

Velocity@ocbc

Guide to add
<https://bbmy.ocbc.com>
as trusted site in **Java 7**
Update 55

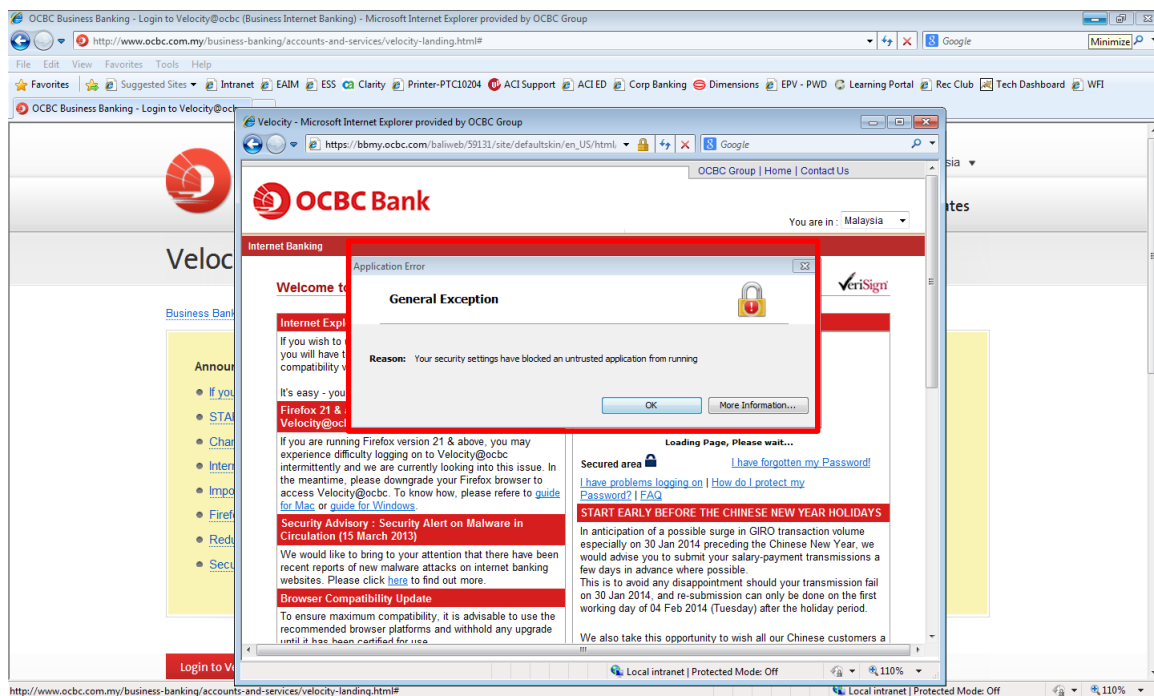


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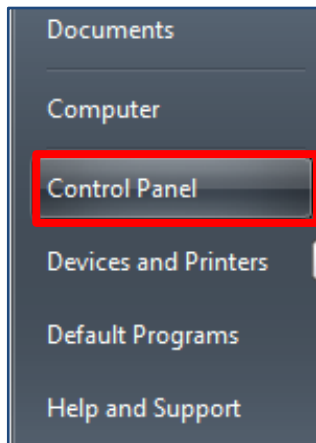
Java 7 Update 55 (difficulty logging into Velocity@ocbc)

1. You will be prompted below error message when you tried to login to Velocity@ocbc after you have upgraded to Java 7 Update 55.

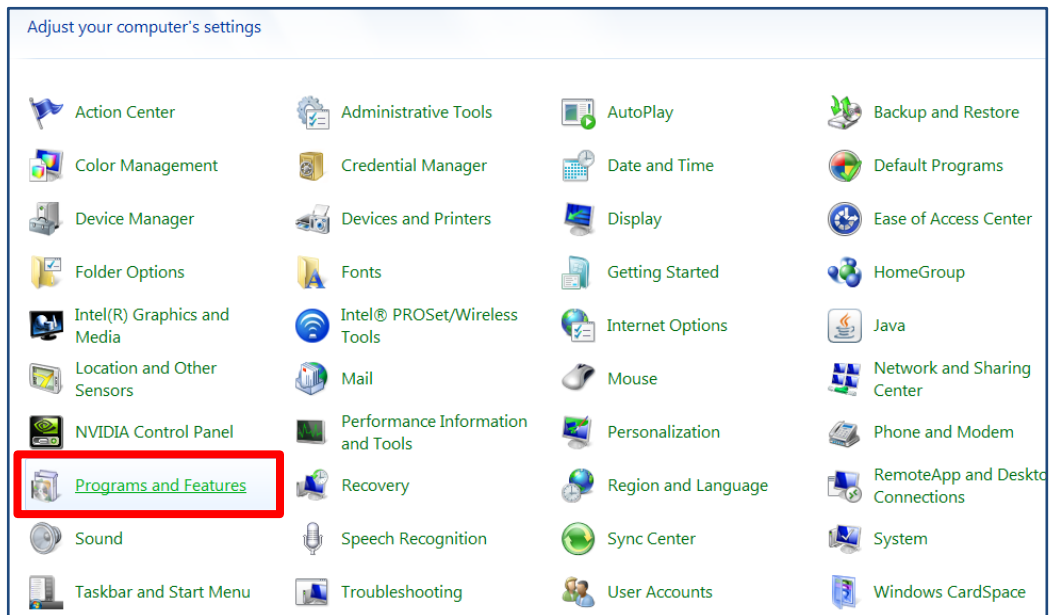


Uninstall Java Prior Version

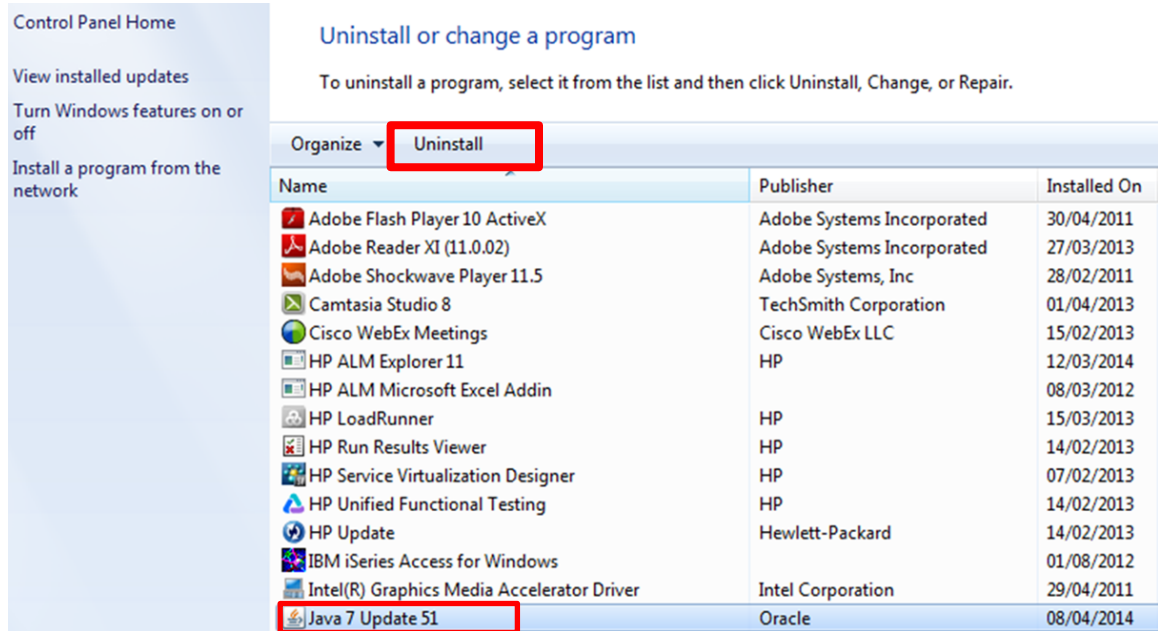
2. Log in to an administrator account. Go to **Start > Control Panel**



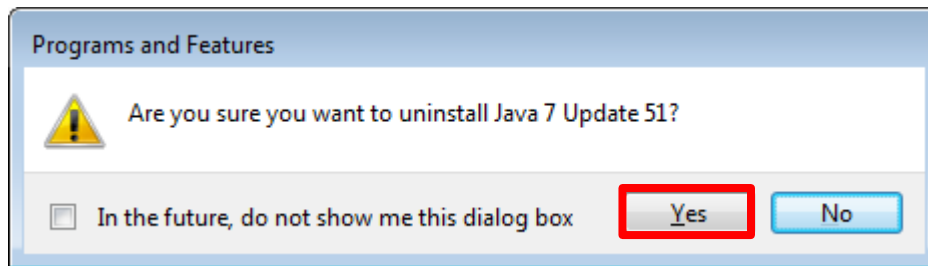
3. Click on **Programs and Features**



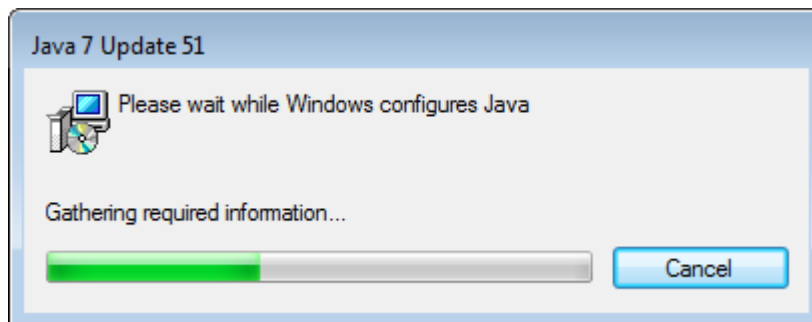
- Click on the prior Java version and click **Uninstall**



- Click on **Yes** to proceed with the uninstallation.

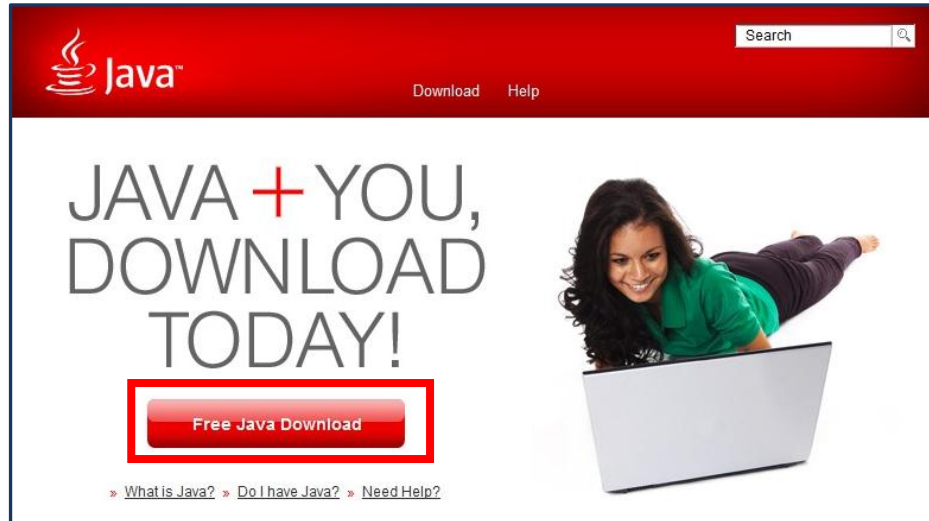


- Please wait while the system is uninstalling Java.

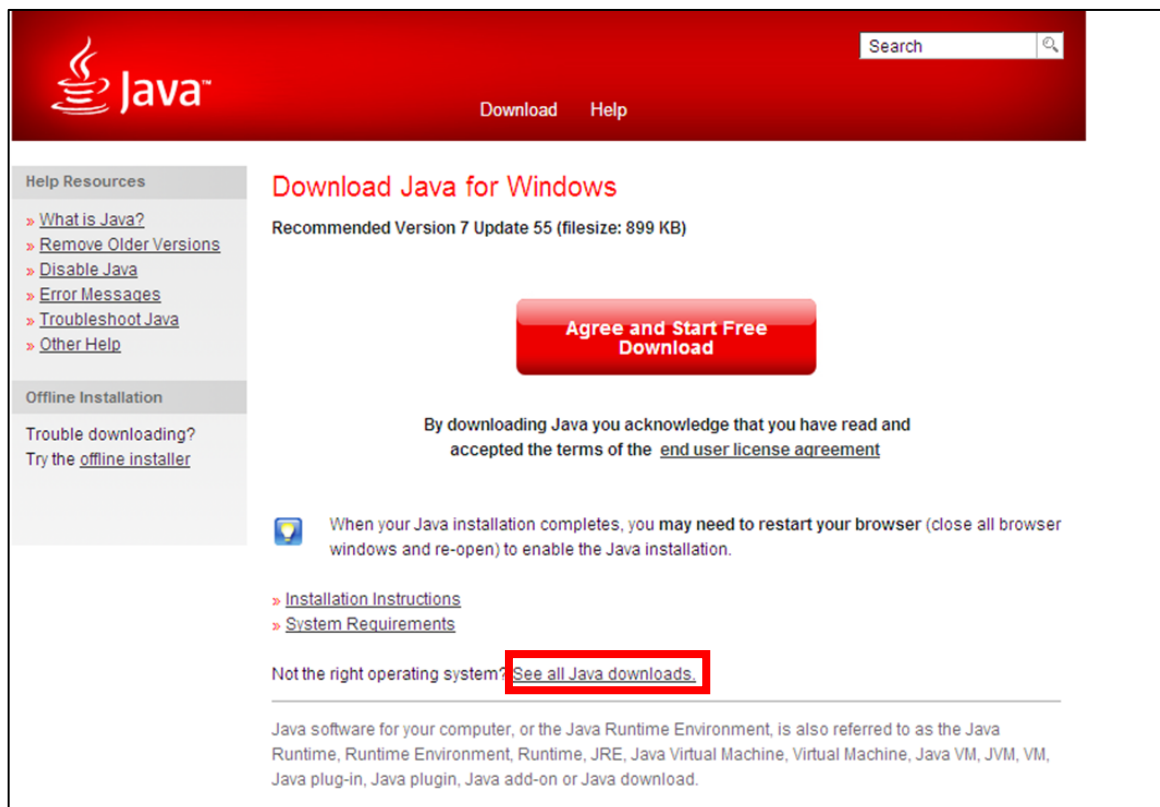


Install latest Java on Windows PC

1. Launch a browser and go to java.com > Click on **Free Java Download**



2. Click on **See all Java downloads**



3. Click on **Windows Offline (32-bit)** > **Save**

Java™

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Recommended Version 7 Update 55

Select the file according to your operating system from the list below to get the latest Java for your computer.

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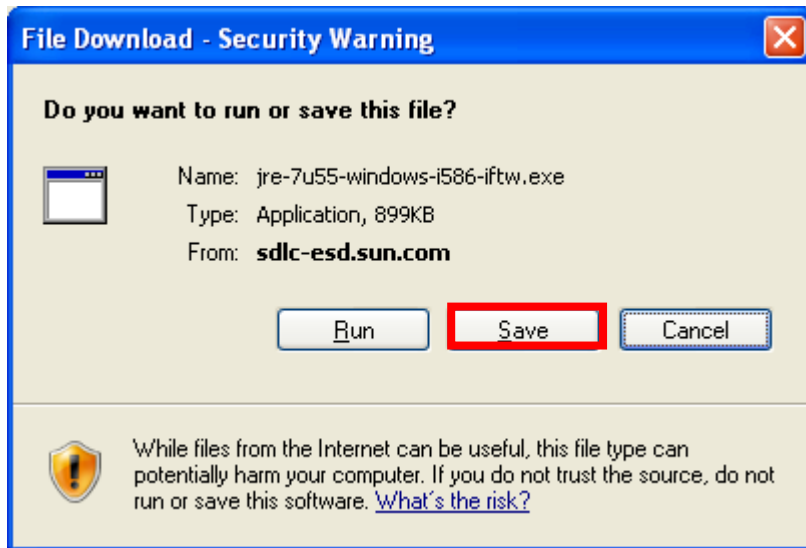
[Information about the 64-bit Java plug-in](#)

Mac OS X [Mac Download FAQ](#)

- Mac OS X (10.7.3 version and above)
filesize: 48.4 MB [Instructions](#)

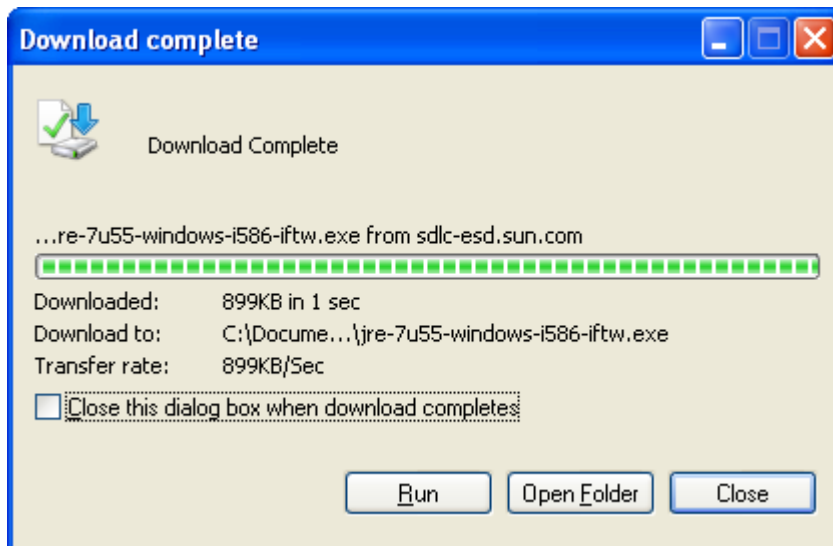
After installing Java, restart your browser and [verify Java has been installed correctly](#).

After installing Java, you may need to reload or quit your browser in order to enable Java in your browser.

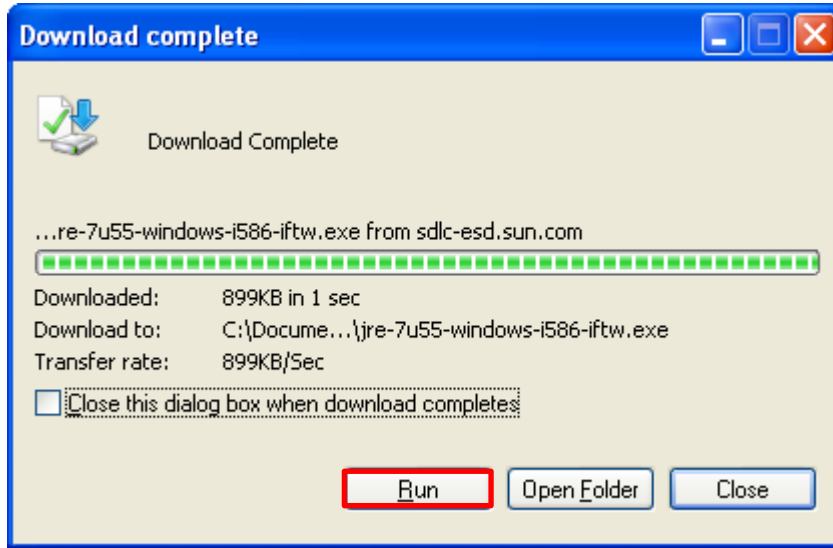


64-bit Windows operating systems (which may be Windows 7, Vista or XP) comes with a 32-bit Internet Explorer (IE) browser as the standard (default) for viewing web pages. These operating systems also include a 64-bit Internet Explorer browser, however using it is optional and it must be explicitly selected to view web pages. Note that because some web content may not work properly in a 64-bit browser, we recommend using the default 32-bit browser and downloading 32-bit Java.

4. Wait for download to complete



5. Click on **Run** to proceed with the installation.



6. Please wait while the system is installing Java.

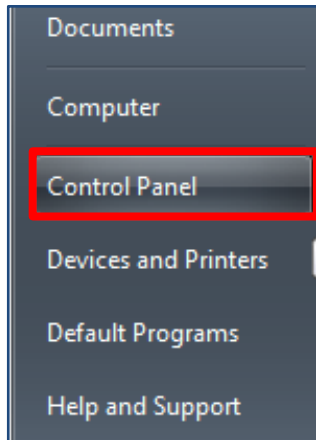


7. Click Restart my browser now to complete the installation, then Close to complete the installation.

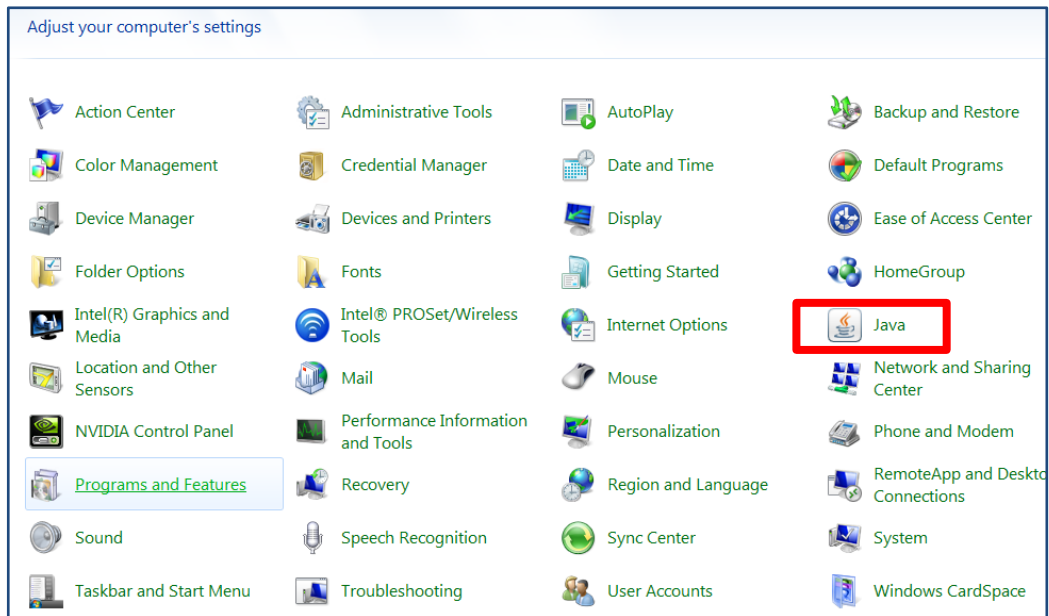


To resolve login issue add <https://bbmy.ocbc.com> as trusted site in Java 8

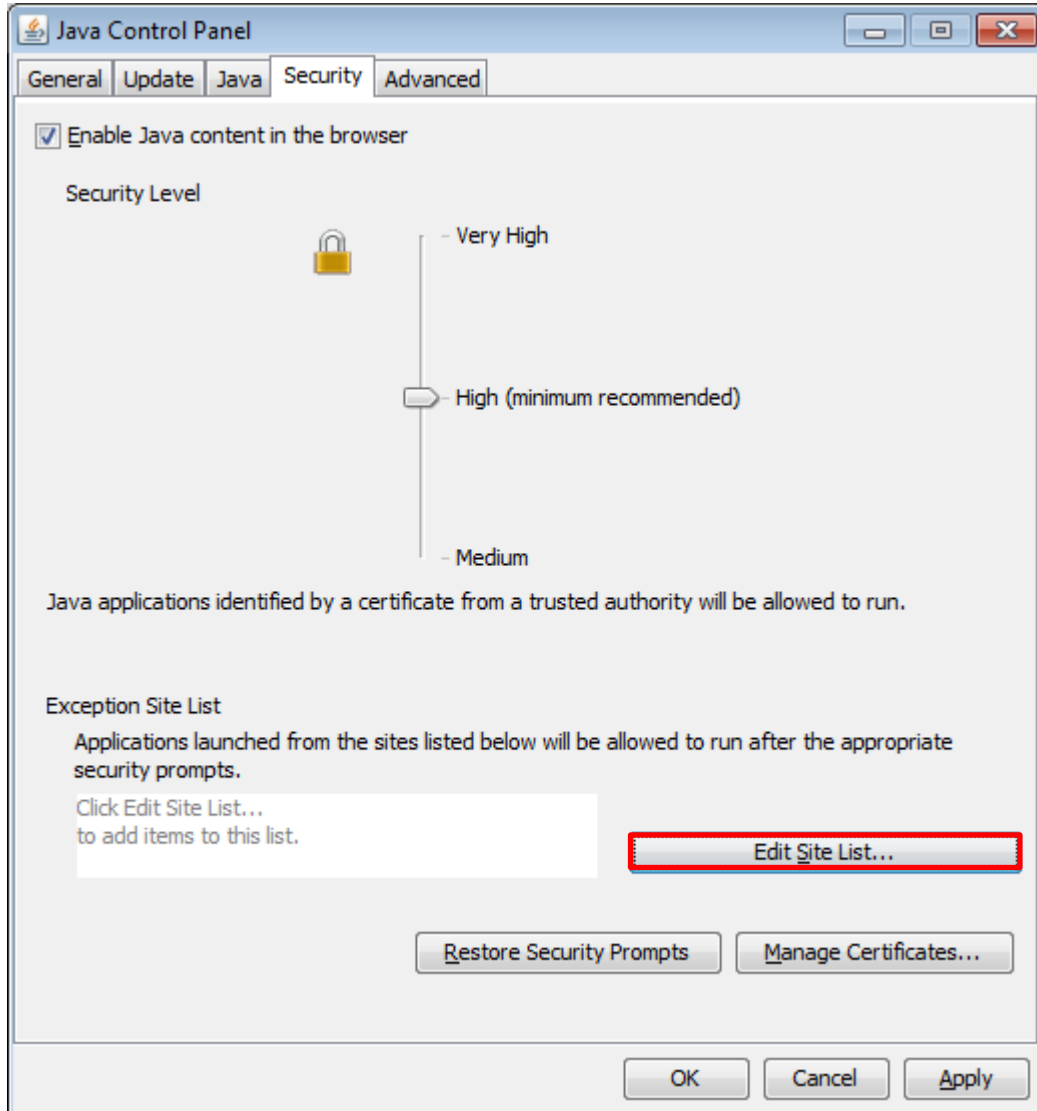
1. Log in to an administrator account. Go to **Start > Control Panel**



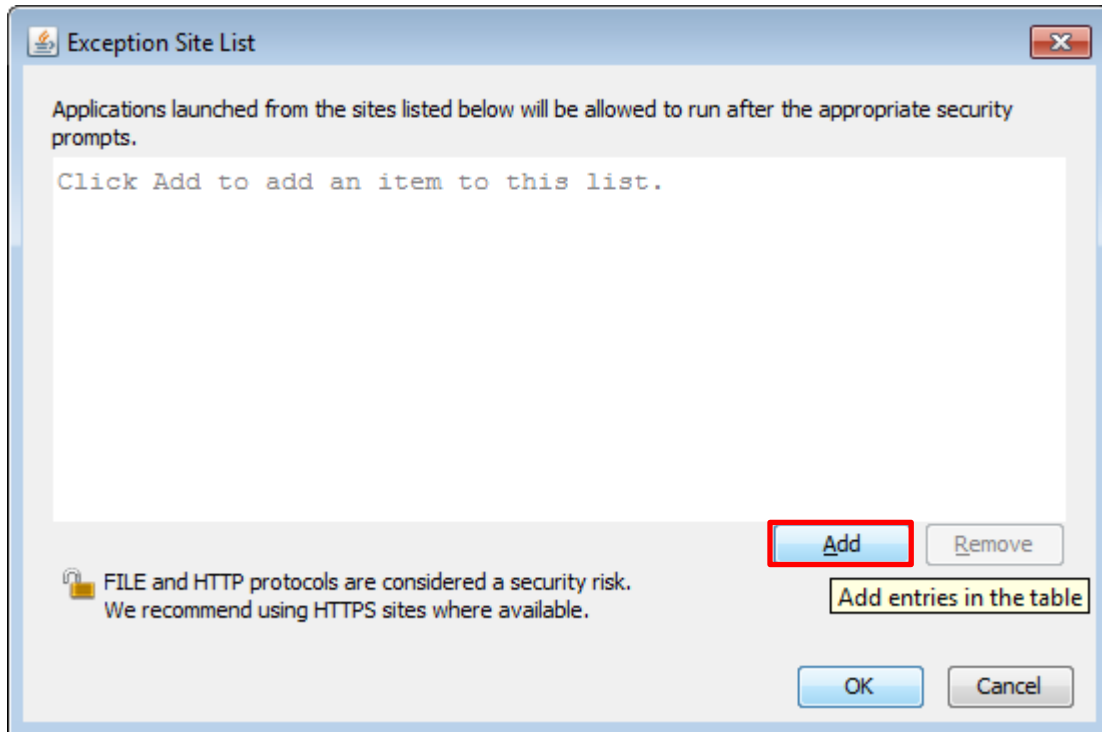
2. Click on **Java**



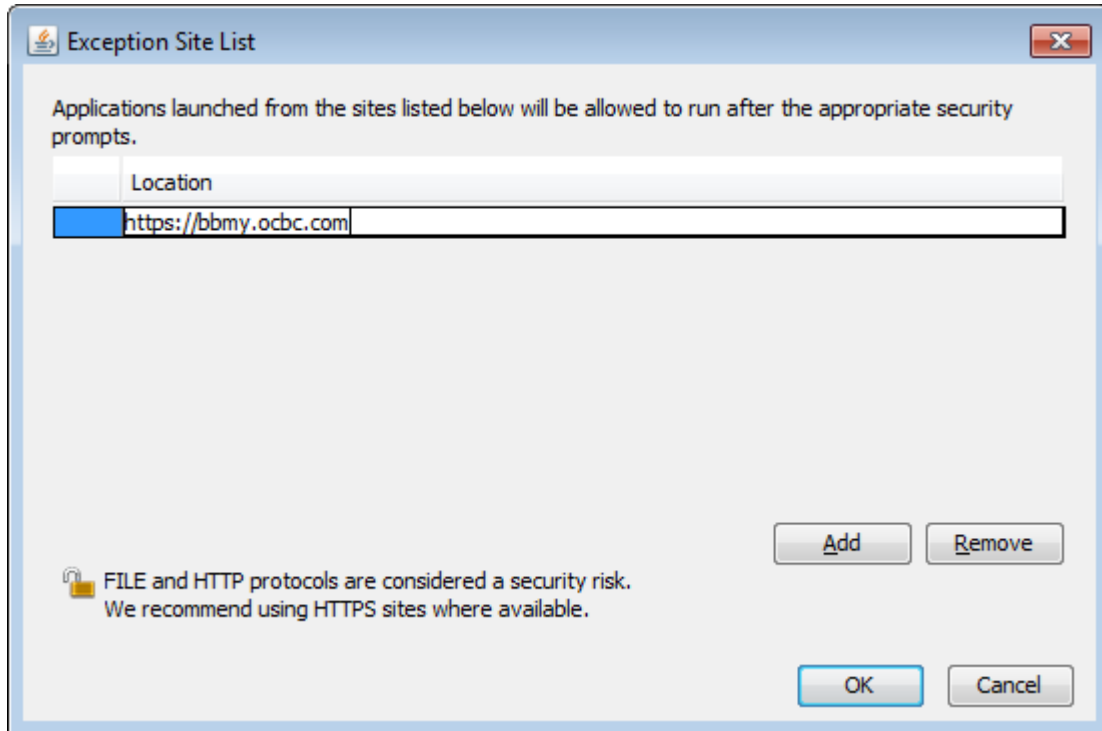
3. Click on **Security tab**. Click on the **Edit Site List** button.

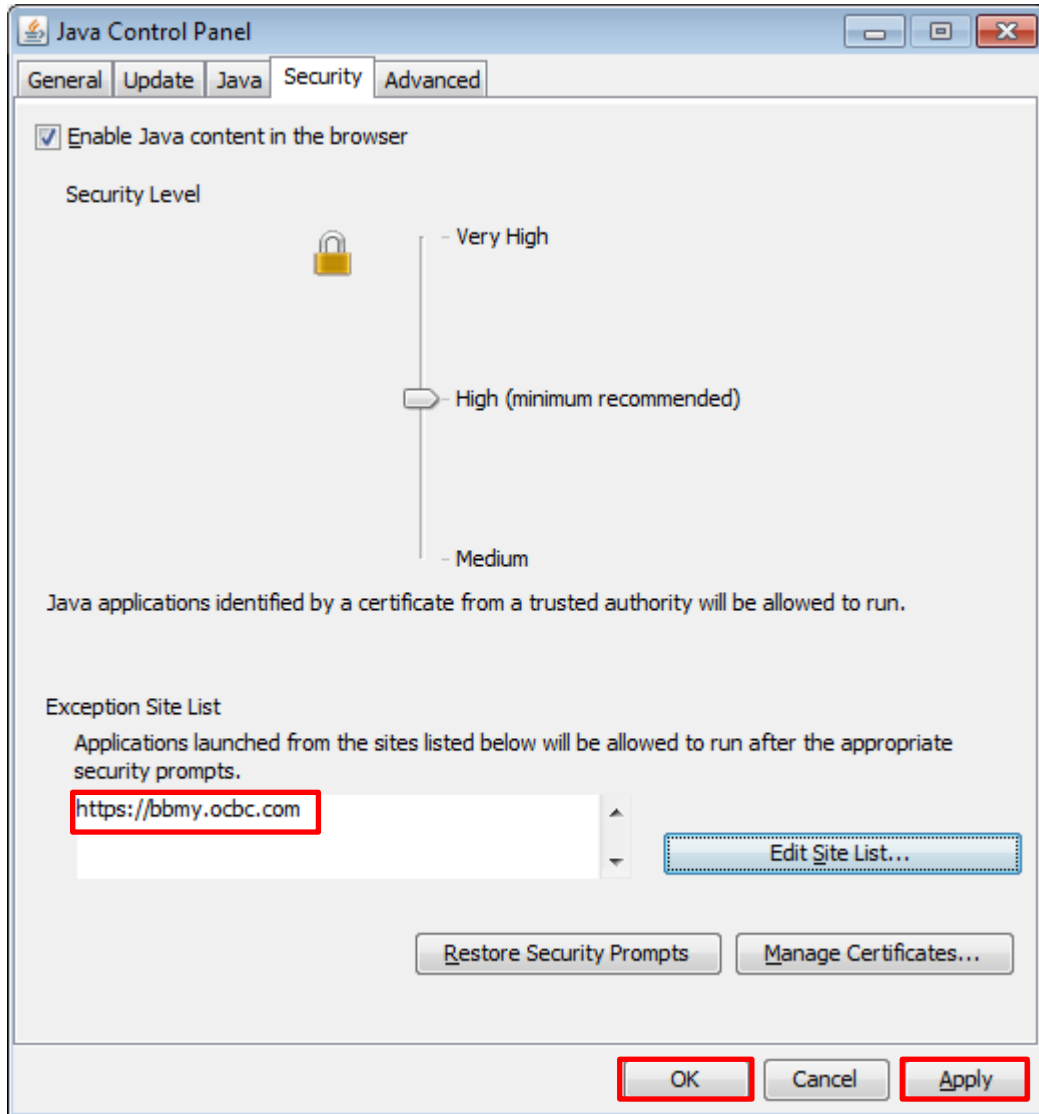


4. Click the **Add** in the Exception Site List window



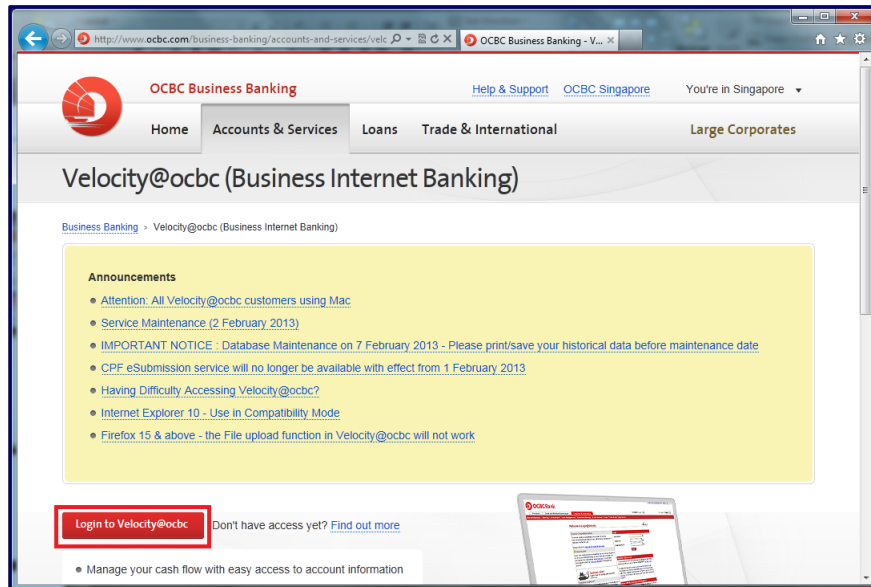
5. Click in the empty field under Location field to enter the URL:
<https://bbmy.ocbc.com>
 - a. Click **OK** to save the URL that you entered.
 - b. Click **Apply** followed by the **Ok** Button.



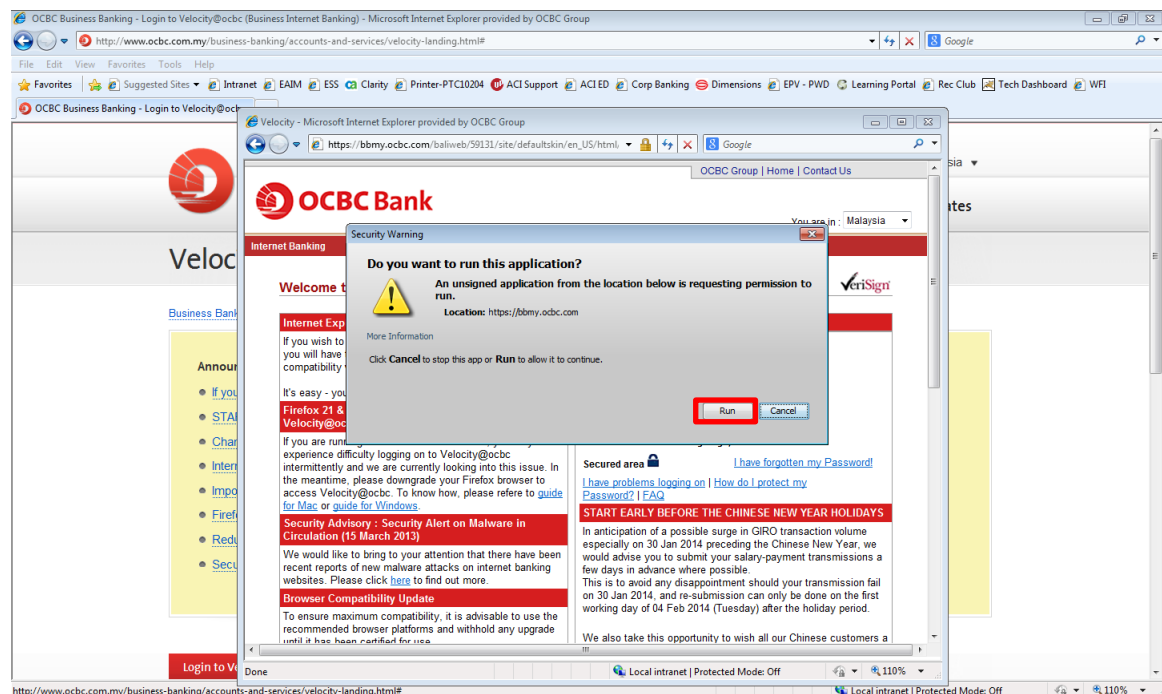


Login using Internet Explorer

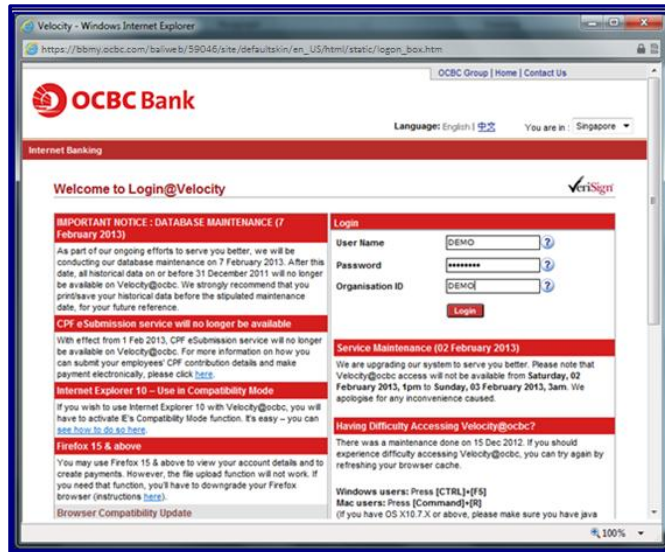
1. Launch Internet Explorer and go to bbmy.ocbc.com > Click on **Login to Velocity@ocbc**



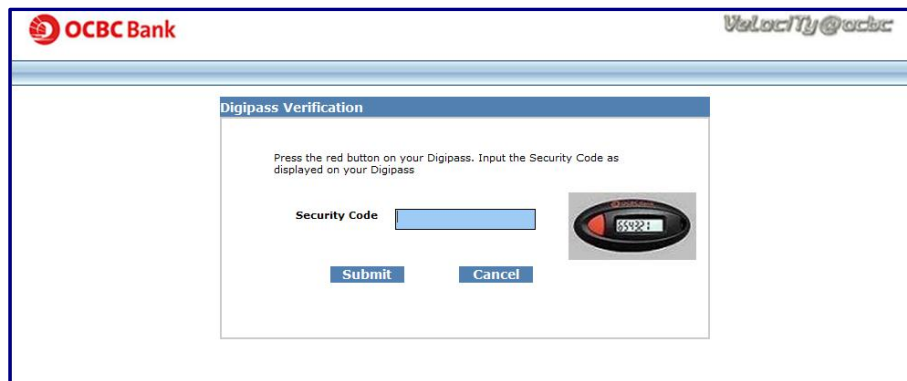
2. You will be prompted to “Do you want to run this application?”, then click on **Run**



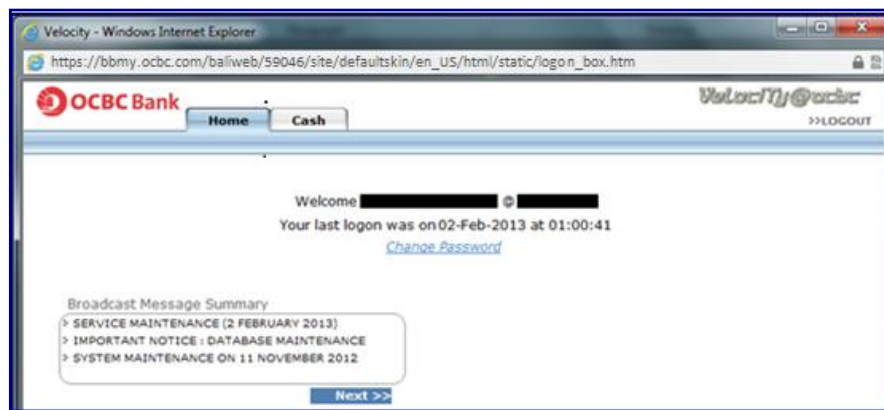
3. Enter your **User Name, Password and Organisation ID**



4. Enter the Security Code displayed on your token and click on **Submit**.

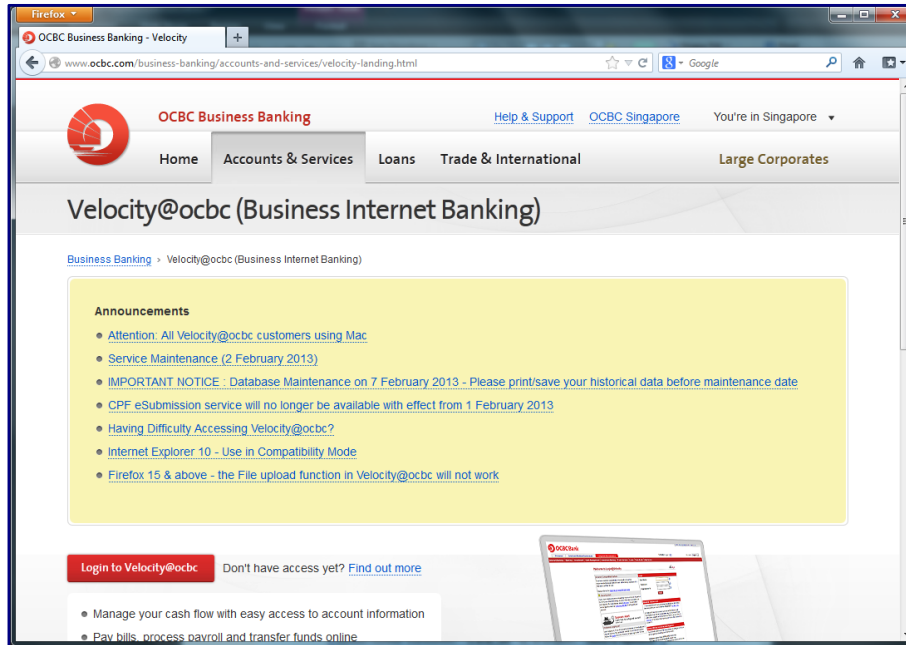


5. You have now successfully login to Velocity@ocbc



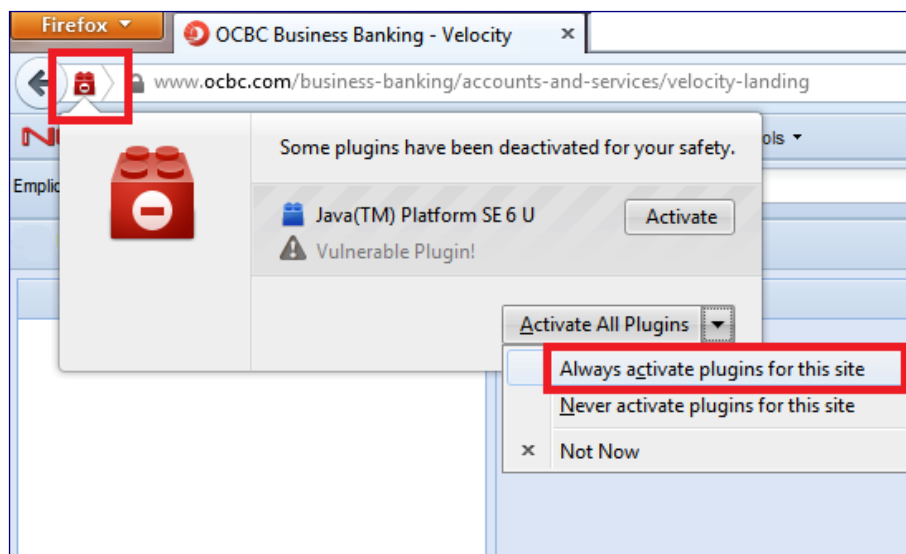
Login using Firefox

1. Launch Firefox and go to bbmy.ocbc.com > Click on **Login to Velocity@ocbc**

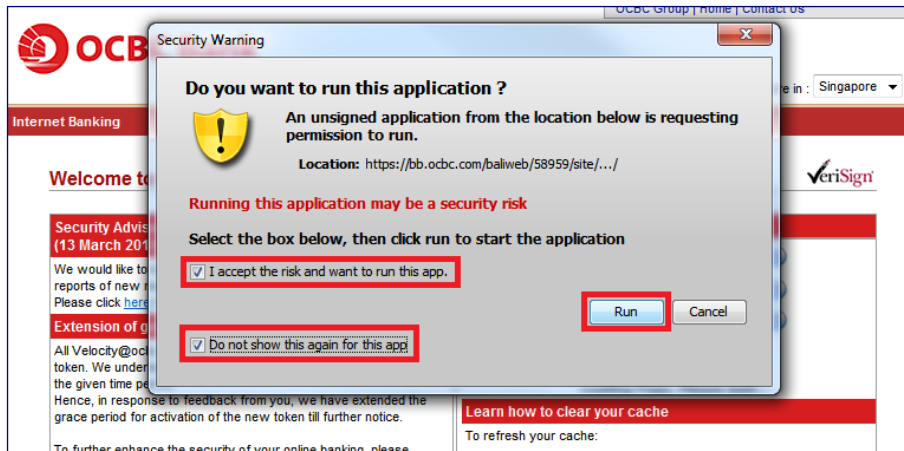


2. Some Firefox user may encounter the following message.

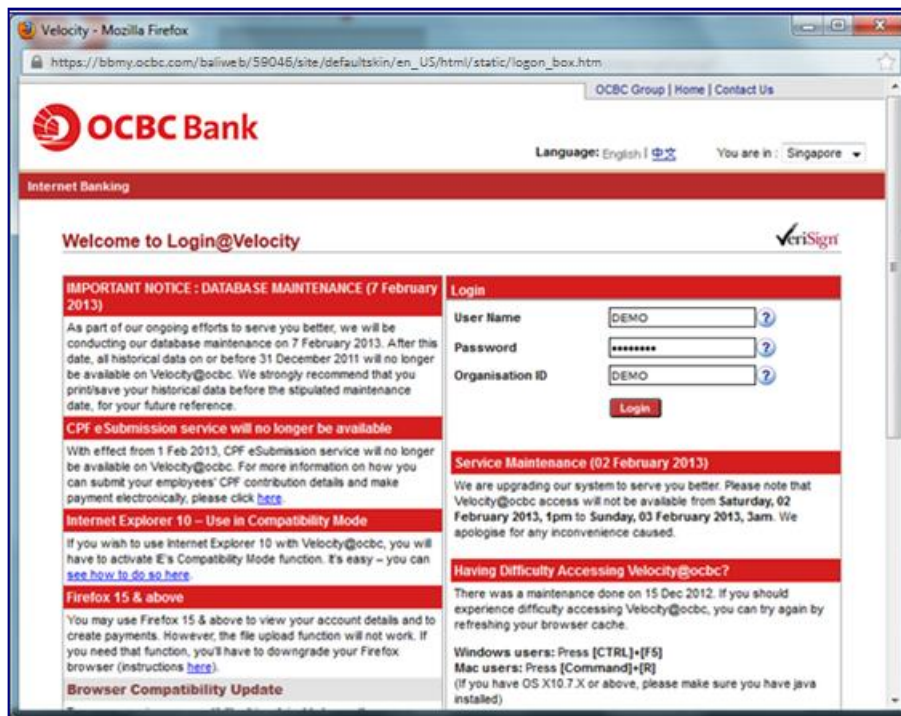
Click the red plugin icon in the address bar and a message window will open. At the bottom of the message window, click the **Activate All Plugins** dropdown menu and choose **Always activate plugins for this site**.



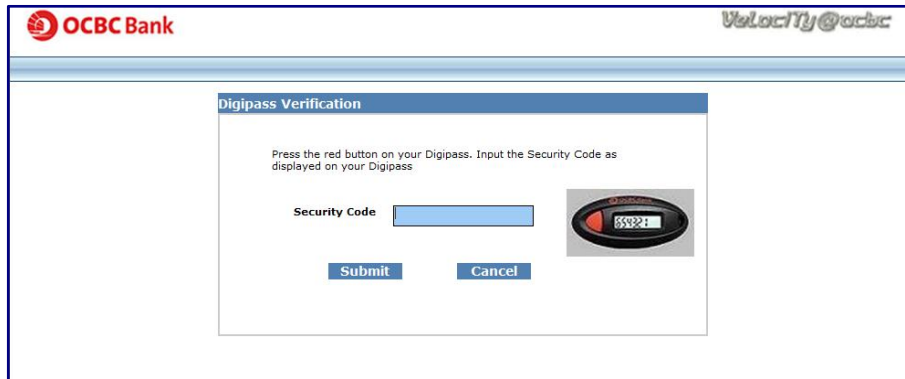
3. You will be prompted to run Java before entering login credentials, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**



4. Enter your **User Name**, **Password** and **Organisation ID**

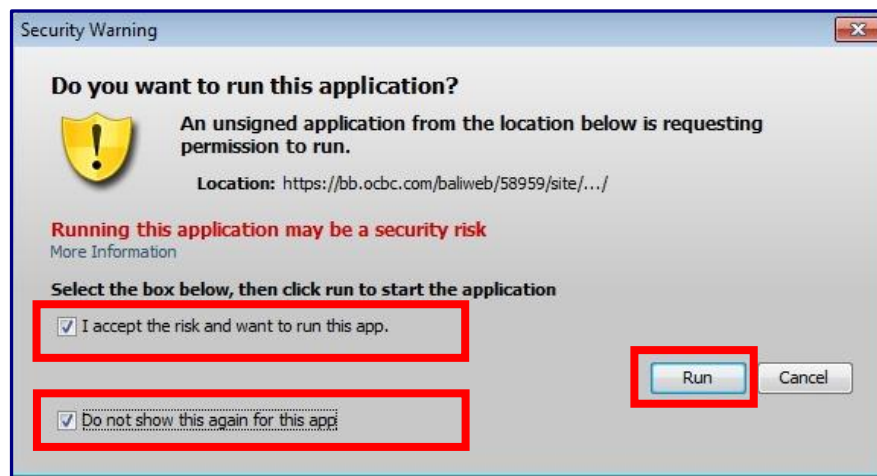


5. Enter the Security Code displayed on your token and click on **Submit**.



The image shows a web browser window with the OCBC Bank logo in the top left and "Velocity@ocbc" in the top right. The main content area is titled "Digipass Verification". Below the title, there is a text instruction: "Press the red button on your Digipass. Input the Security Code as displayed on your Digipass." There is a text input field labeled "Security Code" and a small image of a Digipass token showing a security code. Below the input field are two buttons: "Submit" and "Cancel".

6. You will be prompted to run Java for the second time, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**



The image shows a "Security Warning" dialog box. It contains a yellow shield icon with an exclamation mark. The text reads: "Do you want to run this application? An unsigned application from the location below is requesting permission to run. Location: https://bb.ocbc.com/baliweb/58959/site/.../". Below this, it says "Running this application may be a security risk" with a link for "More Information". The instruction "Select the box below, then click run to start the application" is followed by two checkboxes: "I accept the risk and want to run this app." and "Do not show this again for this app". Both checkboxes are checked and highlighted with red boxes. To the right of these checkboxes are "Run" and "Cancel" buttons, with the "Run" button also highlighted by a red box.

7. You have now successfully login to Velocity@ocbc

