

SmartSavers Account

Product Name: OCBC SmartSavers

What is OCBC SmartSavers?

A high-yield savings account that fosters disciplined savings.

Eligibility																			
Age Requirement	Individuals aged 18 years old and above (for single or joint account).																		
Nationality	Open for Malaysian, Permanent Residents and Non Residents (subject to the country of origin).																		
Documents Required	Identity Card or Passport.																		
Minimum Initial Deposit	RM200																		
Minimum Balance to Maintain in Account	RM20 Any transaction resulting in the balance falling below minimum balance shall be rejected.																		
Interest Rate																			
Interest Calculation	The interest rates for this Account are subject to change in tandem with general direction of interest rates. Corresponding interest rate as described in the "Interest Rate" section will apply to the total balance in the SmartSavers Account and interest will be accrued daily. Interest will be credited into SmartSavers Account monthly.																		
Interest Rate	Interest rates are determined by the following two factors: <ul style="list-style-type: none"> Total cumulative deposits amount made by the customer into their SmartSavers Account every calendar month; and Any withdrawals from the SmartSavers Account made every calendar month. The interest rates that apply are as follows: <table border="1" style="margin-top: 10px; width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #d3d3d3;"> <th rowspan="2">Tier</th> <th rowspan="2">Total deposit amount (RM) into the account every calendar month</th> <th colspan="2">Interest Rate (% p.a.) as at time of publishing, 11 Jun 2012*</th> </tr> <tr style="background-color: #d3d3d3;"> <th>No withdrawals during the calendar month</th> <th>At least 1 withdrawal during the calendar month</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">RM0 – RM49.99</td> <td style="text-align: center;">2.50% p.a.</td> <td style="text-align: center;">0.50% p.a.</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">RM50 – RM999.99</td> <td style="text-align: center;">2.85% p.a.</td> <td style="text-align: center;">0.50% p.a.</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;">RM1,000 and above</td> <td style="text-align: center;">3.00% p.a.</td> <td style="text-align: center;">0.50% p.a.</td> </tr> </tbody> </table> <p style="font-size: small; margin-top: 10px;">*These rates are applicable only at time of publishing. The updated applicable rates can be obtained from www.ocbc.com.my. Interest shall be paid by OCBC Bank at the rate determined by OCBC Bank. OCBC Bank reserves the right to change the interest rates and shall do so by posting in the branch, at OCBC Bank's website or in the mass media.</p>	Tier	Total deposit amount (RM) into the account every calendar month	Interest Rate (% p.a.) as at time of publishing, 11 Jun 2012*		No withdrawals during the calendar month	At least 1 withdrawal during the calendar month	1	RM0 – RM49.99	2.50% p.a.	0.50% p.a.	2	RM50 – RM999.99	2.85% p.a.	0.50% p.a.	3	RM1,000 and above	3.00% p.a.	0.50% p.a.
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Interest Calculation in the Event of Account Closure	Account closure will be considered a withdrawal. In the event of an account closure, the interest rate of 0.50%p.a. shall be applied to compute the daily interest accrual on balances up to the previous day of account closing for the calendar month.																		

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Services	
OCBC Convenience Banking	<p>Electronic Banking Lobbies – eLobby</p> <ul style="list-style-type: none"> ATM Services provide cash withdrawals, funds transfers, balance enquiries, cheque book requests and more, 24 hours a day, 7 days a week. Cash-in ATM enables cash deposits or payments with or without your ATM card to your own and third party OCBC accounts. Cheque Deposit Machine provides a quick and convenient way to deposit cheques into OCBC accounts. <p>OCBC Internet Banking</p> <ul style="list-style-type: none"> Access your OCBC accounts 24 hours a day from the comfort of your home or office. Register free with your ATM or Credit Card numbers and PIN at https://www.ocbc.com.my/internet-banking/ <p>OCBC Mobile Banking</p> <ul style="list-style-type: none"> Enjoy total banking convenience from your mobile phone with existing Internet Banking Login ID and Password. SMS "OCBC Mobile" to 32662 to get started. <p>OCBC Phone Banking</p> <ul style="list-style-type: none"> The answer to your banking queries is now just a phone call away. Choose from the self-service menu or speak to our Customer Service Executive by calling 1300 88 5000 or +603-8317 5000 (from outside Malaysia).
Interbranch Withdrawal	Up to RM300,000 per account per day.
Monthly Savings amount	<ul style="list-style-type: none"> Customer may set up a standing instruction (SI) from an existing OCBC Bank account or from another bank's account or deposit cash via the Cash Deposit Machine or transfer money via GIRO etc for the fixed monthly savings amount. If customer sets up a standing instruction (SI) to the account, customer must decide on the fixed monthly savings amount upon opening the account. Minimum monthly savings amount is RM10 and it must be in multiples of RM10. Customer may change the monthly savings amount via a new standing instruction but such change may only be made once every year.
Features and Benefits	
Record: Statement based	<p>Manage funds easily with free statements that list all SmartSavers Account transactions. The statements will be sent out monthly to you.</p> <p>A charge of RM10 per month shall be imposed upon each request for an additional statement.</p>
Deposit Insurance	<p>This deposit is an eligible deposit insured by Malaysian Deposit Insurance Corporation (PIDM). PIDM insures eligible deposits for up to RM250,000 per depositor per bank. The RM250,000 limit includes both the principal amount of a deposit and the interest/return. Islamic and conventional deposits are eligible for a separate coverage limit of RM250,000 each.</p> <ul style="list-style-type: none"> Deposit protection is automatic. PIDM protects depositors holding deposits with banks. There is no charge to depositors for deposit insurance protection. Should a bank fail, PIDM will promptly reimburse depositors over their deposits. <p>For more information, refer to the PIDM information brochures that are available at our counters or go to the website at www.pidm.gov.my</p>

SmartSavers Account

Dormant Account Treatment	<p>Any savings or current account with no activity for 1 year or more from the last date of transaction will be considered a dormant account under the BNM Guidelines on Basic Banking Services Framework.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <tr> <td style="width: 50%; padding: 5px;">Dormant account with balance not more than RM10</td> <td style="padding: 5px;">The balance shall be absorbed as a service fee and the account shall be closed.</td> </tr> <tr> <td style="padding: 5px;">Dormant account with balance more than RM10</td> <td style="padding: 5px;">An annual fee of RM10 will be charged until the remaining balances are designated as “Unclaimed Monies”. Please refer to section on “Policy of Unclaimed Monies”.</td> </tr> </table> <p>To reactivate a dormant account, you are required to perform a deposit or withdrawal transaction over the counter at any OCBC Bank (Malaysia) Berhad or OCBC Al-Amin Bank Berhad branches personally.</p>	Dormant account with balance not more than RM10	The balance shall be absorbed as a service fee and the account shall be closed.	Dormant account with balance more than RM10	An annual fee of RM10 will be charged until the remaining balances are designated as “Unclaimed Monies”. Please refer to section on “Policy of Unclaimed Monies”.
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Policy of Unclaimed Monies	<p>Please note that any account with a credit balance but which continues to be dormant for seven (7) years or more shall be transferred to Unclaimed Monies in accordance with the Unclaimed Monies Act 1965.</p>				
Operation of Joint Account	<ul style="list-style-type: none"> Joint account (“Account”) may be opened for 2 or more individuals who are 18 years old and above. Each applicant’s Identity Card/Passport are required upon application. The accountholders shall be jointly entitled to any deposit or credit balance in the Account. All instructions relating to the Account, including without limitation in connection with operation and closure of the Account or suspension or termination of the services, change of address, hold mail or other details of the accountholders registered with the Bank or any other information, shall be given in writing (or by any other means permitted by OCBC Bank) by all joint accountholders, unless otherwise instructed in writing by all the joint accountholders. All joint accountholders shall be jointly and severally liable for all transactions arising from such instructions. If OCBC Bank receives contradictory instructions, whether or not from authorised person(s), OCBC Bank may choose to act only on the mandate of all the joint accountholders. Upon notice of death of any one or more of the joint accountholders, OCBC Bank shall be entitled to pay the deposit or credit balance as the case may be, to the survivor and if more than one survivor in their joint names provided that prior to such payment OCBC Bank shall be entitled to set off the indebtedness of any of the joint accountholders under any account with OCBC Bank and/or with any company within the OCBC Group from the deposit or credit balance. OCBC Bank may permit the surviving accountholder(s) to continue to operate the Account subject to the fulfilment of such Terms and Conditions as may be imposed by OCBC Bank. 				

Summary of Fees and Charges	
Early Closure <ul style="list-style-type: none"> • Within 3 months from date opened 	RM20
Dormant Account Account is dormant if no activity for 1 year or more from the last date of transaction <ul style="list-style-type: none"> • Accounts with a balance up to RM10 • Accounts with a balance more than RM10 	The balance shall be absorbed and account will be closed. RM10 per annum until 7th year, balance (if any) will be classified as Unclaimed Monies.
Standing Instructions (SI) <ul style="list-style-type: none"> • Payment for loans, card or dues to Bank • Payment to OCBC Bank account • Payment to non-OCBC Bank account via Cashier's Order <ul style="list-style-type: none"> - commission - stamp duty - postage (if applicable) • Unsuccessful SI 	No Charge RM2.00 per transaction RM2.00 per transaction RM0.15 per transaction Depending on destination RM2.00 per unsuccessful attempt
ATM Services <ul style="list-style-type: none"> • Issuance /replacement of card • Withdrawal at non-OCBC ATMs with VISA PLUS • Withdrawal at MEPS ATM Network • Withdrawal on HOUSe ATM Network (HSBC, UOB & Standard Chartered) • Withdrawals at any OCBC Singapore branches 	RM8.00 RM12.00 RM4.00 RM1.00 No Charge
Interbank GIRO Funds Transfer <ul style="list-style-type: none"> • For the first two transactions (within the month) • Subsequent transactions (within the month) 	RM0.50 per transaction for each account RM2.00 per transaction for each account
Request for Statement	RM10 per statement

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Contact Information	
OCBC Bank (Malaysia) Berhad	<p>For more information or inquiries or feedback on our latest products and services, you may call our Contact Centre at 1300 88 5000 or visit our website at www.ocbc.com.my or any OCBC Bank branch nearest to you.</p> <p>You may also contact us at any time to update your Personal Details. This information is crucial to us in our on-going efforts to serve you better. Rest assured, your personal details will be kept confidential.</p> <p>If you have any complaints on our products or service level, you may also write to us at the following address:</p> <p>Quality and Service Management c/o OCBC Bank (Malaysia) Berhad P.O. Box 10197 50911 Kuala Lumpur</p> <p>Alternatively, if you wish to seek the views of the authorities on our handling of a complaint, the Financial Mediation Bureau can be contacted at 03-2272 2811; email enquiry@fmb.org.my or Bank Negara Malaysia at 1300 88 5465; email bnmtelelink@bnm.gov.my</p>
Bank Negara Malaysia	<p>For further enquiries on Financial Products, visit</p> <ul style="list-style-type: none"> • www.bankinginfo.com.my • www.insuranceinfo.com.my <p>You may visit the nearest BNMLINK or call BNMTELELINK at 1300 88 5465.</p>
Perbadanan Insurans Deposit Malaysia (PIDM)	<p>Call hotline at 1-800-88-1266, available Monday to Friday from 8.30am to 5.30pm or email to info@pidm.gov.my</p>

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