID**

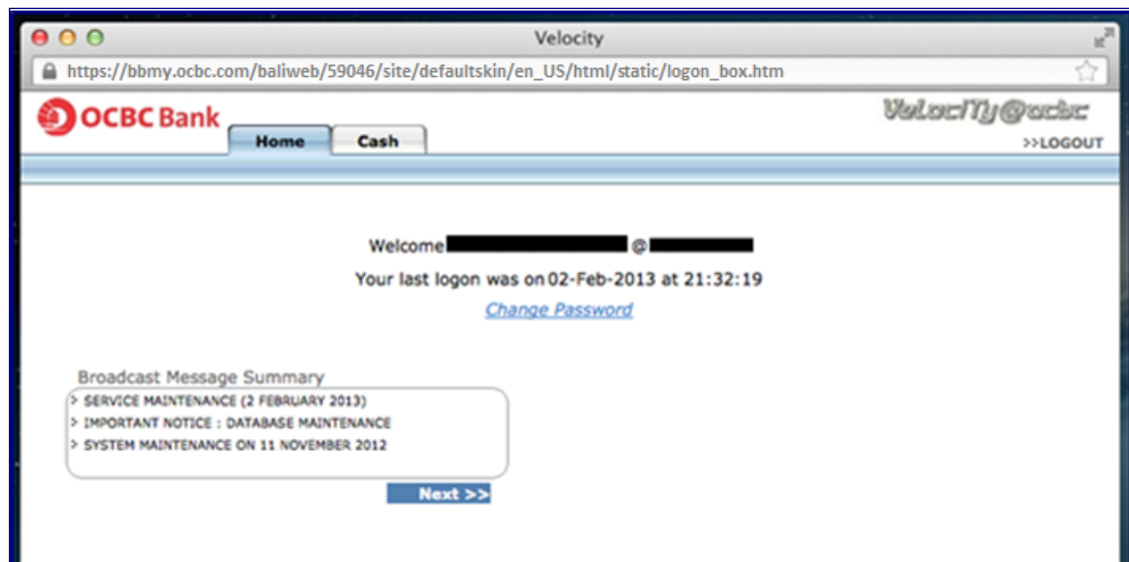
Welcome to Login@Velocity		VeriSign
<b>All Velocity@ocbc customers using Mac</b>	<b>Login</b>	
We recently found that Mac computers can no longer support Java applets. As a result, Velocity@ocbc which runs on Java applets can no longer be accessed on Mac computers. Although we regret this situation, we seek our customers' understanding to access Velocity@ocbc on PCs with Windows Operating Systems (Windows 8, Windows 7, Windows Vista, Windows XP) or to make alternative arrangements for immediate transactions to be made. Customers can call our Business Banking Customer Service Centre (+65 6538 1111) for assistance from 8.30am – 6.00pm (Mondays – Fridays). We are currently working on a solution and will inform our customers of any updates.	<b>User Name</b>	DEMO ?
	<b>Password</b>	..... ?
	<b>Organisation ID</b>	DEMO ?
		Login
<b>IMPORTANT NOTICE : DATABASE MAINTENANCE (7 February 2013)</b>	<b>Having Difficulty Accessing Velocity@ocbc?</b>	
As part of our ongoing efforts to serve you better, we will be conducting our database maintenance on 7 February 2013. After this date, all historical data on or before 31 December 2011 will no longer be available on Velocity@ocbc. We strongly recommend that you print/save your historical data before the stipulated maintenance date, for your future reference.	There was a maintenance done on 15 Dec 2012. If you should experience difficulty accessing Velocity@ocbc, you can try again by refreshing your browser cache.	
	<b>Windows users:</b> Press [CTRL]+[F5] <b>Mac users:</b> Press [Command]+[R] (If you have OS X10.7.X or above, please make sure you have java installed)	

18. Enter the Security Code displayed on your token and click on **Submit**.



The screenshot shows the OCBC Bank Velocity@ocbc Digipass Verification interface. At the top left is the OCBC Bank logo, and at the top right is the Velocity@ocbc logo. The main content area is titled "Digipass Verification" and contains the following text: "Press the red button on your Digipass. Input the Security Code as displayed on your Digipass". Below this text is a "Security Code" input field. To the right of the input field is an image of a Digipass token displaying the security code "65921". Below the input field and the token image are two buttons: "Submit" and "Cancel".

19. You have now successfully login to Velocity@ocbc



The screenshot shows the OCBC Bank Velocity@ocbc user dashboard. At the top left is the OCBC Bank logo, and at the top right is the Velocity@ocbc logo. Below the logo is a navigation bar with "Home" and "Cash" buttons. In the top right corner, there is a "LOGOUT" link. The main content area displays a welcome message: "Welcome [redacted] @ [redacted]". Below this, it says "Your last logon was on 02-Feb-2013 at 21:32:19" and provides a "Change Password" link. There is also a "Broadcast Message Summary" section with a list of messages: "SERVICE MAINTENANCE (2 FEBRUARY 2013)", "IMPORTANT NOTICE : DATABASE MAINTENANCE", and "SYSTEM MAINTENANCE ON 11 NOVEMBER 2012". A "Next >>" button is located at the bottom of the broadcast message summary.