

All information is required unless otherwise specified

1 Your details

Full Name (as per NRIC)

New NRIC ▶ Do not include hyphens or spaces

Card Number

Card Expiry

 /

2 What would you like to do today?

Request for new PIN

Send to existing billing address

Send to new billing address ▶ Please also fill up CIF Update Form

Replace my credit card

▶ Card Replacement Fee applies

Reason:

Damaged / Faulty Card

Non-receipt

Change my specimen signature

▶ As per my signature below

Change name appear on my card

▶ Maximum 19 characters including spaces

Others

▶ Please specify

Mode of collection:

Branch

Mail to existing billing address

Mail to new billing address

▶ Please also fill up CIF Update Form

Cancel my credit card

Reason:

Too many cards

High Service Fee

Others

▶ Please specify

Low Credit Limits

Seldom use

▶ NOTE: If the credit card is pledge with Fixed Deposit(FD), there will be 45 days hold on the FD after card cancellation.

Please fill in details below **for account with credit balance** upon card cancellation.

***Upon account closure, I hereby authorise you to transfer the credit balance(s) of RM** **from my card account to the following account:**

OCBC Bank Current/Saving/Loan/Credit Card account: Account No

Other Bank's account: Bank Name Account No

Write off

***Important Note:**

Upon card cancellation, all your standing instruction(s) and Instalment Payment Plans (IPPs) will be terminated. The Bank shall not be liable for any consequences whatsoever arising out of such termination of such standing instructions. Please make alternative arrangements for any existing IPPs and/or Auto-Billing transactions tagged to the Credit Card(s) (if any) and settle all outstanding balances in the Card Account until full settlement.

AND if you have your own merchant direct Autopay sign up (e.g. Insurance/ Utility bills /Telcos), please make your own cancellation arrangement to avoid any future charges in to your closed credit card account. .

Transfer my credit refund

RM

Reason of refund

▶ Please specify

OCBC Bank Current/Saving/Loan/Credit Card account; Account No

Other Bank's account; Bank Name Account No

Change my SMS

Transaction Alert

Change the threshold:

RM1000 RM2000 RM5000 Other Amount

Cancel SMS Transaction Alerts

▶ Please specify

▶ NOTE: OCBC strongly encourages customers to opt for SMS transaction alerts. This is to ensure that customers continue to receive additional security in the form of SMS alerts to safeguard their credit card(s) from being compromised.

▶ Please specify

Other

3 Declaration & Agreement

By submitting this form, I hereby:

- Confirm that the information given in this form is correct and complete.
- Authorise OCBC Bank (Malaysia) Berhad ("OCBC") to update my credit card records on file.
- Acknowledge and agree to be bound by the terms and conditions stated in the OCBC Cardmember Agreement (including amendments which OCBC may at its absolute discretion make from time to time with prior notice to Cardmember and agree to be bound by them upon issuance or use of the Card), a copy of which is available at www.ocbc.com.my

Principal Cardholder's Signature

For bank's use

For Branch's Use

NOTE: Please provide biometric printout and email together with this completed form to Card Operations at OpServices@ocbc.local for processing.

Attended by

Name/Date:

CULv 01072016

For Card Operation's Use

Processed by

Name/Date:

Verified by

Name/Date: